orkan

Portable Air Conditioner 9,000 BTU

Instruction Manual

Read these instructions carefully and retain them for future use. If this appliance is passed to a third party, then these instructions must be included.

Need help?

Thank you for choosing to buy an Orkan air conditioning unit.

We're here to help. Please contact us on the email below and we will do everything we can to assist you.



help@orkanglobal.com

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Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons including the following:

- This appliance can be used by children aged from 8 years and above and person with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Ensure that the appliance is fully assembled in line with the instructions before use.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
- Use only as described in this Orkan Instruction Manual. Do not carry out any maintenance other than that shown in this instruction manual, or advised by Orkan Customer Support.
- Suitable for dry location ONLY. Do not use outdoors or on wet surfaces and do not expose to water or rain.
- The appliance must be kept at least 0.5m away from walls,

furniture and curtains to prevent it from overheating due to poor ventilation.

- Before connecting the appliance to the power supply, check that the power supply voltage and current rating corresponds with the power supply details shown on the appliances rating label.
- If the appliance is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped in water, do not use and contact Orkan Customer Support.
- Turn off all controls before unplugging. Unplug from the socket-outlet when not in use for extended periods. To avoid tripping hazard, safely coil the power cable.
- Do not handle any part of the power plug or appliance with wet hands.
- Do not operate any appliance with a damaged power cable or power plug. Discard the appliance or return to an authorised service facility for examination and/or repair. If the supply cable is damaged, it must be replaced by Orkan, its service agent or similarly qualified person in order to avoid a hazard.
- Do not stretch the power cable or place the power cable under strain. Keep the power cable away from heated surfaces.
- Do not route the power cable under furniture or appliances. Do not cover the power cable with throw rugs, runners or similar coverings. Arrange the power cable away from traffic area and where it will not be tripped over.
- Do not unplug by pulling on the power cable. To unplug, grasp

the power plug, not the power cable. The use of an extension cable is not recommended.

- Do not put any objects into openings or the air inlets or outlets.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Do not use any cleaning agents or lubricants on this appliance. Unplug before cleaning or carrying out any maintenance.
- Do not use near furnaces, fireplaces, stoves or other high temperature heat sources.
- Always ensure that the appliance is kept in an upright position.

Specific Information Regarding Appliances With R290 Refrigerant Gas





CAUTION RISK OF FIRE

- Thoroughly read all of the warnings.
- When cleaning the appliance, do not use any tools other than those recommended by the manufacturing company.
- The appliance must be placed in an area without any continuous sources of ignition (for example open flames, gas or electrical appliances in operation).

- Do not puncture and do not burn.
- Refrigerant gases can be odourless.
- The appliance must be installed, used and stored in an area that is greater than 9m².
- This appliance contains 170 grams of R290 refrigerant gas.
- R290 is a refrigerant gas that complies with the European directives on the environment.
- Do not puncture any part of the refrigerant circuit.
- If the appliance is installed, operated or stored in a nonventilated area, the room must be designed to prevent the accumulation of refrigerant leaks resulting in a risk of fire or explosion due to ignition of the refrigerant caused by electric heaters, stoves, or other sources of ignition.
- The appliance must be stored in such a way as to prevent mechanical failure.
- Individuals who operate or work on the refrigerant circuit must have the appropriate certification issued by an accredited organisation that ensures competence in handling refrigerants according to a specific evaluation recognised by associations in the industry.
- Repairs must be performed based on the recommendations from the manufacturing company. Maintenance and repairs that require the assistance of other qualified personnel must be performed under the supervision of an individual specified in the use of flammable refrigerants.

Battery Warnings

- Always insert batteries correctly with regard to polarity (+ and -) marked on the battery and the appliance.
- Exhausted batteries should be immediately removed from the appliance and properly disposed.
- Keep batteries out of the reach of children.
- Do not dispose of batteries in fire.
- Remove batteries from the appliance if it is not to be used for an extended period of time unless it is for emergency purposes.
- If batteries leak avoid contact with skin and eyes. Rinse affected areas immediately with plenty of clean water, then consult a doctor.
- Keep the batteries away from children. Risk of ingestion and suffocation.

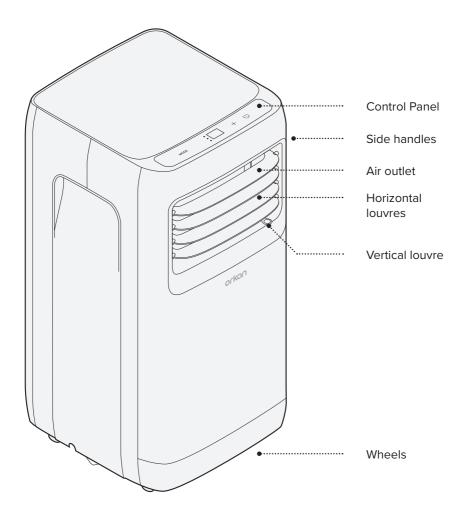
Intended Use

- This appliance is intended for air ventilation, air cooling and air dehumidification of indoor areas.
- This appliance is intended for household use only. It is not intended for commercial use.
- This appliance is intended to be used in dry indoor areas only.
- The working temperature range of the appliance in cool mode is 17-30°C.

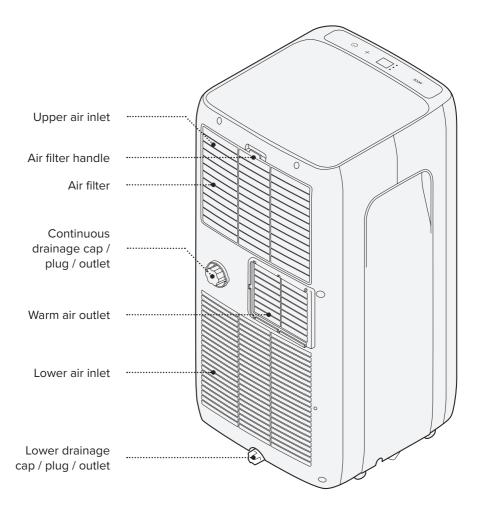
- The working temperature range of the appliance in dry mode is 13-30°C.
- No liability will be accepted for damages resulting from improper use or non-compliance with these instructions.

Parts

Front



Back



Heat Exhaust Hose Assembly

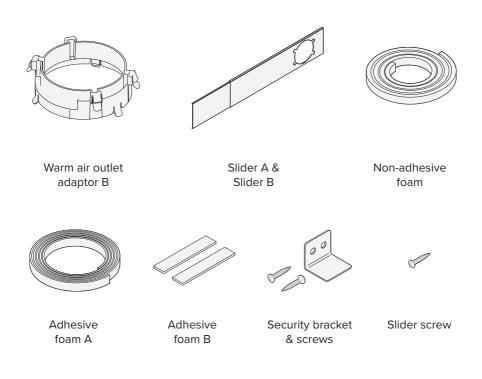




Warm air outlet adaptor A

Heat exhaust hose

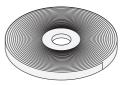
Hung & Sliding Window Sealing Assembly



Hinged Window Sealing Assembly







Warm air outlet adaptor C

Fabric seal

Adhesive velcro

Accessories





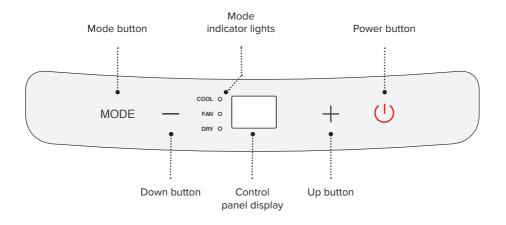


Remote control

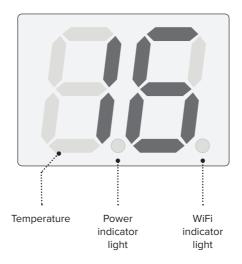
Continuous drainage hose

AAA batteries

Control Panel



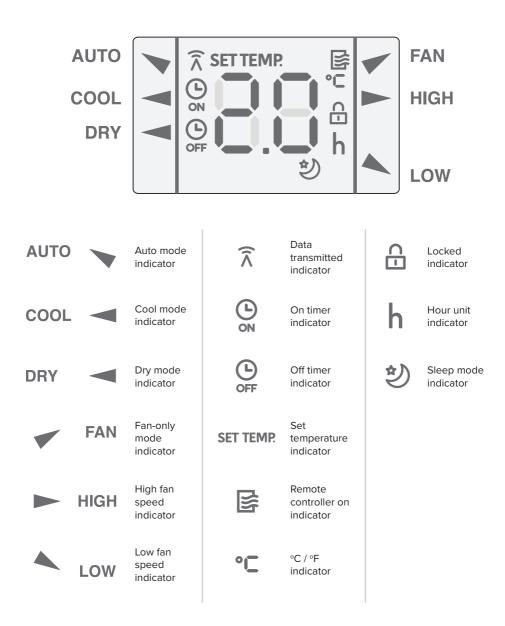
Control Panel Display



Remote Control



Remote Control Display



Controls

Power Button (Control Panel & Remote Control)

Press to turn the appliance on and off.

Mode Button (Control Panel & Remote Control)

Press to select between cool mode, fan-only mode and dry mode.

- Auto Mode: The appliance operates to cool the room based on the set temperature by switching automatically between cool mode and fan-only mode and selecting the optimum fan speed. Press the up and down buttons to set the temperature between 17-30°C. The set temperature is displayed on both the appliance and the remote control LED displays. If the room temperature rises above the set temperature the appliance will operate in cool mode to cool the room. If the room temperature falls below the set temperature the appliance will stop cooling the room and operate in fan-only mode. Note: Ensure that the heat exhaust hose is connected to the appliance and a window. Fan speed cannot be selected in auto mode.
- Cool Mode: The appliance operates to cool the room. Press the up and down buttons to set the temperature between 17-30°C. The set temperature is displayed on both the appliance and the remote control LED displays. If the room temperature rises above the set temperature the appliance will work to cool the room. If the room temperature falls below the set temperature the appliance will remain operating at the set fan speed. Note: Ensure that the heat exhaust hose is connected to the appliance and a window.

- Fan-Only Mode: The appliance operates at the selected fan speed. Room temperature is displayed on the appliances LED display. Note: Ensure that the heat exhaust hose is not connected to the appliance or a window.
- Dry Mode: The appliance operates to dehumidify the room. Room temperature is displayed on the appliances LED display. If the room temperature is 13°C or above the appliance will work to dehumidify the room and the fan speed is hard-set to low fan speed. If the room temperature falls below 13°C the appliance will stop working to dehumidify the room and run in fan-only mode with the fan speed hard-set to low fan speed. Note: Ensure that the heat exhaust hose is not connected to the appliance or a window.

Up & Down Buttons (Control Panel & Remote Control)

Press to set the temperature between 17-30°C when in cool mode.

Fan Speed Button (Remote Control)

Press to select between high and low fan speeds.

On Timer Button (Remote Control)

Press to set a turn-on timer between one and 24 hours.

To set a turn-on timer follow the below steps.

- 1. Connect the power plug to the socket-outlet and ensure that the socket-outlet is turned on.
- Press the on timer button to set the desired time (between one and 24 hours) until turn-on.

- The on timer indicator on the remote controls LED display will turn on.
- 4. Select the desired settings prior to turn-on.
- 5. To cancel a turn-on timer press the power button on the remote control twice.

Off Timer Button (Remote Control)

Press to set a turn-off timer between one and 24 hours.

To set a turn-off timer follow the below steps.

- 1. Connect the power plug to the socket-outlet and ensure that the socket-outlet is turned on.
- 2. Press the power button to turn the appliance on.
- 3. Press the off timer button to set the desired time (between one and 24 hours) until turn-off.
- 4. The off timer indicator on the remote controls LED display will turn on.
- 5. Select the desired settings prior to turn-off.
- 6. To cancel a turn-off timer press the power button on the remote control twice.

Sleep Mode Button (Remote Control)

Press to select sleep mode to reduce energy consumption whilst in cool mode.

The appliance operates to reduce energy consumption by increasing the set temperature by 1°C after 30 minutes. Increasing the set temperature by another 1°C after a further 30 minutes. Then

maintaining the set temperature at this increased temperature for seven hours prior to reverting to the original set temperature.

Note: Ensure that the heat exhaust hose is connected to the appliance and a window. Fan speed cannot be set whilst in sleep mode.

Display Button (Remote Control)

Press to turn off the appliance's LED display.

°C / °F Button (Remote Control)

Press to alternate the temperature unit between °C and °F.

Lock Buttons (Remote Control)

Press both the $^{\circ}C / ^{\circ}F$ button and the off timer button simultaneously for five seconds to lock the appliances controls.

To un-lock the appliances controls press both the $^{\circ}C$ / $^{\circ}F$ button and the off timer button simultaneously for two seconds.

How to Operate

Before First Use

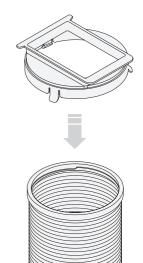
Prior to operating the appliance follow the below steps.

- 1. Always ensure that the appliance is kept in an upright position.
- 2. Place the appliance on a stable and level surface.
- The appliance must be kept at least 0.5m away from walls, furniture and curtains to prevent it from overheating due to poor ventilation.
- 4. Leave the appliance in an upright position for at least two hours before first use.
- 5. Insert two AAA batteries into the remote control. Always insert batteries correctly with regard to polarity (+ and -) marked on the battery and the appliance.
- 6. Follow the Warm Air Outlet Adaptor A Installation instructions.
- Follow either the Warm Air Outlet Adaptor B Installation (For Hung & Sliding Windows) instructions or Warm Air Outlet Adapter C Installation (For Hinged Windows) instructions.
- 8. Follow the Heat Exhaust Hose Installation instructions.
- Follow either the Hung & Sliding Window Sealing Assembly Installation instructions or the Hinged Window Sealing Assembly Installation instructions.
- 10. Follow the Continuous Drainage Hose Installation instructions.

Warm Air Outlet Adaptor A Installation

To install the warm air outlet adaptor A follow the below steps.

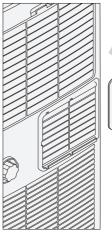
- 1. Stand the heat exhaust hose upright on one end.
- 2. Place the circular side of the warm air outlet adaptor A with the three locking clips on top of the heat exhaust hose.
- Push down firmly on the warm air outlet adaptor A until the three locking clips click and lock into position on top of the heat exhaust hose.

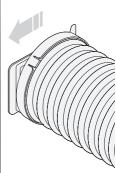


Heat Exhaust Hose Installation

To install the heat exhaust hose follow the below steps.

- Align the warm air outlet adaptor A with the warm air outlet.
- Slide the warm air outlet adaptor A into the warm air outlet until it clicks and locks into position.

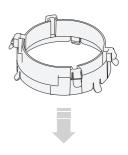


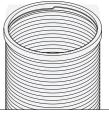


Warm Air Outlet Adaptor B Installation (For Hung & Sliding Windows)

To install the warm air outlet adaptor B follow the below steps.

- 1. Stand the heat exhaust hose upright with the warm air outlet adaptor A on the bottom.
- Place the circular side of the warm air outlet adaptor B with the three locking clips on top of the heat exhaust hose.
- Push down firmly on the warm air outlet adaptor B until the three locking clips click and lock into position on top of the heat exhaust hose.



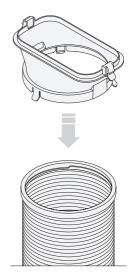


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Warm Air Outlet Adaptor C Installation (For Hinged Windows)

To install the warm air outlet adaptor C follow the below steps.

- 1. Stand the heat exhaust hose upright with the warm air outlet adaptor A on the bottom.
- 2. Place the circular side of the warm air outlet adaptor C with the three locking clips on top of the heat exhaust hose.
- Push down firmly on the warm air outlet adaptor C until the three locking clips click and lock into position on top of the heat exhaust hose.

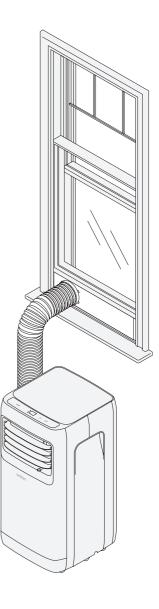


Hung & Sliding Window Sealing Assembly Installation

To install the hung & sliding window sealing assembly follow the below steps.

- Open the window and clean the window sash and window frame.
- Cut adhesive foam A and B to the required lengths depending on the window dimensions and affix to the window sash and window frame.
- Insert slider B into slider A and adjust to the required length depending on the window dimensions. Use the slider screw to fix the length.
- Insert the now combined slider A and slider B into the window opening and close the window to lock it into place. Affix the security bracket with the security bracket screws if required.
- Cut the non-adhesive foam to the required length depending on the window dimensions and insert it between the windows bottom rail and now combined slider A and slider B to create a seal.
- 6. Attach the warm air outlet adaptor B to the circular hole on slider A.

Note: If the window opening is smaller than the minimum length of the hung & sliding window assembly use a saw to cut slider A and/or slider B to the required length. If the window opening is larger than the maximum length of slider A and slider B use plywood or similar to fill the gap.

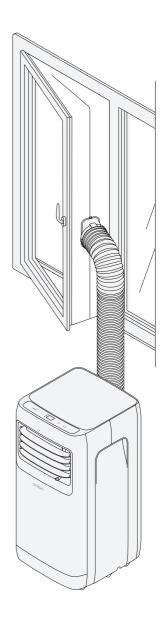


Hinged Window Sealing Assembly Installation

To install the hinged window sealing assembly follow the below steps.

- Open the window and clean the window casement and window frame.
- Cut the adhesive velcro to the required length depending on the window casement dimensions and affix around the entire window casement.
- Cut the adhesive velcro to the required length depending on the window frame dimensions and affix around the entire window frame.
- 4. Attach the velcro on side B of the fabric seal to the velcro on the window casement.
- 5. Attach the velcro on side A of the fabric seal to the velcro on the window frame.
- Insert the warm air outlet adaptor C into the fabric seal securing with the zippers around its lip.

Note: When affixing the adhesive velcro to the window casement or window frame do not stick over the respective seals as doing so will prevent the window from closing fully. After installing the fabric seal ensure that the window can open and close without trapping any of the fabric seal.

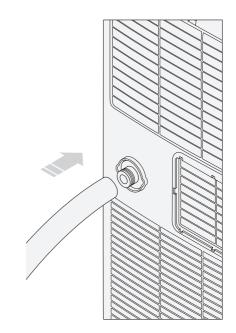


Continuous Drainage Hose Installation

When using the appliance for extended periods of time ensure that the continuous drainage hose is installed.

To install the continuous drainage hose follow the below steps.

- Unscrew the continuous drainage cap and remove the continuous drainage plug.
- 2. Insert the continuous drainage hose into the continuous drainage outlet.
- Direct the continuous drainage hose into a suitable drainage outlet such as a drain or bucket.



WiFi Set-Up

Prior to set-up ensure the WiFi network is set to 2.4GHz.

NetHome Plus Set-Up

To connect the appliance to the NetHome Plus app via a smartphone follow the below steps.

- Download the NetHome Plus app from the Apple App Store or the Google Play Store.
- 2. Open the NetHome Plus app and register for a NetHome Plus account.
- 3. Sign in to the NetHome Plus app.
- 4. On the home page tap Add Device.
- 5. Tap Portable AC.
- 6. Connect the power plug to the socket-outlet, ensure that the socket-outlet is turned on and turn on the appliance.
- 7. Wait five seconds and press and hold the power button for three seconds until AP is displayed on the appliances LED display panel.
- Go to the smartphones WiFi settings, select the suggested NetHome Plus WiFi network and enter the suggested NetHome Plus WiFi network password.
- 9. Return to the NetHome Plus app, select home WiFi network, enter home WiFi network password and tap Start Configuration.
- 10. Upon configuration completion, the NetHome Plus app will state configuration completed.
- 11. Name the appliance.
- 12. Return to the NetHome Plus app home page and tap the appliance.
- 13. Use the controls within the NetHome Plus app to set the desired settings.

Amazon Alexa Set-Up

Prior to commencing the Amazon Alexa set-up ensure that the below points have been completed.

- 1. Complete the NetHome Plus set-up.
- 2. Download the Amazon Alexa app.
- 3. Pair an Amazon Echo device with the Amazon Alexa app.

To connect the appliance to Amazon Alexa through an Amazon Echo device via a smartphone follow the below steps.

Part One - Pairing NetHome Plus With Amazon Alexa

- 1. Open the Amazon Alexa app.
- 2. Go to Skills.
- 3. Search for NetHome Plus.
- 4. Tap Enable.
- 5. Follow the on-screen instructions to connect your NetHome Plus account with the Amazon Alexa app.

Part Two - Pairing The Appliance With Amazon Alexa

- 1. Open the Amazon Alexa app.
- 2. Go to Devices.
- 3. Tap the + symbol to add a new device.
- 4. Tap the appliances name and follow the on-screen instructions to pair the appliance with the Amazon Alexa app.
- 5. Use Amazon Alexa to control the appliance e.g. "Alexa, turn on the air conditioner.".

Google Home Set-Up

Prior to commencing the Google Home set-up ensure that the below points have been completed.

- 1. Complete the NetHome Plus set-up.
- 2. Download the Google Home app.
- 3. Pair a Google Home device with the Google Home app.

To connect the appliance to Google Home through a Google Home device via a smartphone follow the below steps.

- 1. Open the Google Home app.
- 2. Tap the + symbol.
- 3. Tap Set up device.
- 4. Tap Works with Google.
- 5. Search for NetHome Plus.
- 6. Follow the on-screen instructions to connect your NetHome Plus account and pair the appliance with the Google Home app.
- 7. Return to the Google Home home screen.
- 8. Tap the room assigned to the appliance and tap the appliances name.
- 9. Use Google Assistant to control the appliance e.g. "Hey Google, turn on the air conditioner.".

Operating

To operate the appliance connect the power plug to the socket-outlet, ensure that the socket-outlet is turned on and turn on the appliance. Proceed to operate the appliance in accordance with this instruction manual.

Operating Tips

To ensure maximum efficiency of the appliance follow the below steps.

- 1. Ensure all doors and windows are closed in the room of operation.
- Ensure all heat sources are off and/or removed in/from the room of operation.
- 3. Ensure the appliance is always kept in an upright position.
- 4. Ensure the remote control is used to control the appliance.

Cleaning & Maintenance



WARNING

- To prevent electric shock, turn off the appliance and unplug the power plug from the socket-outlet before cleaning.
- During cleaning, do not immerse the electrical parts of the appliance in water or other liquids.
- Never hold the appliance under running water.

General Cleaning & Maintenance

To clean and maintain the general appliance follow the below steps.

- 1. Turn off the appliance and unplug the power plug from the socket-outlet.
- Use a soft cloth to clean away any dust or debris from the surface of the appliance.

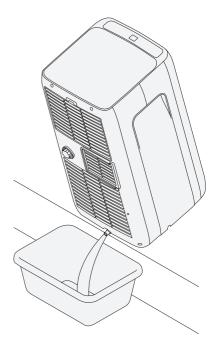
Emptying The Water Tank

When the water tank is full eight beeps will sound, P1 will show on the appliances LED display and the appliance will immediately stop operating in cool, dry and sleep modes.

To empty the water tank follow the below steps.

- Turn off the appliance and unplug the power plug from the socket-outlet.
- 2. Place a water receptacle underneath the lower drainage outlet.
- Unscrew the lower drainage cap and remove the lower drainage plug allowing the water to collect in the water receptacle.
- Gently tilt the appliance back on its rear wheels to fully empty the water tank. Do not tilt more than 30 degrees.
- Upon fully emptying the water tank return the appliance to an upright position, replace the lower drainage plug and the lower drainage cap.
- 6. Empty the water receptacle.

Note: Should the water receptacle not be large enough to hold all of the water from the water tank replace the lower drainage plug when the water receptacle is full, empty the water receptacle and repeat the process from step 2.

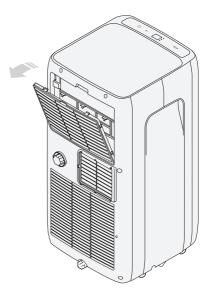


Air Filter Cleaning & Maintenance

To clean and maintain the appliances air filter follow the below steps.

- 1. Turn off the appliance and unplug the power plug from the socket-outlet.
- 2. Gently pull on the air filter handle to remove the appliances air filter.
- Use a vacuum cleaner to clean away any dust or debris from the appliances air filter.
- 4. Replace the appliances air filter.





Storage

To store the appliance follow the below steps.

- 1. Clean the appliance in accordance with all of the Cleaning & Maintenance instructions. Note, the water tank must be empty.
- 2. Remove the continuous drainage hose if attached. Leave both the continuous and lower drainage caps and drainage plugs off and unplugged.
- 3. Connect the power plug to the socket-outlet and turn on the appliance.
- 4. Run the appliance in fan-only mode on the low fan speed setting for 12 hours to allow the interior of the appliance to dry.
- 5. Turn off the appliance and unplug the power plug from the socket-outlet.
- 6. Replace both the continuous and lower drainage caps and drainage plugs.
- 7. Remove the heat exhaust hose.
- 8. Remove the batteries from the remote control.
- 9. Remove the respective window sealing assembly.
- 10. Cover the appliance, heat exhaust hose, hung & sliding window sealing assembly, hinged window sealing assembly, continuous drainage hose and remote control and batteries with a waterproof covering and store in a safe and dry place, out of reach of children.

Safety Features

Compressor Protection

After the initial appliance turn on and initial activation of the compressor when in cool mode, there will be a three-minute delay every time between the compressor turning off and on. This is to protect the appliance's compressor.

Auto Restart

Should a power cut occur, upon power returning the appliance will automatically restart and run in the previously chosen settings.

Troubleshooting

Problem	Solution
The appliance is not switching on.	 Ensure the power plug is connected to the socket-outlet. Ensure the socket-outlet works.
Cool mode is not working.	 Ensure that the set temperature is less than the room temperature Ensure the air filter is not blocked. Ensure the heat exhaust hose is connected. Ensure the heat exhaust hose is not blocked. Ensure all doors and windows are closed in the room of operation. Ensure all heat sources are off and/or removed in/from the room of operation. Ensure the room of operation is not greater than 9m².

The appliance is noisy and vibrating.	 Ensure the appliance is placed on a stable and level surface. Ensure the air filter is not blocked.
The LED display on the appliance shows E1.	Room temperature sensor error. Contact Orkan Customer Support.
The LED display on the appliance shows E2.	 Evaporator temperature sensor error. Contact Orkan Customer Support.
The LED display on the appliance shows E3.	 Condensor temperature sensor error. Contact Orkan Customer Support.
The LED display on the appliance shows E4.	LED display error. Contact Orkan Customer Support.
The LED display on the appliance shows EC.	 Refrigerant leak detected. Contact Orkan Customer Support.
The appliance is making a gurgling sound.	 This is normal and is caused by the flow of refrigerant inside the appliance.
The WiFi connection is not working.	 Ensure your internet is set to 2.4GHz.
The remote control is not working.	 Ensure the batteries are properly installed. Replace the batteries.

Disposal

The Waste Electrical and Electronic Equipment (WEEE) Directive aims to minimise the impact of electrical and electronic goods on the environment, by increasing re-use and recycling and by reducing the amount of WEEE going to landfill. The symbol on this appliance and its packaging signify that this appliance must be disposed of separately from ordinary household waste at its end of life. Be aware that it is your responsibility to dispose of electronic equipment at recycling centres in order to conserve natural resources. Each country should have its collection centres for electrical and electronic equipment for recycling. For information about your recycling drop off area, please contact your related electrical and electronic equipment waste management authority, your local city office, or your household waste disposal service.





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Battery Disposal

Do not dispose of used batteries with your household waste. Take them to an appropriate disposal/collection site.

Specifications

Product Code	OR-AC-01-UK
Product Description	Portable Air Conditioner - 9,000 BTU
Product Dimensions	70.3cm x 35.5cm x 34.5cm
Product Weight	24.7kg
Voltage	220-240V~
Frequency	50Hz
Power	1200W

RED Declaration Of Conformity

Product Code	OR-AC-01-UK
Product Description	Portable Air Conditioner - 9,000 BTU
Brand	Orkan
Manufacturer Name	Hague Global Limited
Manufacturer Address	Flat 10 30-31 Clapham Common South Side Clapham London SW4 9BW United Kingdom

This declaration of conformity is issued under the sole responsibility of the manufacturer. We hereby certify that the product stipulated above is in conformity with the essential requirements and other relevant requirements of the RE Directive (2014/53/EU). The product stipulated above is in conformity with the following standard and/or normative documents:

- HEALTH & SAFETY (Art. 3(1)(a)): EN 62311:2008, EN 50665:2017, EN 60335-2-40:2003
 + A11:2004 + A12:2005 + A1:2006 + A2:2009 + A13:2012, EN 60335-1:2012 + A11:2014 + A13:2017 + A1:2019 + A14:2019 + A2:2019, EN 62233:2008
- EMC (Art. 3(1)(b)): EN 301 489-1 V2.2.3:2019, EN 301 489-17 V3.2.4:2020
- EN 55014-1:2017/A11:2020, EN 55014-2:2015, EN IEC 61000-3-2:2019, EN 61000-3-3:2013/A1:2019
- SPECTRUM (Art. 3(2)): EN 300 328 V2.2.2 (2019-07)

Signed For & On Behalf Of:	Hague Global Limited
Date:	01.11.2021
Name:	James Angus Hague
Position:	Managing Director
Signature:	J. Angus Hague

Notes



www.orkanglobal.com

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