

## ICE BATH

# Chiller Maintenance Schedule, Troubleshooting & Wiring Diagram



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## Maintenance for Commercial Ice Bath

### Monthly Maintenance:

- Clean the Strainer.
- Replace the Cartridge Filter.
- Note: Throughout regular usage if you notice the waterflow is slowing down, the strainer most likely needs to be cleaned and debris is starting to cover it.
- Please refer to our website for instructions on how to perform the maintenance activities.

[Watch how to clean & replace strainer video](#)

[Watch our Replace Cartridge Filter Video](#)

### 3 Monthly Maintenance:

- Coil Maintenance.

[Watch our Coil Maintenance Video](#)

### 6 Monthly Maintenance:

- Pipe Cleaning

[Watch how to perform the Pipe Cleaning video](#)

### Annual Maintenance:

- Replace the UV Light.
- Please refer to our website for instructions on how to perform the maintenance activities.

[Watch our Replace UV Light Video](#)

**To access our videos on our website please enter your order number e.g. #01234-SH**

## Maintenance for Personal Ice Bath

### Monthly Maintenance:

- Clean the Strainer.
- Note: Throughout regular usage if you notice the waterflow is slowing down, the strainer most likely needs to be cleaned and debris is starting to cover it.
- Please refer to our website for instructions on how to perform the maintenance activities.

[Watch how to clean & replace strainer video](#)

### 3 Monthly Maintenance:

- Coil Maintenance.
- Replace the Cartridge Filter (if installed on your PlusLife Chiller Unit).

[Watch our Replace Cartridge Filter Video](#)

[Watch our Coil Maintenance Video](#)

### 6 Monthly Maintenance:

- Pipe Cleaning

[Watch how to perform the Pipe Cleaning video](#)

### Annual Maintenance:

- Replace the UV Light.
- Please refer to our website for instructions on how to perform the maintenance activities.

[Watch our Replace UV Light Video](#)

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## Error Code Overview

### E1/FL

**Issue:** There is too much air inside the water circulating loop.

**Solution:** Double check the water hoses, connectors, UV sterilizer and water strainer and external filler (if attached) to see if any loose connections or leak, secure any loose connections. Click the “MODE” touch key to cancel this error code and continue running the Ice Bath for several cycles.

Watch how to fix  
the FL issue

### E2/HH:

**Issue:** The water temperature is too high.

**Solution:** Increase the value of E2 through the APP SETTING, or wait for the water temperature, or wait for cooling down the temperature of water naturally if it is too high. Click the “MODE” touch key to cancel this error code.

### E3:

**Issue:** The water flow is not strong enough.

**Solution:** Check the hoses to see if there are any issues with the connection or if the jets inside the ice bath are blocked or obstructed by debris. Clean the water strainer and external filter. Click “MODE” touch key to cancel this error code.

If this is displaying on your first use of your Ice Bath, click the “MODE” touch key to dismiss the error code until the water is flowing through the Ice bath. If E3 continues to display, continue to press “MODE” as there may be excessive air in the tubing which the Chiller is removing.

### E4/AA:

**Issue:** Temperature sensor T4 failure.

**Solution:** Fix or replace the sensor. Please contact PlusLife Support at [support@pluslifehealth.com.au](mailto:support@pluslifehealth.com.au) for more assistance.

### E5/PA:

**Issue:** Temperature sensor T3 failure.

**Solution:** Fix or replace the sensor. Please contact [support@pluslifehealth.com.au](mailto:support@pluslifehealth.com.au).

### CH1:

**Issue:** Temperature sensor T1 failure.

**Solution:** Fix or replace the sensor. Please contact [support@pluslifehealth.com.au](mailto:support@pluslifehealth.com.au).

### CH2:

**Issue:** Temperature sensor T2 failure.

**Solution:** Fix or replace the sensor. Please contact [support@pluslifehealth.com.au](mailto:support@pluslifehealth.com.au).

### IN:

**Issue:** Control cord between the LED display and mainboard has an issue.

**Solution:** This will need to be reinstalled, please contact [support@pluslifehealth.com.au](mailto:support@pluslifehealth.com.au)

## Error Code Overview (cont.)

### E6/ICE:

**Issue:** The temperature is less than 0 degrees (which is not supported)

**Solution:** Open the drain on the PlusLife Chiller unit (which is underneath the inlet), this will empty the iced water from the machine. Then press and hold the UP key for 3 seconds to dismiss the alarm. If the temperature is higher than 3 degrees.

### “Filter” icon is flashing & the water flow does not appear to be normal

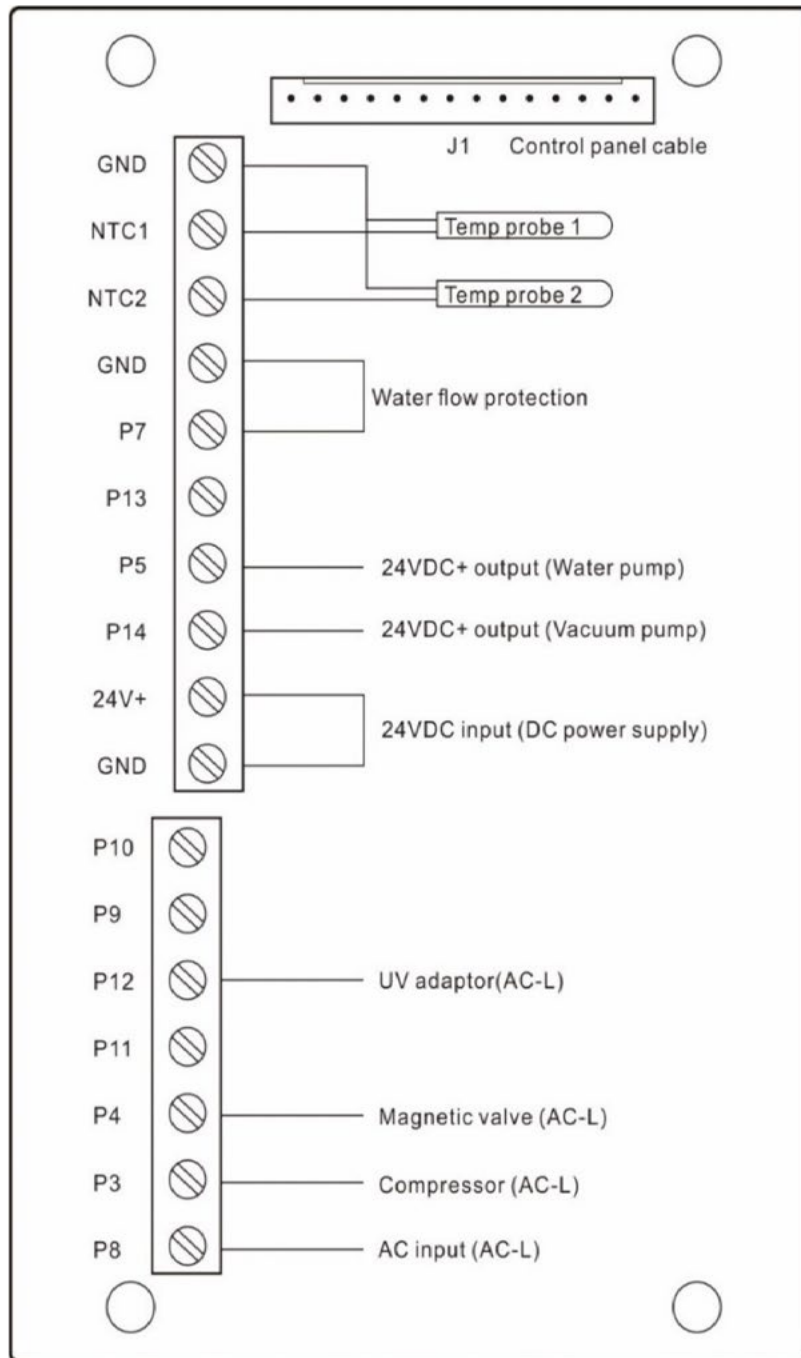
**Issue and Solution:** The filter and connection hoses will need to be cleaned. Turn off the machine for at least 3 minutes and clean the hoses and filter.

### Beep always on:

**Issue:** UV lamp needs to be reinstalled or replaced. These need to be replaced every 12 months.

**Solution:** Replace or reinstall the UV lamp. Please contact [support@pluslifehealth.com.au](mailto:support@pluslifehealth.com.au) to arrange for a replacement.

## Electrical Wiring Diagram





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