

ELECTRIC SCOOTER S11 USER MANUAL



will help you operate safely, maintain and enjoy your scooter for years to come.

We appreciate your consideration and hope you enjoy and share your scooter experience with all of your friends, family members, and loved ones.

Thank you and welcome to the scooter movement!

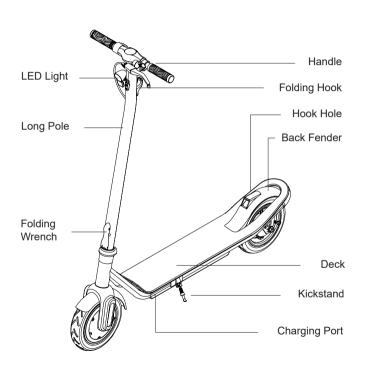
Enjoy your scooter!

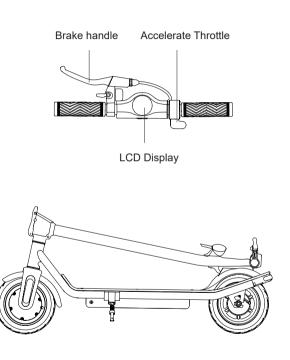
Thank you for the purchase of your new scooter, and thanks for taking time to read the User Manual. We hope that the information you obtained from this manual

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1.General Information





2. Product Overview

2.1 General information

The original scooter is an intuitive, technologically advanced solution. Using the latest technology and production processes, each scooter undergoes strict testing for quality and durability. With its lightweight, portable design, ease of use, range, and low carbon footprint. The name or trade mark of the manufacturer, importer or organization responsible for its sale.

2.2 What you need to know

It is a short-distance mode of transportation ,Before you first experience your scooter, please read the USER MANUAL thoroughly and learn the basics to ensure the safety of you and others.

The power will be shut down if nobody operate it in five minutes, you need to turn on the power button before you ride.

MARNING: Failure to follow the basic instructions and safety precautions listed in the user manual. Please read carefully and keep it for the future reference it maybe lead to the damage of your scooter, other property, or other serious bodlly injury. Read carefully and keep for future reference!

3. Product Description

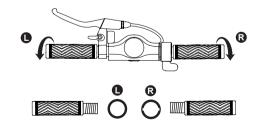
3.1 How to assemble

The Smart Kick Scooter can be assembled within 2 minutes:

Install the Handles and tighten the handles.

Before installing the handles, please make sure to differenciate the
 left & right handles carefully.

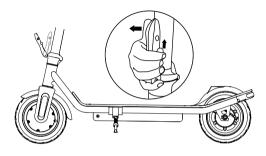
Please see the difference of left & right handles from below images.

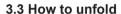


3.2 How to fold

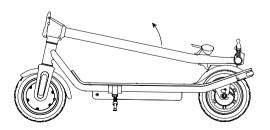
1. Right index finger lift the buckle lock up, push the folding wrench outward with the thumb to put down the upright pole.

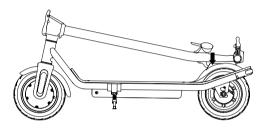
2. Press the upright pole down until the folding hook is fixed into the hook hole on back fender.



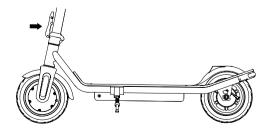


1. Right hand presses down the back fender and the left hand pulls up the long pole until folding hook gets out of the hook hole on back fender.





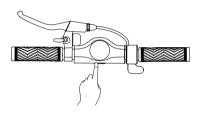
2. Get the long pole stand up, then pull up the folding wrench towards the upright pole and force it to stay close to upright pole.



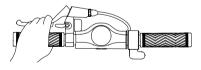
4. How to ride

4.1 How to ride

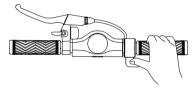
1. Turn on the Scooter by press the Power key for 2 seconds and check the battery power.



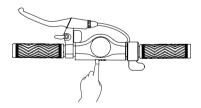
3. To stop riding, release the throttle and press the brake handle to stop the scooter. Do not stop suddenly! Be extra cautions when dismounting for the first time.



2. once the power is on it is safer to start riding with one foot on the deck and give a kick by other foot to speed up the scooter to 5km/h, then push accelerator and place the other foot on the deck, this is safer and more controlled than pulling off with two feet on the deck as you will have less control and stability with two feet on the deck.



4. Turn off the scooter when finish using the product by press the power key for 3seconds.





WARNING: There is risk of falling down during learning, so make sure to wear helmet and protection kits all the time.

4.2 Display description



(المراحة)	Power key	Press 2sec to turn it ON / OFF. When the scooter is on, turn on the front light by pressing the power button twice; turn it off by pressing the power button twice again.					
M	Mode key	When the scooter is on, switch the speed modes at low speed, middle speed and high speed by pressing this button					
	Battery power	75%-100% power 50%-75% power 25%-50% power 0%-25% power					
8	Speed level	When the icon is white, it is at low speed mode, max speed is 10km/h, When the icon is yellow, it is middle speed mode, max speed is 20km/h. When the icon is red, it is high speed mode, max speed is 25km/h.					
≡₽	Light status	When the icon is on, the front light is turned on, When the icon is off, the front light is turned off.					

4.3 Light description

TURN ON	TURN OFF			
When the scooter is on , press 📆 twice in short time to turn on the front light;	When the light is on, press 🏒 twice in short time to turn off the front light.			

5. Scooter Safety Precautions

Failure to follow any of the following safety precautions may lead to the damage of your scooter, void your manufacturer warranty, lead to property damage, cause serious bodily injury, and can lead to death.

- 1. Please wear all appropriate safety and protective gear as previously mentioned in the User Manual before operating the scooter.
- 2. Make sure to wear comfortable clothes and flat closed toe shoes when operating your scooter.
- 3. Please carefully read the User Manual, which will assist in explaining the basic working principles and provide tips on how to best enjoy your scooter experience.
- 4. Do not try to open or modify your scooter, as doing so will void your manufacturer warranty, and may cause failure to your device leading to serious bodily injury or death.
- 5. Do not use the scooter to place yourself or anyone else and their property in danger.
- 6. Do not operate the scooter while under the influence of drugs and/or alcohol.
- 7. Do not operate the scooter when you are restless or sleepy.
- 8. Use your best judgment to keep yourself out of dangerous situations with your scooter.
- 9. Do not ride your scooter off of curbs, ramps, or attempt to operate in a skate park, empty pool, or in any ways similar to a skateboard or scooter. THE SCOOTER IS NOT A SKATEBOARD.
- 10. Do not turn sharply, especially at high speeds.
- 11. Do not abuse your scooter, otherwise it maybe damage your unit and cause failure to the operating system leading to injury.
- 12. Do not drive in or near puddles of water, mud, sand, stones, gravel, debris or near rough and rugged terrain.
- 13. The scooter can be used on paved roads that are flat and even. If you encounter uneven pavement, please lift your scooter over and past the obstruction.
- 14. Do not ride in inclement weather: snow, rain, hail, sleek, on icy roads or in extreme heat.
- 15. Do not ride in or near pools or other large bodies of water.
- 16. For Bumps and Uneven pavement-Bend your knees when riding on bumpy or uneven pavement to absorb the shock and vibration and help you keep your balance. If you are unsure you can safely ride on a specific terrain, step off and carry your scooter. ALWAYS ERR ON THE SIDE OF CAUTION.
- 17. Do not attempt to ride over bumps or objects greater then 1.5cm even when prepared and bending your knees.
- 18. PAY ATTENTION look at where you are riding and be cognoscente of the road conditions, people, places, property and objects around you.
- 19. Do not operate the scooter in crowded areas.
- 20. Operate your scooter with extreme caution when indoors, especially around people, property, and narrow spaces like doorways and

other narrow spaces.

- 21. Operate your scooter with extreme consideration for people and property at all times.
- 22. Do not operate the scooter while talking, texting, or looking at your phone.
- 23. Do not ride your scooter where it is not permitted.
- 24. Do not ride your scooter near motor vehicles or on public roads.
- 25. Do not climb or travel down steep hills with your scooter.
- 26. The scooter is intended for use by a single individual, DO NOT attempt to operate the scooter with two or more people.
- 27. Do not carry anything while reding the scooter.
- 28. Individuals with lack of balance should not attempt to operate the scooter.
- 29. Women who are pregnant or are preparing for pregnancy should not operate the scooter.
- 30. Young children and the elderly should not operate the scooter without proper instruction and supervision from a Certified scooter trainer.
- 31. At higher speeds, always take into consideration longer stopping distances.
- 32. Do not step forward off your scooter.
- 33. Do not attempt to jump on or off your scooter.
- 34. Do not attempt any stunts or tricks with your scooter.
- 35. Do not ride the scooter in dark or poorly lit areas.
- 36. Do not ride the scooter near or over potholes, cracks or uneven pavement.
- 37. Do not operate yout scooter off-road.
- 38. Do not exceed the maximum or minimum weight limits.
- 39. Avoid driving the scooter in unsafe places, including near areas with flammable gas, steam, liquid, dust, fiber, which could cause fire and explosion accidents.

6. Weight and Speed Limitations

6.1 Weight Restrictions

Maximum Weight: 100 kg.

6.2 Speed Limits

Maximum Speed: 10 km/h, 20 km/h, 25 km/h



Speed and weight limits are set for your own safety.

Please do not exceed the limits listed in the User Manual.

7. Operating Range

Please notice the scooter can travel a distance of 15-22 km on a fully charged battery in ideal conditions. The following are some of the major factors that will affect the operating range of your scooter.

Terrain: A smooth, flat surface will increase your driving distance, while driving uphill, as well as rough or uneven terrain will reduce your distance significantly.

Weight: The weight of the user can affect driving distance, a lighter user will have further range than a heavier user.

Ambient temperature: Please ride and store the scooter under recommended temperatures, which will increase driving distance; battery life, and overall performance of your scooter.

Maintenance: Reasonable battery charging and maintenance will increase the distance. Overcharging the battery can reduce range.

Speed and Driving Style: Maintaining a moderate speed will increase your distance; while travelling at high speeds for extended periods, frequent starts, stops, idling, along with frequent acceleration and deceleration will reduce your overall distance.

8. Battery Information and Specifications

This section is intended to provide you basic information about your battery and charger. Please read this section carefully to ensure you riding safety. For user safety and to prolong the life of your battery, as well as improve battery performance, please follow these instructions.

When the battery indicator shows lowbattery capacity, please charge your battery 4.5 hours utilizing the charger that you received in your scooter package. To fully recharge your battery please follow the instructions under charging your scooter.

8.1 Battery Specifications

Battery	Charging time	Voltage	Initial Capacity	Working Temperature	Charging Temperature	Storage Time	Storage Temperature	Storage Humidity
Lithium Battery	4.5 Hours	36 VDC	270 Wh	0 ℃ ~ 45 ℃	-20 ℃ ~ 60 ℃	6 Months	-10 ℃ ~45 ℃	45 % ~85 %

8.2 Battery Waring

Failure to follow the Safety Precautions listed in the Battery Warning could lead to serious bodily injury and death. Seek immediate medical attention if you are exposed to any substance that is emitted from the battery.

- Do not attempt to modify, change, or replace your battery.
- Do not use your scooter if the battery begins to emit odor, overheats, or begins to leak.
- Do not touch any leaking materials, or breathe fumes emitted.
- Do not allow children and animals to touch the battery.
- The battery contains dangerous substances, do not open the battery, or insert anything into the battery.
- Please only use the charger provided by scooter.
- Do not attempt to charge the scooter if the battery has discharged or emitted any substances. In that case, the battery should be abandoned for safety.
- Please follow all local, state and federal laws in regards to recycling, handling and disposing of Lithium Ion batteries.
- The scooter should only be shipped in its original packaging.
- Do not throw away your box as you need you scooter packaging for future use.

9. Charging your scooter

- **Step 1**: Ensure that the charging port is clean and dry.
- **Step 2**: Plug the charger into the power socket, then connect the cable with the power supply (100V~240V; 50,60Hz), make sure the light on the charger is lit GREEN.
- **Step 3**: Male DC connector plug into the charging port of the scooter. The indicator light on the charger should change to RED, indicating that your scooter is now, being charged. When the RED indicator light on your charger turns to GREEN then your scooter is fully charged. A full charge typically occurs within 4 hours.
- Step 4: Please unplug the charger from your scooter and from the power outlet.

⚠ WARNING

If the green light on your charger does not turn RED when you plug it tinto your scooter, it could mean you have to check the cables to ensure you have a proper connection; or that your scooter is already fully chaged. Push and hold your power button next to the charging port to check the status of your battery in the display.

- The best charging temperatures are between 0°~40°. Extreme cold and extreme heat will prevent your battery from charging fully.
- Make sure to unplug your charger before standing on or operating you scooter. as this can be very dangerous.
- · Use only the scooter charger that you received in your box.
- If the scooter is powered on when you enter the plug, the Battery Indicator will begin blinking, if the scooter is powered off when you enter the plug, the Battery Indicator will not blink.



↑ NOTE

Only the indicator light on the charger will tell you the status of the battery during charging.

10. Inspection, Maintenance, and Storage

Your scooter requires routine inspection and maintenance. This chapter escribes maintenance steps and important operating tips. Before you perform the following operations, ensure the power and charging cable is disconnected

10.1 Inspecting and Cleaning your scooter

Disconnect the charger and turn off your scooter.

Routinely check the body of the scooter and tires for damage or excessive wear.

Avoid using water or other liquids and cleaners on the scooter for cleaning. Wet a clean cloth with clean soapy water, rinse the cloth thoroughly, and wipe the

body of the scooter making sure that water does not get into the power button, charging port, the foot mats, or tires.

10.2 Storing your scooter

Fully charge your battery before storing.

If you are storing your scooter for an extended period of time, please fully charge your scooter at least once every three month.

If the ambient temperature of the storage location is below 0°, please do not

charge. You must bring the scooter into a warmer environment before charging.

Check under Battery Information and Specifications for more details.

To prevent dust from getting into your scooter, try wrapping it or sealing it with its original packaging.

Store your scooter indoors, in a dry and suitable temperature.

11. Scooter Specifications

Model: S11Load: 100 kg

• Max. Speed Limit: 10 km/h, 20 km/h, 25 km/h

• Range: 15-22 km

Max. Climbing Limit: 20 degree
Battery: Lithium-ion, 7.5 Ah 270Wh

• Power Requirement: AC 100-240V / 50-60Hz

Size (fold): 108 x 45 x 51.5 cmSize (unfold): 108 x 45 x 122 cm

• Platform Height: 170 mm

Tire: Air tyre

NOTE Users who disassemble the scooter will forfeit their right of warrantv.

12. After-sales service

- 1. Within 7 days from the day after you sign, the second sale of the product will not be affected. After testing by the after-sales service center, you can enjoy free return or replacement services.
- 2. Within 8-15 days from the next day after you sign for the product, if the performance of the product failure, through the after-sales service center detection and determination, you can enjoy free replacement or maintenance services.
- 3. Within 12 months from the day after you sign the receipt, the product performance failure situation, through the after-sales service center detection and determination, can enjoy free maintenance services.

Attention:

You are advised to keep the packing case for at least 15 days from the next day after you sign for it.

13. Non-warranty rule

- 1. Has exceeded the expiry date of three packages.
- 2. Damage caused by force majeure.
- 3. Damage caused by human causes (liquid injection, puncture, impact and traces and damage caused by the normal use of appearance parts, etc).
- 4. Unauthorized maintenance, misuse, collision, negligence, abuse, infusion, accident, modification, incorrect use of parts other than the product, tear or alter the label.
- 5. Commercial use of this product is not guaranteed.

14. Warranty content

Туре	Parts	Times
Main parts	Frame body, motor assembly, controller, handle, instrument, front tube, front fork assembly	12 Months
Attachment	Battery body, charger, throttle indicator, brake handle, rear wheel, brake cable, connector cable, foot support group	6 Months
Wearing parts	Cover, front and rear lights, front and rear fenders, rubber plug, frame bottom cover, charging seat	3 Months

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