



The Bamboo

Embrace your inner desires

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Your Genvie journey begins today...

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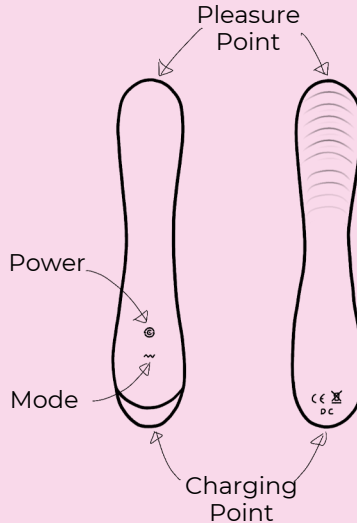
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Getting Started

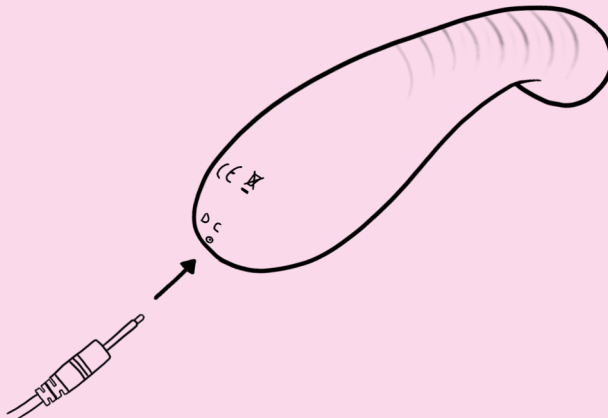
Congratulations on acquiring The Bamboo. Before getting more closely acquainted with it, please take a moment to look through this product guide.



- Before first use, charge your Bamboo for ~1 hour. For more details on charging, refer to [Charging Guide](#).
- Once charged, hold the 'Power' button for 3 seconds to activate.
- Press the 'Mode' button to cycle between the 10 vibration modes.
- Press and hold the 'Power' button to turn off your Bamboo.

Charging Guide

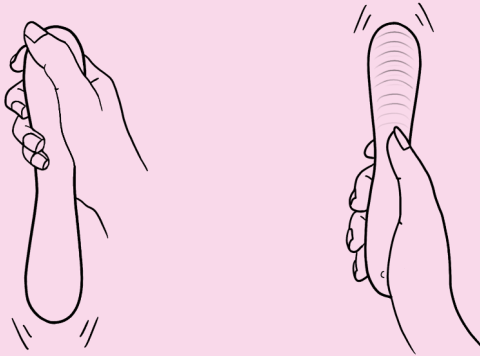
- Ensure that the charging port is dry before charging.
- Insert the DC plug into the DC port at the base of your bamboo.
- Insert the USB port into any USB power adaptor.
- The LED light on the interface of your bamboo will pulse to indicate it is charging.
- When it is fully charged (after ~1 hour), the LED light will emit a steady glow. Please disconnect charger once fully charged. Avoid charging your bamboo for a prolonged period of time.



Using The Bamboo

The Bamboo has been ergonomically designed to be smooth for easy insertion with a curved tip to help you discover your G-spot. Below are some simple steps to guide you on this pleasure journey.

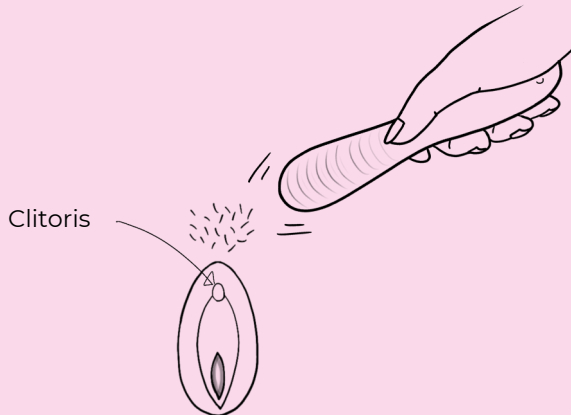
1. Place the base of the Bamboo (the part without the ridges) in the palm of your hand.



2. Start by gently touching yourself, starting with your clitoris and then slowly further down to locate your vagina opening.
3. Apply lubricant on your Bamboo (optional) and slide it up & down your vulva for arousal.
4. When you are feeling relaxed, slowly insert your Bamboo into your vagina and pause to savour that inner hug.

Using The Bamboo

5. Turn on your Bamboo, then sit back to enjoy the intense pulsations.
6. Explore your vagina and discover your G-spot by angling your Bamboo's curved tip to the front walls of your vagina.
7. Leverage on your Bamboo's uniquely designed ridges on the side for added stimulation and pleasure.
8. The Bamboo can be played as both an internal and external stimulator. Apart from penetration, you can also use it to massage your clitoris or explore other parts of your erogenous zones.
9. Remember to play around with the 10 different vibration modes by pressing the 'Mode' button to discover your favourite pleasure vibration.
10. Take control of your pleasure journey 😊



Cleaning, Storage & Safety

Your Bamboo will offer years of enjoyment with proper maintenance and care. Here are some tips to prolong the life span of your pleasure buddy:

1. Avoid using your Bamboo with hand creams and silicone-based lubricants it may harm the texture of the silicone.
2. Always clean your Bamboo after every use, using soap and water, then allow to dry. Not to worry as the Bamboo is fully waterproof, making cleaning really simple.
3. Never use cleansers containing alcohol, petrol or acetone. And do not boil, bake, microwave, or clean the Bamboo in the dishwasher.
4. Store your Bamboo in your discreet Genvie pouch to avoid the accumulation of dirt and harmful particles on the Bamboo's surface.
5. Avoid leaving your Bamboo in direct sunlight and never expose it to extreme heat or cold.



Troubleshooting

No LED light pulse when charging?

- Battery may be fully charged.
- Battery may be drained and will take a few minutes to respond.
- Charger may not be properly connected. Check all charging connections:
 - (i) USB connection;
 - (ii) Ensure the charging plug is **fully inserted** into The Bamboo's DC port.

Not activated when the “Power” button is pressed?

- Battery may be completely drained. Recharge your Bamboo.
- Your Bamboo interface may be locked. Hold down the power button for at least 10 seconds.

If you experience any other problems with your Bamboo or if you have any questions regarding its operation, please contact us via hello@wearegenvie.com.



Warranty & Return

All products come with a 180-Day Limited Warranty and 14-Day Return when purchased directly from www.wearegenvie.com

180-DAY WARRANTY

Genvie warrants this pleasure device for a period of 180 DAYS, from the date of original purchase, against defects due to faulty workmanship or materials. The warranty covers working parts that affect the function of the pleasure object. It does NOT cover any defects caused by fair wear and tear or damage caused by accident, misuse or neglect. Any attempt to open or take apart the pleasure object (or its accessories) will void the warranty. If you discover a defect and notify Genvie during the warranty period, Genvie will, at its discretion, replace the pleasure object free of charge. To submit a warranty claim on the product, please write into hello@wearegenvie.com.



14-DAY RETURN

All products have undergone high standards of quality control in testing every single product before sale. Nonetheless, we accept all returns for a period of 14 DAYS, from the date of original purchase. To be eligible for the return, the product's hygiene seal must not be opened or tampered with and the product must be in its original packaging kit (including the pouch and kraft box).

For more details on the warranty & return process, please refer to our policy here: www.wearegenvie.com/pages/warranty-and-return-policy.

Product Specifications

Materials = body safe silicone
Size = 196.5 * 35.7 * 35.0 MM
Charging = ~1 hr at 5.0V 500mA
User Time = 2 hr
Interface = 2 buttons, 10 modes

Disclaimer

Disclaimer: Users of this product do so at their own risk. Neither Genvie nor its retailers assume any responsibility or liability for the use of this product. Changes or Modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Model may be changed for improvements without notice.

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CURATED BY GENVIE SINGAPORE
MANUFACTURED FOR GENVIE IN CHINA
WEBSITE: WWW.WEAREGENVIE.COM
SUPPORT: HELLO@WEAREGENVIE.COM