WatchOvers.com

WatchOvers Assure Touch GPS Mobile Watch Phone For GSM 2G Network

USER'S MANUAL

Please read this user's manual carefully before use.

Thank you for purchasing the Assure Touch watch phone from WatchOvers Limited. For best use of your Assure Touch, please read the following instructions carefully before starting, and operate the watch accordingly. Screens may vary for Android and iOS and as updated App versions are released.

WatchOvers Assure Touch is a Touchscreen SOS GPS Location Mobile Watch-Phone.

Features

1. Two Way Voice Communication – Call the watch or the watch can call you.
2. SOS Emergency Alarm – One button press to call your emergency contacts and simultaneously send SOS alert messages automatically through the App to your contacts who have added the watch to the app.
3. GPS Location -Real-time tracking – See the watch location on your smartphone in real time with the location updated every 60 seconds.
4. Geo-Zones – create virtual outdoor boundaries and receive boundary breach alerts. The location updated every 60 seconds for enhanced Geo-Zone accuracy.
5. Tracking History – Playback the location history of the watch today, last week or last month.
6. Splash proof – The watch can be worn while washing hands and general splashing. The watch is not suitable for submerging in water.
7. Very Secure with 128 Bit Encryption for transmission and storage of all data. Our App and Watch registration is secure to protect your data and prevent access to your watch and its' location except by you and people approved by you. WatchOvers do not have access to your child's location.
8. Pedometer – A fun way to keep your child active. See their daily and weekly activity in your app.
9. Touchscreen watch for easy control.
10. Caller Approval – You control who can call the watch and who the watch can call.
11. Add up to 16 Pre-set numbers that can call or be called by the watch.
12. Voice Messaging – Send recorded messages to and from the watch.
13. Shake-Shake to make friends – Shake 2 watches at the same time to share contact details for voice messaging each other with up to 10 contacts.
14. Alert Notifications – receive SOS, Low Battery and Geo-Zone alerts directly to the App.
15. Multi User – Add up to 16 users, for all the family and or several carers. Each user sets up their own free app account and can add the watch to their account.
16. Watch Function – Time, Day & Date.
17. Pre-fitted Sim Card – Open the box and get started straight away. WatchOvers Sim card always roam from network to network enabling the

watch to get mobile coverage even in weak signal locations, vital in times of emergency.

18. Multi Alarms – set alarms or reminders which will ring on the watch at the set times, very useful for appointments, medical & other reminders.
19. Silent Settings – Set the watch to automatically mute at set times such as when in the classroom.
20. Low-power consumption, up to 2 hours call use and up to 48 hours general use or up to 72 hours in manual location mode. Charge using the USB cable provided and a CE approved USB charger plug with an output: 5.0V-1.0A.
21. Supports GPS/LBS/WiFi/Cell ID for quick and accurate outdoor location positioning and improved indoor location.
22. Back Up support in English from the WatchOvers Team.
23. All these features in a Smart Watch that is managed through an App on your smartphone.

Our WatchOvers Family App and Assure Touch watch are designed specifically for Europe and comes with full back-up support in English from the WatchOvers Team should you ever need any help.

Box Contents
1 Assure Touch GPS Mobile Watch-Phone
1x USB Charging Cable
1 Device ID card

About the Assure Touch Watch Phone & WatchOvers SIM Card
This watch relies on GPS technology and as a mobile device, in order for it to work it requires a Micro SIM card with a 2G data plan. With a sim card installed, the watch will not shutdown unless the battery loses all charge. Without a SIM card, it works only as a watch. The Assure Touch is easily managed through our Free App available on the App Store and Google Play Store.

A subscription is required for Mobile Calls and Data, Pre-paid monthly, No Contract, Opt Out Anytime. Subscribe once you receive your watch to activate your watch sim card and warranty. Your watch comes with an always roaming Spanish sim card with a Spanish mobile number. Unlike a standard sim card, they always roam from network to network enabling the watch to get mobile coverage even in weak signal locations, vital in times of emergency.
Note: The always roaming feature does not work in the country the sim card is issued from, i.e. Spain and will work as a standard sim card when in Spain.

Warranty
This product is guaranteed by the manufacturer for a period of 1 year from the date of purchase. This guarantee does not cover defects arising from accidental damage, misuse or wear and tear and is available only to the original purchaser of the product. This does not affect your statutory rights. Our watch has been fully tested and works

best with our sim card which is pre-fitted. Attempting to change our sim card will void your warranty and we will be unable to provide Support to resolve any issues created. Any watch software updates required in the future will be available to download from our website.

Charging the Watch
Remove the watch and the charging cable from the packaging. Attach the USB power cable provided to the watch with the charging pins attached to the charging contacts on the back of the watch.

To protect the battery, please charge the watch for at least 12 hours for the 1st three charges. Thereafter the watch should take between 60 to 90 minutes to charge.
Always use the USB cable provided and a CE approved USB charger plug with an output: 5.0V-1.0A to avoid irreparable damage.
Warning: Chargers with the wrong output can cause the device to overheat when charging. Never charge the device when it is wet.

Power On: Press the Power button on the right side of the watch for 3 seconds to power on the watch until you see WatchOvers appear on the screen.

Getting Set Up - 6 Step Quick Set Up

IMPORTANT: To enable your watch to pair with your APP correctly, after scanning the CID QR code or manually entering the CID number, the device mobile number should be added with the country prefix code+34, add +34 to the 1st box "Country and area" by choosing Spain as the country (+34). In the 2nd box add the remainder of the device mobile number starting with 590 etc.

Step 1 - Activate the Watch SIM Card
Your Assure Touch Watch-Phone comes pre-fitted with a mobile phone SIM card which requires a subscription, Pre-paid monthly with No Contract, Opt Out Anytime. To activate your watch sim card and warranty go to www.watchovers.com/subscribe/ and set up your subscription. With our advanced 'always roaming' Spanish sim card, unlike a standard sim card, they always roam from network to network enabling the watch to get mobile coverage even in weak signal locations, vital in times of emergency. You must subscribe before activating your watch.

Step 2 - Charge the Watch & Power On
- Attach the USB charging cable provided to the watch with the charging pins attached to the charging contacts on the back of the watch.
- Check to see the battery charging symbol is displayed on your watch to confirm you have attached the charging cable correctly.
- Once charged, press and hold the Power Button until WatchOvers appears on screen. Your watch will activate on the mobile network within a few minutes and you will see the mobile signal strength on the left of the screen.

All Watch functions are set-up and managed through the App including displaying the correct time and date.

Note: To protect the battery, please charge the watch for at least 12 hours for the 1st three charges. Thereafter the watch should take 60 to 90 minutes to charge. Always use the USB cable provided and a CE approved USB charger plug with an output: 5.0V-1.0A to avoid irreparable damage.

Warning: Chargers with the wrong output can cause the watch to overheat when charging. Never charge the device when it is wet.

Step 3 - Download the WatchOvers Family App
Scan the QR code below and select the "WatchOvers Family" app **OR** search for "WatchOvers Family" in the Google play or the App Store to download our App
- Tap install.
- After install is complete please Tap "OK" to allow notifications in order to receive alerts & notifications.

Note: Screens may vary for Android and iOS.

Only add the watch to the app once it is charged, powered on and has mobile signal.
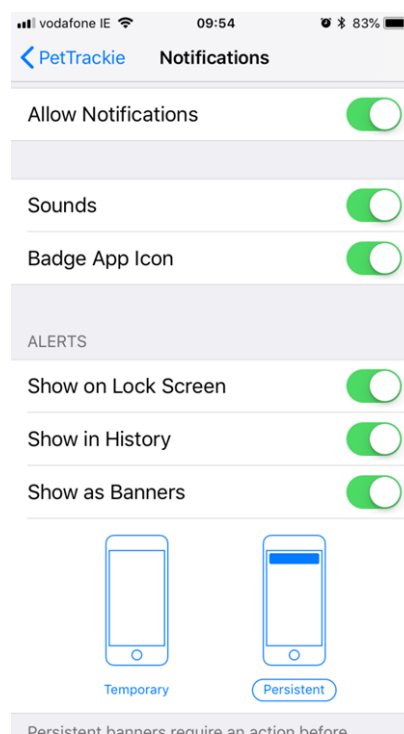
iPhone App notifications settings screen

Step 4 - Register your Administrator App Account
Connect your phone with WiFi or switch ON your mobile data to get the internet connection.
- On the App login screen choose New User
- Enter your email address and your mobile number using your international prefix

such as 0044, 00353, 0033, 0049, 0039, 0034 etc.
- Tap Next to receive your registration code automatically by email. Check your junk mail if you do not receive the email.
- Enter the registration code (within 10 minutes or repeat the process)
- Tap Next
- Enter a password that you will remember
- Tap Register
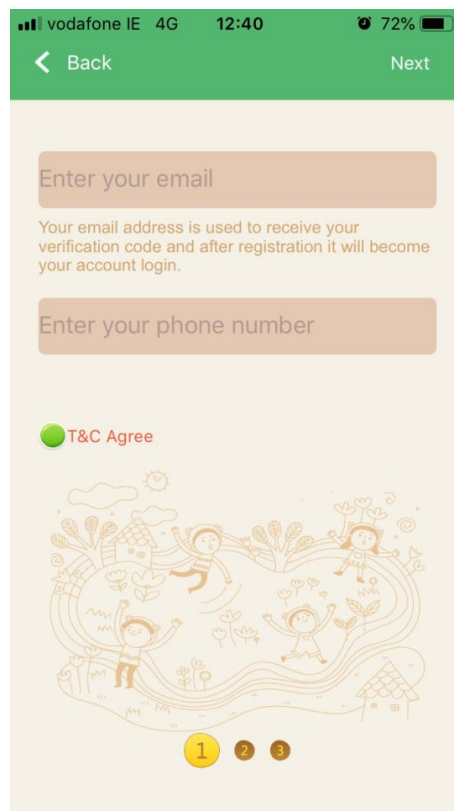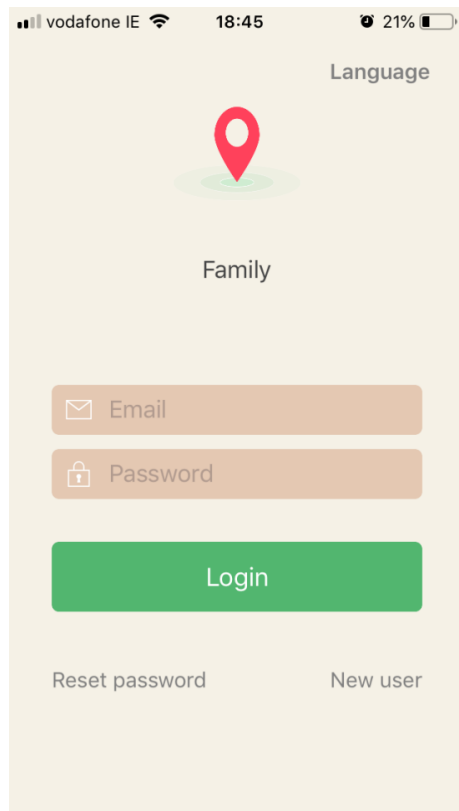
Step 5 - Pair your Watch with the App
Log into the App
- Tap on the + Icon on the top of the Home screen.
- Scan the CID QR code on the Device ID card stored in the inside lid of the box **OR** manually enter the 16 character CID number printed on the inside lid
- Tap OK.
- Enter the watch wearers name and the Device Mobile Number printed on the ID card.
- To enter the device mobile number, in the "Country and area" box, choose Spain +34 to add the international country code of the device mobile number and in the 2nd box manually add the remainder of the device mobile number starting with 590.
- Tap Next on the top of the screen. If Next is not displayed, hide the keyboard and next will be shown.
- Tap on your relationship
- Tap Done

You can Edit your relationship to your own name in the Watch Wearer's Information settings once the watch is set up

Note: The first account connected to the device will become the watch administrator. This can be changed later if you wish.
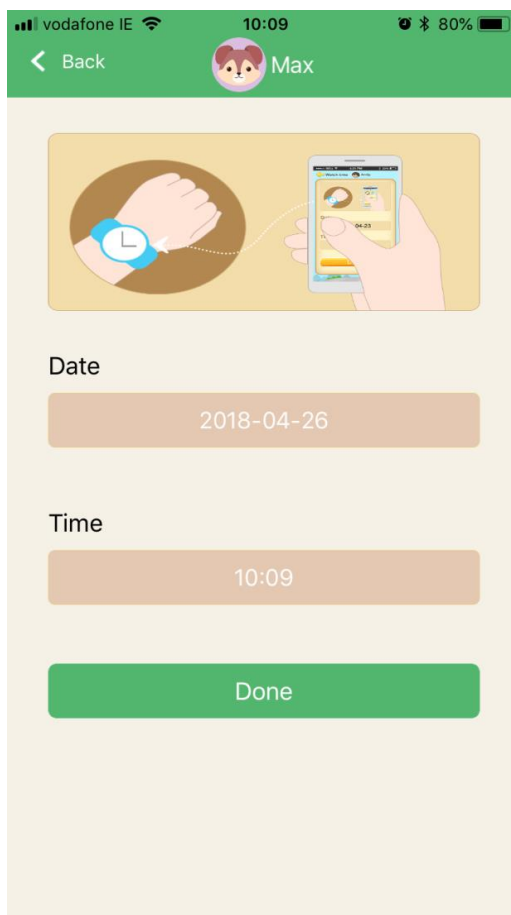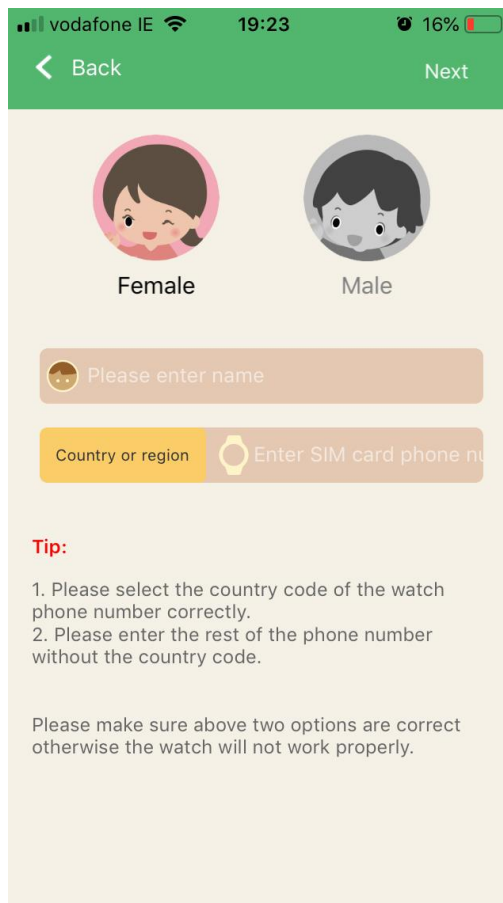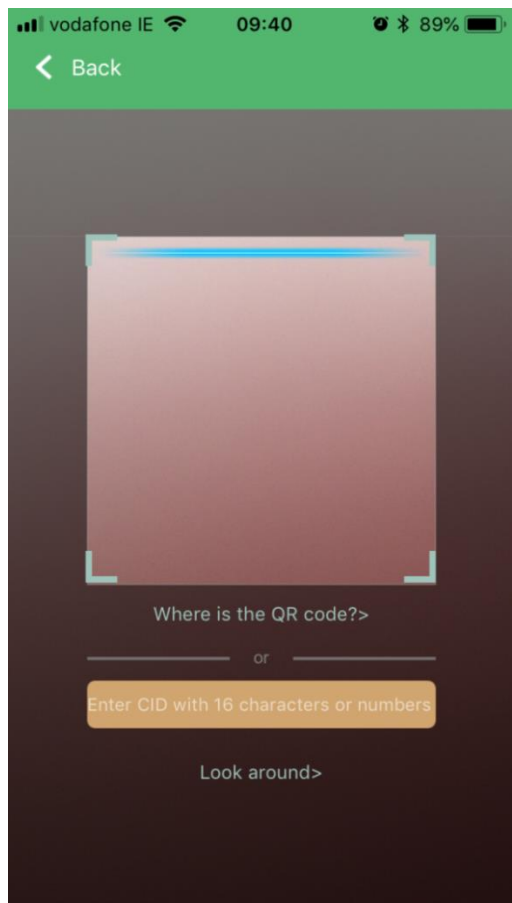
Step 6 - Add Contact Numbers to Complete Set Up
Your account and watch are now set up. You can add up to 16 contact numbers in total in Contacts. To add contacts;
- Tap the Contacts icon
- Tap the Add button on the bottom left of the screen
- Enter a contact name and number
- Tap Confirm

Note: All contact numbers in the App should be added using your international prefix such as 0044, 00353, 0033, 0049, 0039, 0034 etc. to ensure location data transfers when travelling to another country.

Your WatchOvers Assure Touch Watch is now ready to use. We advise that you read the User's Manual to familiarise yourself with all the features of the Assure Touch Watch.

Using the WatchOvers Family App

Note: Calls to the watch will not be connected if your "Caller ID" is blocked in your phone settings.

Home Screen & Home Screen Icons

The Home screen is the first screen you see each time you open the App. You can see all your watches at the bottom of the map.
- Tap the circular Avatar or Photo image at the bottom centre of the map on this screen to edit the user information and device mobile number of the watch.
- Slide the head image of any watch into the center of the screen to select that watch to see its' location on the map and to edit the watch.
- To add a photograph of the wearer, press the person icon in the User information screen.

➢ **Call Icon**
The Call Icon is for making a call to the watch.

➢ **Message Icon**
Message contains all your alert notifications, messages and voice messages. You can also send voice messages to the watch from here.

➢ **Contacts Icon**
Contacts allows you to Add, Edit and Delete contact numbers in the watch.

➢ **Manage Icon**
Manage allows you manage various settings for your watch. Tap the Manage icon to enter the watch settings screen to manage these various watch settings.
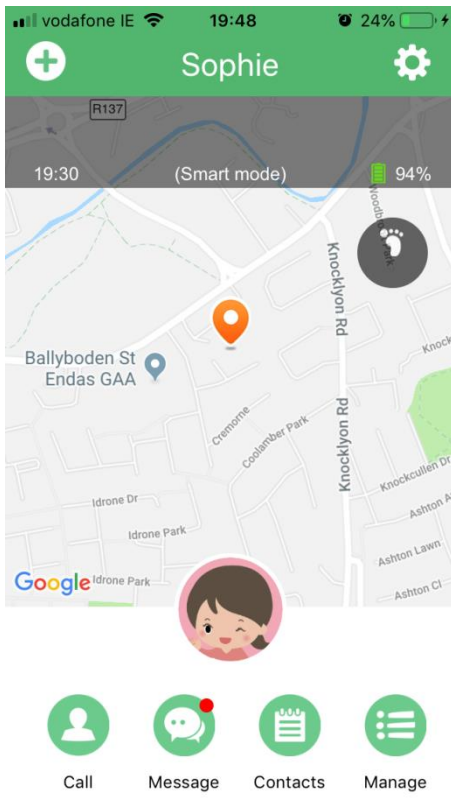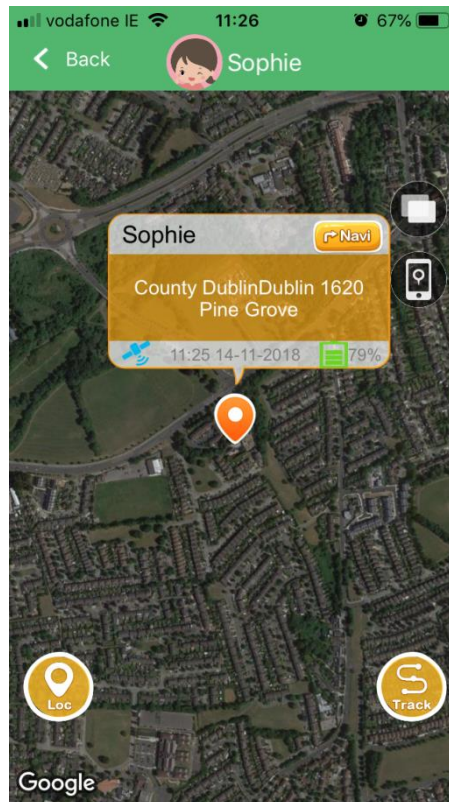
Home Screen   Location Map Screen

➢ **Adding a Watch**
To Add a Watch;
- Tap the Plus + Icon at the top of the screen
- Scan the CID QR code or add the CID number manually to add a new watch to your app account. It is important to follow each step of the 6 step quick set up when adding a watch.

When allowing another person to add the watch to their App, you will receive an approval request to allow them to add the watch. Once you confirm this approval request, they will need to logout of their App account and log in for the watch to appear in their account.

➢ **App Account Information and Settings**
Tap the Settings wheel Icon on the top right of the Home screen to view your account information, to change the App language, to check which version of the App you are using and to read our Installation and licensing agreement.

➢ **Pedometer**
The Pedometer lets you check the activity of the wearer. Tap the Foot icon on the Home screen to check the steps, calories and distance traveled by the wearer today and over the last 7 days.

Location Map Screen

Tap anywhere on the Home screen map or Tap the Arrows Icon to enter the Location map screen. The map screen has a number of features managed from this screen.

➢ **Location Map View**
The App uses Google Maps to locate the watch. There are 3 map options: Satellite, 2D and 3D.
- Tap the circular Icon above the mobile phone Icon to switch between these options and to choose your preferred option.

➢ **Location Pop-up Information**
The location pop-up in the middle of the location map screen contains;
- The Name you have given the watch
- The Location address of the watch
- The Date and Time of the most recent location
- A Navi Icon – Click the Navi icon to get directions on Google maps from your location to the location of the watch
- The battery level in the watch.
- Icons showing the method of location - The Satellite icon on the bottom left of the location pop-up indicates that the location is displayed using GPS which is very accurate. When this symbol is an Aerial, this indicates that the location is using LBS (the local mobile mast base stations), which is usually when the watch is indoors and is less accurate. When this symbol is WiFi, this indicates that the location is using WiFi.

➢ **Locate (Loc) Button**
The watch updates automatically every 60 seconds on Smart Mode so the Loc icon is only required where you have the watch set on Manual Location mode.
- Tap the Loc icon on the bottom of the map screen to check the current location of the watch if set on Manual tracking mode. The location should update in about 60 seconds depending on your signal.

Note: If the watch is powered off, the map will show the last known location.

➢ **Display your Phone Location and the Watch Location on the Map**
To see where you are in relation to the watch;
- Tap the mobile phone symbol to show your mobile phone on the location map and see where the wearer is in proximity to you.
- To remove your phone location from the map, Tap the mobile phone symbol again.

➢ **Track - Route Location History**
This feature allows you see the location history of the watch.
To see the location history of the watch which will default to show today's history;
- Tap the Track icon
- To view a different day's history;
- Tap on Today at the top of the screen

- Choose the date your wish to view
- or Tap Pre to go back one day at a time
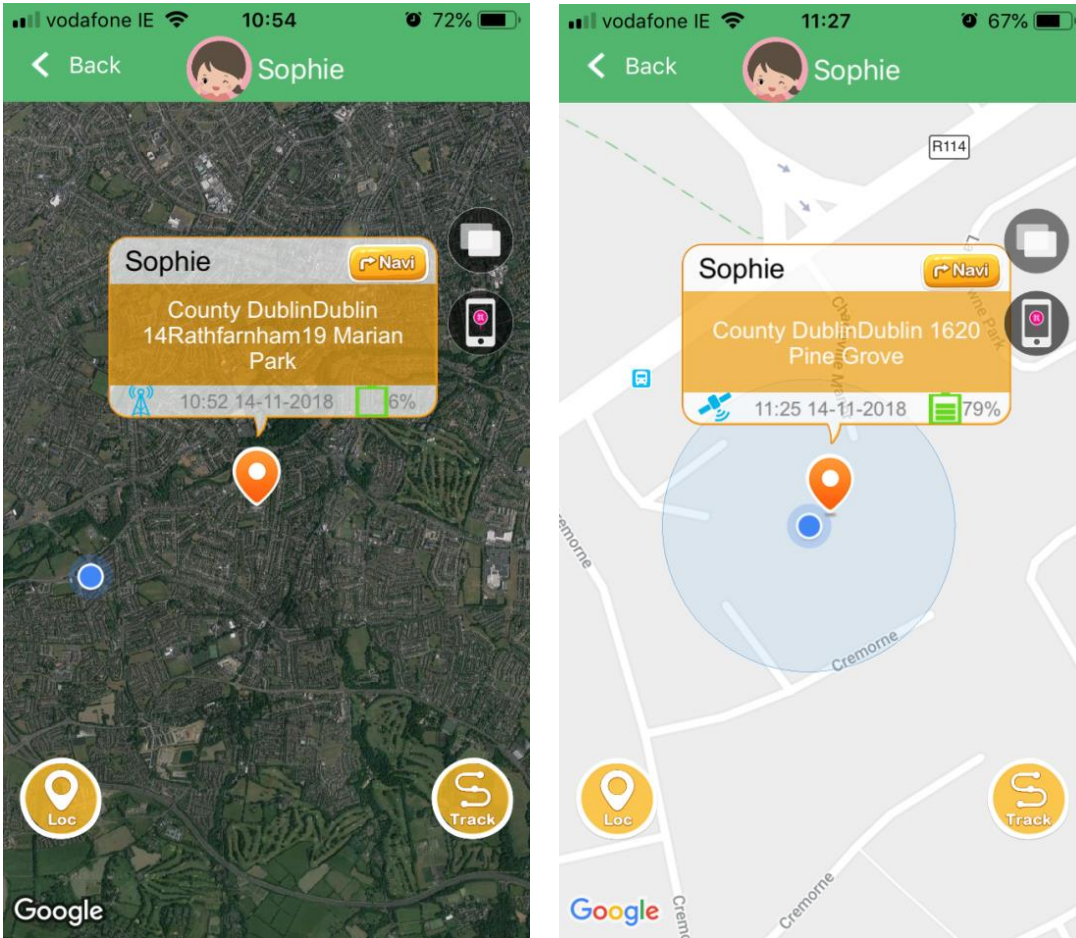
Phone location displayed as Blue dot

➢ **Making a Phone Call to the Watch**

To make a call to the watch while in the app;
- Tap the Call icon
- Tap Call

You can also save the watch mobile number in your phone contacts and call directly from your phone contact list once your phone number is in the Contacts list. Make sure your caller ID is displayed.

Note: Making a call in the App is using your own mobile operator to call the watch and will be charged by your mobile operator.

Message Icon

Tap **Message** to open the messages screen and view your messages. When there is an incoming message or alert for the watch for low battery, Enter/Exit Geo-fences, change of administrator's rights etc., a red dot will appear on the **Message** icon.

Tap Message and scroll down to check new messages or alerts. The most recent messages are at the bottom of the list.

Note: The date is displayed in MM:DD (Month:Day)
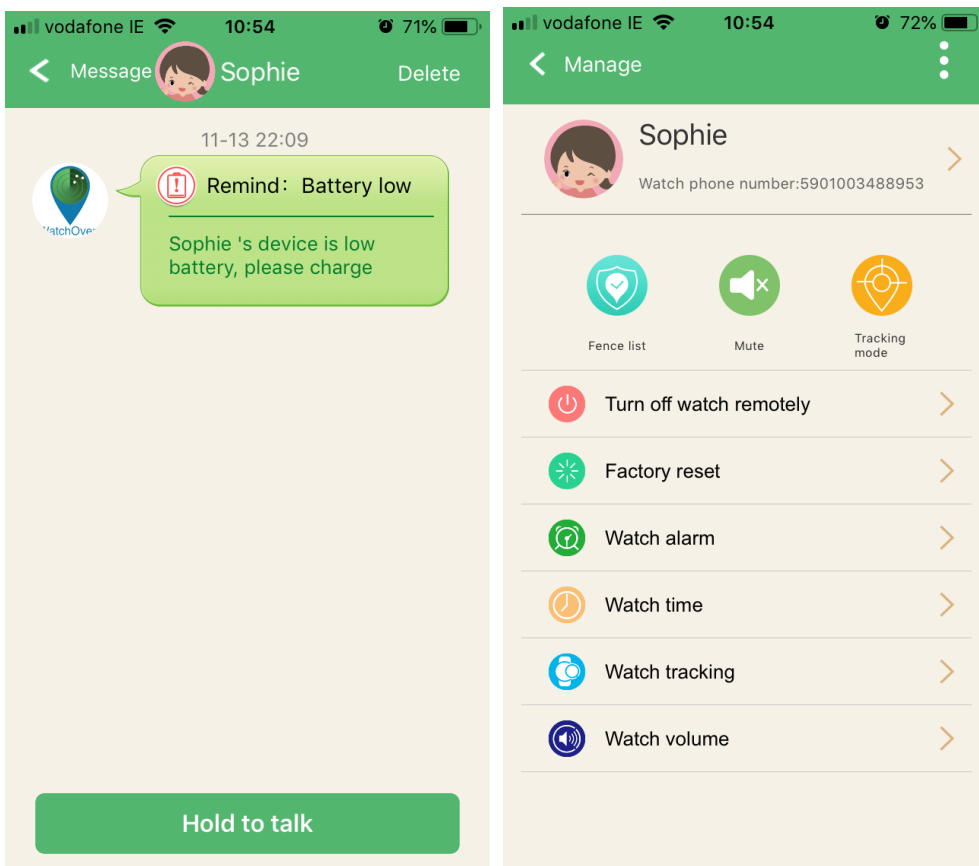
➢ Voice Messages

Voice messaging allows you send voices messages to and from the watch, up to 15 seconds long.

To listen to a voice message;

- Tap Message
- Tap on the voice message to play the message.

If you have received messages, the icon will display a red dot.

To record and send a voice message to the watch;

- Tap Message
- Tap and hold the "Hold to talk" button at the bottom of the screen and record your message while holding the button.
- Once you release the button, the voice message is sent to the watch.

To delete voice messages already sent, press and hold the screen on the message and Press Delete. You can Press the Delete Button to delete all messages.

Contacts Icon

➢ Add a Contact Number, Edit an Administrator number or Delete a Backup Administrator

Up to 16 contact numbers including the Administrator can be added to the Contacts list.
To Add a contact number;

- Tap Contacts
- Tap Add
- Enter a contact name and contact number
- Tap Confirm

To Edit or Delete a contact;

- Press the screen on the contact number until the Edit pop-up is displayed
- Tap Edit or Delete
- Tap Confirm

Remember to use the international dialing code when adding contact numbers.

Note: The Administrator of the watch is displayed at the top. The Administrator can Add, Modify or Delete any Backup administrator on the list and can transfer the administration rights to a Backup administrator.
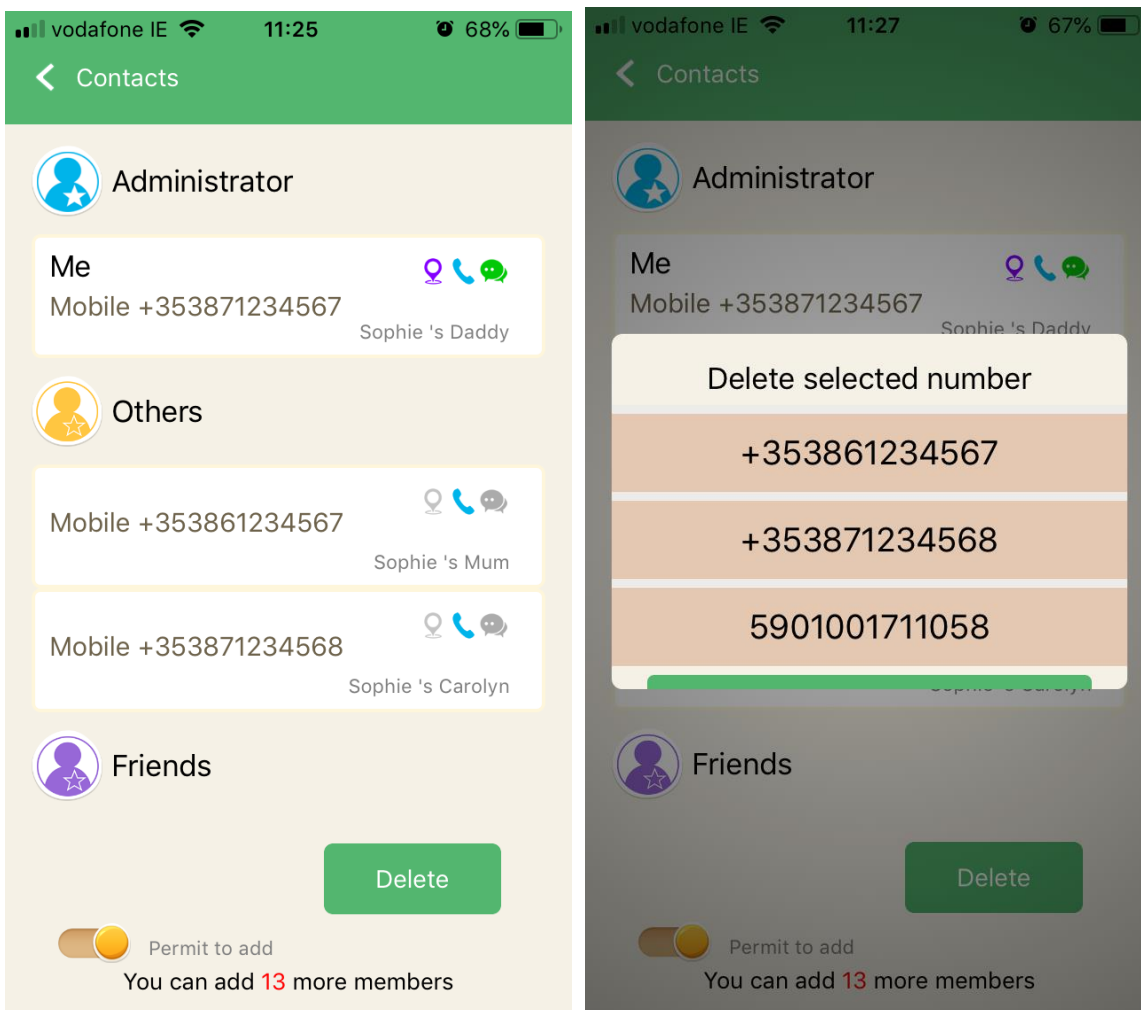
➢ **Transfer Administrator Rights to another person**

If you are the Administrator of a watch, you can transfer the Administration rights to another person who has already added the watch to their own account so they will become the Administrator of the watch with full Administrator rights. To transfer the Administrator rights;

- Tap Contacts
- Press on the Administrators phone number and if there is a backup Administrator

the option to transfer rights will appear
- Press on the person you wish to transfer the Administrator rights to
- Confirm by Pressing OK and the rights will be transferred to them.

➢ **Block or Allow another user to Add the Watch & Permit to Add Contacts**
- This setting allows the administrator to permit or block anyone else from adding the watch to their account and blocks any contact numbers being added. Up to 16 people can add the watch to their account and track the watch. To manage this setting;
- Tap Contacts
- On the bottom right of the screen, slide the yellow button "Permit to add" to the left, the button will turn grey and display "Block adding" to permit or block the watch being added to another account.

The Backup Administrator can add contact numbers to the watch but cannot delete contact numbers, only the Administrator can delete contact numbers.

Note: For security we would advise keeping this in the off position and only turn it on while permitting someone to add the watch. Turn it off once they have successfully added the watch to their account.

Manage Icon

➢ **Fence List**

A Geo-fence or Safe Zone is an area with a virtual boundary or fence set by you such as around your house and gardens, the route the wearer takes to school or around a park and if the watch breaches the fence you will receive an alert to your phone. Zones can be set that you receive an alert if the watch Enters the zone, Exits the zone and if the watch Enters or Exits the zone.

You can set up multiple geo-fences of square, rectangular or circular shapes. To Set up or Edit a geo-fences;
- Tap the Manage Icon
- Tap the Fence list
- Tap on Add fence
- Tap on the Icon to the left of the slider to set a circular, square or rectangular fence

To set a circular fence, once circular is selected, use the slider to set the diameter of the fence
- Tap Fence name to add a fence name
- Tap Done to save the fence

To Add a square fence;
- Tap on the Icon to the left of the slider
- Select the Square Icon
- Use the slider to set the size of the square fence

To set a rectangular fence;
- Once you have selected the square icon
- Tap the 3 dot Menu Icon

- Select the vertical or horizontal Icon
- Use the slider to set the vertical or horizontal distance
- Tap Fence name to add a fence name
- Tap Done to save the fence

Note: Geo-fencing will not work when location mode is set to Manual mode.

Note: False Alerts - GPS devices are designed for outdoor use. When the device is indoors, usually showing as LBS, you may get false Geo-Zone breach alerts. This occurs if the setting of the Geo-Zone is around a building such as your house, as the diameter may be too small which can result in false alerts when the watch is indoors. The minimum Geo-Zone diameter is 500 meters to reduce the level of false alerts. If you are receiving false alerts, extend the zone wider around the house to reduce false alerts.
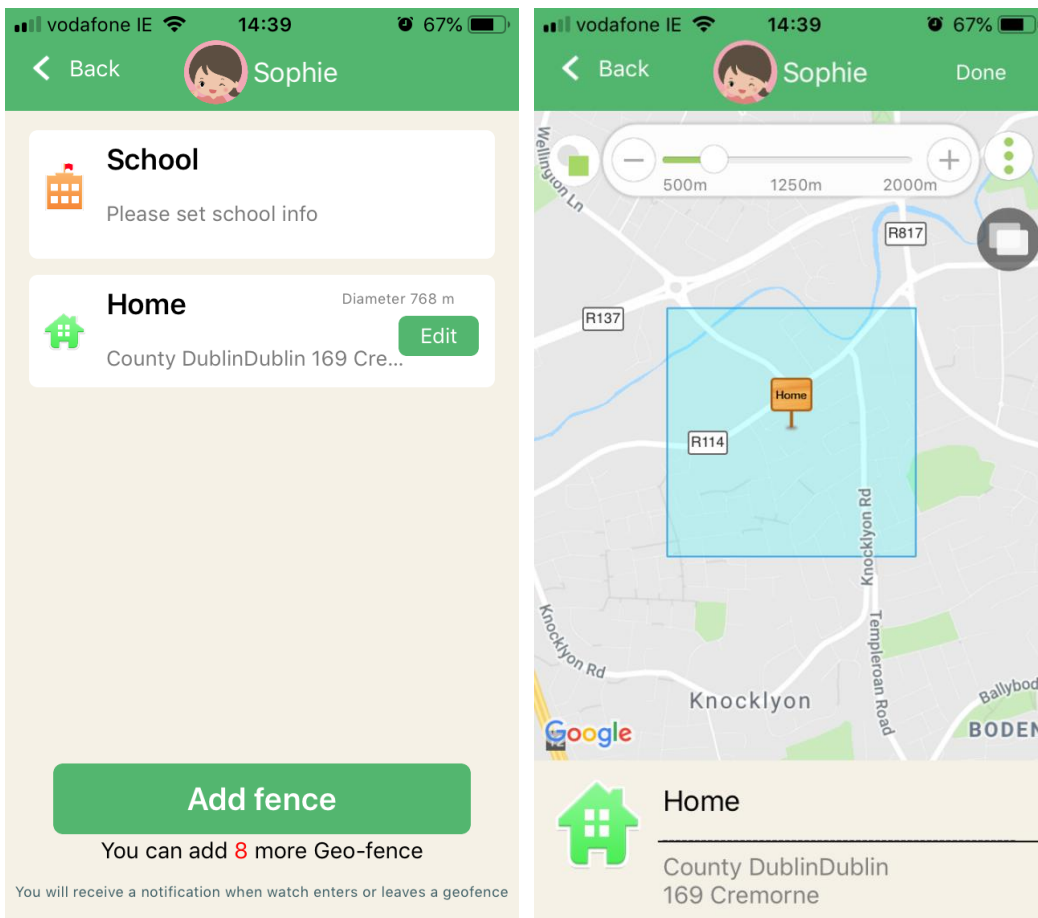
➢ **Mute**

You can set the watch to be silent at certain times on certain days such as while in school. This setting mutes the ring tone and vibration on the watch during the set times. This setting only mutes the ringtone during the times you have set, the watch can still make and receive calls and voice messages. You can preset up to 5 silent times. To set a silent time;

- Tap Manage
- Tap Mute
- Tap the Add mute period button

- Scroll to select the start and end time and Tap the day(s) of the week that you wish the watch to be silent
- Tap Done

Preset times cannot be deleted but you can turn on and off your preset silent times by sliding the button to the on or off position

- To Edit a preset time, simply Tap on a preset silent time
- Edit the times and days
- Tap Done to save your changes

➢ **Location Tracking Mode**

There are two tracking options
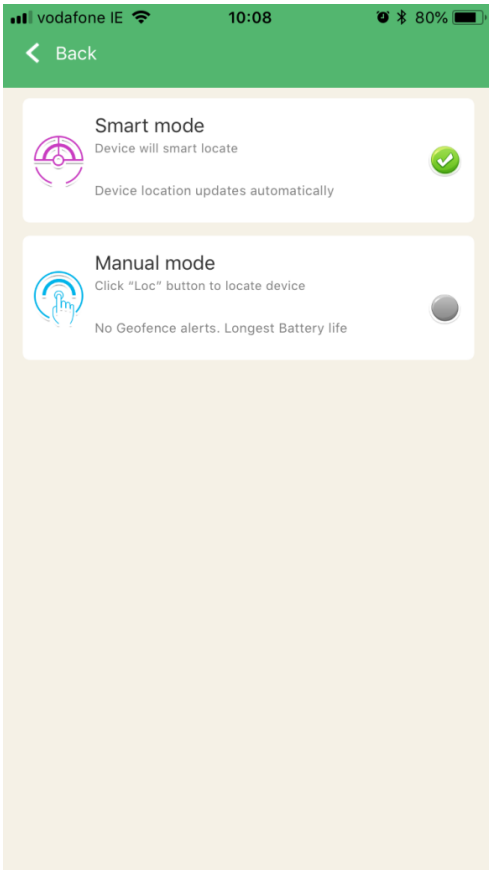
Tracking Mode

Smart mode: the watch location is updated automatically every 60 seconds when the watch is moving outside.

Manual mode: the location will only be updated when you tap the **Loc** button on the Map screen. With this setting there will be no Geo-fence alerts. The battery will last longer between charges on this setting.

To change the tracking mode;

- Tap Manage
- Tap Tracking Mode
- Tap on the circle of the setting you require. The circle will turn green to confirm the setting you have selected is now set.

➢ **Turn off / Powering off the Watch Remotely**

The watch cannot be turned off using the power button to avoid the watch being turned off by accident. To turn off the watch remotely;

- Tap Manage
- Tap Turn off watch remotely
- Tap on the date box to set the time and date you want the watch to automatically power back on
- Tap the Powered off button.

To turn off the watch so that it must be powered back on using the Power button on the watch;

- Tap **Do not power on automatically** which will turn green
- Tap Powered off
- The watch may take up to 2 minutes to power off.

Note: Only the administrator can turn off the watch remotely.
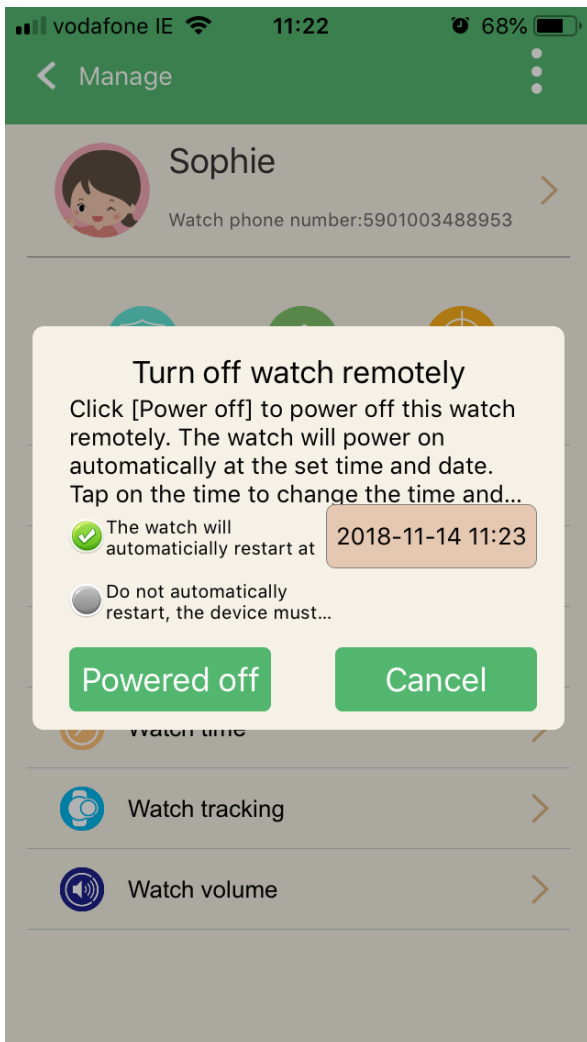
Power off Watch Remotely   Watch Date & Time

➢ **Reboot Device**

To Reboot your watch from the App;
- Tap Manage
- Tap Reboot Device
- Tap the Reboot Device button

The watch will power off and power back on to reboot the watch

➢ **Watch Tracking / Locate Watch**

This function helps you locate the watch while it is not been worn by the watch playing a loud sound for 1 minute. To play the sound on the watch;
- Tap Manage
- Tap Watch tracking
- Tap Confirm
- To stop the sound playing press the power button on the watch.

➢ **Watch Alarms**

You can set multiple repeat alarms such as to take medicine, remind your child it's time to come home or to do their homework etc., at set times on set days. What you type in the Alarm name will appear on the watch screen when the alarm rings on the watch, up to a maximum of 20 characters. To set watch alarms;
- Tap Manage
- Tap Watch Alarm
- Tap Add Alarm
- Select the time and day or days
- Name the alarm
- Tap Done

To stop the Alarm ringing on the watch, tap the screen or press the Power button once on the watch.

Note: if the keyboard is blocking the Done Icon after adding the name, for most phones, to remove the keyboard from the screen, Tap anywhere on the screen except on the keyboard.

➢ **Watch Volume**

To adjust the watch and call volume;
- Tap Manage
- Tap Watch Volume
- Use the slider to adjust the watch and call Volume

Note: As this watch has only a small speaker and microphone, the range in volume is small and in some cased will show little or no change in volume.

➢ **Watch Time & Date**

The Time and Date must be set correctly on the watch through the app so the messages and location times are shown correctly. To set the correct watch Date and Time;
- Tap Manage
- Tap Watch time
- Check the date and time are correct

- Tap Done.

If the Date or Time is incorrect on the setting screen;
- Tap on the Date or the Time
- Select the correct date and time
- Tap Done

➢ **Restore Factory Setting**

Warning: This setting will delete the watch from all app accounts and cannot be reversed.

You can reset the watch back to factory settings with the Restore Factory Settings Option which will remove the administrator, clear all information on the watch such as family contact numbers and remove the watch from all other app accounts it has been added to. **This setting cannot be reversed.** To use the watch again after restoring the watch to factory settings, you will need to pair the watch to your App account again.

To restore the watch to factory settings;
- Tap Manage
- Tap the 3 dots Menu Icon on the top right of the screen
- Tap Restore Factory Settings
- Tap Confirm
- Tap Confirm again
- You are given the option at this point to cancel this request or to proceed.

Note: Only the Administrator can restore the watch to factory setting and this cannot be reversed once confirmed.
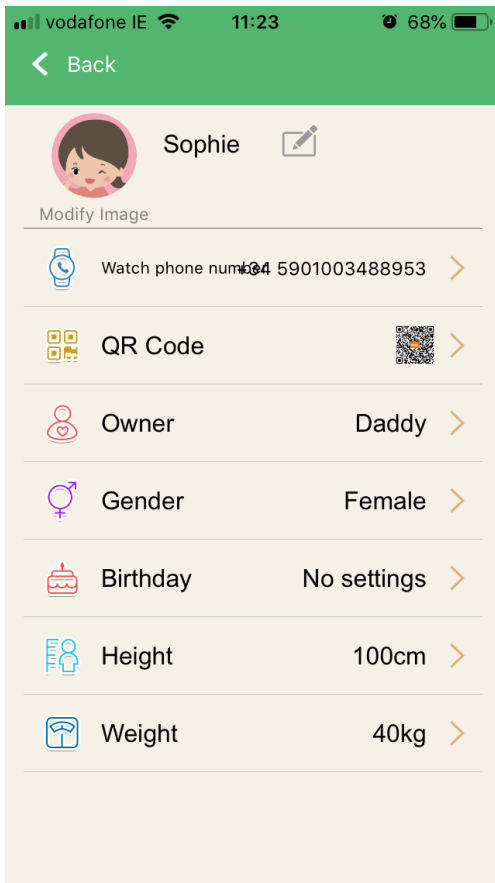

➢ **Watch Wearer's Information**

To manage your child's information in the App and the device phone number;
- Tap Manage
- Tap on your child's image or the Watch Avatar at the Top left of the screen. You can also access this information screen from the Home Screen by Tapping on your child's image or the Watch Avatar on the bottom centre of map
- Tap on the user information you wish to change

To edit the following settings;
- Tap on the Image /Watch Avatar to Add or Change a photo of your child
- Tap the Pen Icon to Edit your child's name
- Tap the Device phone number to Edit the phone number
- Tap on the QR code to see the CID number or to allow another person to scan the CID QR code from this screen to add the watch to their app account
- Tap on Owner to Edit the your name
- Tap Gender to Set or Change your child's gender
- Tap Birthday to Set or Edit your child's birthday
- Tap Height to Set or Edit your child's height
- Tap Weight to Set or Edit your child's' weight

Note: All this information except for the watch phone number is optional and is not required for operation of the watch.

Sophie ✏

Modify Image

📱 Watch phone number +34 5901003488953 >

🔲 QR Code ▦ >

👤 Owner Daddy >

⚧ Gender Female >

🎂 Birthday No settings >

📏 Height 100cm >

⚖ Weight 40kg >

Watch settings

➢ Delete a Watch from your App account

To Delete a watch from your account;

- On the Home screen Tap on the Circular Face or Avatar at the bottom of the map in the centre of the screen until the Delete option is displayed
- Tap Confirm
- This will delete the watch from your account.

If there are more users with this watch added, you will be given the option to transfer the rights to one of them.

Using the Assure Touch Watch

The watch can be controlled fully using the Touchscreen and the Power button.

➢ Power Button – Quick Guide

- Power On the Watch
- SOS call Button
- Hang up a Call
- Turn on Touch Screen
- Return to Home Screen

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➢ Quick Guide
- Power on the watch- Press and hold the Power button for 3 seconds.
- Turn on Touch screen - Press the Power button once.
- Answer a Call – Tap the screen when the watch is ringing.
- End a Call – Tap on the telephone symbol at the bottom of the screen or press the power button
- Access Phone Book, Chat, Add Friends, Change Wallpaper - Slide the touch screen left or right to scroll through these options. Tap on any screen to enter the selected option
- Dial a Contact – Slide right or left in Phone Book and Tap on the contact name to call that contact number.
- Back to the Home screen on the watch - The Power button can be used as a back button to move back through the screens to the main watch screen.

➢ Making an SOS Call
To make an SOS call, simple press and hold (Long press) the Power button for about 3 seconds, the watch will automatically send a message with the watch location to the "contact list" that have added the watch to the App on their smartphone and will continually dial the Administrator and the 1st Back Up Administrator contact numbers 3 times until the phone get through successfully. Voicemail counts as getting through successfully.

➢ Making a Phone Call
To make a call;
- Tap the Power button on the right had side of the watch to turn on the touch screen
- Slide the screen to the left to Phone Book
- Tap on screen to enter the phone book
- Slide left or right to the contact name you wish to call
- Tap to the screen to call that contact number
- To end the call Tap on the telephone symbol at the bottom of the screen or press the power button

➢ Answer and End a Phone Call
To answer an incoming call on the watch;
- Tap on the telephone icon in the middle of the screen as the watch is ringing
- To end the call Tap on the telephone symbol at the bottom of the screen or press the power button

➢ Record and Send Voice Messages
To record a voice message;
- Tap the Power button on the right had side of the watch to turn on the touch screen
- Slide the screen to the left to the Chat screen
- Tap on the screen to enter Chat contacts list
- Slide left or right to the contact name you wish to message

- Tap the screen to select that contact name to send a message
- Press and Hold the "Hold to record" symbol on the screen to record your voice message
- Speak clearly into the watch when recording a message
- Release the button to stop recording and send the message

➢ **Listen to Voice Messages**

When the watch has a message you will hear the watch beep 3 times and the Message symbol will appear on the watch display. To listen to a message on the watch;

- Tap on the message symbol to hear the message
- Once you exit the screen you cannot listen to the message again

➢ **Shake-Shake to Make "Voice Message" Friends**

Your Assure watch comes with a Shake-Shake to make friends feature for 2 watches to share their contact details with each other so they can send voice messages to each other. To use this feature;

- On both watches, Tap the Power button on the right had side of the watch to turn on the touch screen and check that both watches have mobile signal or they will not share their contact details
- Slide the screen to the left to Add Friends on both watches
- Tap on screen to enter the Add Friends to see 2 arms shaking on the screen of both watches.
- Shake both watches beside each other until the symbol changes to 2 watches shaking(the watches do not need to be on your wrist)
- Keep both watches beside each other until contacts have been shared. This can take up to 60 seconds. The screen display will turn off, press the Power button once to turn on the display and check the contacts have been shared
- When the watches have paired you will see new friend and the contact number appear in the Chat screen on the watch. If you receive a failed message, start the process again and make sure both watches have good mobile signal.

To name the new friend contact, in the App:

- Tap Contacts
- Scroll down to Friends
- Press on the contact number
- Tap Edit
- Add the name and Tap Confirm
- You can add up to 10 Voice Message contacts to each watch. These contacts do not affect your 16 family contact number limit.

Note: These contacts can only message each other. If you wish for 2 watches to voice call each other, you must add each watch mobile number into each watch contacts list.

➢ **Wallpaper**

You can change the background colour of the watch screen to Blue or Pink. To change the wallpaper colour;

Tap the Power button on the right had side of the watch to turn on the touch screen

Slide the screen to the left to Wallpaper

Tap the screen to enter the Edit setting
Tap Swap on the bottom left of the screen to switch between the colours
Tap OK on the bottom right of the screen to set the wallpaper

➢ **Rebooting the Watch**
To reboot the watch;
- Swipe downwards on the screen 5 times, the watch will power off and power back on again. You will see WatchOvers logo displayed on the watch screen as it powers back on.

Note: This reboot does not delete any contact details from the watch and is different to Reset in Watch Settings which resets the watch to factory settings as explained above.

Smartphone Operating System required
The mobile application is compatible with iOS devices running iOS7.0 or later and android devices running android 4.0 or later.
Any device software updates required in the future will be available to download from our website.

Safety & General Warnings
• Our device has been fully tested and works best with our sim card which is pre-fitted. Attempting to change our sim card will void your warranty and we will be unable to provide Support to resolve any issues created.
• The GPS will not work when the device is powered off or the SIM card/GSM network does not have coverage/is out of service.
• The Assure Touch is splash proof and can be worn while washing hands and general splashing. The watch is not suitable for submerging in water. Never charge the device when it is wet.
• Do not attempt to repair the device yourself, as any modification to the product will affect the use of the product and affect the warranty. Opening the device will make your warranty null and void, if not carried out by a qualified professional. Removing the sim card when the device is powered on may cause damage to the device. If removing the WatchOvers sim card, the device must be powered off before removing and when fitting the sim card, then powered on with the sim card fitted to avoid damage to the device. We recommend that you do not open the back of the device or the sim port door on the side of the device.
• Please keep the device away from fire and high temperature.
• Use only the original accessories recommended by the manufacturer. Using other accessories may be dangerous and invalidate all warranties and licences.
• Avoid cleaning with corrosive cleaning agents and chemicals, use a soft, dry cloth to clean the device.
• It is prohibited to use the device at the petrol stations, restricted chemical plants or near oil depots as such use of the device in the above environments may raise the risk of explosion.
• For Air travel please follow the airline mobile phone guidelines and power off the device when requested. The manufacturer does not accept responsibility for any damage which may be caused by Airport X-ray equipment.

• Batteries should be disposed of responsibly. It is dangerous to try to open the battery or throw the battery into a fire. Never place the battery in the hands of children.

App Versions
There is continuous upgrading and updating to enhance this product, thus the content may be different to your product, which is subject to change without prior notice. The illustrations in the Users' Manual are for your reference only. WatchOvers Limited reserves the right to change the User's Manual. 1st November 2018.