

# Refund Processing Form

We are sorry that our product did not satisfactorily meet your needs.

Please complete the following form, your refund will be processed forthwith.

Thanking you in advance for your co-operation.

## Please choose one of the options below

### Option A)

Where applicable, return the product, along with your **original purchase receipt** to the store where your purchase was made for a full refund

### Option B)

Please return the product to us **via parcel post**, along with this form and your **original purchase receipt** for a full refund.

### Option C)

**KEEP THE PRODUCT**, cut & return the bar-code from the product packaging to us **via letter mail**, along with this form and your **original purchase receipt** for a full refund, less \$5.00.



**FIVE STAR BRANDS LTD**

**P.O. BOX 86668  
NORTH VANCOUVER, BC  
CANADA V7L 4L2**

**TEL: (604) 987-8100  
FAX: (604) 986-8004**

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Your Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_

Province / State \_\_\_\_\_

Postal Code \_\_\_\_\_

Telephone \_\_\_\_\_

Your Age \_\_\_\_\_

### Prior to using Wax-A-Way®:

A) Have you ever had wax treatment(s) at a professional salon?    **YES**    **NO**

B) Have you used other 'in-home' wax products?    **YES**    **NO**

If yes, please indicate the brand and type of product.

Brand \_\_\_\_\_

Product Type \_\_\_\_\_