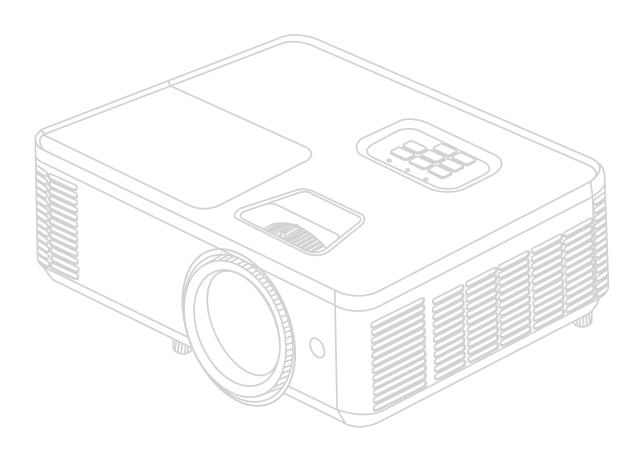


# **PX704HD**

**DLP Projector User Guide** 



®

Thank you for choosing ViewSonic®

# **Safety Precautions**

#### **Safety Precautions**

Read all warnings and follow all instructions.

ventilation.

Place the projector in a well-ventilated area. Do not place anything on the projector that prevents heat dissipation.

fall over, causing personal injury or projector malfunction.

Do not look straight at the projector lens during operation. The intense light

Always open the lens shutter or remove the lens cap when the projector lamp is

Do not block the projection lens with any objects when the projector is under operation as this could cause objects to become heated and deformed or even cause a fire.

The lamp becomes extremely hot during operation. Allow the projector to

Do not attempt to disassemble the projector. There are dangerous high voltages

Do not place any heavy objects on the projector or connection cables.

Do not stand the projector on end vertically. Doing so may cause the projector to fall over, causing personal injury or projector malfunction.

stoves, or other devices (including amplifiers) that may increase the temperature

When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal operation and not a defect.

Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the

wide and third blade are provided for your safety. If the plug does not fit into your outlet, obtain an adapter and do not attempt to force the plug into the

When connecting to a power outlet, DO NOT remove the grounding prong.

Protect the power cord from being treaded upon or pinched, particularly at the

power cuts or surges of ±10 volts occur. In areas where voltage may fluctuate stabilizer, surge protector, or uninterruptable power supply (UPS).

the projector off and call your dealer or ViewSonic®. It is dangerous to continue Use only attachments/accessories specified by the manufacturer.

for a long period of time.

Refer all servicing to qualified service personnel.



**CAUTION:** Possibly hazardous optical radiation is emitted from this product. As

# **Safety Precautions - Ceiling Mounting**

**Safety Precautions** 

## **Contents**

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Indian Restriction of Hazardous Substances

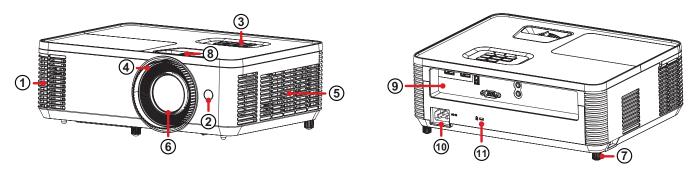
# Introduction

## **Package Contents**



## **Product Overview**

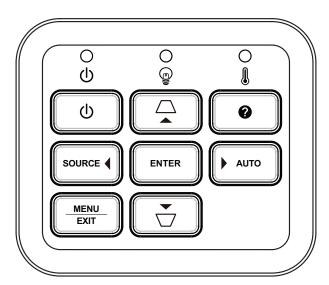
## Projector



Number	Description
1	
2	IR Receiver
3	Keypad
4	Focus Ring
5	Vent (inlet)
6	Projection Lens
7	Adjuster Foot
8	Zoom Ring
9	I/O Ports
10	
11	Security Lock

**NOTE:** Do not block projector intake and exhaust vents.

### Keypad

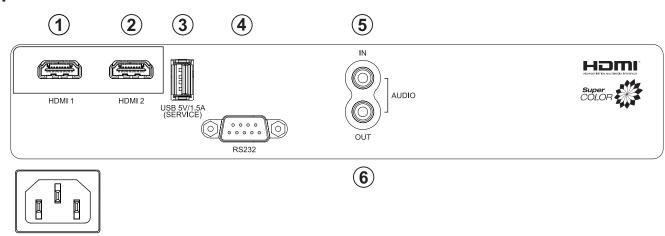


Кеу		Description				
Ф	Power	Toggles the projector between standby mode and Power On.				
	Keystone	Manually corrects distorted images resulting from an angled projection when the On-Screen Display (OSD) Menu is activated.				
<b>◆▶▲▼</b>	Navigation	Selects the desired menu items and makes adjustments when the On-Screen Display (OSD) Menu is activated.				
MENU EXIT	Menu/Exit	Activate the On-Screen Display (OSD) Menu. Go back to previous level in the OSD Menu. Exit and save menu settings.				
SOURCE	Source	Toggle to the next input source.				
•	Help	Displays the Help menu.				
ENTER	Enter	Confirm the selection when the On-Screen Display (OSD) Menu is activated.				
AUTO	Auto	Automatically synchronize the projector to the input source.				

## **Indicator Lights**

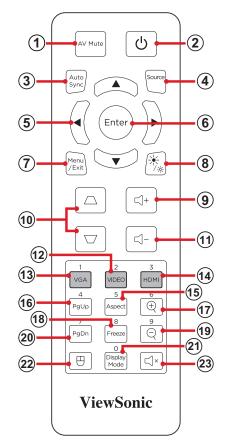
Indicator Light	Description
Ф	Power indicator light
<b>O</b>	Light source indicator light
	Temperature indicator light

### I/O Ports



	Port	Description
1	HDMI 1	HDMI port.
2	HDMI 2	HDMI port.
3	USB (5V/1.5A Out) (Service)	USB Type A port for power and service.
4	RS-232	RS-232 control port.
5	AUDIO IN	Audio signal input socket.
6	AUDIO OUT	Audio signal output socket.
7	AC IN	AC IN socket.

### **Remote Control**



	Button		Description
1	AV Mute	AV Mute	Hide and recover the screen picture and volume mute.
2	Power	Q	Turns the projector On or Off
3	Auto Sync	Auto	Automatically synchronize the projector to the input source.
4	Source	Source	Toggle to the next input source.
5	Navigation Buttons		Navigates and selects the desired menu items and make adjustments when the On-Screen Display (OSD) Menu is activated.
6	Enter	Enter	Confirm the selection when the On-Screen Display (OSD) Menu is activated.
7	Menu/Exit	Menu /Exit	Turns the On-Screen Display (OSD) Menu On or Off. Go back to a previous OSD Menu. Exit and Save menu settings.
8	Brightness	<b>∮</b>	Displays the brightness selection bar.
9	Volume Up	[-]+	Increase the volume level.

	Button		Description
10	Keystone		Manually correct distorted images.
11	Volume Down		Decrease the volume level.
12	Video	2 VIDEO	Unsupported Button
13	VGA	1 VGA	Unsupported Button
14	HDMI	3	Selects the <b>HDMI 1 HDMI 2</b> input source.
15	Aspect	5 Aspect	Displays the format selection bar.
16	Page Up	4 PgUp	Operates your display software program (on a connected PC) which responds to page up commands (like Microsoft PowerPoint).  NOTE: The PC and projector need to connect via USB.
17	Zoom In	6	Increase the projected image size.
18	Freeze	8 Freeze	Freeze/un-freeze the projected image.
19	Zoom Out	9	Reduce the projected image size.
20	Page Down	7 PgDn	Operates your display software program (on a connected PC) which responds to page down commands (like Microsoft PowerPoint).  NOTE: The PC and projector need to connect via USB.
21	Display Mode	O Display Mode	Displays the display mode selection bar.
22	Mouse Mode		Enable/Disable the mouse function.
23	Mute	[☐×]	Mute/Unmute.

### Using the Remote Control Mouse Mode and Page Up/Down Function

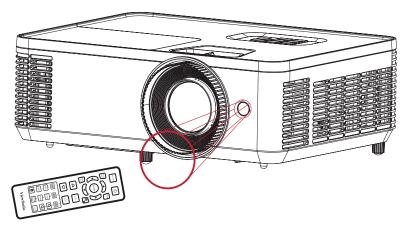
- 1. Connect the PC/Notebook to the projector via the HDMI and USB ports.
- **2.** Set the input source to PC.
- **3.** Press the **Mouse Mode** button on the remote control to operate your displayed software program with Page Up/Down commands (like Microsoft PowerPoint).

### **Remote Control - Receiver Range**

To ensure proper function of the remote control follow the steps below:

- **1.** The remote control must be held at an angle within 30° perpendicular to the projector's IR remote control sensor(s).
- **2.** The distance between the remote control and the sensor(s) should not exceed 10 m (32.8 ft.).

**NOTE:** Refer to the illustration for the location of the infrared (IR) remote control sensor(s).



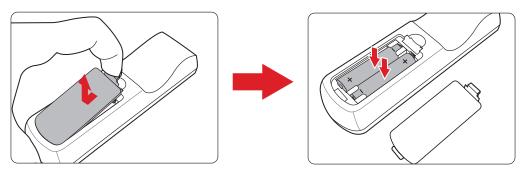
Approx. 30°

#### **Remote Control - Replacing the Batteries**

- **1.** Remove the battery cover from the bottom of the remote control by pressing the finger grip and sliding it across.
- 2. Remove any existing batteries (if necessary) and install two AAA batteries.

**NOTE:** Observe the battery's polarities as indicated.

**3.** Replace the battery cover by aligning it with the base and pushing it back into position.



#### NOTE:

Avoid leaving the remote control and batteries in excessive heat or a humid environment.

Replace only with the same or equivalent type recommended by the battery manufacturer.

If the batteries are drained or if you will not be using the remote control for an extended period of time, remove the batteries to avoid damage to the remote control.

Dispose of the used batteries according to the manufacturer's instructions and local environment regulations for your region.

# **Initial Setup**

This section provides detailed instructions for the initial set up your projector.

### **Choosing a Location - Projection Orientation**

Personal preference and room layout will decide the installation location. Consider the following:

Size and position of your screen.

Location of a suitable power outlet.

Location and distance between the projector and other equipment.

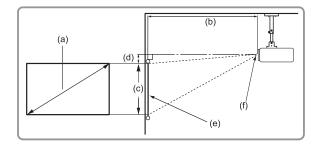
The projector is designed to be installed in one of the following locations:

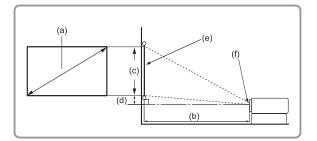
Location	
Front Table  The projector is placed near the floor in front of the screen.	
Front Ceiling The projector is suspended upside-down from the ceiling in front of the screen.	
Rear Table  The projector is placed near the floor behind the screen.	
Rear Ceiling  The projector is suspended upside-down from the ceiling behind the screen.	

<sup>&</sup>lt;sup>1</sup> A rear projection screen is required.

### **Projection Dimensions**

#### 16:9 Image on a 16:9 Screen





#### **NOTE:**

- (e) = Screen
- (f) = Center of Lens

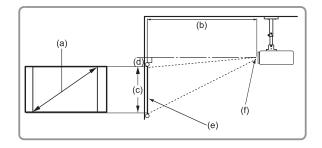
(a) Screen Size		(b)	Projecti	on Distar	ice	(c) Image		(d) Vertical	
(a) Scre	en size	Mini	mum	Maxi	mum	Height		Off	set
in.	mm	in.	mm	in.	mm	in.	mm	in.	mm
		38.70	983	42.36		14.71		2.35	
		51.60		56.48	1435	19.61	498	3.14	
50		64.50		70.60	1793	24.51		3.92	
	1524	77.40	1966	84.72	2152	29.42		4.71	
		90.30	2293	98.84	2510	34.32		5.49	139
		103.19		112.96	2869	39.22	996	6.28	159
90		116.09	2949	127.08		44.12		7.06	179
	2540	128.99		141.20	3586	49.03	1245	7.84	199
	2794	141.89		155.31	3945	53.93		8.63	219
		154.79	3932	169.43		58.83	1494	9.41	239
		167.69	4259	183.55		63.73	1619	10.20	259
	3556	180.59	4587	197.67	5021	68.64		10.98	279
150		193.49	4915	211.79	5380	73.54		11.77	299
	5080	257.99	6553	282.39		98.05	2491	15.69	398
250	6350	322.48	8191	352.99	8966	122.57		19.61	498
		386.95	9829	423.59	10759	147.08		23.53	598

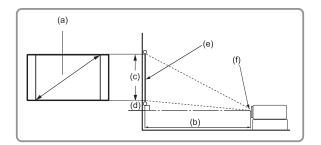
#### **NOTE:**

These figures are for reference purposes only. Please refer to the actual projector for the precise dimensions.

It is recommended that if you intend to permanently install the projector to physically test the projection size and distance using the actual projector before you permanently install it.

#### 16:9 Image on a 4:3 Screen





#### **NOTE:**

- (e) = Screen
- (f) = Center of Lens

(a) Screen Size		(b)	Projecti	on Distar	ice	(c) Image		(d) Vertical	
		Minimum		Maximum		Height		Offset	
in.	mm	in.	mm	in.	mm	in.	mm	in.	mm
		35.53	902	38.88	988	13.50		2.16	55
		47.36		51.84		18.00	457	2.88	
50		59.20	1504	64.80		22.50	572	3.60	91
	1524	71.04		77.76	1975	27.00		4.32	
		82.88	2105	90.72		31.50		5.04	
		94.72		103.68		36.00	914	5.76	
90		106.56		116.64	2963	40.50	29	6.48	165
	2540	118.40		129.60	3292	45.00		7.20	
	2794	130.24		142.56		49.50	1257	7.92	
		142.08	3609	155.52	3950	54.00		8.64	219
		153.92	3910	168.48	4279	58.50		9.36	
	3556	165.76		181.44	4609	63.00		10.08	256
150		177.60	4511	194.40	4938	67.50	1715	10.80	
	5080	236.80	6015	259.20	6584	90.00		14.40	
250	6350	296.00	7518	324.00		112.50	2858	18.00	457
		355.20	9022	388.80	9876	135.00	3429	21.	549

#### NOTE:

These figures are for reference purposes only. Please refer to the actual projector for the precise dimensions.

It is recommended that if you intend to permanently install the projector to physically test the projection size and distance using the actual projector before you permanently install it.

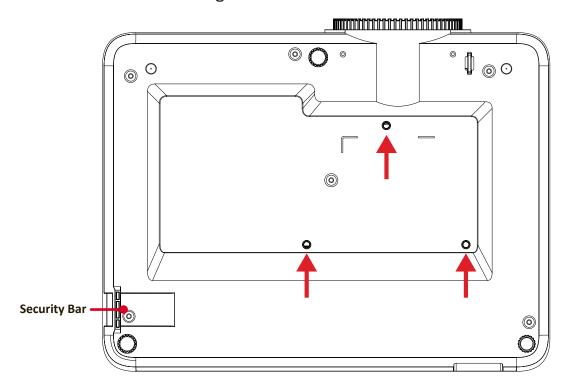
### **Mounting the Projector**

**NOTE:** If you buy a third party mount, please use the correct screw size. Screw size can vary depending on the thickness of the mounting plate.

- **1.** To ensure the most secure installation, please use a ViewSonic® wall or ceiling mount.
- **2.** Ensure the screws used to attach the mount to the projector meet the following specifications:

Screw type: M4 x 7

Maximum Screw Length: 7 mm



#### **CAUTION:**

Avoid installing the projector near a heat source or air conditioner. Keep at least a 10 cm (3.9 in.) gap between the ceiling and the bottom of the projector.

### **Using the Security Bar**

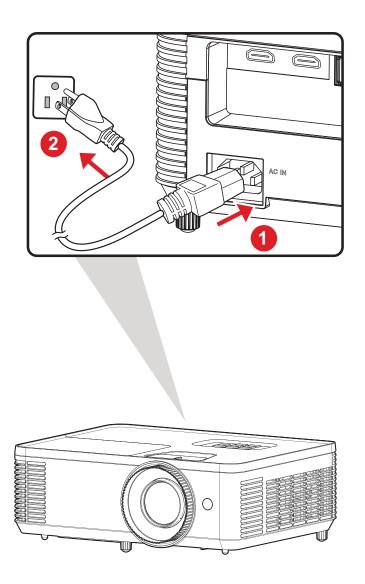
To help prevent the projector from being stolen, use a security slot locking device to secure the projector to a fixed object.

# **Making Connections**

## **Connecting to Power**

1.

2.

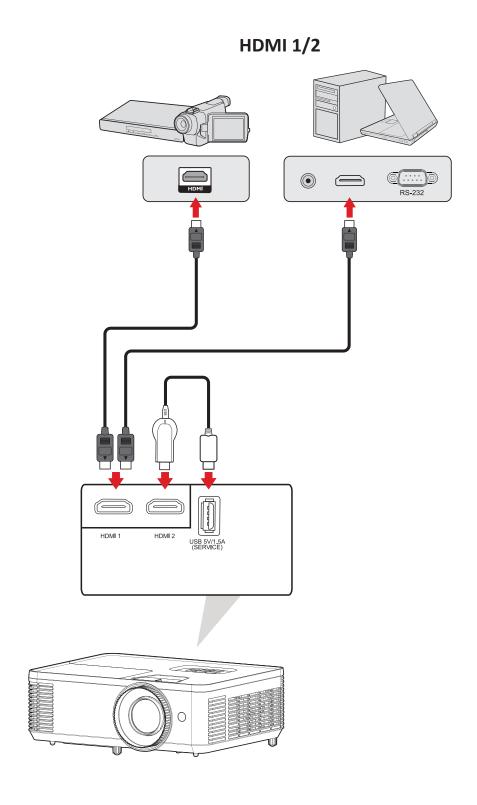


#### **NOTE:**

device in the fixed wiring, or connect the power plug to an easily accessible outlet near the unit. If a fault should occur during operation of the projector, use the disconnect device to switch off the power supply,

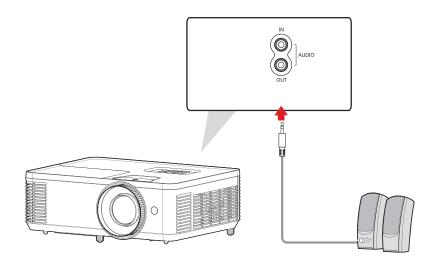
## **Connecting to External Devices**

### **HDMI Connection**

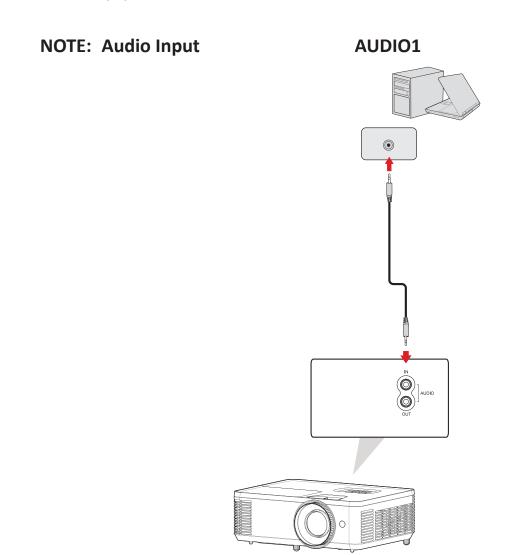


### **Audio Connection**

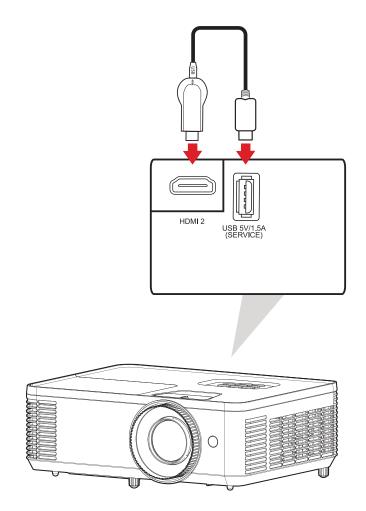
You can connect to various external sound delivery devices via the AUDIO OUT



Additionally, you can connect to the AUDIO IN



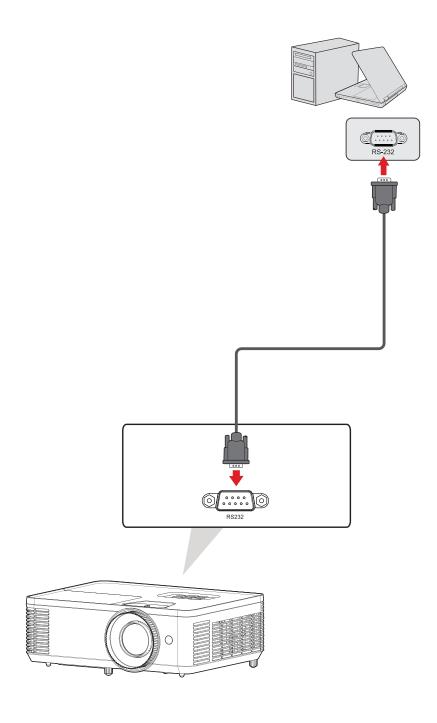
## **USB Type A Connection**



NOTE:

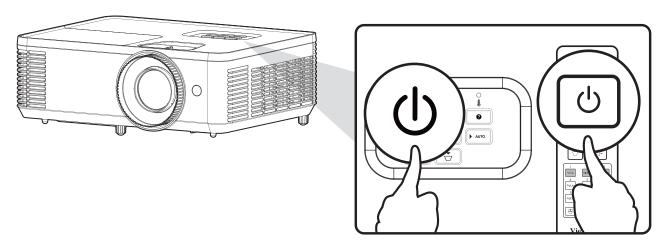
#### **RS-232 Connection**

When you use a RS-232 serial port cable to connect the projector to an external computer certain functions can be controlled remotely by the PC, including Power On/Off, Volume adjustment, Input select, and more.



# **Using the Projector**

## **Starting Up the Projector**



- 1.
- 2. Power button on the projector or remote control to turn on the

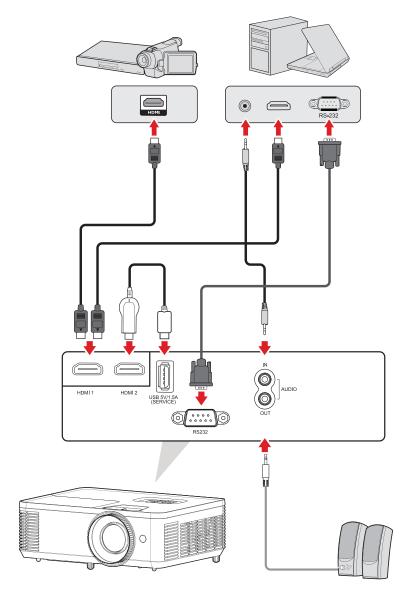
#### **NOTE:**

The Power Indicator Light will be flashing blue during startup.

The projector cannot be turned off within one minute after starting.

### **Selecting an Input Source**

The projector can be connected to multiple devices at the same time. However, it can only display one full screen at a time.

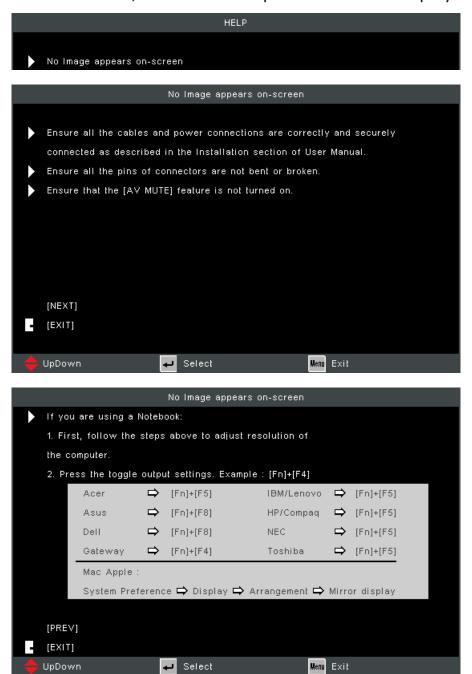


The projector will automatically search for input sources. If multiple sources are connected, press the **Source** button on the projector or remote control to select the

#### **NOTE:**

### Help Menu

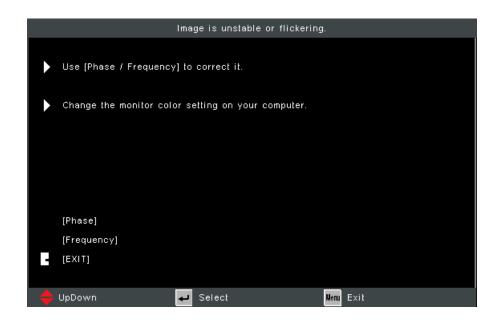
If no input source is detected, the below "Help Menu" will be displayed.



If an input source is detected, the below "Help Menu" will be displayed.



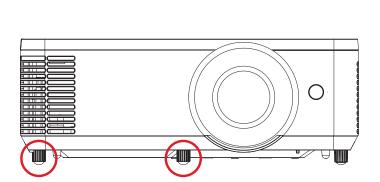
 ←
 Select

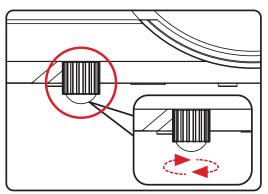


## **Adjusting the Projected Image**

### **Adjusting the Projector's Height and Projection Angle**

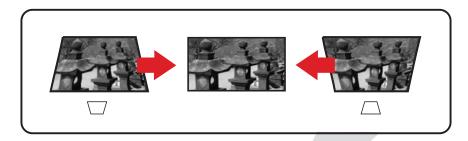
The projector is equipped with two (2) adjustment feet. Adjusting the feet will change the projector's height and the vertical projection angle.

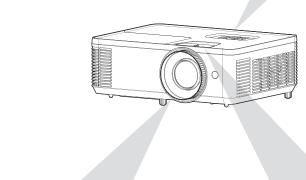


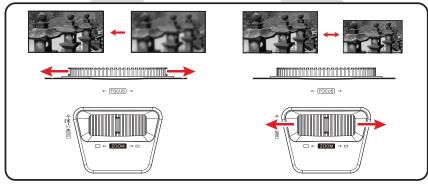


### Adjusting the Focus, Keystone, and Zoom

You can improve and adjust the clarity and position of the image by adjusting the Focus Ring, Keystone Keys, or Zoom Ring







### **Shutting Down the Projector**

**1. Power** button on the projector or remote control and a "power off message" will appear.

**NOTE:** The projector cannot be turned off within one minute after starting.

**2. Power** button again to confirm and shut down the projector.

**NOTE:** The cooling fans will continue to operate for about 10 seconds for the cooling cycle and the Power Indicator Light will flash blue.

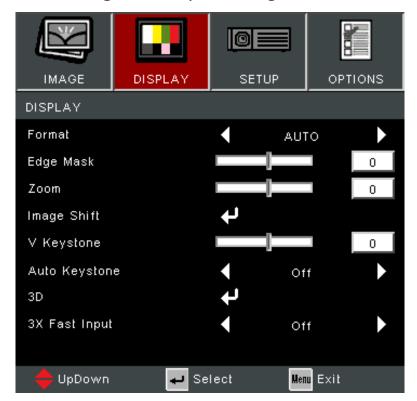
3. The Power Indicator Light will turn solid red and enter standby mode.

**NOTE:** If you wish to turn the projector back on, you must wait until the cooling cycle has finished and the projector has entered standby mode. When the projector is in standby mode, simply press the **Power** button again to

# **Operating the Projector**

### **On-Screen Display (OSD) Menu**

The projector has multilingual on-screen display menus that allow you to make image adjustments and change a variety of settings.



Menu	Description
Image	Adjust the Display Mode, Brightness, Contrast, and other image related settings.
Display	Adjust the aspect ratio, Zoom, Keystone, and 3D settings.
Setup	Adjust Language, Projection, Security, Audio Settings, and HDMI CEC settings.
Options	Select the Input Source and adjust several projector settings.

### **Menu Navigation**

The projector has multilingual on-screen display menus that allow for image and settings adjustment.

- **1.** To open the On-Screen Display (OSD) Menu, press the **Menu/Exit** button on the projector or the remote control.
- **2.** When the OSD is displayed, use the **Navigation** buttons ( $\blacktriangle \blacktriangledown$ ) to select any item in the main menu. While making a selection on a particular page, press the **Enter** button on the projector or the remote control to enter a sub-menu.
- **3.** Navigation buttons (◄►) to select the desired item in the sub-menu and then press Enter to view further settings. Adjust the settings by using the Navigation buttons (◀►).
- **4.** Select the next item to be adjusted in the sub-menu and adjust as described above.
- **5.** Press **Enter** to confirm, and the screen will return to the previous menu.
- **6.** To exit, press the **Menu/Exit** button again. The OSD menu will close and the projector will automatically save the new settings.

# On-Screen Display (OSD) Menu Tree

Main Menu	Sub-menu		Menu Option
		Standard	
		Bright	
		Movie	
	Display Mode	Gaming	
		Blackboard	
		3D	
	Brightness	(-/+, -50~50)	
	Contrast	(-/+, -50~50)	
Image	Sharpness	(-/+, 1~15)	
iiiage	Color	(-/+, -50~50)	
	Tint	(-/+, -50~50)	
			Film
			Video
			Graphics
	Advanced		Standard
	Advanced	BrilliantColor™	(-/+, 1~10)
		Color Temp	Medium
			Cold

Main Menu	Sub-menu		Menu Op	tion	
					(-/+, -50~50)
			Red	Saturation	(-/+, -50~50)
				Gain	(-/+, -50~50)
				Exit	
					(-/+, -50~50)
			Croon	Saturation	(-/+, -50~50)
			Green	Gain	(-/+, -50~50)
				Exit	
					(-/+, -50~50)
			Blue	Saturation	(-/+, -50~50)
			Diac	Gain	(-/+, -50~50)
				Exit	
					(-/+, -50~50)
			Cyan	Saturation	(-/+, -50~50)
		Color Settings	7,5	Gain	(-/+, -50~50)
				Exit	
					(-/+, -50~50)
Display	Advanced		Magenta	Saturation	(-/+, -50~50)
				Gain	(-/+, -50~50)
				Exit	
			Yellow		(-/+, -50~50)
				Saturation	(-/+, -50~50)
				Gain	(-/+, -50~50)
				Exit	
			White	Red	(-/+, -50~50)
				Green	(-/+, -50~50)
				Blue	(-/+, -50~50)
				Exit	
			F ''		
			Exit		
			DOD (0::255)		
		Color Space	RGB (0~255)		
				RGB (16~23)	5)
		Fuit			
		Exit			

Main Menu	Sub-menu		Menu Option
		4:3	
		16:9	
		LBX	
		Native	
	Edge Mask	(-/+, 0~10)	
	Zoom	(-/+, -5~25)	
		H (Horizontal)	(-/+, -100~100)
	Image Shift	V (Vertical)	(-/+, -100~100)
		Exit	
	V. Keystone	(-/+, -40~40)	
	Auto Keystone	On	
	Auto Reystone	Off	
Display		Off 3D Mode	Off
			DLP-Link
			3D
		3D - 2D	L
	3D		
	30	3D Format	Side by Side
		3D Torrilat	Top and Bottom
		Native   (-/+, 0~10)   (-/+, -5~25)     H (Horizontal)   (-/+, -100~100)     V (Vertical)   (-/+, -100~100)     Exit   (-/+, -40~40)   On   Off	Frame Sequential
		3D Sync Invert	On
		3D Sylle lilvert	Off
		Exit	
	3x Fast Input	On	
	on rast iliput	Off	

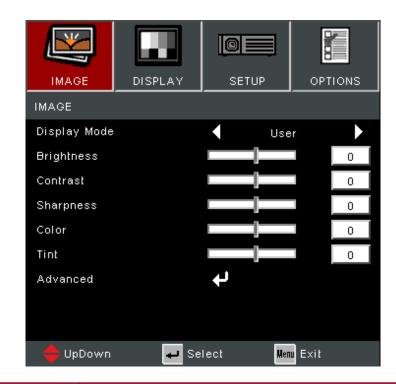
Main Menu	Sub-menu		Menu Op
		English	
		Deutsch	
		Français	
		Italiano	
		Español	
		Português	
		Polski	
		Nederlands	
		Svenska	
		Suomi	
		ελληνικά	
	Language	繁體中文	
		簡体中文	
		한국어	
		Русский	
Cotun		Magyar	
Setup		Čeština	
		عربي	
		ไทย	
		Türkçe	
		Tiếng Việt	
		Indonesia	
		日本語	
		Front Table	
	Projection	Front Ceiling	
	Projection		
		Rear Ceiling	
		Top-Left	
		Top-Right	
	Menu Location	Center	
		Bottom-Left	
		Bottom-Right	

Main Menu	Sub-menu		Menu Option
		Security –	On
			Off
			Month
	Security	Security Timer	Day
	Security	Security Times	
			Exit
		Change Password	
		Exit	
		Mute	On
Setup			Off
	Audio Settings		(-/+, 0~10)
	S	Audio Input	Default
			AUDIO1
		Exit	
	Advanced	Logo	Default
		Exit	
	LIDAM CEC	On	
	HDMI CEC	Off	
		HDMI 1	
	Input Source	HDMI 2	
		Exit	
	Source Lock	On	
	Source Lock	Off	
	High Altitude	On	
	riigii Aitituue	Off	
Options	Information Hide	On	
	Information Hide	Off	
	Karasad Lad	On	
	Keypad Lock	Off	
	Test Pattern	Grid	
	icst i attern	White	
	IR Function	On	
	iit i diledoli	Off	

Main Menu	Sub-menu		Menu Option			
		Black				
		Red				
	Background Color	Blue				
		Green				
		White				
		Direct Power On	On			
	Advanced  Lamp Settings	Direct oner on	Off			
	Advanced	(11111)	(-/+, 0~180) minutes			
		Signal Power On	On			
		Signari ower on	Off			
		Exit				
		Lamp Hour				
		Lamn Reminder	On			
			Off			
		Brightness Mode Eco	Bright			
Options	Lamp Settings	Signal Power On  Exit  Lamp Hour  Lamp Reminder  On  Off  Bright  Bright  Bright  Eco  Dynamic  Exit  Optional Filter Installed			Brightness Mode	Eco
Options			Dynamic			
		Dynamic				
		Exit				
		Filter Usage Hours	0~9999			
			Off			
			300 Hr			
	Optional Filter Settings	Filter Reminder	500 Hr			
	30000		800 Hr			
			1000 Hr			
		Filter Reset				
		Exit				

# **Menu Operation**

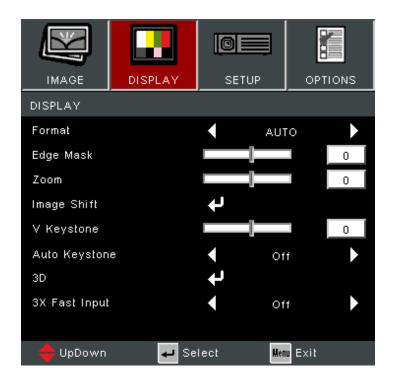
# Image Menu



Menu	Description			
		There are several predefined display modes that you can choose from to suit your viewing preference.		
		Mode	Description	
		Standard	Suitable for daily circumstances in a daylight environment.	
		Bright	Suitable for bright, well-lit environments.	
Display Mode		Movie	Provides the best balance of detail and colors for watching movies.	
		Gaming	Suitable for gaming settings.	
		Blackboard	Achieve optimum color settings when projecting onto a blackboard.	
		User	User's custom settings.	
	3D	3D	Optimized for 3D content.  NOTE: 3D glasses are needed.	
Brightness	The higher the value, the brighter the image. Lower values will result in a darker image.			
Contrast	Use this to set the peak white level after you have previously adjusted the <b>Brightness</b> setting to suit your selected input and viewing environment.			
Sharpness	A high value results in a sharper picture; a low value softens the picture.			
Color	Adjust an image from black and white to fully saturated color.			

Menu	Description
Tint	The higher the value, the more greenish the picture becomes. The lower the value, the more reddish the picture becomes.
	Reflects the relationship between input source and picture brightness.  BrilliantColor™  A color-processing algorithm and enhancements to enable higher brightness while providing true, more vibrant colors in picture.  Color Temperature Select from Warm, Medium, or Cold.
Advanced	Color Setting Only in permanent installations with controlled lighting levels such as boardrooms, lecture theaters, or home theaters, should color management be considered. Color management provides fine color control adjustment to allow for more accurate color reproduction. Select Primary Color first and adjust its range/values in Hue, Saturation and Gain.
	Color Space Select Auto, RGB (0~255), RGB (16~235), and YUV color space.  Exit Exit the Advanced menu.

# **Display Menu**

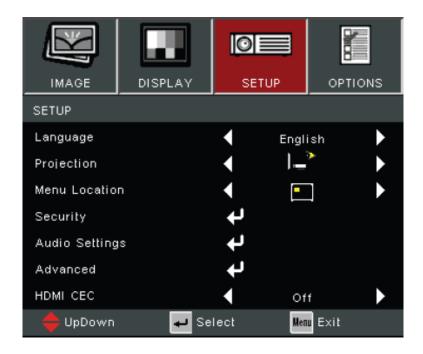


Menu		Description	
	Select the aspect ratio of the projected image.		
	Aspect Ratio	Description	
	4:3	Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio. This is most suitable for 4:3 images like computer monitors, standard definition TV, and 4:3 aspect DVD movies, as it displays them without aspect alteration.	
	16:9	Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio. This is most suitable for images which are already in a 16:9 aspect, like high definition TV.	
Format	LBX	For non-16:9 letterbox source and if want to display 2.35:1 aspect ratio in full resolution.	
	Native	Projects the image as its original resolution and resizes it to fit within the display area. For input signals with lower resolutions, the projected image will be displayed in its original size.	
	Auto	Scales an image proportionally to fit the projector's native resolution in its horizontal width. This is suitable for the incoming image which is neither 4:3 nor 16:9 and you want to make the most use of the screen without altering the image's aspect ratio.	
Edge Mask	Remove the video encoding noise on the edge of the video source.		
Zoom	Reduce or magnify the	e projected image.	
Image Shift	Adjust the projected image horizontally or vertically.		
V. Keystone	Adjust image distortion vertically.		
Auto Keystone	Automatically correct	the keystone.	

Menu			Description
	3D Mode Enable or disable the 3D function.		
	3D-2D Select how the 3D content should appear on screen.		
		Option	Description
		3D	Display the 3D signal.
		L (Left)	Display the left frame of the 3D content.
		R (Right)	Display the right frame of the 3D content.
<b>3</b> D		Format elect the 3D content	format.
	<b>NOTE:</b> A Blu-ray 3D source will be detected		
	automatically, and options will not be selectable.		
		Option	Description
		Auto	When a 3D identification signal is detected, the 3D format is selected automatically.
		Side by Side	Display in Side-by-Side format.
		Top and Bottom	Display in Top and Bottom format.
		Frame Sequential	Display in Frame Sequential format.
	3D Sync Invert		
	Er	nable or disable the	3D Sync Invert function.
	When enabled, quick response time in a native timing can be reached. The following settings will also return to factory preset values: Format, Edge Mask, Zoom, Image Shift, V Keystone, Auto Keystone, and 3D functions.		wing settings will also return to factory c, Edge Mask, Zoom, Image Shift, V
3x Fast Input		NOTE:	
			ction is only available when a native
		9	nput signal is selected.
		•	ant to adjust Format, Edge Mask, mage Shift, V Keystone, Auto Keystone,
	or 3D function, please disable 3x Fast Input.		

**NOTE:** This projector is a 3D ready projector with DLP-Link 3D solution. Please make sure your 3D glasses are for DLP-Link 3D. This projector supports frame sequential (page-flip) 3D via the **HDMI 1/HDMI 2** ports. For the best performance, 1920 x 1080 resolution is recommended. Please note that 4K (3840 x 2160) resolution is not supported in 3D mode.

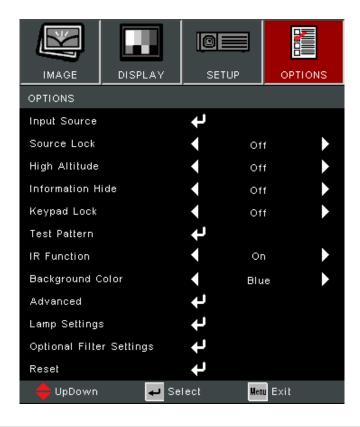
# **Setup Menu**



Menu	Description		
Language	Select the On-Screer	n Display (OSD) Menu language.	
Projection	Select the preferred projection position.		
Menu Location	Select the location for the On-Screen Display (OSD) Menu.		
	projector.	Enable or disable a password prompt before using the	
Security	Security Timer  Set the amount of time the projector can be used. Once this time has elapsed you will be requested to enter your password again.		
	<u>Change Password</u> Set or modify the password.		
	Mute Temporarily turn off the sound.  Adjust the volume level.		
Audio Settings	Audio Input Select the audio inp	out source.	
	Option	Description	
	Default	Audio from HDMI signal.	
	AUDIO1	Audio from 3.5mm AUDIO IN port.	

Menu		Description
		reen". If changes are made, they will take e the projector is powered on.
Advanced	Option	Description
	Default	ViewSonic startup screen.
	Neutral	Same color as <b>Background Color</b> setting.
HDMI CEC	projector with HDM same power on or p control feature in the multiple devices in a CEC in a typical confinate.  NOTE:  In order make connection of the CEC in a typical confined to the connection of the CEC in a typical confined to the CEC in a typical confined to the center of the CEC in a typical confined to the center of the CEC in a typical confined to the center of the CEC in a typical confined to the center of the CEC in a typical confined to the center of the CEC in a typical confined to the center of the cen	der for the CEC function to work properly, sure that the device is correctly ected to the <b>HDMI</b> input of the projector HDMI cable, and its CEC function is

# **Options Menu**



Menu	Description	
Input Source	Use this option to enable / disable input sources.	
	On The projector will only search the current input selection.	
Source Lock	Off The projector will search for other signals if the current input signal is lost.	
High Altitude	When "On" is selected, the fans will spin faster. This feature is useful in high altitude areas where the air is thin.	
Information Hide	Choose "On" to hide the info message. Choose "Off" to show source message.	
Keypad Lock	When the keypad lock function is "On", the control panel will be locked however, the projector can be operated by the remote control. By selecting "Off", you will be able to use the control panel once more.	
	<b>NOTE:</b> To turn off the keypad lock, press and hold "Enter" key on top of the projector for 5 seconds.	
Test Pattern	Select the test pattern from grid and white.	
IR Function	Enable/disable remote control operation.	
Background Color	Display a black, red, blue, green, or white screen when no input source is available.	

Menu		Description		
	<u>Direct Power On</u> Automatically power on the projector when AC power is supplied, without pressing the <b>Power</b> button on the projector or the remote control.			
	Auto Power Off  A countdown timer will start when there is no signal being sent to the projector. The projector will automatically power off when the countdown has finished (in minutes).			
Advanced	Signal Power On  Automatically power on the projector when a signal is detected from the input source, without pressing the Powbutton on the projector or on the remote control.  NOTE: The projector will not power on automatically by HDMI if there is one HDMI cable already connected.			
	Exit the Advanced menu.			
	<u>Lamp Hour</u> Displays the lamp hours of the current lamp.			
	Lamp Reminder Show or to hide a warning message when the "change lamp message" is displayed.			
	Brightness Mode			
	Option	Description		
	Bright	Highest brightness and power consumption.		
Lamp Settings	Eco	Dim the light output, lowering power consumption.		
	Dynamic	Automatically adjust the picture brightness in order to give optimum contrast performance.		
	Lamp Reset Resets the Lamp He replacing the lamp	our counter. Should be used after		
	Exit Exit Lamp Settings.			

Menu	Description		
	Optional Filter Installed Select "Yes" to display warning message after a specified number of hours. Select "No" to turn off warning message.  NOTE: The default setting is "No". After installing a filter, please turn on the projector then press Menu, go Options Optional Filter Settings Optional Filter Installed and select Yes.  Filter Usage Hours Displays the filter hours.		
Optional Filter Settings	Filter Reminder Select the number of hours until the filter message is displayed.  NOTE: Factory default is 500 hours.		
	Filter Reset  Reset the dust filter counter after replacing or cleaning the dust filter.		
	Exit Exit the Optional Filter Settings menu.		
Return the settings to default.  NOTE: When resetting, the following settings will stream remain: Auto Keystone, Filter Usage Hours, Altitude, Lamp hours, Language, Optional Filter installed, Password, Projection, Security, Security, V Keystone.			

#### NOTE:

Acoustic noise level of the projector may increase after installing a dust filter.

For high temperature (> 35°C) or high attitude (> 1524 m) operation conditions, it is recommended to switch to "High Altitude" cooling mode when the dust filter is installed.

It is recommended to clean the dust filter every 100 hours after the dust filter is installed.

Turn off the projector and unplug it from its power source before installing or detaching the filter.

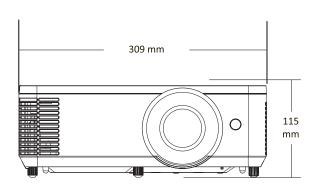
# **Appendix**

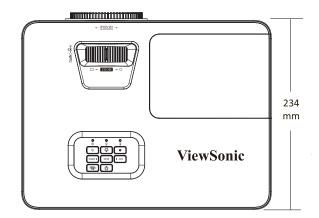
# **Specifications**

Item	Category	Specifications
	Throw Ratio	
Resolution	Native	
		v
1		
Operating		
Conditions	Altitude	0 to 772 m (0 to 2,500 ft.) at 0° to 40°C
	Aititude	772 m to 1,524 m (2,500 to 5,000 ft.) at 0° to 35°C 1,524 m to 3,048 m (5,000 to 10,000 ft.) at 0° to 30°C
Storage Conditions		
	Altitude	0 to 12,192 km (0 to 40,000 ft.)
	2	
Consumption	Off	

<sup>&</sup>lt;sup>2</sup> The test condition follows EEI standards.

# **Projector Dimensions**





# Timing Chart HDMI PC

Signal	Resolution	Refresh Rate (Hz)
VGA		
SVGA		
XGA		
WXGA		
Quad-VGA		
SXGA		
WXGA+		
UXGA		
WSXGA+		
MAC 16"		
MAC 21"		
Full HD		
WUXGA		

# **HDMI Video**

Signal	Resolution	Refresh Rate (Hz)
HDTV(1080p)		
HDTV(1080i)		
HDTV(720p)		
SDTV(480p)		
SDTV(576p)		
SDTV(480i)		
SDTV(576i)		

#### HDMI 3D

Signal	Resolution	Refresh Rate (Hz)		
	Frame Packing			
1080p				
720p				
Side by Side				
1080i				
Top and Bottom				
1080p				
720p				

#### NOTE:

1080i@25hz and 720p@50hz will run in 100 Hz; other 3D timing will run in

four times the input frame rate (FRC = 4X mode).

is set to six times the input frame rate (FRC = 6X mode).

# **Troubleshooting**

This section describes some common problems that you may experience when

Problem or Issue	Possible Solutions		
	Ensure the power cord is properly attached to the		
	wait until it has finished then try to turn on the		
	If the above does not work, try another power outlet or another electrical device with the same		
	Ensure the video source cable is connected		
	properly, and that the video source is turned on.  If the input source is not selected automatically,		
	Adjusting focus with the Focus Ring will help correctly focus the projection lens.		
	Ensure the projector and screen are aligned		
	projector as well as the projection angle and direction.		
The image is reversed	Setup Projection and adjust the projection option.		
when projecting a 16:9	If you play a 4:3 format DVD title, please change		
	aspect ratio on the DVD player.		

Problem or Issue	Possible Solutions		
	Ensure there are no obstacles between the remote		
	The batteries may be out of power, please check		
	Turn off the projector and unplug the power cord.		

#### **LED Indicators**

When the warning indicators (see below) light up or flash, the projector will automatically shutdown. Unplug the power cord from the projector, wait for 30 seconds and try again. If the warning indicators light up or flash, please contact your nearest service center for assistance.

Status and	Power Indicator Light		Temperature Indicator Light	Light Source Indicator Light
Description	Red	Blue	Red	Red
Standby State (Power cord input)				
Power On (Warming)		(0.5 sec off/0.5		
Power On and Lamp Lighting				
		(0.5 sec off/0.5		
Power Off (Cooling)				
		turns off.		
Error (Lamp failure)				
Error (Fan failure)				
Error (Overheat)				

#### Maintenance

#### **General Precautions**

Make sure the projector is turned off and the power cable is unplugged from the

Never remove any parts from the projector. Contact ViewSonic® or a reseller

Never spray or pour any liquid directly onto the case.

Handle the projector with care, as a darker-colored projector, if scuffed, may

## **Cleaning the Lens**

Use a canister of compressed air to remove dust.

If the lens is still not clean, use lens-cleaning paper or moisten a soft cloth with

**CAUTION:** Never rub the lens with abrasive materials.

#### **Cleaning the Case**

Use a soft, lint-free, dry cloth to remove dirt or dust.

If the case is still not clean, apply a small amount of non-ammonia, non-alcohol based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe

CAUTION: Never use wax, alcohol, benzene, thinner, or other chemical

# **Storing the Projector**

If you intend to store the projector for an extended period of time:

Ensure the temperature and humidity of the storage area are within the

Remove the batteries from the remote control.

Pack the projector in its original packaging or equivalent.

#### Disclaimer

cleaners on the lens or case. Some chemical cleaners have been reported to

ViewSonic® will not be liable for damage resulting from use of any ammonia or

# **Regulatory and Service Information**

# **Compliance Information**

This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on the unit.

#### **FCC Compliance Statement**

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

**Warning:** You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

# **Industry Canada Statement**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de classe B est conforme à la norme NMB-003 du Canada. CAN ICES-003(B) / NMB-003(B)

#### **CE Conformity for European Countries**



The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU. Ecodesign Directive 2009/125/EC.

## The following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



#### **Declaration of RoHS2 Compliance**

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr6+)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%
Bis (2-ethylhexyl) phthalate (DEHP)	0.1%	< 0.1%
Butyl benzyl phthalate (BBP)	0.1%	< 0.1%
Dibutyl phthalate (DBP)	0.1%	< 0.1%
Diisobutyl phthalate (DIBP)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below. Examples of exempted components are:

Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):

- » Short length (500 mm): maximum 3.5 mg per lamp.
- » Medium length (> 500 mm and 1,500 mm): maximum 5 mg per lamp.
- » Long length (> 1,500 mm): maximum 13 mg per lamp.

Lead in glass of cathode ray tubes.

Lead in glass of fluorescent tubes not exceeding 0.2% by weight.

Lead as an alloying element in aluminum containing up to 0.4% lead by weight.

Copper alloy containing up to 4% lead by weight.

Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).

Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.

#### **Indian Restriction of Hazardous Substances**

Restriction on Hazardous Substances statement (India). This product complies with the "India E-waste Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

#### **Product Disposal at End of Product Life**

ViewSonic® respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit the ViewSonic® website to learn more.

#### **USA & Canada:**

https://www.viewsonic.com/us/go-green-with-viewsonic

#### **Europe:**

https://www.viewsonic.com/eu/go-green-with-viewsonic

#### Taiwan:

https://recycle.moenv.gov.tw/

For EU users, please contact us for any safety/accident issue experienced with this product:

ViewSonic Europe Limited





**EPREL@viewsoniceurope.com** 

https://www.viewsonic.com/eu/

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VESA is a registered trademark of the Video Electronics Standards Association. DPMS, DisplayPort, and DDC are trademarks of VESA.

ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency (EPA).

As an ENERGY STAR® partner, ViewSonic® Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

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In the interest of continuing product improvement, ViewSonic® Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

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# **Customer Service**

For technical support or product service, see the table below or contact your reseller.

**NOTE:** You will need the product's serial number.

Country/ Region	Website	Country/ Region	Website		
Asia Pacific & Africa					
Australia	www.viewsonic.com/au/	Bangladesh	www.viewsonic.com/bd/		
中国 (China)	www.viewsonic.com.cn	香港 (繁體中文)	www.viewsonic.com/hk/		
Hong Kong (English)	www.viewsonic.com/hk-en/	India	www.viewsonic.com/in/		
Indonesia	www.viewsonic.com/id/	Israel	www.viewsonic.com/il/		
日本 (Japan)	www.viewsonic.com/jp/	Korea	www.viewsonic.com/kr/		
Malaysia	www.viewsonic.com/my/	Middle East	www.viewsonic.com/me/		
Myanmar	www.viewsonic.com/mm/	Nepal	www.viewsonic.com/np/		
New Zealand	www.viewsonic.com/nz/	Pakistan	www.viewsonic.com/pk/		
Philippines	www.viewsonic.com/ph/	Singapore	www.viewsonic.com/sg/		
臺灣 (Taiwan)	www.viewsonic.com/tw/	ประเทศไทย	www.viewsonic.com/th/		
Việt Nam	www.viewsonic.com/vn/	South Africa & Mauritius	www.viewsonic.com/za/		
	Amer	ricas			
United States	www.viewsonic.com/us	Canada	www.viewsonic.com/us		
Latin America	www.viewsonic.com/la				
	Euro	ppe			
Europe	www.viewsonic.com/eu/	France	www.viewsonic.com/fr/		
Deutschland	www.viewsonic.com/de/	Қазақстан	www.viewsonic.com/kz/		
Россия	www.viewsonic.com/ru/	España	www.viewsonic.com/es/		
Türkiye	www.viewsonic.com/tr/	Україна	www.viewsonic.com/ua/		
United Kingdom	www.viewsonic.com/uk/				

#### **Limited Warranty**

ViewSonic® Projector

#### What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

#### Limited Three (3) year General Warranty:

Subject to the more limited one (1) year warranty set out below, North and South America: Three (3) years warranty for all parts excluding the lamp, three (3) years for labor, and one (1) year for the original lamp from the date of the first consumer purchase.

Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information.

#### **Limited One (1) year Heavy Usage Warranty:**

Under heavy usage settings, where a projector's use includes more than fourteen (14) hours average daily usage, North and South America: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Europe: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase. Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information. Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

# Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

## What the warranty does not cover:

**1.** Any product on which the serial number has been defaced, modified, or removed.

- 2. Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - » Operation outside of product specifications.
  - » Operation of the product for other than the normal intended use or not under normal conditions.
  - » Repair or attempted repair by anyone not authorized by ViewSonic®.
  - » Any damage of the product due to shipment.
  - » Removal or installation of the product.
  - » Causes external to the product, such as electric power fluctuations or failure.
  - » Use of supplies or parts not meeting Viewsonic's specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
- **3.** Removal, installation, and set-up service charges.

#### How to get service:

- **1.** For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the "Customer Support" page). You will need to provide your product's serial number.
- **2.** To obtain warranted service, you will be required to provide: (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **3.** Take or ship the product, freight prepaid, in the original container to an authorized ViewSonic® service center or ViewSonic®.
- **4.** For additional information or the name of the nearest ViewSonic® service center, contact ViewSonic®.

#### **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

#### **Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- **1.** Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- **3.** Any claim against the customer by any other party.

#### Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from local authority. Some local governments do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

#### Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic® products sold outside of the U.S.A. and Canada, contact ViewSonic® or your local ViewSonic® dealer.

The warranty period for this product in mainland China (Hong Kong, Macao, and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found at: http://www.viewsonic.com/eu/ under "Support/Warranty Information".

## **Mexico Limited Warranty**

ViewSonic® Projector

#### What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

#### How long the warranty is effective:

3 years for all parts excluding the lamp, 3 years for labor, 1 year for the original lamp from the date of the first consumer purchase.

Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only.

All accessory lamps purchased separately are warranted for 90 days.

#### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

## What the warranty excludes and does not cover:

- **1.** Any product on which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
  - » Any damage of the product due to shipment.
  - » Causes external to the product, such as electrical power fluctuations or failure.
  - » Use of supplies or parts not meeting ViewSonic®'s specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
- **3.** Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
- **4.** Removal, installation, insurance, and set-up service charges.

#### How to get service:

For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the attached "Customer Service" page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

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Product Name:	Model Number:					
Document Number:	Serial Number:					
Purchase Date:	Extended Warranty Purchase?	(Y/N)				
If so, what date does warranty expire?						

- 1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **2.** Take or ship the product, in the original container packaging, to an authorized ViewSonic® service center.
- **3.** Round trip transportation costs for in-warranty products will be paid by ViewSonic<sup>®</sup>.

#### **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

## **Exclusion of damages:**

ViewSonic®'s liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- **1.** Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- 3. Any claim against the customer by any other party.
- 4. Repair or attempted repair by anyone not authorized by ViewSonic®.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico: Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004 Hermosillo: Villahermosa: Distribuciones y Servicios Computacionales SA de CV. Compumantenimietnos Garantizados, S.A. de C.V. Calle Juarez 284 local 2 AV. GREGORIO MENDEZ #1504 Col. Bugambilias C.P: 83140 COL, FLORIDA C.P. 86040 Tel: 01-66-22-14-9005 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: disc2@hmo.megared.net.mx E-Mail: compumantenimientos@prodigy.net.mx Puebla, Pue. (Matriz): Veracruz, Ver.: RENTA Y DATOS, S.A. DE C.V. Domicilio: CONEXION Y DESARROLLO, S.A DE C.V. Av. 29 SUR 721 COL. LA PAZ Americas # 419 72160 PUEBLA, PUE. ENTRE PINZÓN Y ALVARADO Tel: 01(52).222.891.55.77 CON 10 LINEAS Fracc. Reforma C.P. 91919 E-Mail: datos@puebla.megared.net.mx Tel: 01-22-91-00-31-67 E-Mail: gacosta@qplus.com.mx Chihuahua: Cuernavaca: Soluciones Globales en Computación Compusupport de Cuernavaca SA de CV C. Magisterio # 3321 Col. Magisterial Francisco Leyva # 178 Col. Miguel Hidalgo Chihuahua, Chih. C.P. 62040, Cuernavaca Morelos Tel: 4136954 Tel: 01 777 3180579 / 01 777 3124014 E-Mail: Cefeo@soluglobales.com E-Mail: aquevedo@compusupportcva.com Distrito Federal: Guadalajara, Jal.: QPLUS, S.A. de C.V. SERVICRECE, S.A. de C.V. Av. Coyoacán 931 Av. Niños Héroes # 2281 Col. Del Valle 03100, México, D.F. Col. Arcos Sur, Sector Juárez Tel: 01(52)55-50-00-27-35 44170, Guadalajara, Jalisco E-Mail: gacosta@qplus.com.mx Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com Guerrero Acapulco: Monterrey: GS Computación (Grupo Sesicomp) **Global Product Services** Progreso #6-A, Colo Centro Mar Caribe # 1987, Esquina con Golfo Pérsico 39300 Acapulco, Guerrero Fracc. Bernardo Reyes, CP 64280 Tel: 744-48-32627 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx **MERIDA:** Oaxaca, Oax.: **ELECTROSER** CENTRO DE DISTRIBUCION Y Av Reforma No. 403Gx39 y 41 SERVICIO, S.A. de C.V. Mérida, Yucatán, México CP97000 Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: (52) 999-925-1916 Tel: 01(52)95-15-15-22-22 E-Mail: rrrb@sureste.com Fax: 01(52)95-15-13-67-00 E-Mail. gpotai2001@hotmail.com Tijuana: **FOR USA SUPPORT:** STD ViewSonic® Corporation Av Ferrocarril Sonora #3780 L-C 381 Brea Canyon Road, Walnut, CA. 91789 USA Col 20 de Noviembr Tel: 800-688-6688 Tijuana, Mexico E-Mail: http://www.viewsonic.com

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