



The Koi

Ride the Waves of Pleasure

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Your Genvie journey begins today...

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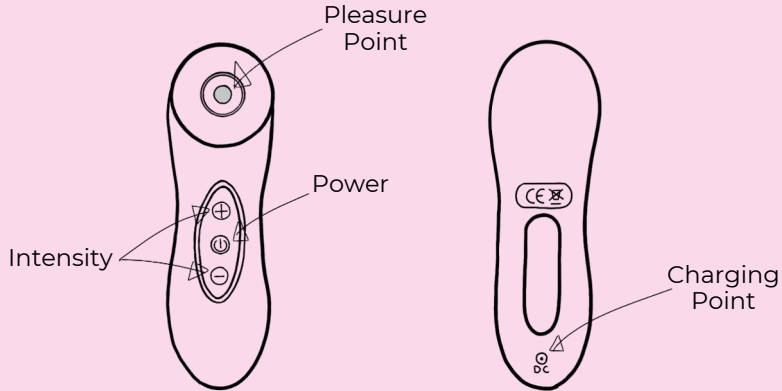
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Getting Started

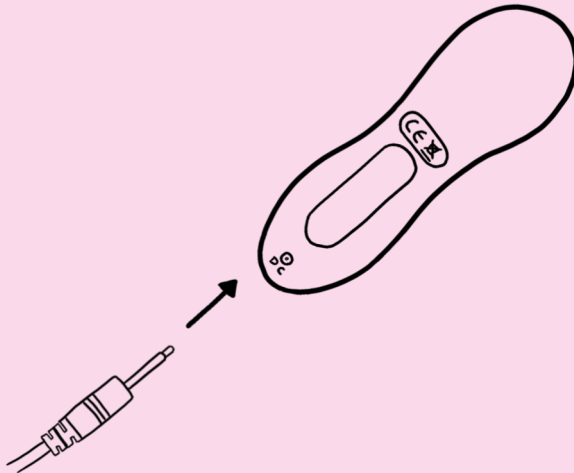
Congratulations on acquiring The Koi. Before getting more closely acquainted with it, please take a moment to look through this product guide.



- Before first use, charge your Koi for ~1 hour. For more details on charging, refer to [Charging Guide](#).
- Once charged, hold the 'Power' button for 3 seconds to activate.
- Press the '+' and '-' buttons to adjust between 10 vibration speeds.
- Press and hold the 'Power' button to turn off your Koi.

Charging Guide

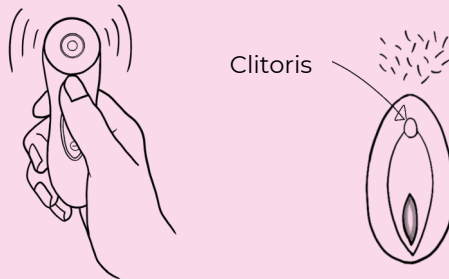
- Ensure that the charging port is dry before charging
- Insert the DC plug into the DC port at the base of your Koi.
- Insert the USB port into any USB power adaptor.
- The LED light on the interface of your Koi will pulse to indicate it is charging.
- When it is fully charged (after ~1 hour), the LED will emit a steady glow. Please disconnect charger once fully charged. Avoid charging your Koi for a prolonged period of time.



Using The Koi

The Koi has been specially designed with soft lips to marry sweet suctions and gentle pulses, giving you a relaxing time after a long day. Listen and embrace the rhythms of your body as you soak in some self-indulgent pleasure.

1. Place your Koi in the palm of your hand. Put your thumb on the top of the buttons and wrap your fingers around its body.



1. Start by gently touching yourself and locating your clitoris.
2. Turn on your Koi, then place 'the mouth' of your Koi gently onto your clitoris.
3. Adjust the pressure fit of 'the mouth' to your clitoris as you deem fit.
4. Experiment with the different vibration speeds by pressing the '+' and '-' buttons.
5. Take control of your pleasure journey 😊

Cleaning, Storage & Safety

Your Koi will offer years of enjoyment with proper maintenance and care. Here are some tips to prolong the life span of your pleasure buddy:

1. Avoid using your Koi with hand creams and silicone-based lubricants it may harm the texture of the silicone.
2. Always clean your Koi after every use, using soap and water, then allow to dry. Not to worry as the Koi is fully waterproof, making cleaning really simple.
3. Never use cleansers containing alcohol, petrol or acetone. And do not boil, bake, microwave, or clean the Koi in the dishwasher.
4. Store your Koi in your discreet Genvie pouch to avoid the accumulation of dirt and harmful particles on the Koi's surface.
5. Avoid leaving your Koi in direct sunlight and never expose it to extreme heat or cold.



Troubleshooting

No LED light pulse when charging?

- Battery may be fully charged.
- Battery may be drained and will take a few minutes to respond.
- Charger may not be properly connected. Check all charging connections:
 - (i) USB connection;
 - (ii) Ensure the charging plug is **fully inserted** into The Koi's DC port.

Not activated when the “Power” button is pressed?

- Battery may be completely drained. Recharge your Koi.
- Your Koi interface may be locked. Hold down the power button for at least 10 seconds.

If you experience any other problems with your Koi or if you have any questions regarding its operation, please contact us via hello@wearegenvie.com.



Warranty & Return

All products come with a 180-Day Limited Warranty and 14-Day Return when purchased directly from www.wearegenvie.com

180-DAY WARRANTY

Genvie warrants this pleasure device for a period of 180 DAYS, from the date of original purchase, against defects due to faulty workmanship or materials. The warranty covers working parts that affect the function of the pleasure object. It does NOT cover any defects caused by fair wear and tear or damage caused by accident, misuse or neglect. Any attempt to open or take apart the pleasure object (or its accessories) will void the warranty. If you discover a defect and notify Genvie during the warranty period, Genvie will, at its discretion, replace the pleasure object free of charge. To submit a warranty claim on the product, please write into hello@wearegenvie.com.



14-DAY RETURN

All products have undergone high standards of quality control in testing every single product before sale. Nonetheless, we accept all returns for a period of 14 DAYS, from the date of original purchase. To be eligible for the return, the product's hygiene seal must not be opened or tampered with and the product must be in its original packaging kit (including the pouch and kraft box).

For more details on the warranty & return process, please refer to our policy here: www.wearegenvie.com/pages/warranty-and-return-policy.

Product Specifications

Materials = body safe silicone + ABS

Size = 115 * 45 * 38 MM

Charging = ~1 hr at 3.7V, 1 - 2A

User Time = 1 hr

Interface = 3 buttons, 10 speeds

Disclaimer

Disclaimer: Users of this product do so at their own risk. Neither Genvie nor its retailers assume any responsibility or liability for the use of this product. Changes or Modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Model may be changed for improvements without notice.

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