



## 6 Step Quick Set Up Guide WatchOvers Assure Touch

**IMPORTANT:** Failure to follow ALL of the 6 steps of the instructions may result in the device not pairing with your app correctly. Contact [support@watchovers.com](mailto:support@watchovers.com) should you need help.

When you receive your Assure Touch Watch Phone please follow our Quick Set-up Steps below:

### Step 1 - Activate the Watch SIM Card

To activate your watch sim card and warranty go to [www.watchovers.com/subscribe/](http://www.watchovers.com/subscribe/) and set up your subscription. You must subscribe before activating your watch.

### Step 2 - Charge the Watch & Power On

- Attach the USB charging cable provided to the watch with the charging pins attached to the charging contacts on the back of the watch.
- Check to see the battery charging symbol is displayed on your watch to confirm you have attached the charging cable correctly.
- Once charged, press and hold the Power Button until WatchOvers appears on screen. Your watch will activate on the mobile network within a few minutes and you will see the mobile signal strength on the left of the screen.

All Watch functions are set-up and managed through the App including displaying the correct time and date.

**Note:** To protect the battery, please charge the watch for at least 12 hours for the 1st three charges. Thereafter the watch should take 60 to 90 minutes to charge. Always use the USB cable provided and a CE approved USB charger plug with an output: 5.0V-1.0A to avoid irreparable damage.

**Warning:** Chargers with the wrong output can cause the watch to overheat when charging. Never charge the device when it is wet.

### Step 3 - Download the WatchOvers Family App

Scan the QR code below and select the "WatchOvers Family" app OR search for "WatchOvers Family" in the Google play or the App Store to download our App

- Tap install.
- After install is complete please Tap "OK" to allow notifications in order to receive alerts & notifications.

Note: Screens may vary for Android and iOS.

**Only add the watch to the app once it is charged, powered on and has mobile signal.**



#### **Step 4 - Register your Administrator App Account**

Connect your phone with WiFi or switch ON your mobile data to get the internet connection.

- On the App login screen choose New User
- Enter your email address and your mobile number using your international prefix such as 0044, 00353, 0033, 0049, 0039, 0034 etc.
- Tap Next to receive your registration code automatically by email. Check your junk mail if you do not receive the email.
- Enter the registration code (within 10 minutes or repeat the process)
- Tap Next
- Enter a password that you will remember
- Tap Register

#### **Step 5 - Pair your Watch with the App**

Log into the App

- Tap on the + Icon on the top of the Home screen.
- Scan the CID QR code on the Device ID card stored in the inside lid of the box OR manually enter the 16 character CID number printed on the inside lid
- Tap OK.
- Enter the watch wearers name and the Device Mobile Number printed on the ID card.
- To enter the device mobile number, **in the “Country and area” box, choose Spain +34 to add the international country code of the device mobile number and in the 2nd box manually add the remainder of the device mobile number starting with 590.**
- Tap Next on the top of the screen. If Next is not displayed, hide the keyboard and next will be shown.
- Tap on your relationship
- Tap Done

You can Edit your relationship to your own name in the Watch Wearer’s Information settings once the watch is set up

**Note:** The first account connected to the device will become the watch administrator. This can be changed later if you wish.

#### **Step 6 - Add Contact Numbers to Complete Set Up**

Your account and watch are now set up. You can add up to 16 contact numbers in total in Contacts. To add contacts;

- Tap the Contacts icon
- Tap the Add button on the bottom left of the screen
- Enter a contact name and number
- Tap Confirm

Note: All contact numbers in the App should be added using your international prefix such as 0044, 00353, 0033, 0049, 0039, 0034 etc. to ensure location data transfers when travelling to another country.

Your WatchOvers Assure Touch Watch is now ready to use. We advise that you read the User’s Manual to familiarise yourself with all the features of the Assure Touch Watch.

For information on using all the features of our Assure Touch Watch please read our Users’ Manual at [www.watchovers.com/at](http://www.watchovers.com/at)