



GPS1000 Series

User Manual

Manufactured By Osmile



**Version
w/ Body Temperature Detection**

It is important note all information in RED

NZ Version 1.15
20210426

Quick Start guide

Before sending your device to you we have tested and pre-programmed it with the most efficient format to optimise battery life. We recommend that you do not change these settings.

Restarting your watch

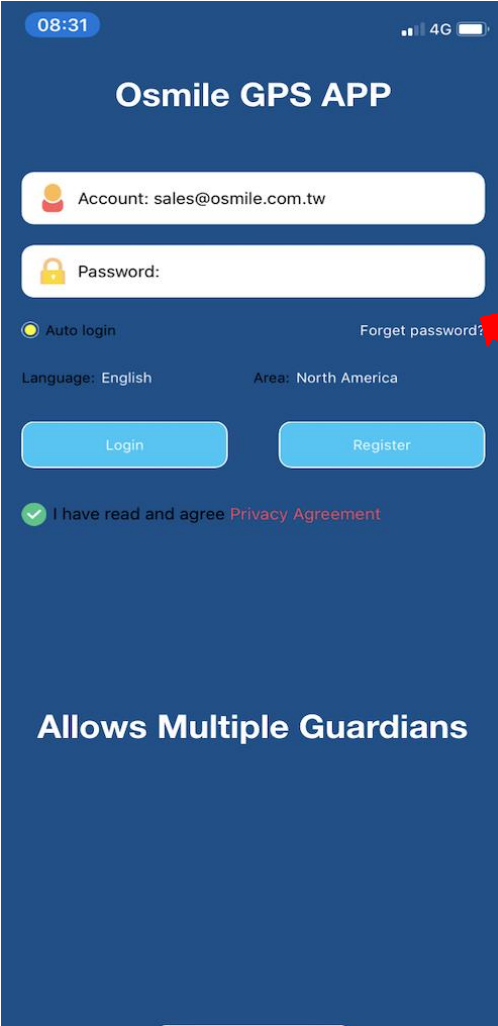
1, Go to the setting interface 2, Enter the setting to restart the watch



To make life easier, everyone in the family just need to use the same email account, and password to log into the APP

Download the Osmile GPS Tracker APP and user registration

1. Go to the Apple App Store or Google play to download the Osmile GPS Tracker APP
2. We have pre-registered your watch with the Osmile platform, so you can login after you have downloaded the APP
3. The account email and password are included with your watch. The details are on a sticker on the bottom of the box. When you share these account details with your family or caregivers they will be able to assist in supporting you.
4. Guardian Support Services will maintain a record of these details to assist you if required, however you are able to change your login password if desired.



08:31 4G

Osmile GPS APP

Account: sales@osmile.com.tw

Password:

Auto login Forget password?

Language: English Area: North America

Login Register

I have read and agree [Privacy Agreement](#)

Allows Multiple Guardians

change your password if desired

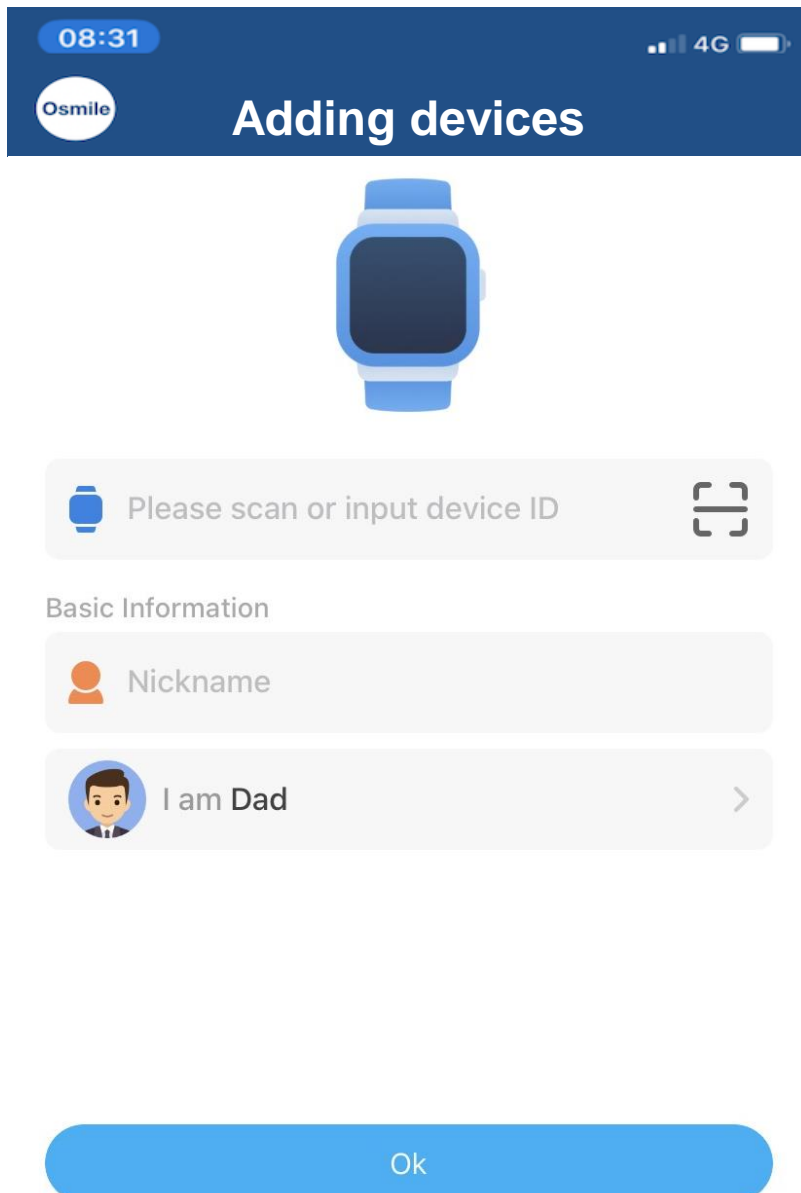
Osmile GPS Tracker APP binding the watch

This process has been completed for you as per the account details on the account label

1. After successfully logging in to the APP, scan the QR Code on the watch to add the watch to the APP device list.
[Login APP => Me => Device List => Add Device(Scan)]

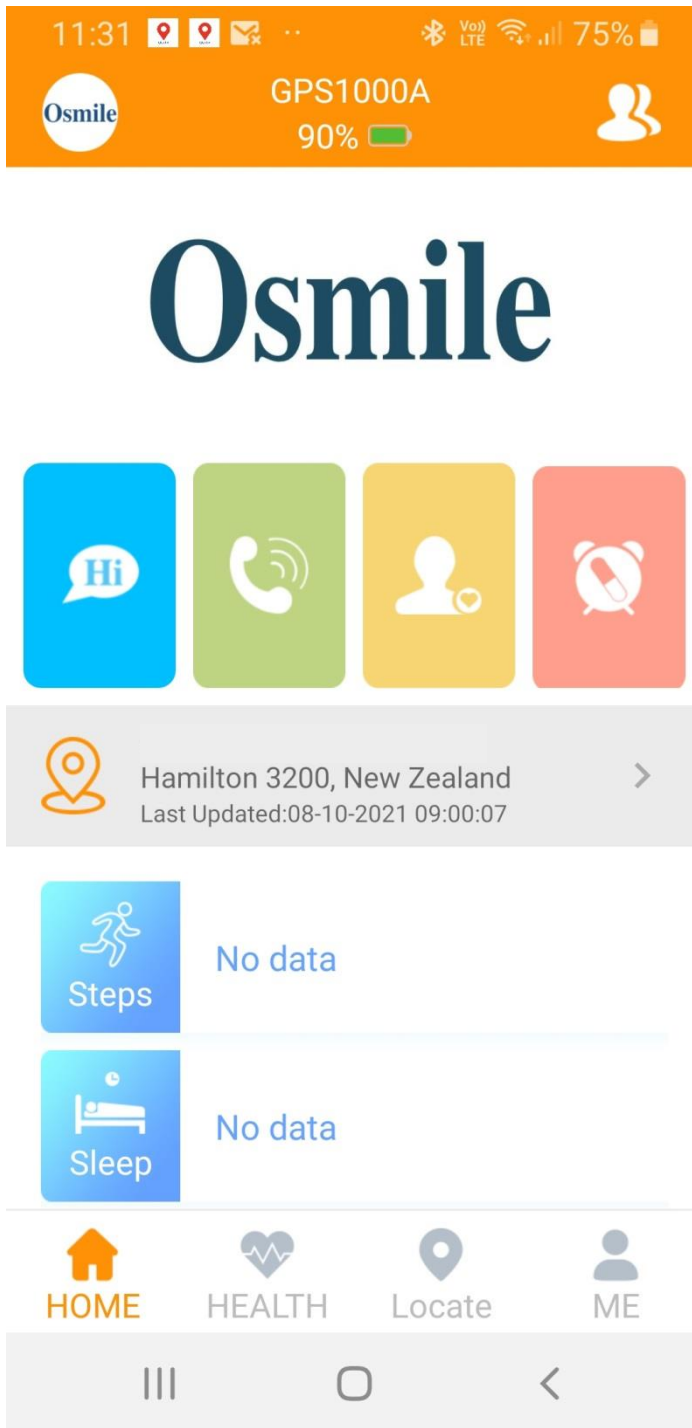
Then the watch will be successfully bind by the APP

2. Reboot The watch and your Smartphone.



APP Introduction

After logging in, if you find that the main interface of the Osmile APP is not the one shown in the picture below, please turn off the watch and then turn it on again. Next, exit APP, Reboot your Smartphone and then re-enter Email & password to log in the Osmile APP, the following main interface will appear.

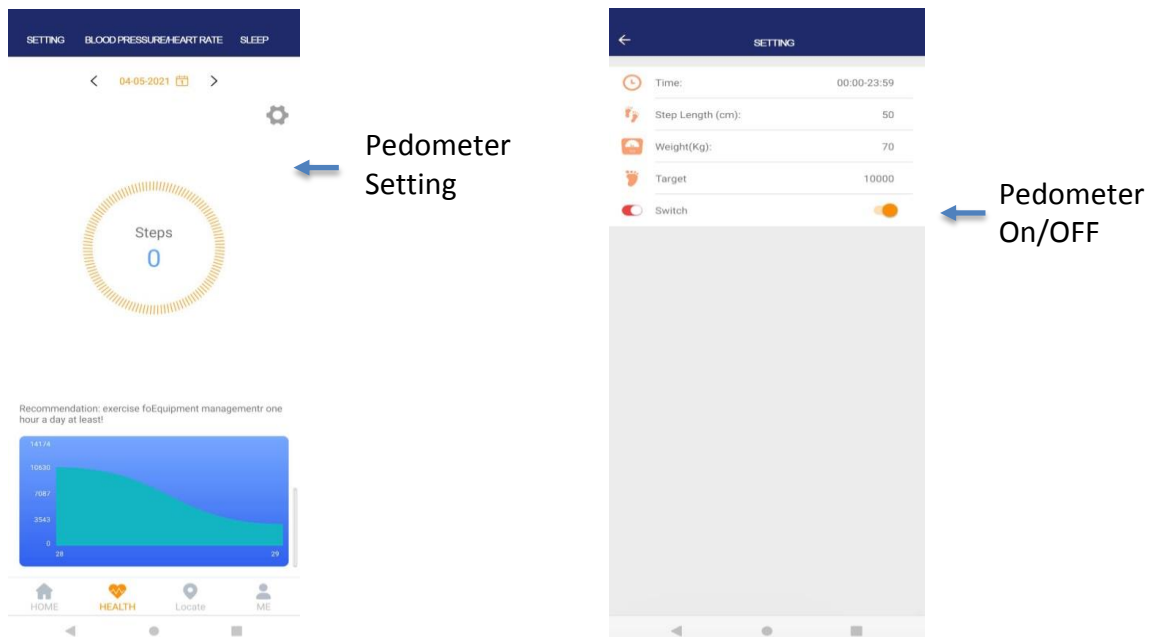


APP Main Function Introduction

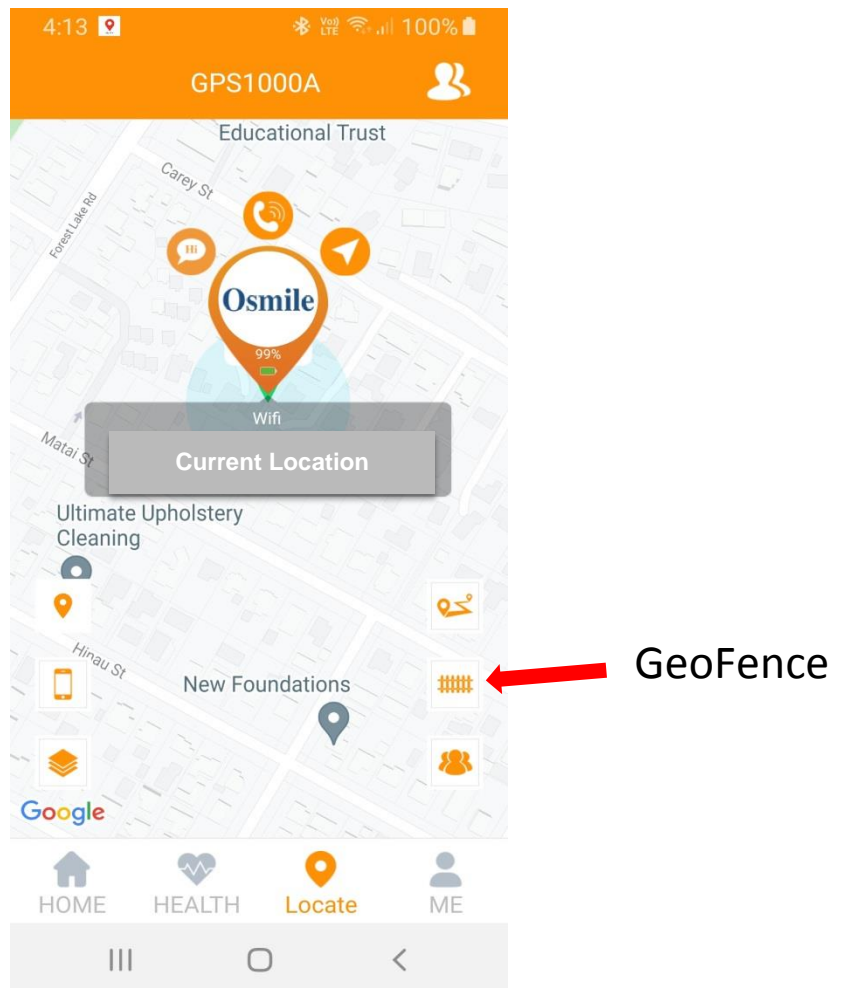
Please note: if you use this device as a communication device you will encounter high data, txt and talk requirements.

1. Family chat : Allow family members to chat with the elderly who wear the watch through the APP
2. Phone Call : Enter the phone number, and call the love one (Smartphone to call the phone number)
3. Phone book : 15 sets of phone number can enter into the phone book, allow the love ones to call the elderly
4. Alarm clock : Family can set a reminder alarm to remind parent to take medicine (also can record voice for alarm)
5. Health : Pedometer / sleep / blood pressure / heart rate data can be checked on the APP

*Pedometer default setting is off and can be switched on. To switch it on just following the below instruction



Locate (Map) : In this interface, you can view the current & GPS trace, location information of the watch and set GeoFence.



Positioning : Can Locate the watch. Position function sometimes will show device is offline due to the network signal delay. Perform Positioning command again to locate

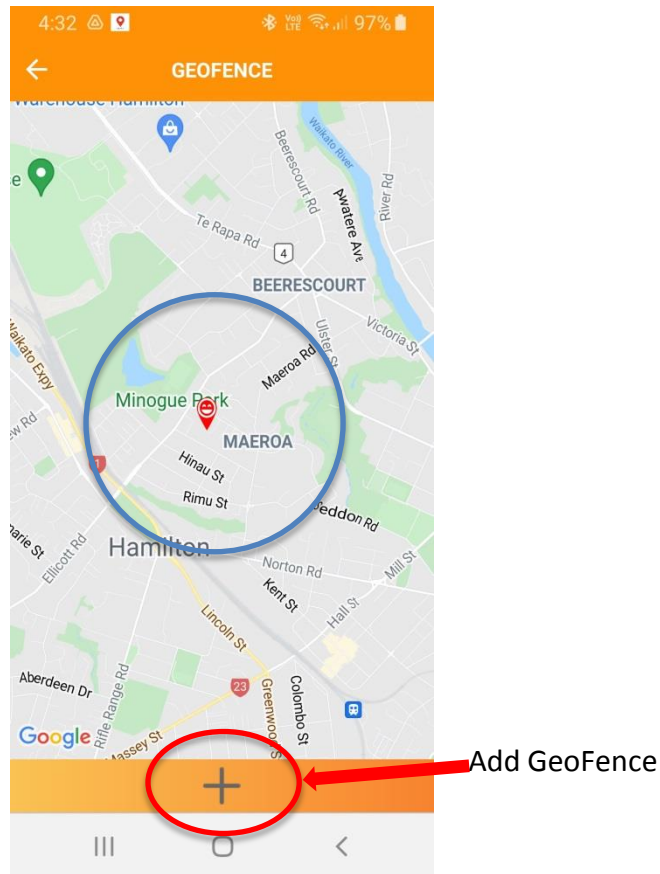
Mobile phone location : Display the location of the current app user

Map display mode : Standard map and Satellite map mode

GPS Trace: If the automatic positioning function is turned on, you can check the GPS trace

GeoFence: When the electronic fence is broken, the Osmile APP user will receive a warning notification from the watch

* The minimum radius of the electronic fence is 200 meters, and several electronic fences can be set



Set fence: Press the + sign below to add fence, user can set the name of fence and radius

First, after press +, user can zoom in/out the display area with two fingers, and then press to move area. After selecting the area, you can click the desired center of the fence area to set and then it will show the setting radius.(200~2000Meters)

Now, you can name the fence and adjust the size of the area. Click Save to save the settings

*When setting the fences, the fences range cannot be overlapped

*Note: When setting the Geo Fence, The watch will not send notification when it is outside the setting area. It will only send a notification when the device leaves the area

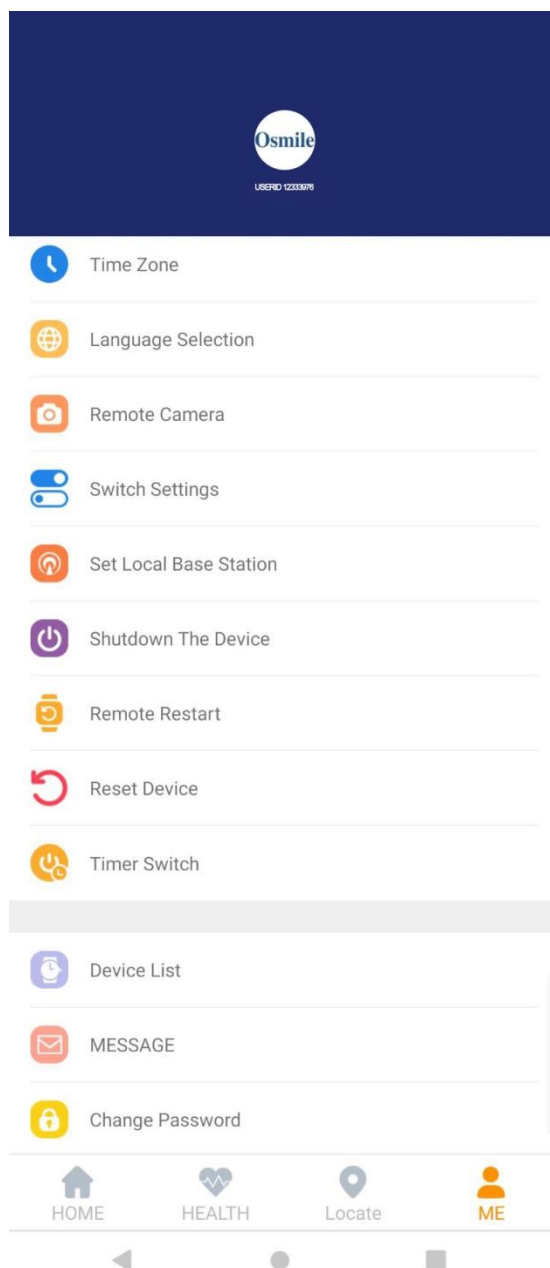
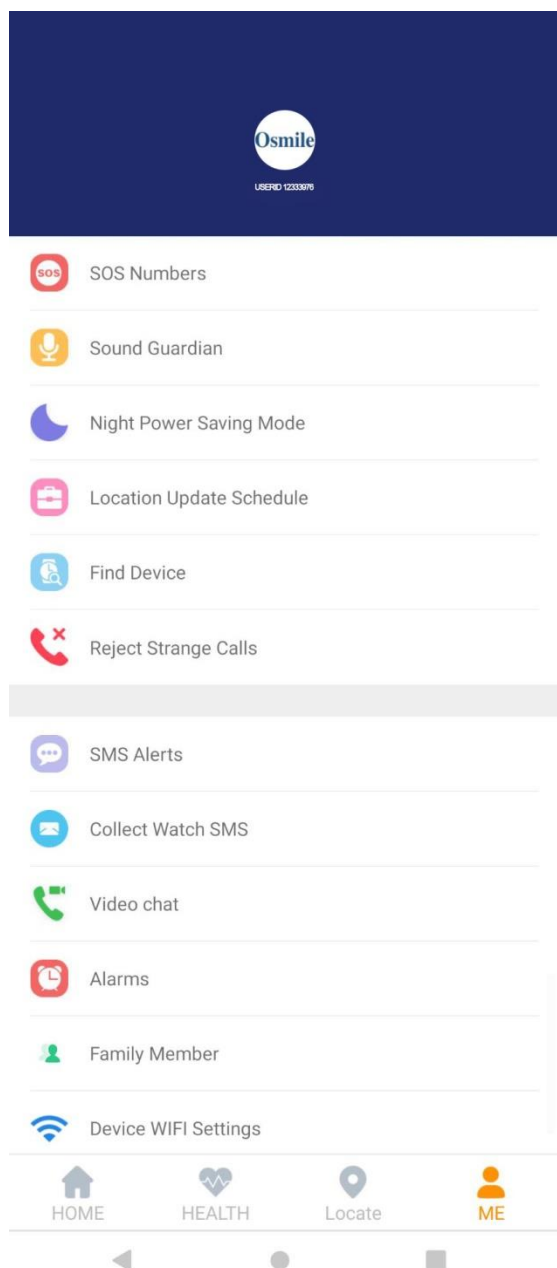


Geo Fence switch: To turn on and off - There is a dot on the right of the set fence. User can click it to switch On(Blue) /Off (Gray)

Delete fence: Press and drag the fence to the left, the word delete will appear, click delete to delete the fence

(5) Me: APP setting and functions

The following will introduce the main frequently used functions. The arrangement and display of the iOS system is slightly different from Android system. The following takes Android system as an example

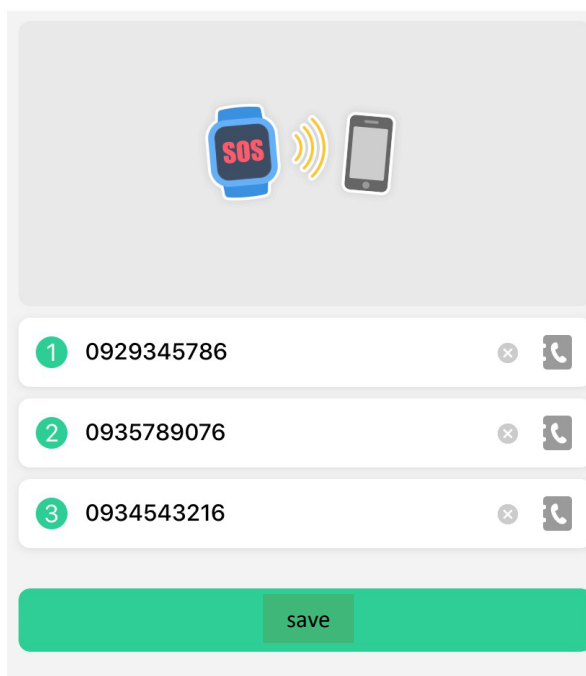


Setting the SOS number:

3 sets of phone numbers can be set. In case of emergency, the elderly can pressing and holding the SOS button for 5 seconds to the priority numbers

PLEASE READ THE NEXT PAGE FOR DETAILS

“IMPORTANT”



Sound Guardian: Set phone number for listening and command watch to call the set phone number

Generally set to the Guardian’s number, and the watch actively dials the set number after confirming set the sound guardian phone number. The watch wearer cannot hear the voice from the cell phone, but the cell phone can listen to the voice around the watch

Night power saving mode: Turn on /off the night power saving mode. When it is turned on, the network connection will be closed at 22:00~06:00. (At that period, the watch will only have the time display function and cannot be accessed remotely from APP)

“IMPORTANT”

SOS minder phone messaging

Three Numbers can be set up in the SOS Numbers watch feature. When the SOS button is held down for 5 seconds the watch will connect to the 1st number entered into the priority list.

2 ways of using the SOS feature

Option 1

- Enter the Guardian numbers into the priority list. It is recommended the main Guardian is listed first.
- When the SOS is triggered and the device connects to the Guardian Number 1, the following sequence will occur
 1. The phone will ring slot 1
 2. An SOS message will be sent to the Number entered into the SMS Alerts feature
 3. If SOS call is answered - Ask if the caller is OK to confirm the Alert status. If an Alert Status is confirmed. Hang up call 111 and direct the service to the location.
 4. After hanging up from the 111 call, ring the device on the number from the SOS Call. Once the device is answered you can assist in comforting the caller.

NOTE: We advise you follow this process to conserve talk data from the watch and to maximise the connection time of the device to the network. If you are running the pre paid sim option keep it topped up.

- If the first number is not answered and goes to message centre the watch will hang-up once the call is complete (as the main Guardian you will need to pay attention to any alert sent by the device.
- If **Slot 1** (main Guardian phone) is switched off or cannot be connected to the device will call the number entered into **Slot 2**.
- If **Slot 2** phone is switched off or cannot be connected to the device will call the number entered into **Slot 3**.
- The device will complete this cycle Twice

Option 2

- Enter the Guardian numbers into the priority list. It is recommended the main Guardian is listed first.
- Contact your Telco Provider and get them to deactivate your mailbox (**this option is not always practical so not the preferred option**)
- When the SOS is triggered and the device connects to the Guardian Number 1, the following sequence will occur
 1. The phone will ring slot 1
 2. An SOS message will be sent to the Number entered into the SMS Alerts feature
 3. If SOS call is not answered the watch will cycle to slot 2
 4. If Slot 2 call is not answered the watch will cycle to slot 3
 5. This cycle will occur twice
 6. When the call is answered the cycle will be stopped. Follow the same SOS answer process as described in option 1.

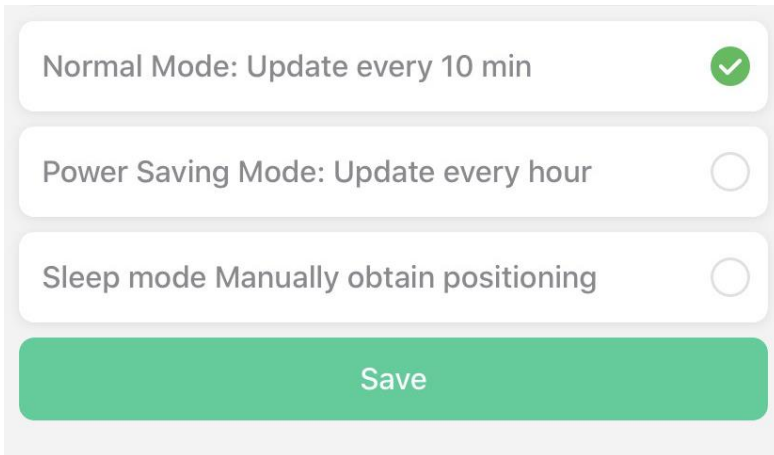
Location update schedule:

3 Types GPS operation modes

Normal mode : Update every 10 minutes

Power saving mode : Update every hour

Sleep mode : Manually obtain position



The screenshot shows a settings menu for location updates. It contains three radio button options: 'Normal Mode: Update every 10 min' (selected with a green checkmark), 'Power Saving Mode: Update every hour' (unselected), and 'Sleep mode Manually obtain positioning' (unselected). A green 'Save' button is located at the bottom of the menu.

Find Watch: If the watch can not be found around, send the command and the watch will ring for one minute.

User can press any key to stop the ringing

Reject strange calls: Only the contacts in the phone book are allowed to call the watch number, this function is disabled by default

SMS Alerts: you can set a mobile phone number to receive the SMS Alerts, and turn on/off the low battery notification and SOS notification. The Main Guardian phone number will receive the SMS notification sent by the watch. SOS & Low battery

Dialing notice: User can choose to turn the notifications on or off

Video call : User can select single chat or group chat, and up to 8 people can video chat together (*not recommended*)

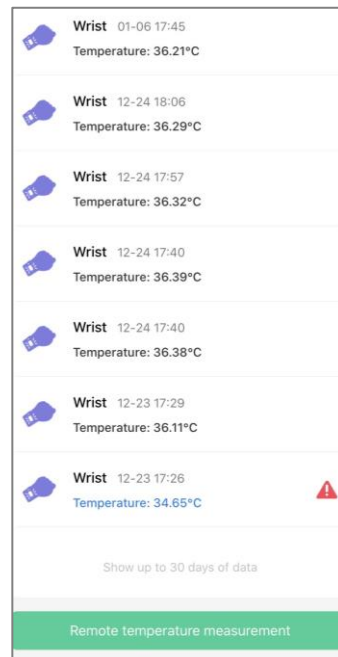
Watch alarm: 3 alarms can be set

LBS (base station) setting: uses a teleco carrier base station for positioning.

When LBS is turned on, the closest telecom carrier base station of the watch sim card will be used for positioning, instead of the position of the watch with weak GPS signal.

(*Recommended to turn off as this is not an accurate method*)

Body Temperature Measurement: Continuous monitor real-time body temperature, data will send from watch to the APP



Remote Camera : Assistive function for positioning, by remotely taking surrounding pictures around the elderly. *The accuracy of this function is dependent on the watch positioning.*

Osmile APP Alarm Push Message Description

APP can receive various alarms from the watch.

If the APP is not showing the alarm push, please check whether the smart phone's APP notification is turned on

Other Functions

	Functions	Description
1.	Family Member	Recommended: Use the same account for management, all family members can download the APP and log in with the same account. Every family member can use the full function of GPS1000, which saves everyone's trouble of having to scan the QR code to create an account, authorization, etc. Use the provided login and password to start using the app. If you want to change the password to your own choice. If you require the support of Guardian Support Services you will be asked to provide the password for remote access
2.	Time Zone	To set watch's Time Zone, Like GMT +12 = NZ
3.	Device WiFi Setting	WiFi setting switch: User can connect to WiFi when it is turned on. This function is only used for engineering maintenance and for setting Line. Please turn off the rest of the time, otherwise the watch function will be unavailable
4.	Collect Watch SMS	Since the watch do not have the SMS Display function. Watch's SMS can be checked by this function on Osmile GPS APP when Collect Watch SMS is turned on.
5.	Language Selection	Select the language showing on watch

6.	Shutdown The Device	Turn off the watch remotely Note: After the watch is turned off remotely, because the watch is not turned on and there is no network connection, it can not be turned on remotely. If there is a need to restart, please use the remote restart function
7.	Reset Device	For engineering maintenance use only, restore the machine to factory default settings. If there is any abnormality in the use of the watch, please contact the customer service Line and do not reset the device by yourself
8.	Timer Switch	Set the watch's automatic power on/off time
9.	Device List	Allows to add or remove GPS1000 series devices.
10.	Delete Account	Delete account, after deleting the account, it is not allow to apply with the same account
11.	Change Password	Change Account Password
12.	Switch Setting	Dial function, GPS position function, Automatic Answering.

Line installation (***not NZ Function***)

1. First insert the Sim card on your watch into the phone to set Line and login Line
2. Then go to the watch settings, turn on Wi-Fi and then set the Line, and then Line in the watch will ask you to have a verification code
3. Then the verification code will appear in your phone
4. Enter the verification code into the watch to log in to Line, and then turn off the watch
5. Take out the sim card from the mobile phone and put it in the watch and turn it on again.

Troubleshooting

	Description	How to Solve
1.	Perform Positioning Command, show device is not connected or offline	<p>a. Check whether the watch has 4G signal and GPS signal. It cannot be located without GPS and 4G network. As the indoor GPS signal is generally poor, you can grab the GPS signal outdoor for the first time.</p> <p>b. Check whether the WiFi is turned on. The WiFi must be turned off, otherwise the watch will not be found and the watch function will not work properly. The WiFi function is only used in special circumstances on this machine, such as setting Line and official maintenance purposes</p> <p>c. If not in the above, you can reboot the watch once, by re-connecting the signal and then ensuring that the signal is good, it should be able to connect.</p>
2.	GPS positioning has always been at a fixed point with a distance from the watch	<p>Check whether the LBS (base station) setting in the APP is turned on or not, if it is turned on, please turn it off to return to normal.</p> <p>LBS (base station) assisted positioning is to use telecom base station for positioning when the watch GPS signal is poor. When it is turned on, the positioning location will be at the "base station position" and not at the watch wearer's position</p>
3.	Can not login / register Osmile GPS Tracker APP	<p>a. Notice that email is not exist, please contact Osmile Service</p> <p>b. Notice that email has been registered. User can use another email to register</p>
4.	I can not operate the watch.	<p>a. Check if it is charging, the watch surface cannot be operated during charging</p> <p>b. Check whether the watch power is less than 15%. Watches with less than 10% will turn on the power-saving function to prohibit watch surface operations. In this situation the function can only shows the time.</p>

Disclaimer:

- a. Guardian Support Services in conjunction with Osmile, have taken all care to provide the client with a fit for purpose reliable device. There are many factors that determine the user experience, therefor neither party will be liable for any legal liability caused by the failure of the device.
- b. The device is not a medical device therefore all feedback from the device should be taken as an approximate value and should be used in the context.

Troubleshooting

5.	4G signal is excellent but cannot be positioned	<p>a. GPS positioning is basically calculated by capturing signals from several satellites and it has nothing to do with the quality of the 4G signal. When the GPS signal is poor indoors or in sheltered conditions, User can move to outdoor to obtain GPS position.</p> <p>b. In a moving vehicle, GPS and Internet signals may be blocked due to high speeds or high-rise buildings, causing poor signals. The inability to locate is a natural limitation of GPS and telecommunications networks.</p>
6.	I have swapped to another telco Sim card and can not use	<p>a. Some Teleco Sim card can be locked when transferred between devices, causing the watch unable to function normally. When this happens, please directly contact Your Teleco customer service to apply for unlocking, and then follow the installation steps again to complete the installation</p>
7.	The watch cannot be used after Line installed. The function is abnormal	<p>a. If your Sim card is locked, please see the previous description Please Check whether WiFi is turned on or not, if it is turned on, please turn it off and watch will function properly.</p>
8.	SOS Call in cycle does not work	<p>a. If the SOS call out is into the voice mail box mode, the watch will recognize the call as successful received. Users of the three sets of numbers set in SOS can <u>contact the telecom company to cancel the voice mail function</u>, and the SOS call will be able to call in cycle. Please refer to this section in the instructions.</p>
9.	Leaving GeoFence but did not get the notice	<p>a. Please make sure that the watch has sufficient power, 4G signal and internet traffic data amount, and the GPS working mode is turned on in normal mode</p> <p>b. This function requires the watch to be in the set area first and then leave the area to trigger.</p> <p>c. When setting, The watch will not trigger the notification if the watch is out of the area, please refer to b.</p>
10.	After buying the watch for One or two months, it cannot perform positioning . The watch works, the APP cannot locate watch, and there is a 4G signal.	<p>a. This situation should be the expiration of the telecom prepaid card or the failure to pay the general monthly fee, resulting in no network traffic. Please recharge or pay the subscription fee to your Telecom.</p>

Troubleshooting

11.	I use a different 4G sim card and it does not work.	<p>a. Please check whether the Sim card uses <u>4G signal</u>, this product is designed to use a 4G IoT sim. If you install a non combatable sim card the device will not function correctly.</p> <p>*The watch has been sent and tested with a compatible pre paid sim card if the device does not always connect to the GSM network it is likely a network issue not the device. Please Note: Using a non combatable sim will void the warrantee</p>
12.	Why the step count is not working	<p>a. Step Count function is disabled by default. User can go to APP's health => setting => upright corner setting mark to switch it on.</p>
13.	I got SOS all the time. What happened ?	<p>Please check whether fall detection is turned on. Fall detection is developed and used for B2B Companies. It is not open to use for general consumers. Please switch it off. When general consumers turn it on, The watch may send 20~30 SOS notifications and make SOS call per day due to high preset sensitivity.</p> <p>Disclaimer: Osmile will not be liable for any legal liability caused by the failure of SOS call out function that the customer turn on detection SOS call function on their own</p>
14.	Charging abnormal. Sometimes it charge, sometimes it don't.	<p>Charging instructions: Please use the DV 5V/ 1A charger or charging stand for charging. Do not use a higher supply standard charger to charge the watch, which will cause the watch to heat up, causing the watch to activate the overheating protection mechanism, fail to charge, or other problems.</p> <p>Please make sure the magnetic charging head of the charging cable is connected firmly and there is electricity in the power supply socket.</p> <p>If check the above but still have the problem, please contact customer service.</p>

Watch Strap Option For GPS1000

There are currently only 2 options available in the NZ market. If you would like a different option send us an email and we will try and accommodate your request



(9) Product Features

- 4G call/video
- Line call
- SOS button
- GPS positioning
- Remote microphone
- Remote photo
- Geo fence
- Body temperature measuring
- Medication reminder
- Sedentary reminder
- Heart rate measurement
- Blood pressure measurement
- Pedometer
- Sleep measurement
- Multi-language translation

(10) Hardware of the watch



Osmile GPS1000 Series Specification

Touch Screen: Yes

Screen size: 1.3IPS

Full screen Display resolution 240 * 240

Camera: 30W

Chip: OSP98201E

Running memory 512MB

Internal memory: 4G

Battery capacity 680 mAh

Charging time: 3H

Standby time: 72 hours

Network Support:4G, WCDMA, GSM

Location: GPS + WiFi + LBS

Radiation is lower than the international standard for cell phones,
no effect on human body

Waterproof level:IP67 (Not support showering and swimming)

Strap material: Silicone

Temperature: Support (GPS1000 Only)



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Design & Manufacture by Osmile Technology Co., Ltd Taiwan

OSMILE GPS APP

IOS QR



ANDROID QR

