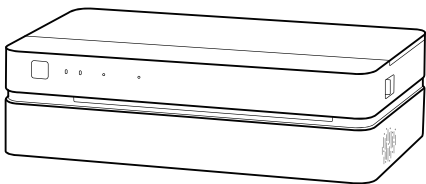


# FT800 manual

Thank you for choosing POLONO  
Keep this for further reference



# Packing list



Printer



Power adapter



USB cable

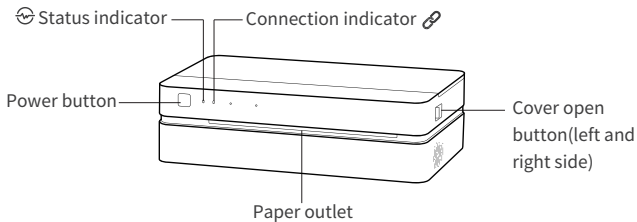


Included Paper

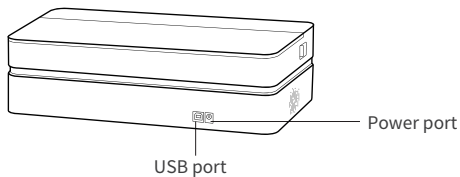


Manual

Front view:

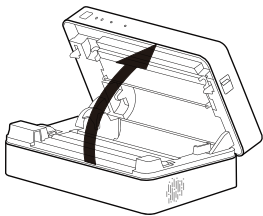


Back view:



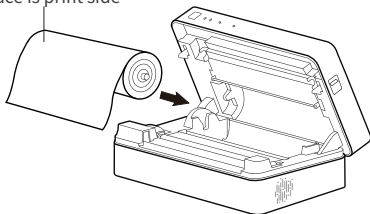
# Load the paper

- 1 Slide both cover open buttons to open the top cover.

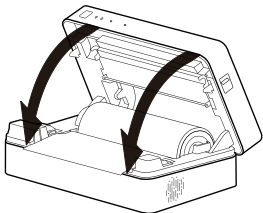


- 2 Load the paper with the print side facing upwards. Refer to the image for the correct paper orientation

surface is print side

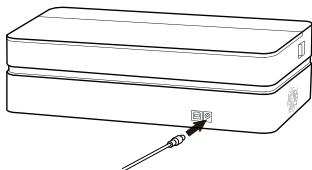


- 3 Close the top cover. It means both sides are closed correctly if there is sound like snap.



## Power on the printer

Plug the power adapter into the printer.



Hold the power button for 3 seconds to power on, the printer will beep and indicator is on.



# Smart device installation

## 01 Downloading the app

Scan the QR-code or search for “Hereprint” on the App Store or on Google Play.

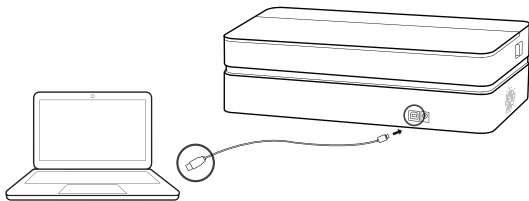


## 02 Using the app

- 1 Enable Wi-Fi and connect to a network running on the 2.4GHz band (5GHz band is not supported).
- 2 Open the “Hereprint” app and click on the “+” in the top right.
- 3 Allow App access "Bluetooth" and "Location" permission for searching and connecting printer.
- 4 Input the Wi-Fi password. Input the Wi-Fi password.
- 5 Before printing, make sure the mobile device is connected to the same Wi-Fi as the printer.
- 6 Select the file you want to print through the “Hereprint” app, edit and preview, then print.

## Windows installation

- 1 Connect the printer to the computer using the included USB cable.



- 2 Power on the printer.
- 3 Download the driver file from [www.polono.com](http://www.polono.com) and install by proceeding through the driver setup.

## Mac installation

- 1 Connect the printer to the computer using the included USB cable.
- 2 Power on the printer.
- 3 Download the driver file from [www.polono.com](http://www.polono.com) and install by proceeding through the driver setup.
- 4 Add printer “FT800” on “Preference” -> “Printers & Scanners” .

## Warning

- 1 Printer should be operated in 0-40°C environments to prevent poor print quality.
- 2 Use the provided power adapter and paper for best results.
- 3 Do not touch the print head immediately after printing to avoid potential burns.
- 4 Do not touch or pull on the paper while printing to avoid malfunction.

# Specification

Product size	314x159.5x92mm
Product model	FT800
Net weight	Approximately 1.8kg
Input	DC 14V 3A
Operation temperature	0-40°C,10-85% RH,no condensation

## Indicator

Status indicator 

Status	Indicator
Power on	Steady white
Power off	No light
Printing	Slow flash white
Upgrading firmware	Flashes red, green, blue alternately

Status	Indicator	beeper
Print head overheat	Fast flash red	“beep-beep,,the goes another beep”
Out of paper	Slow flash red	“beep, beep, beep”
Cutter jam	Fast flash red	“beep-beep-beep”
RFID error	Slow flash red	No beeper
Cover not closed correctly	Steady red	No beeper

## Connection indicator

Status	Indicator
Wi-Fi connected	Steady white
Wi-Fi receiving data	Fast flash white
USB connected	Steady green
USB receiving data	Fast flash green
No connection	No light

## FCC Statement

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.



- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

HNOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC ID: 2A4KN-FT800

## Warranty

POLONO offers an extensive warranty for all products that extend order date. This warranty covers quality related issues and product defects.

If you are past the 30-day return period on Amazon, contact us directly via the

“Contact seller” option on your Order Details. If the product is not working properly, we can send you a replacement product.

This warranty does not apply in case of abuse, mishandling, or unauthorized repair of the product.

If you have any question about this warranty or would like additional information, please contact us via the “Contact Seller” option or directly via e-mail at [support@polono.com](mailto:support@polono.com)

Please keep the original box, packing materials and all documentation in the event that service is required.