

## **Letter of Warranty**

This Envertech Corporation LTD. Limited Warranty covers defects in workmanship and materials of the following Envertech products for the applicable warranty periods set out below:

- <u>EVT248/EVT500/EVT300/EVT560 Microinverter:</u> 15 years commencing on the earlier of the installation of the microinverters.
- EnverBridge Monitoring Device: 5 years commencing on the earlier of the installation of EnverBridge.

This Limited Warranty only applies to the owner who has purchased the products from Envertech directly or from an authorized seller/distributor of Envertech. During the warranty period, the Limited Warranty is transferable to any user and will remain in effect for the time period remaining as the products remain at the original site.

During the applicable warranty period, if the owner discovers any defects that is covered by the Limited Warranty, the owner shall report the defect to Envertech by sending an email to tech@envertec.com with the following information: (i) a short description of the defect, (ii) the Product's Serial Number, and (iii) a scanned copy of the purchase receipt or warranty certificate of the applicable Product. The defect information can also be reported through Envertech's After-Sales Service System which is under the "Service and Support" menu on Envertech's website www.envertec.com.

As long as Envertech establishes the existence of the defects those are covered by the Limited Warranty, Envertech will, at its option, either (i) repair or replace the product free of charge or (ii) issue a credit or refund for the product to the buyer/user of the system in an amount up to its actual value at the time the buyer/user notifies the defects, as determined by Envertech.

Envertech will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. Envetech will reserve the right to use parts or products of original or improved design in the repair or replacement. Envertech repairs or replaces a product, and its warranty continues for the remaining portion of the original Warranty Period. The limited warranty covers a replacement unit but does not include labor costs related to (i) un-installing the product or (ii) if applicable, re-installing a repaired or replacement product. The repair or replacement action will be arranged by or agreed with Envertech.

To obtain repair or replacement service, credit or refund under this Limited Warranty, the owner must comply with the **Return Merchandise Authorization Procedure**.

The Limited Warranty will not apply to any defect in or damage to any product:(a) if it has been





misused, neglected, or otherwise damaged either internally or externally;(b)if it has been improperly installed, operated ,physically damaged; (c) if it has been subjected to fire, water ,generalized corrosion, biological infestations, acts of nature, or input voltage that creates operating condition beyond the maximum or minimum limits listed in the Envertech product specifications including high input voltage from generators and lightning strikes; d) if its original identification (trade-mark, serial number) markings have been defaced ,altered, or removed; e) the product if it is located outside of the country where it was purchased.

The Limited Warranty does not cover cosmetic, technical or design defects, or shortcomings which do not materially influence or affect energy production or degrade form, fit, or function of the products. The Limited Warranty does not cover costs related to the removal, installation or troubleshooting of the owner's electrical systems. The Limited Warranty does not extend beyond the original cost of the products.

THE LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY ENVERTECH AND, WHERE PERMITTED BY LAW, IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF TITLE, QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OR WARRANTIES AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION. IN NO EVENT WILL ENVERTECH BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT LIMITATION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, OR ANY PERSONAL INJURY.

To the extent any implied warranties are required under applicable law to apply to the products, such implied warranties shall be limited in duration to the Warranty Period, to the extent permitted by applicable law. This Limited Warranty gives the owner specific legal rights, and the owner may have other rights that may vary from region to region. The grant of this Limited Warranty by Envertech is conditioned upon agreement by the owner to the terms, conditions and requirements herein.

