

*Comfort*  
**Dura**

## DEHUMIDIFIER

### Wi-Fi Connect User Manual



This description is applied to appliance with Wi-Fi function. Please read the manual carefully before using the product and keep it for future reference.

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**⚠ CAUTION! WARNING:** Do not use this device before reading these instructions.

## Let's get start!

Operation guideline. Please take below simple guideline instruction as reference.

Operation Steps	Operation Items	New Account	Re-install APP (registered before)
Step 1	Download and Install APP	YES	YES
Step 2	Active APP	YES	YES
Step 3	Registration Account	YES	NO
Step 4	Login	YES	YES
Step 5	Add Device to control	YES	Registered Device will remain.

### FCC Caution (FCC ID: 2AJCLTWAC-TYWFS)



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The distance between user and device should be no less than 20cm.

- If the appliance have the Wi-Fi function , the transmission power: less than 20dBm, and the radio frequency range is: 2412MHz - 2472MHz.
- The appliance is compliant with the RE Directive (2014/53/EU).

## Wi-Fi MODULE SPECIFICATION AND BASIC INFORMATION

**1. Minimum specifications on a Smart phone:**

Android 5.0 version or higher  
IOS 10.0 version or higher

**2. Basic parameters for Wi-Fi:**

Parameters	Details
Network frequency	2.400 - 2.500GHz
Standards of WLAN	IEEE 802.11 b/g/n(channels 1-14)

**3. Wi-Fi module reset method**

On control panel, please press the "TIMER" button 6 times within 4 seconds.



## DOWNLOAD AND INSTALL THE APP

Method1: Please scan the QR code with a browser scanner, download and install the APP.



iOS



Android



Method2:

For Android smart phone, open the Google "Play Store" on your smart phone and search "SmartLife -SmartHome", download and install the APP.



SmartLife-SmartHome



For IOS smart phone, open the Apple "App Store" on your smart phone and search " SmartLife -SmartHome ", download and install the APP.

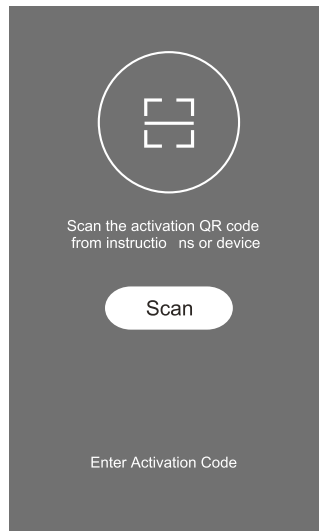


Note:

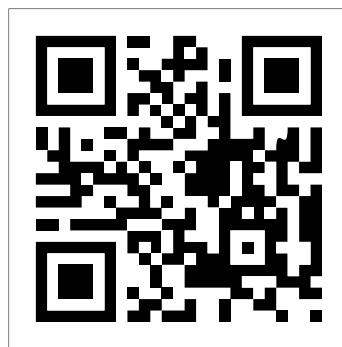
Please enable the permissions of Storage/Location/Camera for this APP when installing. Otherwise it will have some problems when operating.

## ACITIVE APP

1. When you first time enter the APP , it will display activation interface, you can select activation QR code (click "Scan" button and scan the activation QR code in below page) or input "activation code" words (in below page), click "activate" button to active it



2. Activation QR code



3. Activation code WORDS:     DuraComfort

## REGISTER USER ACCOUNT

When you first time use the App, you need to register an account. Click "Register" button to enter to the register interface. You can register with email or "Register with Mobile number".

The first screenshot shows the registration landing page. At the top center is the 'Dura Comfort' logo. Below it is a large dark grey button labeled 'Register'. Underneath the button is the text 'Log in with existing account'.

The second screenshot shows the 'Register' form. It has a back arrow at the top left. The title 'Register' is at the top. Below it are two input fields: 'Country' with a right-pointing chevron, and 'Mobile number/e-mail address'. A light grey button labeled 'Obtain verification code' is below the second field. At the bottom left is a checked checkbox with the text 'I agree with Service Agreement and Privacy Policy'.

## LOGIN USER ACCOUNT

1. Register account login, fulfill the registered email or phone number account and password, press "Login" button.
2. Phone number login, press "Sign in with SMS" button to enter the next page, fulfill the phone number and press "get" button to receive the confirm code, and fill in, then press "Login" button.

The first screenshot shows the 'Login' form. It has a back arrow at the top left. The title 'Login' is at the top. Below it are three input fields: 'Country' with a right-pointing chevron, 'Mobile number/e-mail address', and 'Password'. A light grey button labeled 'Log in' is below the third field. Below the button are two links: 'SMS verify and sign in' and 'Forgot password'. At the bottom left is a checked checkbox with the text 'I agree with Service Agreement and Privacy Policy'.

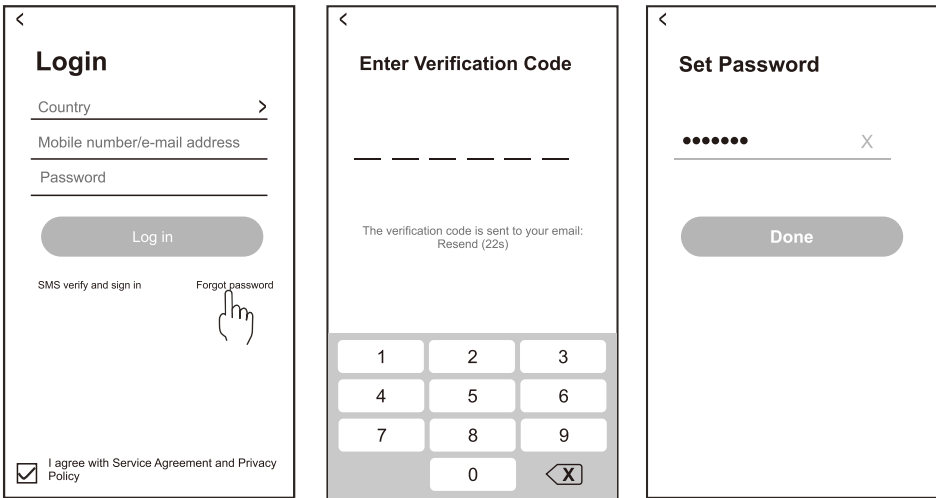
The second screenshot shows the 'SMS verify and sign in' screen. It has a dark grey header with 'Cancel' and 'SMS verify and sign in'. Below the header are three input fields: 'USA' with '+01' and a right-pointing chevron, 'Phone Number', and 'Verification Code'. A dark grey button labeled 'Get' is to the right of the 'Verification Code' field. A dark grey button labeled 'Login' is at the bottom.

# LOGIN USER ACCOUNT

## Forgot the password

If you forgot the password or you want to reset the password, operate as below:

- 1. Tap "Forgot password".
- 2. Enter your account(E-mail address) and tap button "Get verification code".
- 3. Enter the verification code received by your E-mail.
- 4. Set the new password and tap button "Done".



## ACITIVE APP

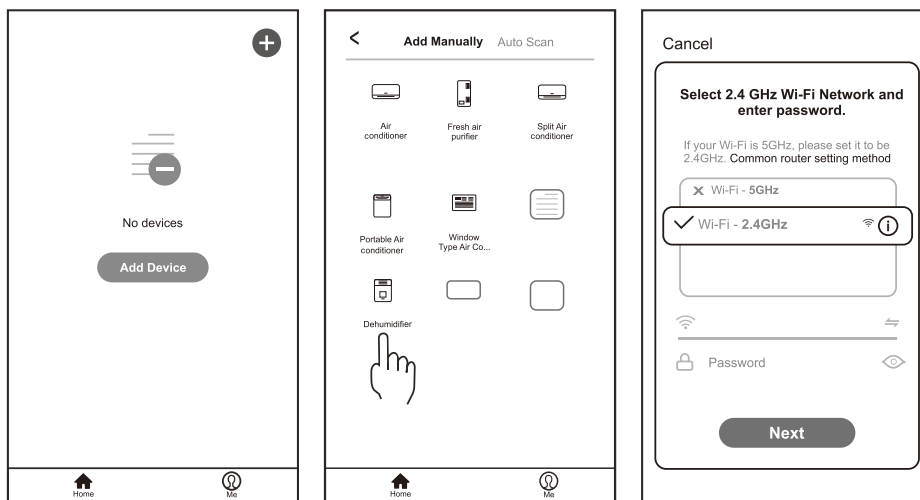
There are 2 methods to add the device.

### 1-CF mode **Note:Please start the operation in standby mode.**

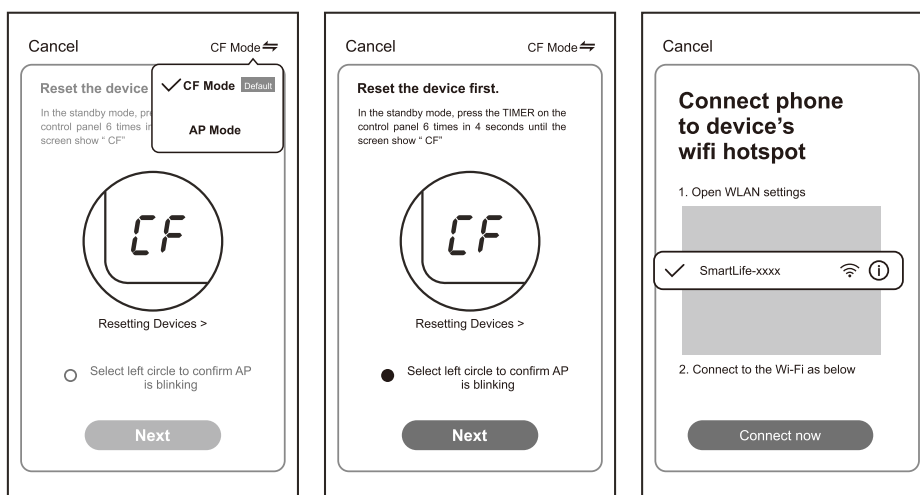
1.1 Click " + " in the upper right corner of the "Home" screen or tap "Add device" on the room which has no device.

1.2 Tap the "Dehumidifier" logo

1.3 Input the password of the Wi-Fi which the same as your smart phone connected, then tap "Next".



1.4 Power on the appliances, no need to launch the appliances. Follow the comments on the next screen to reset the Wi-Fi module, Click "↔" in the upper right corner and select the "CF Mode", then check "Select circle to confirm the CF is blinking" and tap "Next".



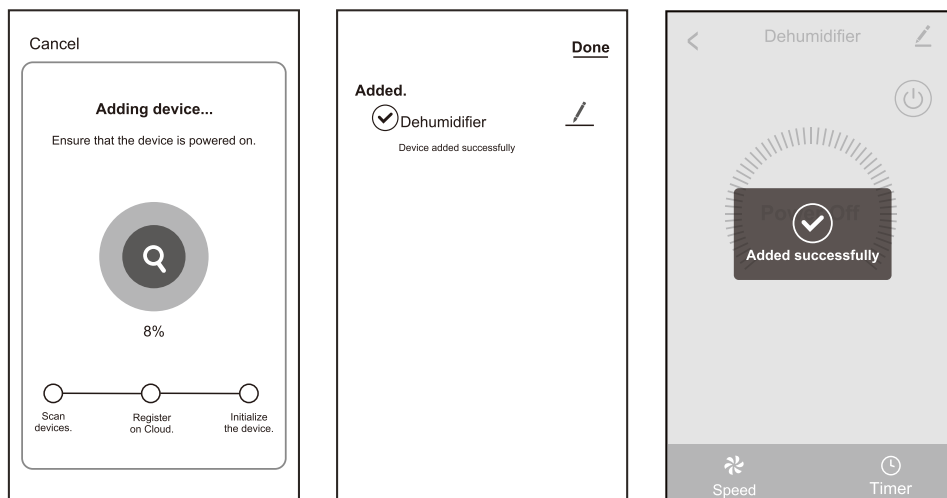


1.5 You can see the percent rate of connecting process, at the same time "PP", "SA", "AP" shining in turn on the appliances display.

"PP" means "Searching the router"

"SA" means "connected to the router"

"AP" means "connected to the server"



1.6 If connect Wi-Fi failure, please reset the Wi-Fi again.

Press the "Timer" button on the control panel 6 times within 4 seconds, until the LED screen show "CF", which can make Wi-Fi reset. There will be switch between "CF" and "AP" if repeat press 6 times within 4 seconds.



Note: Every time reset the Wi-Fi, must wait about 10 seconds, then the screen will display "CF" or "AP" 5 times.

## Add device **Note:Please start the operation in standby mode.**

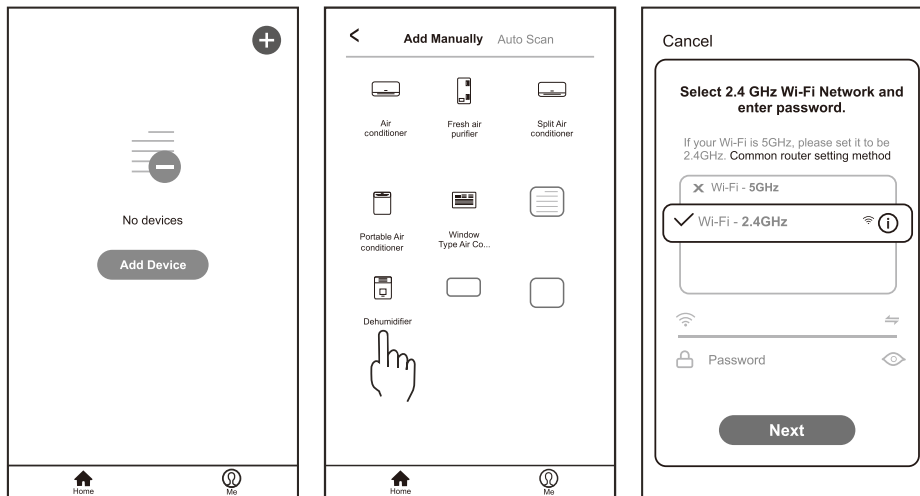
**Note:** The original state of the newly bought unit is in CF mode.If you choose to use AP mode,Pls press the "Timer" button 6 times within 4 seconds, until the LED screen show "AP",then start to connect it.

### 2-AP mode

2.1 Click " + " in the upper right corner of the "Home" screen or tap "Add device" on the room which has no device.

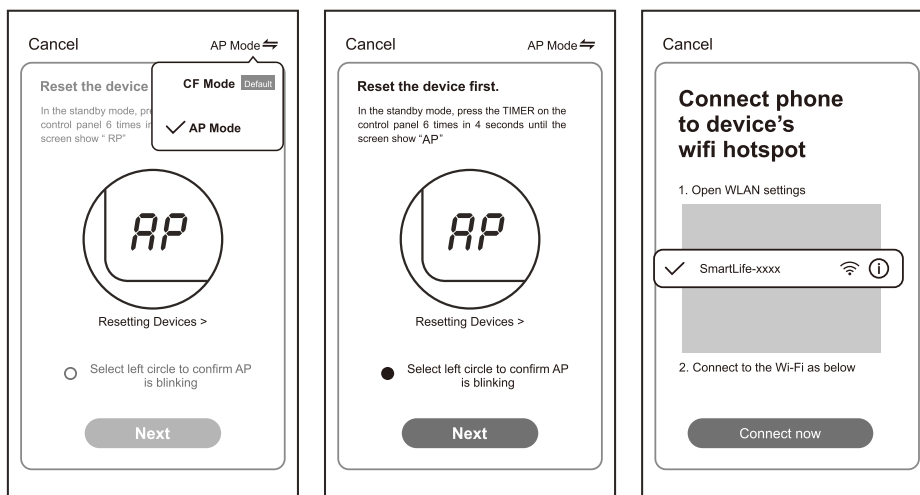
2.2 Tap the "Dehumidifier" logo

2.3 Input the password of the Wi-Fi which the same as your smart phone connected, then tap "Next".



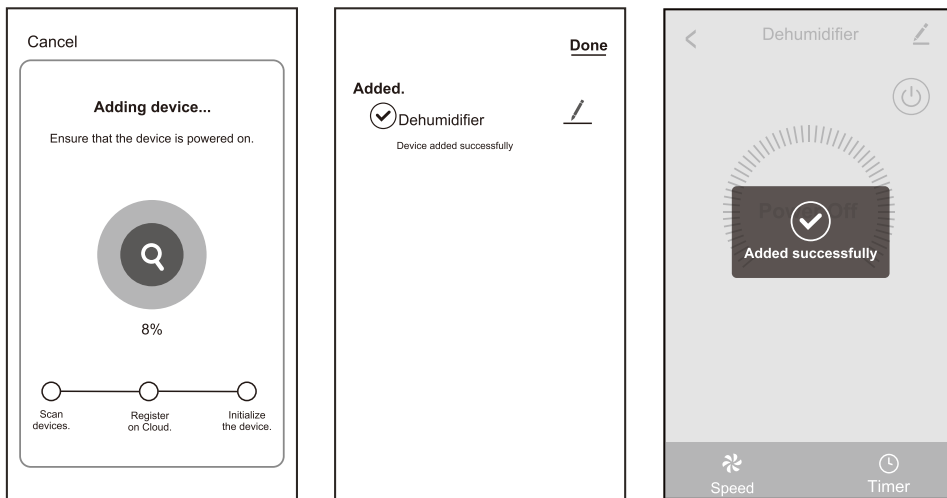
2.4 Power on the appliances, no need to launch the appliances. Follow the comments on the next screen to reset the Wi-Fi module, Click " ⇌ " in the upper right corner and select the "AP Mode" ,then check "Select circle to confirm the AP is blinking" and tap "Next".

2.5 Select the device as name "Smartlife-XXXX" at the WLAN setting, then back to the APP interface,The APP will automatically do match.



2.6 You can see the percent rate of connecting process, at the same time "PP", "SA", "AP" shining in turn on the appliances display.

"PP" means "Searching the router"  
"SA" means "connected to the router"  
"AP" means "connected to the server"



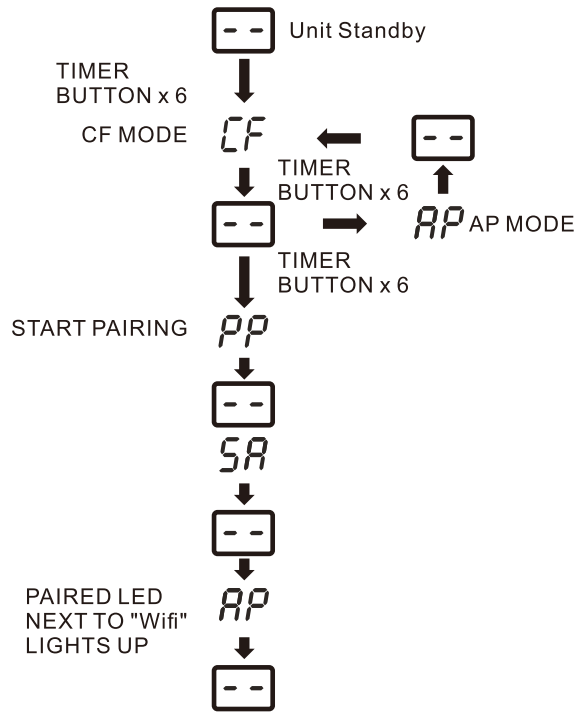
2.7 If connect Wi-Fi failure, please reset the Wi-Fi again.

Press the "Timer" button on the control panel 6 times within 4 seconds, until the LED screen show "AP", which can make Wi-Fi reset. There will be switch between "CF" and "AP" if repeat press 6 times within 4 seconds.



Note: Every time reset the Wi-Fi, must wait about 10 seconds, then the screen will display "CF" or "AP" 5 times.

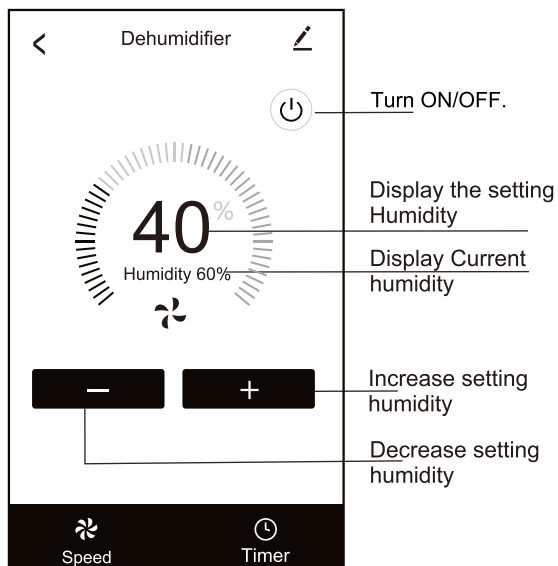
## PAIRING PROCESS



<i>CF</i>	Waiting pair after reset
<i>AP</i>	1) Hotspot connect mode 2) Access to the Internet
<i>PP</i>	Searching and try to connect
<i>SA</i>	Connect successful

## DEHUMIDIFIER CONTROL

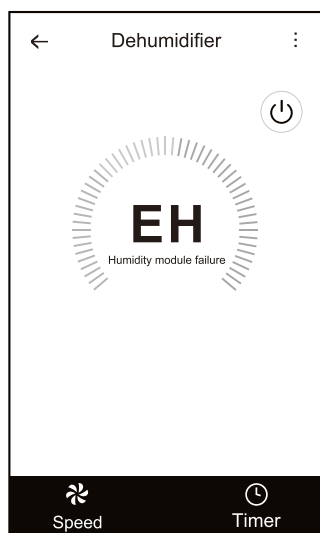
1. Click the dehumidifier name to enter the control interface, turn ON/OFF, adjust the setting humidity.



**\*For App update, there maybe deviation of the actual items from what is on the manual without prior notice. We express our apologies.**

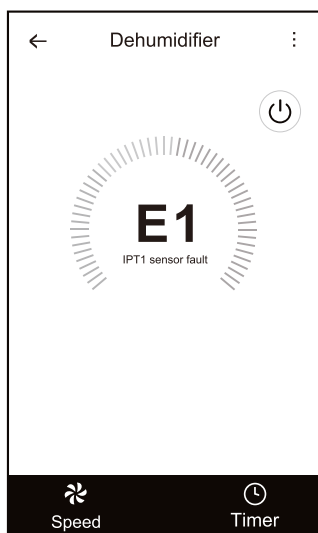
2. If **EH** appears, means Humidity sensor failure, please contact the after-sales service department for inspection and repair.

### ERROR CODE



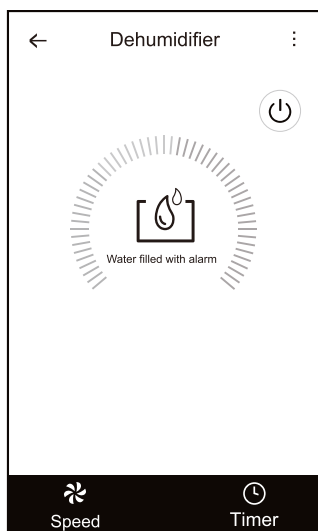
3. If **E1** appears, means temperature sensor failure, please contact the after-sales service department for inspection and repair.

**ERROR CODE**



4. If the “” appears, means the tank water is full ,please empty the tank.

**ERROR CODE**



## Trouble Shooting

Description	Analysis of cause
<b>appliance can't be configured successfully</b>	1. Check the mobile connected WLAN router SSID and password is correct; 2. Check whether there are additional settings of WLAN router as shown below. 1) Firewall by router itself or by PC 2) MAC address filtering 3) Hidden SSID 4) DHCP server Reboot WLAN router, mobile device and appliance (WLAN module) and connect appliance by CF mode again. Before rebooting, check nobody has already connected to same appliance.
<b>Mobile can't control appliance</b>	1. When appliance (WLAN module) is rebooted and app displays device remove, ignoring this confirmation will lead to mobile device losing control permission of the appliance. You will need to connect the appliance by CF mode again. 2. In case of power failure, mobile device will lose control permission of appliance for 3 minutes after power failure. (Notification will now show up on the mobile device.) If you cannot control the app (appliance) even after power restored, you will need to connect the appliance by CF mode again.
<b>Mobile can't find appliance</b>	1. App display appliance Device offline. Please check the following conditions. 1) The appliance has been reconfigured. 2) Appliance out of power. 3) Router out of power. 4) Appliance can't connect to router. 5) Appliance can't connect to network through the router. 6) Mobile device can't connect to network. 2. After adding the device, it disappears in device list . Hold and slide down to refresh the device list. If it has no change, shut down the app and start again.

