

Returns & Exchanges



PLEASE SEND TO:	FTTM RETURNS PO Box 77 Helensvale QLD 4212
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PAGE	YOUR ORDER DETAILS
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ORIGINAL ORDER DATE:		ORIGINAL ORDER NUMBER:	# _____
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QTY	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
			1 - DOESN'T FIT ME 2 - DOESN'T SUIT ME 3 - INCORRECT ITEM RECEIVED 4 - PARCEL DAMAGED 5 - OTHER
			NOTES - PLEASE EXPLAIN WHAT YOU WISH TO EXCHANGE FOR & ANY OTHER DETAILS

YOUR DELIVERY ADDRESS		YOUR NAME:	
		CONTACT NUMBER:	

Important things to know about returns & exchanges:

- You can return or exchange any item for a refund, please do so within 30 days of receiving your original order.
- All goods will be inspected on return. We try hard to accept all returns, and returns to us don't need to be in the original packaging. In the unlikely event that an item is returned to us in an unsuitable condition, we may have to send it back to you.
- The goods are your responsibility until they reach our warehouse, so make sure it's packed up properly and can't get damaged on the way. Make sure you use a postal service that insures you for the value of the items you are returning or obtain proof of posting.
 - We are not responsible for any items that are returned to us by mistake.