

eMeetLink User Manual

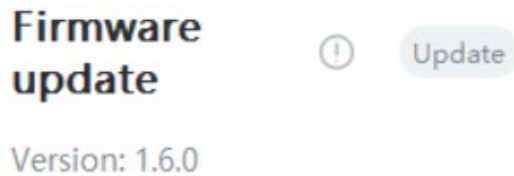
EMEET SmartCam C970/C970L

Device settings

Firstly, connect the device to the computer via USB cable.
Open the eMeetLink software and enter the setting interface.

1. Firmware update

In the upper right corner, you can see your device's firmware version.
Also, you can click the "update" button to get the latest version.

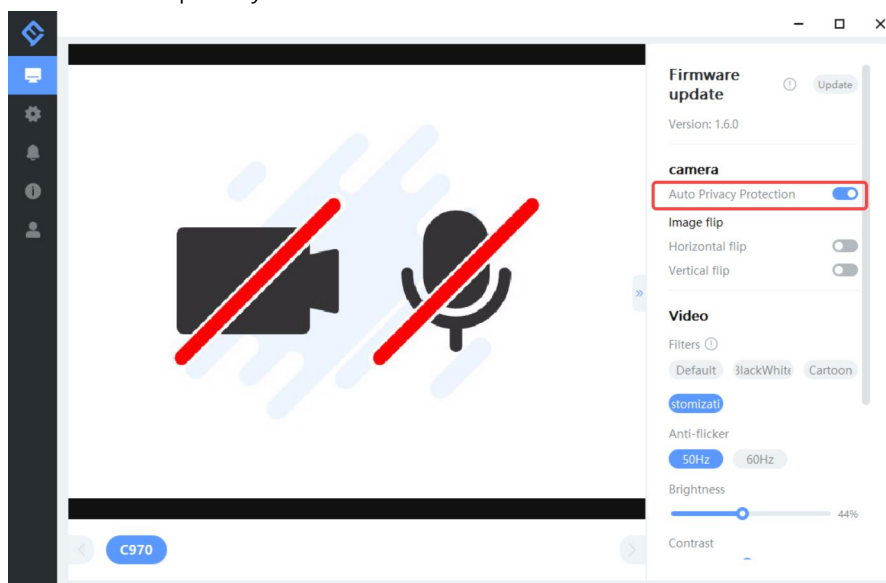


2. Camera settings

(1) Auto Privacy Protection

C970/C970L has an electronic privacy cover to protect personal privacy.
The auto privacy protection mode will be activated while you put the lens back to the stand facing upwards. Simply pull up the lens from the stand to recover shooting and audio in 3 seconds.

You can check the "Auto Privacy Protection" switch to open this function. When unchecked, the electronic privacy cover will be disabled.

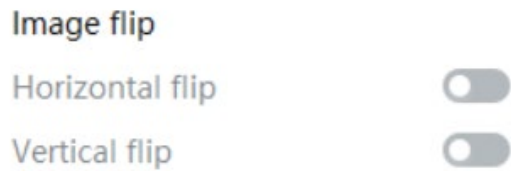


(2) Image Flip

The image of this device supports flip horizontal or vertical.

Check the “Flip Horizontal” button to validate the horizontal flip of the image.

Check the “Flip Vertical” button to validate the vertical flip of the image.



3.Video settings

(1) Filters

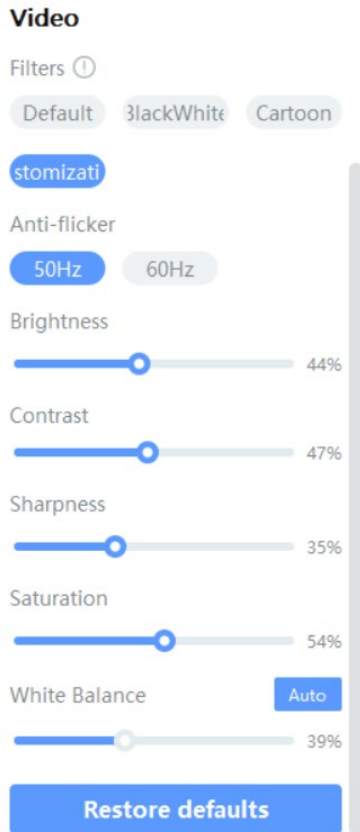
There are four filters mode for your choices: Default, Customize, Black and White, or Cartoons. You can select according to your needs.

Default: In this mode, the other parameters such as brightness, contrast, sharpness, saturation, and white balance can not be adjusted.

Black and White: In this mode, the image will be black and white.

Cartoons: In this mode, you will get the image with a cartoon filter.

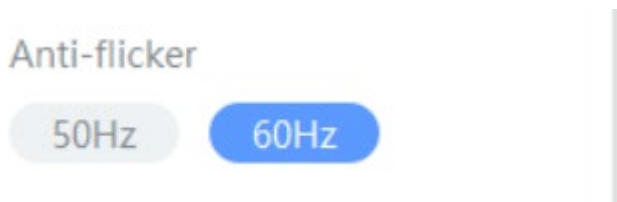
Customize: In this mode, you can drag the slider to adjust the image parameters like brightness, contrast, sharpness, saturation, and white balance according to your needs.



(2) Anti-flicker

Most countries use 50HZ as the power grid operating frequency, and some countries such as the United States use 60HZ.

Choose a suitable power frequency to avoid the screen flashing.

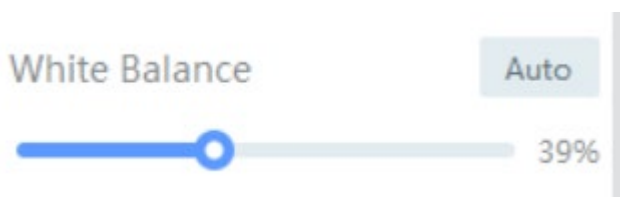


(3) White Balance

In the customize mode, you can click the "Auto" button to open or close the white balance auto adjustment function.

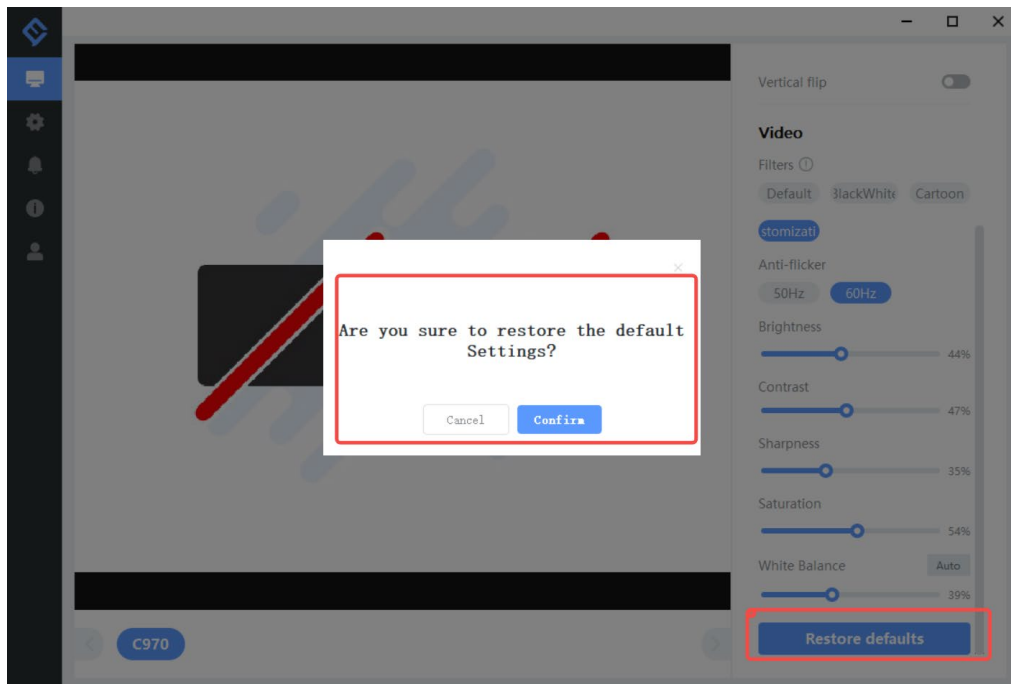
When the auto button shows blue, the white balance of the image will be adjusted automatically.

When the auto button shows grey, you can adjust the white balance according to your needs.



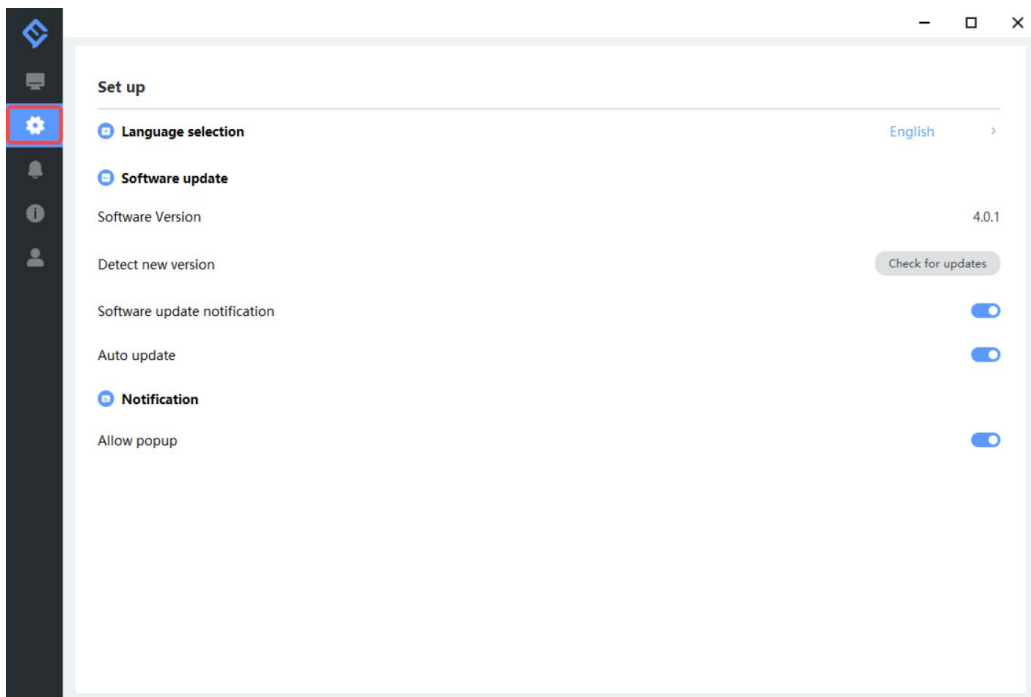
(4) Restore Default Settings

After restoring default settings, all operating settings will be restored to the factory mode.



Settings

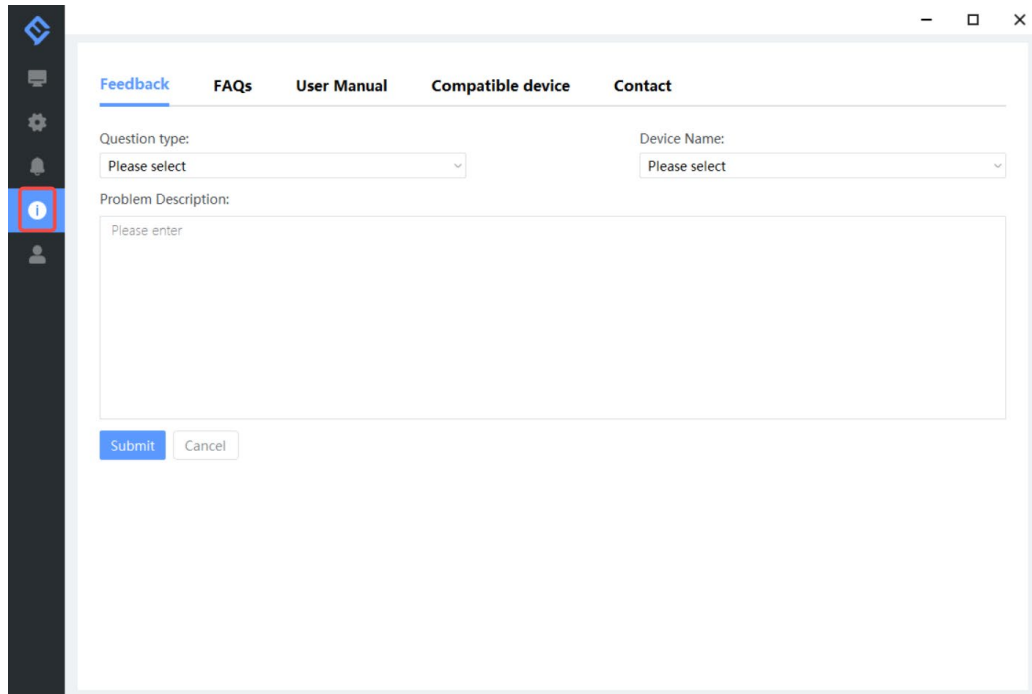
In this setting interface, you can change the language according to your need. Check your eMeetLink software version and update it.



Support

1. Feedback

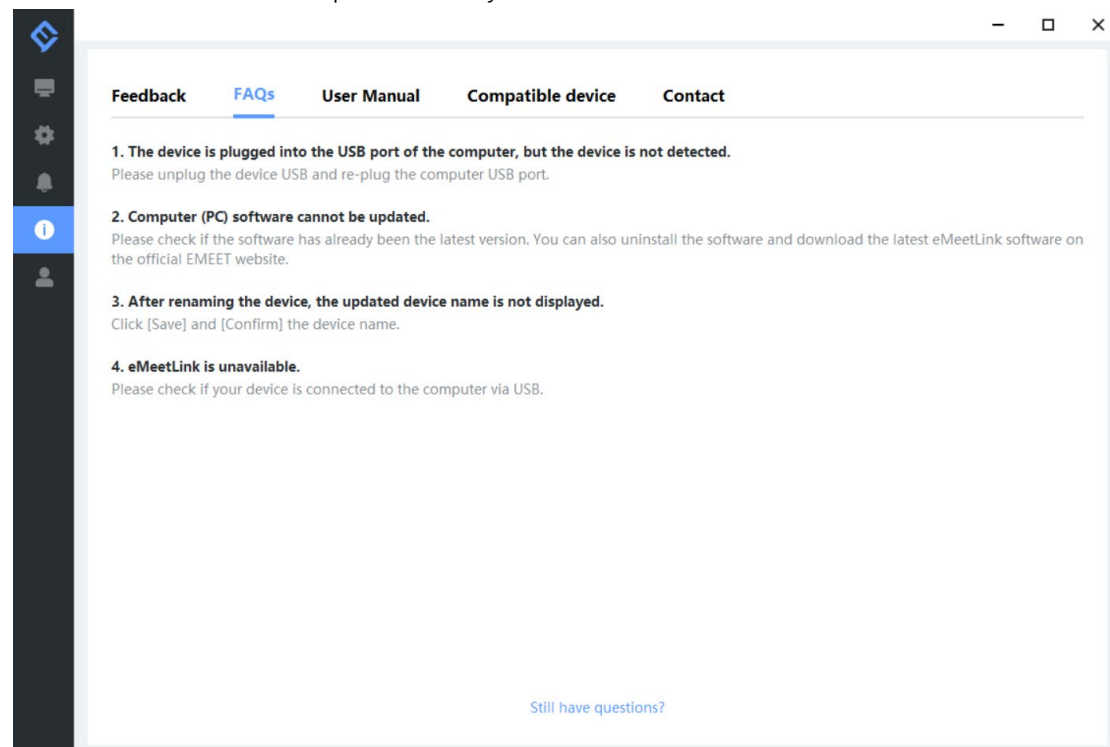
Write your feedback here to get EMEET customer service support.



The screenshot shows a web browser window with a dark sidebar on the left containing icons for home, settings, notifications, and user profile. The main content area has a navigation bar with links for Feedback, FAQs, User Manual, Compatible device, and Contact. The Feedback form includes a 'Question type' dropdown menu, a 'Device Name' dropdown menu, a large text area for 'Problem Description', and 'Submit' and 'Cancel' buttons.

2. FAQs

There are some common questions for your reference.



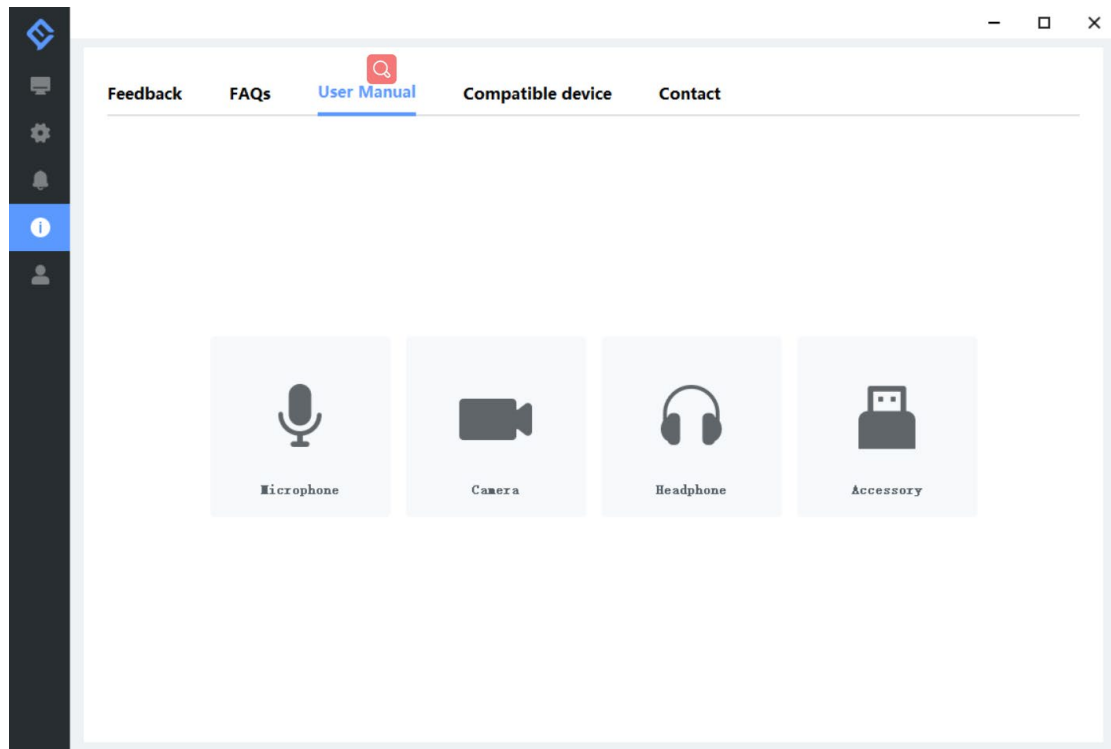
The screenshot shows the EMEET FAQs page. The navigation bar is the same as in the Feedback form, but the 'FAQs' link is highlighted. The main content area lists four common questions with their respective solutions:

- 1. The device is plugged into the USB port of the computer, but the device is not detected.**
Please unplug the device USB and re-plug the computer USB port.
- 2. Computer (PC) software cannot be updated.**
Please check if the software has already been the latest version. You can also uninstall the software and download the latest eMeetLink software on the official EMEET website.
- 3. After renaming the device, the updated device name is not displayed.**
Click [Save] and [Confirm] the device name.
- 4. eMeetLink is unavailable.**
Please check if your device is connected to the computer via USB.

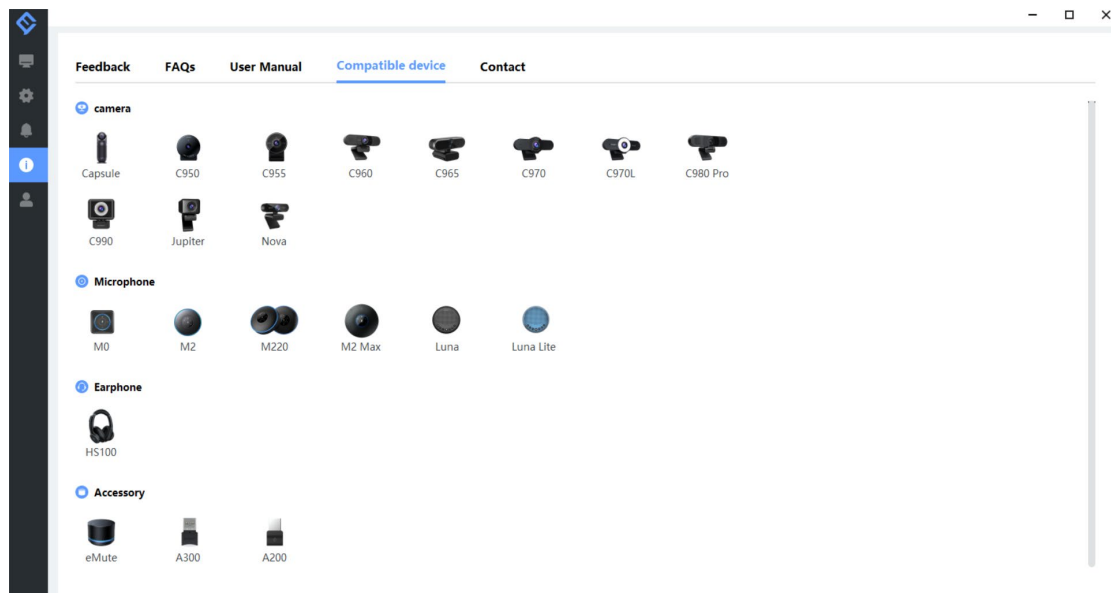
At the bottom of the page, there is a link that says "Still have questions?"

3. User manual


Click the device to enter EMEET official website and get the user manual.



4. Compatible device



5. Contact info



Feedback **FAQs** **User Manual** **Compatible device** **Contact**

Telephone

+1 888 959 5320 Mon-Fri 9:00am - 5:00pm (EST)
+81 8008051955 月-金 10:00am - 6:00pm (JST)
400 8338 051 周一-周五 9:00am - 5:00pm (BJT)

Official website

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E-mail

Support: support@emeet.com
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