



KATHERINE HOOKER
LONDON

Order No.

Please complete this form with reason for return/exchange and enclose it in your parcel with the item/s to return/exchange

IMPORTANT: PLEASE NOTE TO MARK THE PARCEL AS A RETURNED ITEM WHEN COMPLETING ANY PAPERWORK WITH YOUR CHOSEN CARRIER. FAILURE TO DO SO WILL RESULT IN DIRECTLY INCURRING A DUTIES/CUSTOMS AND VAT CHARGE.

Product description	Quantity	Price	Reason for return <i>(see return codes below)</i>	Exchange <i>(give product name, colour & size)</i>

Return codes

1	Product is too big
2	Product is too small
3	Looks different to image on site
4	Doesn't suit me
5	Poor quality / faulty
6	Overall length too long
7	Overall length too short
8	Exchange

Returns Policy

You can return any item within 28 days of receipt for a refund of that item or to exchange it for a different style, size or colour.

We will refund the monetary value of the goods returned to us, at the price you purchased them.

You are responsible for returning the items to us safely and in their original condition with garment bag (if included). All goods will be inspected on return.

We advise acquiring proof of postage from the postal service you choose, as we can only refund or exchange on receipt of the goods. The goods are your responsibility until they reach us.

This does not affect your statutory rights as a consumer.

WHERE TO SEND YOUR RETURN

Cut along the line and attach address to package.

TRUSSLY DC
(Katherine Hooker Ltd)
97 Hammersmith Grove
London W6 0NQ
UNITED KINGDOM
