

3131 SOQUEL DRIVE SOQUEL, CA 95073 PH: 831-462-8900 FAX: 831-462-3536

WWW.PROVAC.COM

## INTERNATIONAL SHIPPING

Provac Sales, Inc. does not ship internationally on our account. We will ship goods collect to your account. All applicable charges, such as import fees and duties, will also be marked for payment to be collect. Every day, UPS and FedEx pick up shipments at our facility. If this is an emergency, or an end-of-day situation, FedEx will be our suggested carrier. We have relationships with all other companies as well. All you need to do is tell your freight broker company that we are in northern California, close to San Francisco and San Jose.

Our singular location for pick-ups (and all correspondence, remit to, etc.) is:

Provac Sales, Inc. 3131 Soquel Drive Soquel, CA 95073 USA

We will offer the following services at no charge:

- Coordination for the shipment with your freight forwarder, freight broker, or exporter
- Preparation of the commercial invoice and all required paperwork and forms
- Special precautions and procedures for proper packaging for international shipment
- Delivery of items to an international carrier if special crating is required

If your shipment requires special crating (kiln dried wood for example), we typically contract this out with a special crater, Trans Pak. They provide excellent service and very reasonable rates. Provac will deliver the required items to Trans Pak at no extra cost. Trans Pak's services can be reviewed at <a href="https://www.transpak.com">www.transpak.com</a>.

For international shipments, our payment terms are: T/T Bank Wire Transfer prior to international shipment. As soon as the money fund transfer is confirmed, we make delivery to the transportation company of choice. We have been very successful in using the Bank of America for our international business for 21 years now.

Provac Sales, Inc. is now in our 29<sup>th</sup> year of operation, offering sales and service of vacuum pumps. We maintain one of the largest inventories of rebuilt and ready-to-ship vacuum pumps in the United States. This includes a full line of rebuilt turbo, vane, piston, cryo, scroll, blower, vacuum pumps, systems and helium leak detectors.

If you have any special needs, would like to see a sample of our commercial invoice or have any questions about our services, please let us know.

Sincerely,

Paul Flood - President