

Willow & Stone Returns Form

Please fill out this form and enclose it with your returns parcel.

Pack the parcel very carefully and ensure all items, especially small parts such as screws, bolts and fittings, are wrapped separately to avoid damage. Ensure the parcel is secure and well padded.

Please be advised that goods will be inspected upon their return to ensure they are in a re-saleable condition. Any goods returned to us in a damaged or flawed condition, including from damage in transit, will incur a reduction in the refund value.

If you would like to exchange your order for a different item, please return your original order for a refund and place a new order via our website.

Any questions? Please email us at sales@willowandstone.co.uk or give us a call on 01326 311388.

Name:	<input type="text"/>	Address:	<input type="text"/>	
Order Number:	<input type="text"/>			
Phone Number:	<input type="text"/>			
Email:	<input type="text"/>			
Item Reference or Description/s:	<input type="text"/>	Quantity	<input type="text"/>	Reason Code
	<input type="text"/>		<input type="text"/>	<input type="text"/>
Return Reasons:	<ol style="list-style-type: none">1. Not as expected2. Unsuitable3. Wrong size4. Faulty or defective5. Late arrival6. Other - please state:			

Orders can be returned to the address below:

**Willow & Stone Returns
18 Arwenack Street
Falmouth
Cornwall
TR11 3JD
United Kingdom**