

## PODX GO Warranty Policy

PODX Future Inc. provides a warranty for the PODX GO homes against any manufacturing defects in materials and workmanship during regular use and service. The limited warranty policy offered by PODX GO covers four major parts: the main structure, trailer, mechanical system, and 3rd party appliances.

At PODX GO, we take pride in manufacturing and selling homes that meet premier quality standards. However, we understand that unexpected situations can arise. To ensure you have a hassle-free experience, our customer support team may contact you via email or phone to keep you informed about housing maintenance and regular checks.

### **IMPORTANT:**

The homes must have been used and maintained in accordance with the recommendations of PODX GO included in the owner's manual. If any issues or defects arise, please get in touch with your dealer or PODX GO for diagnosis, and we will provide a speedy solution to fix it.

### **Part 1. Main Structure: 3-Year Material Warranty and 1-Year Workmanship Warranty**

The materials warranty of the house's main structure is valid for 3 years from the original purchaser's delivery date and a 1-year workmanship warranty. This covers the frame, insulation, plumbing, electrical, and roofing. There are certain limitations to this warranty which are outlined in Section 2.

### **Part 2. Trailer: 1-Year Warranty**

The PODX GO Trailer is warranted to the original purchaser to be free from defects in material and workmanship for a period of 1 year, except as herein limited, from the date of purchase.

### **Part 3. Mechanical System: 3-Year materials and workmanship warranty.**

The mechanical system contains both a hydraulic system and an auto-leveling system. A 3-year warranty protects you from the date of delivery against any defects in materials or workmanship.

### **Part 4. 3-rd party home appliances**

PODX GO will directly register all third-party manufactured items, such as Renogy solar systems, Ikea folding furniture, HVAC units, refrigerators, air conditioners, toilets, and showers, with the manufacturer from the date of PODX GO's purchase.

Items		Warranty
Renogy Solar Kit	Solar Panels	25-Year efficiency Warranty 2-Year Materials and Workmanship Warranty
	Lycan 5000 Power Box	3-Year Material and Workmanship Warranty 5-Year Prorated Warranty
	Renogy ONE Core	2-Year Materials and Workmanship Warranty,
Folding Furniture Kit	KALLHÄLL table and chair set	1-Year Warranty
	HATTEFJÄLL office chair	10-Year Warranty
	Foldable Couch	1-Year Warranty
Home Appliances Kit	Water Heater	1-Year Warranty
	Refrigerator	
	Air Conditioner	



**Life happens, so we've got you covered. Protect your purchase from accidental damage from day one through your chosen coverage term.**

**Extend your warranty coverage to 5-Year:**

- Main Structure: Extra 24 months Materials Warranty with \$1,500
- Mechanical Systems: Extra 24 months Materials and Workmanship Warranty with \$6,000

You have the option to buy the Extended Warranty for Main Structure and Mechanical Systems on the day of purchase in order to receive an additional 24 months of warranty coverage after the expiration of the original manufacturer's warranty.

If any defective materials are found, the Manufacturer will repair or replace them under this Limited Warranty. **After the warranty period, PODX Future Inc. will offer repair or replacement of any defective materials.** However, the purchaser will be responsible for covering the cost of parts, labor charges, shipping charges, or any other expenses associated with the removal or installation.

**Section 2 Exclusions and Limitations.**

1. Products that have been painted or treated with non-approved chemicals.
2. Improper installation or maintenance not in strict adherence to the Manufacturer's written instructions.
3. Misuse, abuse, neglect, improper handling, or storage of Products.
4. Use of accessories that do not properly secure the Products.
5. Ground or structure movement, distortion, collapse, or settling after installation of Products.
6. Modified, repaired, or altered in any way without the express written consent of PODX GO.
7. Electrical and plumbing installations are not covered by this warranty and should be done by professional contractors.
8. Defects not caused by the Manufacturer, such as acts of God, accidents, improper applications or installations outside of industry or Manufacturer standards.
9. Any other cause not involving manufacturing defects in the Products.

Furthermore, the Products are not warranted against discoloration or damage caused by air pollution (including, but not limited to, metal oxides or metallic particles), mildew, exposure to harmful chemicals, or weathering from the elements. Weathering from the elements is defined as exposure to sunlight and extreme weather and atmospheric conditions that may cause any colored surface to gradually fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographical location of the Product, the cleanliness of the air in the area, and other factors beyond the control of the Manufacturer.

The Manufacturer reserves the right to discontinue or modify any of its Products, including the color, without notice to the purchaser. The Manufacturer shall not be liable if the replacement Products vary in color from the original product. If the Manufacturer replaces any Product under this warranty, it may substitute a Product designated by the Manufacturer to be of comparable quality or price range if the initially installed Product has been discontinued or modified.

UNDER NO CIRCUMSTANCES WILL PODX GO OR ITS AFFILIATES OR SUPPLIERS BE LIABLE OR RESPONSIBLE FOR ANY LOSS OF USE, INTERRUPTION OF BUSINESS, LOST PROFITS, LOST DATA, OR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, EVEN IF PODX GO OR ITS AFFILIATE OR SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

### **Section 3. Warranty Claim Process**

The Manufacturer's Warranty is contingent upon the purchaser notifying the Manufacturer in writing of any manufacturing defects and providing proof of the date of purchase and ownership. Notice should be sent to PODX Future Inc via [PODX GO Online Warranty Claim System](https://form.jotform.com/PODX/podx-go-warranty-claim-form) (https://form.jotform.com/PODX/podx-go-warranty-claim-form). After receiving the warranty claim request, PODX GO will evaluate the submission and either provide assistance remotely or schedule a visit by our staff or authorized contractor.

### **Further Rights at Law**

In addition to the warranty provided by PODX Go, the purchaser has statutory rights that will not be limited or replaced by this warranty. The products provided by PODX Go come with guarantees that cannot be excluded under consumer laws in the USA.

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