

Returns Address:

Katana Saya Returns
 Silversteel Manor
 Carrwood Road
 Sheepbridge
 Chesterfield
 S41 9QB



Please ensure you contact sales@katanasaya.co.uk and that your returns request has been authorised before filling out this form. This form should only be used for returns purchased on the kasumiknives.co.uk website.

If you have purchased the product from one of our retail stockists or online stockists in the past 2 years, then you need to contact them directly.

Customer Name:	
Order Reference NO:	
Order Date:	

Product Code	Product Name	Quantity

Reason for Return

Damaged [] Unwanted Gift [] Wrong Item [] Changed Mind []

I hereby give notice that I cancel my contract of sale for the products listed above.

Signature of Customer	Date

Any items purchased may be returned to us for a full refund within 28 days of the original purchase. Items returned to us must be safely packed and sent in the original packaging, undamaged, unused and fit for resale. Refunds will only be made when the items have been safely received back and have been inspected. If these conditions are not met, your purchase will not be refunded.

Please return all products by **tracked** and **signed delivery**. The cost of postage will be borne by the customer if they have changed their mind or it's an unwanted gift. If it has been damaged then please email us prior to sending it back at sales@katanasaya.co.uk and we will let you know if it is covered by the 2 year guarantee.