

# Newton

Brilliant Floors. Intelligently Priced.

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## CONGRATULATIONS:

By purchasing Newton carpet from your local retailer, you have made a great decision. Throughout the United States, you receive quality products that are proudly crafted in the USA with love and special care.

## CARE & MAINTENANCE:

Flooring is just like any other investment; it needs to be taken care of, maintained and regularly serviced for the best experience and long life. For the best possible performance vacuum regularly and in heavy traffic areas more often. Maintaining warranty coverage IS THE CUSTOMER OBLIGATION AND responsibility to do the following:

- To learn more about carpet care or to get cleaning tips on specific stains, please visit <https://carpetrug.org/carpet-for-homes/cleaning-and-maintenance/>
- Clean spills and or soiled areas promptly.
- If the problem persists after do-it-yourself cleaning, then your carpet must be professionally cleaned (at your expense; maintenance cost are not reimbursed under any circumstances).
- If the issue is not resolved after professional cleaning, contact your local retailer within 30 days of the professional cleaning.
- To qualify for coverage under all limited warranties outlined in this warranty brochure, you must have had hot water extraction cleaning (aka steam cleaning) performed by a trained, qualified carpet care professional, at least as frequently as every 18 months from the date of your carpet purchase. Please save receipts for proof.
- FAILING TO HAVE YOUR CARPET PROFESSIONALLY CLEANED VOIDS ALL WARRANTY COVER AGES.