



Terms and Conditions

Hiring Process

- a. Please fill in the booking form for a quote.
- b. We will respond via email and send out a quote.
- c. If you're happy with the quote, a 50% deposit is required to secure the spot.
- d. The remaining balance to be paid in full 2 weeks prior to the event. Final flavour and toppings selection is set in stone.
- e. The event day! We bump in 30 minutes prior to set up and away we scoop.

Cancellation

Cancellation more than 4 weeks before, your 50% deposit is returned minus \$40 admin fee.

Rescheduling

Rescheduling more than 4 weeks before allowed for no extra cost. However depending on the rescheduled date, flavour selection may differ.

Fee for additional hours

If you require us to stay for additional hours, each half hour is +\$150.

If the event is outside the Melbourne Metropolitan Area

Events outside the Melbourne metropolitan area may incur a surcharge.

Leftover gelatos on the day

We are more than happy to leave the leftover gelatos on site. Please let us know prior to the event if you would like leftover gelatos packaged.

Other thing to note

Hareruya Pantry reserves the right to cancel the booking if full payment cannot be made, or if the venue is not suitable to operate the cart (i.e. no power supply, no roof).

Cart will only be moved and operated by Hareruya staff.

If there is any damage caused by the client, or the venue, this will be charged accordingly.

By paying the deposit, you will confirm that you have read, understood and agree to the Terms & Conditions on this page. For further enquiries, please contact hello@hareruya.com.au