

Meet your **tweetydreams**

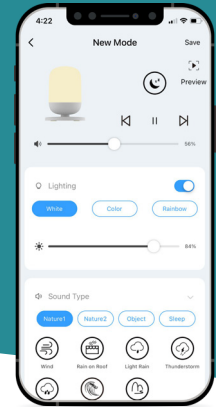
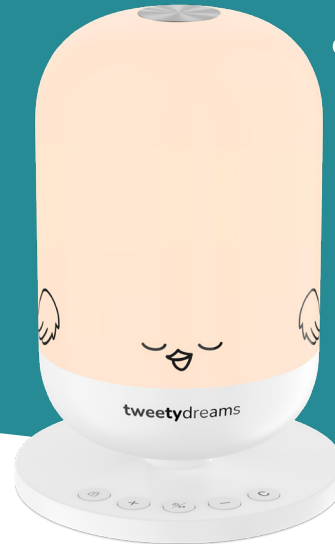
User Manual

Need help?

Tweetycam support is a dream.

We take great pride in providing exceptional consumer service. No question is too small.

Contact us at support@tweetycam.zohodesk.com or on the phone **0424 681 859**.



Follow us

Stay updated with the latest tips and tricks to improve your little ones' sleep, get product updates, and catch a glimpse of what the Tweetycam family is doing by following us.

 /tweetycam

 /tweety.cam

What's in the box

1 x Tweetydreams sound machine
1 x USB-C charging cable - 1.5m

1 x Power adaptor
1 x User manual

Get to know your Tweetydreams

1 Timer light

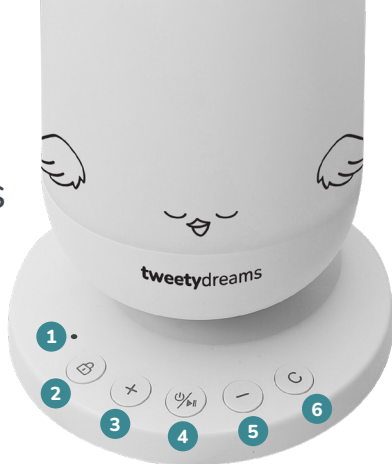
This light turns on when a timer has been set on the app.

2 Child lock

Press and hold to enable the child lock mode. Check the button has turned orange. Now, all buttons except the power button will be disabled. Repeat this action to disable the child lock mode.

3 Previous soundtrack / volume up

Press to play the previous soundtrack. Press and hold to turn the volume up.



4 Turn on and off / play and pause

Press and hold for 3 seconds to turn your Tweetydreams on and off (wait for all the buttons to flash once).

Press this button to play and pause a soundtrack (this does not control the light).

5 Next soundtrack / volume down

Press to play the next soundtrack. Press and hold to turn the volume down.



6 Colour switching and brightness control

Press to change the colour of the lamp.

Press and hold to increase or decrease the brightness. Keep holding until you reach the desired brightness. (Note: brightness cannot be adjusted in Rainbow mode).

7 Touch sensor

Tap the touch sensor to activate your Tweetydreams. Tap the touch sensor again to cycle through your saved light and sound favourites. Touch and hold the touch sensor to put your Tweetydreams on standby mode.

8 Wi-Fi light

The light turns blue when connected to your Wi-Fi. The light flashes blue when searching for your Wi-Fi.



9 Power light

The light turns red when charging which turns green when fully charged. A blinking red light indicates the battery is low and needs to be charged. Tweetydreams will continue to operate when not connected to power for up to 12 hours when fully charged (depending on lamp settings).

10 Power cable port

Connect your cable here.

11 Reset button

This will restore the factory settings and disconnect your Tweetydreams from the app.

Get started

1

Plug it in

Connect the power cable to your Tweetydreams then plug it into your power outlet.



2

Download the app

Download the Smart Life app on your phone or tablet from the Apple Store or Google Play store.



3

Connect to your network

Open the Smart Life app, make sure your phone's Bluetooth and location services are turned on, and connect to your Wi-Fi network (make sure to use a 2.4GHz Wi-Fi network). Create an account.

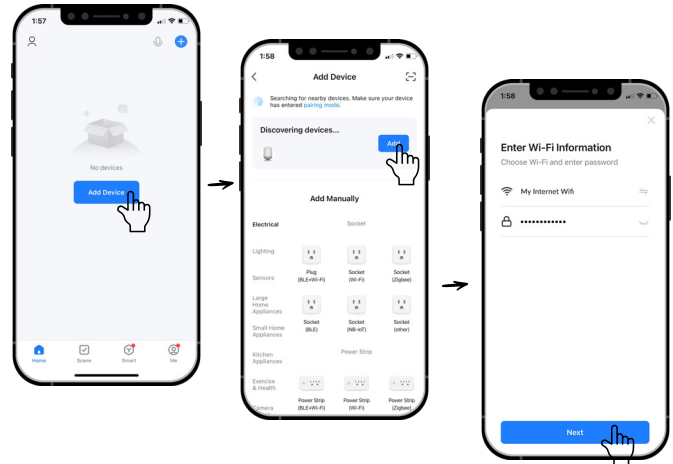
Press and hold the $\ominus + \oplus$ buttons to enter network configuration mode. Keep holding until the network configuration indicator light starts flashing quickly in blue.



4

Add your Tweetydreams

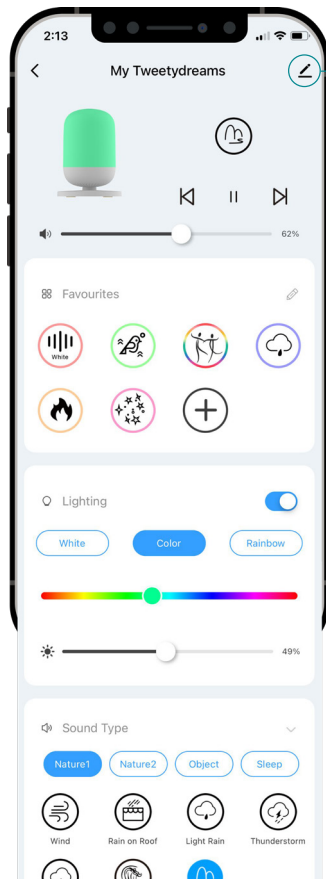
Click on "Add Device" and enter your Wi-Fi password. Then, click on the "Next" button. Adding your Tweetydreams may take a few seconds until it is successfully added.



Step by step videos available

To make it easy, we have created a series of how-to videos guiding you through your Tweetydreams and the app. Head to our website at www.tweetycam.com.au.

Control your Tweetydreams with your fingertips



Edit your device information

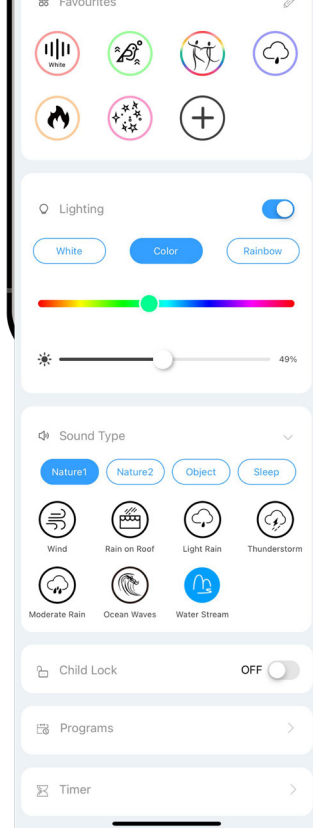
It includes the device name and information, sharing options and other device settings.

Current settings

Click to play or pause. Switch to previous or next soundtrack. Slide to adjust the volume.

Your saved favourites

You can add customised favourite themes with your preferred colours and sounds. Click on the pen to edit existing themes. Click on the (+) to add new themes.



Colour and brightness control

You can quickly switch the light on and off by tapping the toggle button.

Select a colour mode, either White, Colour or Rainbow.

When in Colour mode, use the slider to select a specific colour.

You can also set the colour brightness.

When tapping on the Rainbow button, you can toggle between the two Rainbow modes.

Soothing sleep sound library

Explore and select one of our 34 soothing sounds.

Child lock mode

Enable and disable the child lock mode.

Program library

Access and customise your sleep programs.

Countdown timer

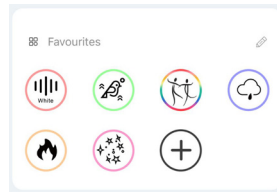
Click to enter the countdown timer settings.

How to get the best of your Tweetydreams



Cycle through your favourite themes

Create a library of your favourite sound and colour combinations, then tap the touch sensor to cycle through them to brighten up your days and nights.

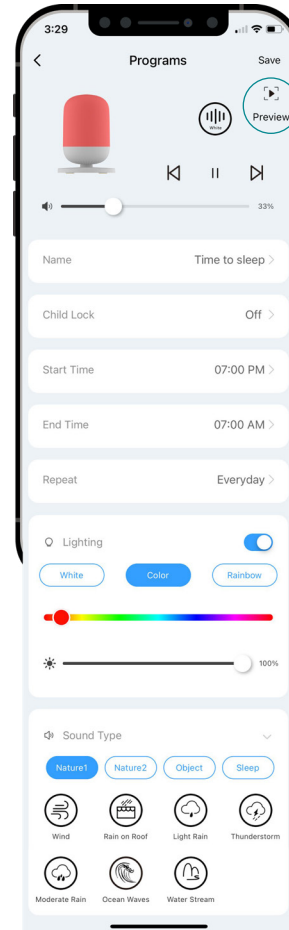
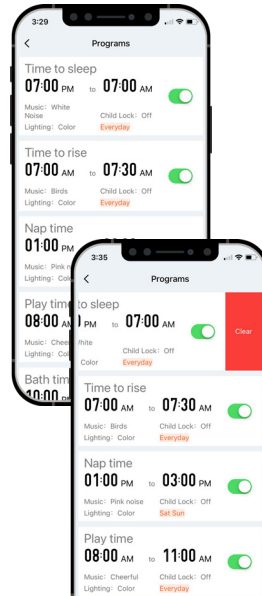


Customise a routine

There are 6 default programs in the app that you can customise and toggle on and off.

Swipe left on a program to clear it. This will bring the program settings back to the default settings.

Please note that programs are not available if you are not connected to a Wi-Fi network.



Preview your program

This feature allows you to check the lighting and sound selected for this program. The same feature exists when creating favorite scenes.

Program settings

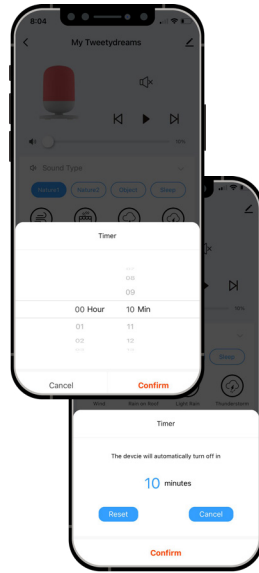
- Adjust the volume
- Name the program
- Enable child lock if needed
- Set a start and end time
- Set a repetition period
- Set a colour and brightness

Personalise a routine to fit your child's schedule, choosing from the range of colors and sounds in the Smart Life app. Try to add a "Time to sleep" and a "Time to wake" routine to let your child know when it's time to sleep and wake.



Set a countdown timer

Set a countdown timer to turn off music and light within 24 hours. After the countdown, the device enters the standby mode. Click “Reset” to modify the countdown. Click “Cancel” and the device will turn off the countdown timer.



Set up your preferred default state

After selecting your favourite music and light settings and letting them play for 5 seconds, put your Tweetydreams on standby mode by tapping the touch sensor. Your Tweetydreams will remember the current state, and subsequent start-ups will use this state as the default setting.

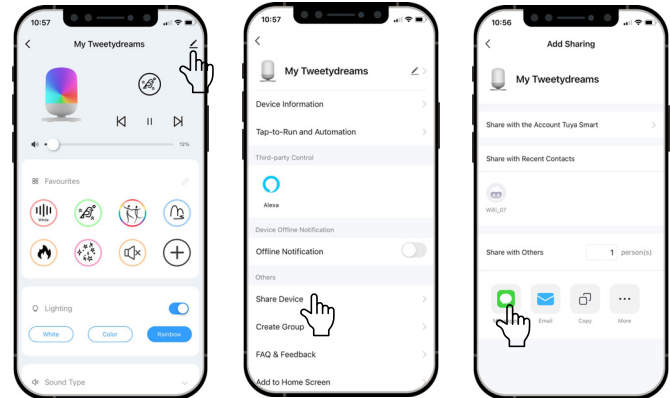


Connect the lamp to other smartphones

Ensure the individual you want to share your Tweetydreams with has already installed the 'Smart Life App' and set up an account for a smoother experience.

To manage the same Tweetydreams on multiple smartphones, first click the pencil icon on the app's main screen, and then choose 'Share Device'. Next, click on your preferred method of sharing.

The most convenient methods to share are through text message or email. Once the recipient accepts the request, your Tweetydreams should immediately appear on their app.



Recommended favourites

Favourites are custom sound and colour combinations you can play by tapping the touch sensor. Try the following favorites that have been tested and recommended by real Tweetydreams parents. For more information and recommendations, visit our website.



For babies

White noise has a calming and soothing effect on babies by mimicking the familiar sounds they hear in the womb and masking other background noises.



For little kids

Little kids do well with visual and sound cues. Set a "Time to sleep" with orange light and "Time to wake" with a green light in their routine.



For big kids

Help them relax before bed with a calming blue light and nature sounds to relax their body and ease anxiety.



FAQ and troubleshooting

Hardware

How can I tell if my Tweetydreams is turned on or off right now?

When turned on, you will notice the Wi-Fi light turning on, which may either remain solid blue or flash depending on whether the device is connected to the Wi-Fi network.

Why is my Tweetydreams plugged in, but not charging?

- Ensure that you are using the plug adapter we have provided, as larger adapters will not work.
- Use the USB C cable that we provided.
- Check that the wall outlet has power or try using a different outlet.
- If the problem persists, please contact our customer support for further assistance.

Why is my Tweetydreams not playing music?

- Verify that your Tweetydreams is turned on by checking that the Wi-Fi light is on. If there is no blue light, it means that your Tweetydreams is turned off. Press and hold the power button for 3 seconds until all the buttons flash once.
- Check if the battery is low (the battery light will be flashing red). If so, plug it in to charge and try again.

How do I stop the status light from flashing?

- The blue flashing light indicates that your Tweetydreams is ready for pairing, and it will not stop flashing until it is paired (it will then be a solid blue), or until your Tweetydreams is turned off.
- The red flashing light indicates that the battery is low. It will stop flashing once you either plug your Tweetydreams into the power or turn it off.

There is a bad smell and/or smoke coming from my Tweetydreams. What should I do?

1. Immediately disconnect your Tweetydreams from the power source.
2. Turn off your Tweetydreams.
3. Please contact our customer support for further assistance.

Why is my USB adapter becoming a little warm?

- It is common for the USB adapter to feel slightly warm to the touch during normal use.
- If the USB adapter becomes hot, unplug it immediately and contact our customer support for further assistance.

App

My Wi-Fi is not connecting

- The main problem people usually have is that they enter the wrong password. Make sure you have entered the password correctly and try again.
- Make sure that your Tweetydreams, is close to your Wi-Fi router and that your internet connection is strong.
- Check that you are using a 2.4 GHz Wi-Fi signal instead of a 5 GHz signal.
- If you're still having trouble, try resetting your Wi-Fi router and attempting to connect again.
- Try testing your Wi-fi connection on another device in your household, to ensure your Wi-Fi connection is working properly.

My Tweetydreams isn't connecting

- Make sure that Bluetooth is enabled and that you are not already connected to any other devices.
- Turn off the device, wait for five seconds, and turn it back on before trying again.

- Connect your Tweetydreams to a power source and try again.
- Close the app and exit it completely before trying again.
- Uninstall the "Smart Life" app and reinstall it before repeating the installation process.

I am having issues with the app

- Close the app completely and turn off your Tweetydream. Wait for five seconds before turning it back on, then open the app and reconnect.
- In the "Smart life" app, tap the pencil icon to edit the device settings. Choose "Remove the device" followed by "Disconnect and wipe data" to remove your Tweetydreams from the app.
- Perform a reset on your Tweetydreams device and go through the installation process again.

The programs aren't working properly

- Ensure the Tweetydreams device is powered on while making adjustments to its programs. If the device is turned off, the app will be unable to update your Tweetydreams with the new settings.
- Power-cycle your Tweetydreams by turning it off and on again. Next, navigate to the program page in the app, and swipe left on the programs to reset them to their default settings. After resetting, proceed to modify the programs as needed.
- If it seems like your Tweetydreams is activating old programs you've created that you've since deleted, we recommend giving your machine a little reset. To do this, remove the device from the "Smart life" app by typing on the pencil icon and then select "Remove the device" + "Disconnect and wipe data". Then, reset your Tweetydreams and repeat the installation process.
- If your Tweetydreams is still activating programs that you didn't set after you wiped and cleared the data, please contact us.

Care and safety

Unpacking

Ensure your Tweetydreams is undamaged and complete. If you find missing parts or visible damage from shipping or impacts, promptly email us at hello@tweetycam.com.au.

Avoid leaving your Tweetydreams packaging unattended, as it can be hazardous for children. Wait until the device is set up and working before discarding packaging. Contents: 1 Sound Machine, 1 USB cable, 1 power adapter and 1 User Manual.

Warnings

Warning: Prevent suffocation by keeping plastic bags away from children.

Warning: Small parts included; not suitable for children under 3 or those prone to ingesting non-food items.

Warning: Package has a 1.5-meter cable. Charge your Tweetydreams at least 1 meter from children to avoid strangulation risk.

For your safety and your child's safety

Read the user instructions carefully, especially safety information. Disregarding safety instructions may cause injury or damage and void the warranty. Failure to adhere to the safety instructions outlined in the manual could result in personal injury or property damage, for which we cannot assume liability. Electrical appliances pose risks such as injury, fire, and electrical shock. As a user, follow the manual's safety guidelines for proper handling and hazard prevention.

If you have questions that remain unanswered by these warnings and safety instructions, contact us by email: support@tweetycam.zohodesk.com

General

- Use the device solely for its designed purpose.
- Your Tweetydreams is meant for personal, non-commercial use.
- Protect your Tweetydreams from harsh environments, including temperature extremes, sunlight, humidity, moisture, and flammable substances.
- Treat the device gently, avoiding any shocks, impacts, or falls that could cause damage.
- Refrain from dropping or inserting objects into your Tweetydreams's openings.

- Keep your Tweetydreams away from electrical devices that may cause interference and distortion.
- Don't use excessive force on the control buttons.
- Remove the device from operation and prevent accidental use if damaged, improperly stored, or exposed to significant transport stress.
- Use your Tweetydreams indoors only, on a firm, level surface.
- Keep warning and safety instruction labels intact.

Persons – use

Your Tweetydreams is not a toy; keep away from young children. Users under 18 or with limited abilities need supervision and clear instructions to ensure safe use and awareness of potential risks.

Electronics

- Avoid attempting to tamper with or take apart your Tweetydreams, as it could result in damage.
- Only qualified professionals or Tweetycam-approved service centres should carry out maintenance, alterations, or repairs.
- Use the correct plug and power adapter for the device to avoid damage or malfunction.
- Check that the power voltage from your outlet matches the USB adapter's requirements to prevent harm to the device or adapter.
- Place the device near an easily accessible mains outlet.
- If there's a loose connection between the AC outlet and the adapter, it could lead to overheating and plug distortion. Consult a qualified electrician to replace the faulty or worn outlet.
- To disconnect your Tweetydreams, first switch off the device, hold the adapter firmly, and remove it from the wall outlet. Avoid pulling on the USB cable itself; always use the designated grips.
- Disconnect the adapter from the main socket when the device is not in use for long periods to prevent potential damage.

Cable

- Never alter the USB cable in any way.
- Always plug the USB adapter directly into a wall outlet or socket, avoiding the use of extension cords or power strips.
- Prevent tripping hazards by making sure the cable is not tangled, pinched, or twisted.
- Keep the USB cable safe from harm by not compressing, bending, or subjecting it to sharp edges or mechanical stress, and avoid exposing it to

extreme temperature conditions.

- Keep children away from electrical cables, as they are not toys and can pose a strangulation risk.

Heat – Fire

- Do not leave your Tweetydreams ON inside a child's crib or bed, because it could cause a fire.
- Never put anything on top of your Tweetydreams or cover it while it's working, as this could cause fires, electric shocks, or injuries.
- Keep your Tweetydreams away from hot surfaces and use it in cooler places. Don't use it near open flames or hot surfaces.

Water

- Don't plug or unplug the adapter or operate your Tweetydreams with wet hands.
- Keep your Tweetydreams away from wet environments and water, and never submerge it to avoid electric shock.
- If your Tweetydreams falls into water, quickly unplug it, drain the water, and retrieve the unit.
- Prevent spills on your Tweetydreams, cable, adapter, or outlet, and avoid pouring liquids near it. If liquid enters the casing, turn off your Tweetydreams, invert it to dry, and wait before using it again. However, functionality isn't guaranteed after these steps.

Hearing Safety

- Place your Tweetydreams at least one meter from children's resting area.
- Keep the volume under 80 decibels, ideally at 50 decibels, for infants.
- Prolonged exposure to loud volumes can damage an infant's hearing.
- Maintain a moderate volume and avoid constantly increasing it.

Battery

- Stop using your Tweetydreams if the battery emits odours, overheats, or leaks.
- Avoid contact with leaking materials or inhaling fumes from your Tweetydreams or battery.
- Don't charge your Tweetydreams if the battery releases substances; move away to avoid fire or explosion risks.
- Short-circuiting the battery can cause leakage or explosion within your Tweetydreams.

Cleaning, Storage and Disposal

- Switch off and disconnect your Tweetydreams from power before cleaning.
- Clean using a gentle, damp cloth, avoiding strong cleaning agents.
- Store your Tweetydreams in a location shielded from sunlight, moisture, and dust.
- Keep it away from extremely hot or cold temperatures.
- Don't discard your Tweetydreams with regular waste; adhere to local guidelines for proper electronic disposal.

Warranty

Tweetycam Pty Ltd guarantees your Tweetydreams to be free of material and workmanship defects for one year from the purchase date. Tweetycam may repair or replace your Tweetydreams or any faulty component within the warranty period at its discretion. Replacements could be new or refurbished, and if unavailable, a comparable product or full refund may be provided. This warranty is exclusive to you and covers the replacement unit at no cost, with the remaining warranty period still valid. The warranty applies only to the original buyer and is non-transferable. Proof of purchase is required for warranty support. The warranty excludes damage due to negligence, improper use, incorrect voltage, non-adherence to opening instructions, unauthorized disassembly, repair or modification, or force majeure.

Warning: Opening the Tweetydreams's casing for any reason will void the warranty. No user-serviceable components are inside.

If service is needed, email support@tweetycam.zohodesk.com. For quick support, include the product's name and purchase date. Tweetycam Pty Ltd reserves the right to alter colours, specifications, accessories, materials, and models at any time, without prior notice or obligation.