

# RETURN FORM

**HIGH CULTURED®**  
STAY HIGH

<b>Please return to:</b>
HIGH CULTURED @Returns Department No.12, Jalan TSB 3, Taman Industri Sungai Buloh, 47000 Sungai Buloh, Selangor Malaysia.

Please enclose this form with the returned goods. Returns only applicable to non-promotional products in their original condition: unused, unwashed, unworn, all tags still intact and in their original packaging within 7 working days of receiving your order.

<b>(A) CUSTOMER'S DETAILS: -</b>	
Name:	Order ID: 2 1 X X X X
Email:	Date: d d / m m / y y y y
Shipping Address:	H/P:
Postcode/State:	

<b>(B) CUSTOMER'S COMMENT: -</b>
I received ...

### (C) PRODUCTS RETURN INFO: -

PRODUCT ON HAND (9-digits on the tag label)	QTY	DESCRIBE THE PROBLEM	EXCHANGE TO
E.g.: 332400101 Black Sweater, size S	1	Received wrong item	Correct item: Bear polo tee

\*New delivery fee payable to OCBC: **707 121138 9** HCLC (M) SDN BHD: West Malaysia = RM10 | East Malaysia & Labuan = RM15\*  
Please email the new delivery receipt to [info@highcultured.my](mailto:info@highcultured.my).

### DECLARATION

As the buyer, I ensure that all returned goods are well packed and sent via registered mail to prevent any damage or loss during transit. HIGH CULTURED will not be held responsible for any damage or loss during return transit. I will retain proof of postage until HIGH CULTURED confirms receipt. By returning the goods, I acknowledge agreeing to the Return & Exchange Policy on the High Cultured website ([www.highcultured.my](http://www.highcultured.my)). I understand that there will be no dispute if my return request is rejected by HIGH CULTURED due to incomplete adherence to the Return & Exchange Policy. I also understand that I can't argue for any compensation if I fail to pay the new delivery fee within 14 days of HIGH CULTURED's confirmation of parcel delivery because HIGH CULTURED has no obligation to keep the all-unclaimed parcels, which will be disposed of automatically.

### OFFICE USED

<b>Checklist:</b> <input type="checkbox"/> Confirm Order ID: <input type="checkbox"/> Capture new delivery fee RM10/ RM15* <small>*Slash the unwanted option.</small> <input type="checkbox"/> Return qty:	Received by/Date: _____ Check by/Date: _____	* Approved/Rejected by: _____ Date: _____ <small>*Slash the unwanted option.</small>
	New delivery tracking code: Courier:	Date: