

# Return Form

If for any reason you are not happy with your purchase, simply complete the return form below. Please include the return form and packing slip inside the return parcel together with the unused products - in their original condition & packaging.

Please note, that our return period for items purchased at full price is 30 days, and for all items purchased on sale or promotion, the return period is 14 days. Returns outside of this period may be returned to the sender or will be credited via a gift card. For more details, visit our terms & conditions page online. Shipping costs for a return are not covered by us. Returning a parcel is at your own risk and we recommend you obtain proof of postage.

## Returning goods from the United Kingdom?

For customs, you will need to attach a separate visible label on the outside of the package indicating: 'THIS PACKAGE IS A RETURN'.

## Damaged/Faulty Item?

If the item(s) you have purchased is damaged/faulty with a manufacturing fault, please contact us directly at [webshop@anna-nina.nl](mailto:webshop@anna-nina.nl).

## How to return:

1. Fill out the form below, providing your order number and reason for return
2. Pack the item(s) you want to return, together with this form and the packing slip. Send this package to:  
Anna + Nina / Misi Fulfilment B2C  
Spectrumlaan 31  
2665NM Bleijswijk - Netherlands

**Ordernumber:** .....

## Reasons for return

- A. Too small
- B. too big
- C. Fitting issue
- D. Doesn't suit me
- E. Changed my mind, impulsive purchase
- F. Looks different to the image online/ not as described
- G. Damaged/Faulty
- H. Incorrect item received
- I. Product was a gift
- J. Arrived too late

## Return reason & product name

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If you require any additional support, wish to exchange a size, or have questions about the item you received, please send an email to [webshop@anna-nina.nl](mailto:webshop@anna-nina.nl).

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