

## GLOBAL SERVICE DATA BANK GSDB FORGOT PASSWORD

Global Service D

## USER FORGOT PASSWORD GLOBAL SERVICE DATA BANK

Users of GSDB can now click on a 'Forgot your password?' option from Login screen, via following link to access GSDB:

## https://gsdb.ds-navi.co.jp/gsdb/login.asp

| Global Service Data Bank<br>Ver. 2.0        |
|---|
|   |
| PASSWORD:                                   |
|   |
| LANGUAGE :                                  |
| English 🗸                                   |
| LOGIN                                       |
| Forgot your password or issue your password |

| then click <b>"Submit</b> "  | ~        |
|--|----------|
| English  | <b>^</b> |
|  |          |
| Spanisn  |          |
| Language : English V   |          |
| German   |          |
| Reset your SPB password Dutch  |          |
| Portuguese   |          |
| Enter your User ID and click 'Submit' to send a URL to your E-mail address.          |          |
| Vietnamese   |          |
| User ID : Indonesian   |          |
| Japanese   |          |
| Czech  |          |
| Submit Cancel Slovak   |          |
| Hungarian  |          |
| Romanian   |          |
| *If you changed your e-mail address recently, please inform us so that we can update |          |
| your registered information.   |          |
| Polish   |          |
| NOTE: Lloer ID (not omeil address)   |          |
| Swedish  | -        |

2. You should then receive an E-mail, containing a link for resetting your Password within 24 hours.

If you do not receive the email within an hour, then please advise us of correct E-Mail address/es and Contact Name/s for your online Parts ordering.

| Confirm  |                    |
|--|--------------------|
| An email with a link has been sent to the registered email address.<br>Click the link in the notification email and change your password within 24<br>valid only for 24 hours. | hours. The link is |

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\*If you do not receive the email, please contact your administrator.



3. After clicking the link to reset your password, follow these steps:

 Enter your new password in the provided field. Make sure your new password meets the following requirements:

> It should be at least 6 characters long.
> It should include a combination of letters and numbers.

- Confirm your new password by entering it again in the confirmation field.
- Click on the **"Update"** button to save your new password.

4. Once your password is successfully reset, you will be redirected to the Login screen. Enter the same new password you just created to proceed with logging in.

> Please don't hesitate to contact us further if you have any questions.

| Change yo     | ır password  |
|---------------|--|
| ease set up y | our new password.                                      |
| New password  | :  |
|               |  |
| Confirm new p | assword :  |
| Password sho  | ld be 6 letters or more and include both alphabets and |
| numbers.      | Update Cancel  |



For customer service or technical support: 0800 209 010