



SERV	ICES	HOME	CARE	GUESTS	REBOOKS	HOURS	ADD-ONS
#	\$	#	\$	#	#	AVAIL/BOOKE	D #

WEEK1

WEEK 2

WEEK 3

WEEK 4

WEEK 5

totals

measuring my SUCCESS

		meas w	rolog log 5	OCCL33
SERVICE \$	•	GUEST#	=	=AVG SERVICE \$ TICKET
SERVICE #	•	GUEST #	=	=AVG SERVICE PER GUEST
HOME CARE \$	•	GUEST #	=	=AVG HOME CARE TICKET
HOME CARE #	•	GUEST #	=	=HOME CARE UNITS PER GUEST
REBOOKED #	•	GUEST #	=	=REBOOKING %
HRS BOOKED	•	HRS AVAIL.	=	=PRODUCTIVITY %
ADD-ON#	•	GUEST#	=	=ADD-ON SRVS PER GUEST

GROWTH			VT de	Н	SERVICES PER GUEST	ORIGINS 1.25	CORE 1.5	CULTURE 2.0
	•				HOME CARE UNITS PER GUEST	.5	1	1.5
					REBOOKING %	50%	60%	70%
					PRODUCTIVITY %	50%	75 %	80%

PRODUCTIVITY &
REBOOKS AT
80%+ for 3
consecutive
months
= Raise Prices