

## **Complaint form**

### **Customer:**

Name: .....

Address: .....

Phone: ..... E-mail: .....

### **Invoice number:**

.....

### **Order Number:**

.....

### **The defect of the goods lies in:**

.....  
.....  
.....

### **I request to resolve the complaint as follows (please tick):**

- by delivering a new or missing item
- free repair
- partial refund
- by returning the purchase price after withdrawing from the contract

Date and signature of the customer

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