

ETS User Manual



A comprehensive guide to better understand
Trading Risks, Software Set-Up & Terms of Service

Table of Contents

| | |
|--|----|
| Welcome to the Elite | 3 |
| Risk Disclaimer | 3 |
| Set-Up | 4 |
| MetaTrader4 & How to Create a New Demo Account with EagleFX..... | 4 |
| How to Buy & Download our Software (on the example of EG CX VICI Pro)..... | 9 |
| How to Install our Software | 12 |
| How to Set-Up our Software on your 1 st chart | 14 |
| How to set up additional Terminals with the same broker? | 18 |
| Inputs Guide..... | 21 |
| Introduction | 21 |
| Inputs Guide (in order)..... | 22 |
| Settings..... | 26 |
| Am I Ready to Start? Checklist..... | 27 |
| Frequently Asked Questions | 28 |
| Terms of Service..... | 29 |
| Overview | 29 |
| Trading Conditions | 33 |
| Trading License | 34 |
| Online Privacy Policy..... | 34 |
| Terms and Conditions | 36 |
| Refund Policy | 39 |
| Recommended Broker – EagleFX..... | 41 |
| Affiliate for Us | 42 |
| Contact Us..... | 43 |

Welcome to the Elite

Dear Trader!

We are delighted to have you as a part of our team! We are extremely happy and excited about the journey ahead and your positive impact on our **ELITE** trading community!

Elite Trading Services are part of *The Software Creation Group*. We are fintech software creators from around the world with over 150 years of combined knowledge in coding and trading. As a result, we have built software for some of the most prestigious companies out there (and still are!).

However, back in 2019, we have decided to enter the Retail Trading Sector and started building trading software that can be used on a retail level. We wanted to provide individuals, such as you, with a profitable trading solution!

We have also taken up on the challenge of creating a trading community where all clients feel welcome and can benefit from the help we and other members can provide! The community is a free benefit to our winning software making our Retail Package a true all round solution for all!

We are here to help you with your trading journey as much as we can and your satisfaction is our priority. However please be aware that trading does involve risk and losses are part of the industry we are in. We've worked extra hard to ensure our software can be run as safe as possible and implemented loads of algorithms to limit your exposure.

We provide you with a fully automated trading solution that aims for steady and consistent profits and should be always looked at as a long term investment and not a "get rich quick" approach.

Risk Disclaimer

YOUR CAPITAL IS AT RISK WHEN TRADING

Trading the financial currency markets and cryptocurrency markets involves high levels of high risks. You are speculating your capital and betting on which way you believe the market will move. Your capital will always be at risk and with some brokers, you can end up owing more money than you started with. You should **NEVER** trade with funds that you can't afford to lose. The funds you use to trade with should be fully yours and have no negative impact on your life if you were to lose all of them.

When trading it is almost certain your money will go down at some point. This may be by losses or drawdown. You should be fully prepared for this and the emotional stress it could have on you. No one can guarantee anything in trading. The markets can change at any time and can wipe your whole account (if no protection is used). No one can predict this. You should always aim to cash in profit when you can and run in *risk-free* money.

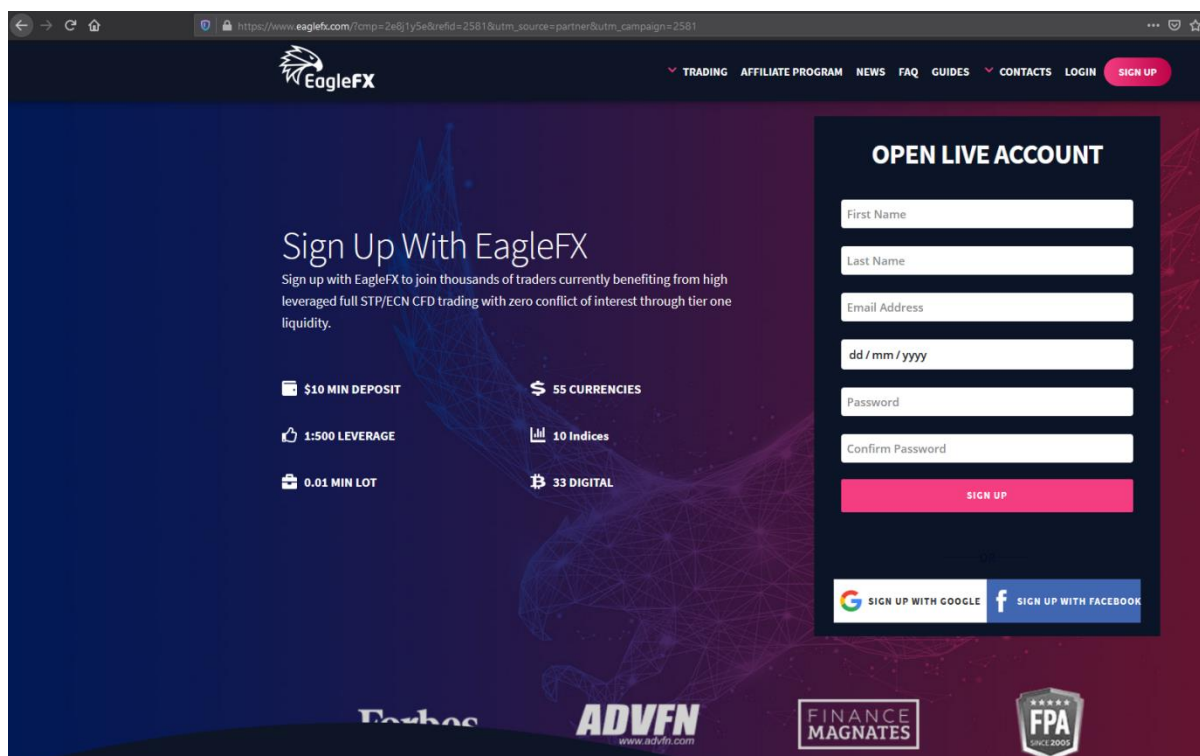
Here, at Elite Trading Services, our software is designed to give you a hands-free approach to trading. Trading is hard but we have created software that can make it easier. This doesn't eliminate the risk! You will have days you lose, every trader does! So please always trade with caution (yes, even with our software there are risks involved). Please always use a DEMO account first and never trade with a strategy or settings you're not comfortable with.

Set-Up

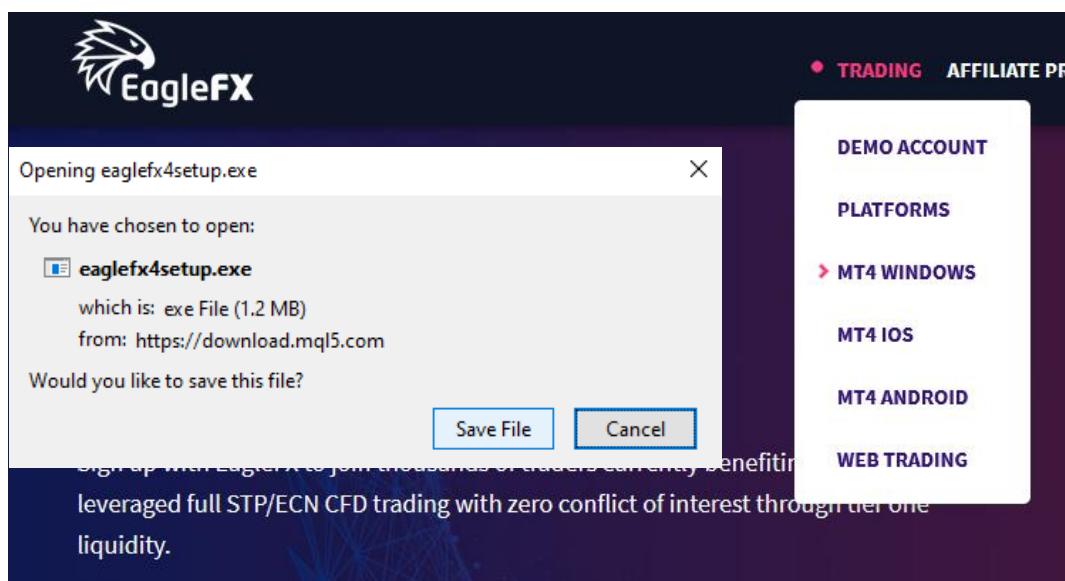
In this section, we will take you through the process of setting up a new **DEMO** account with our partner broker [EagleFX](#) as well as the installation process for our Trading Software *EGCX Vici Pro*. Please note these are instructions for Desktop (Windows) MetaTrader4 only. The software cannot be installed on your mobile. If you're a Mac user we recommend setting up a [Virtual Private Server](#) (VPS).

MetaTrader4 & How to Create a New Demo Account with EagleFX

To start with, please visit [EagleFX](#), fill in your details and sign up!

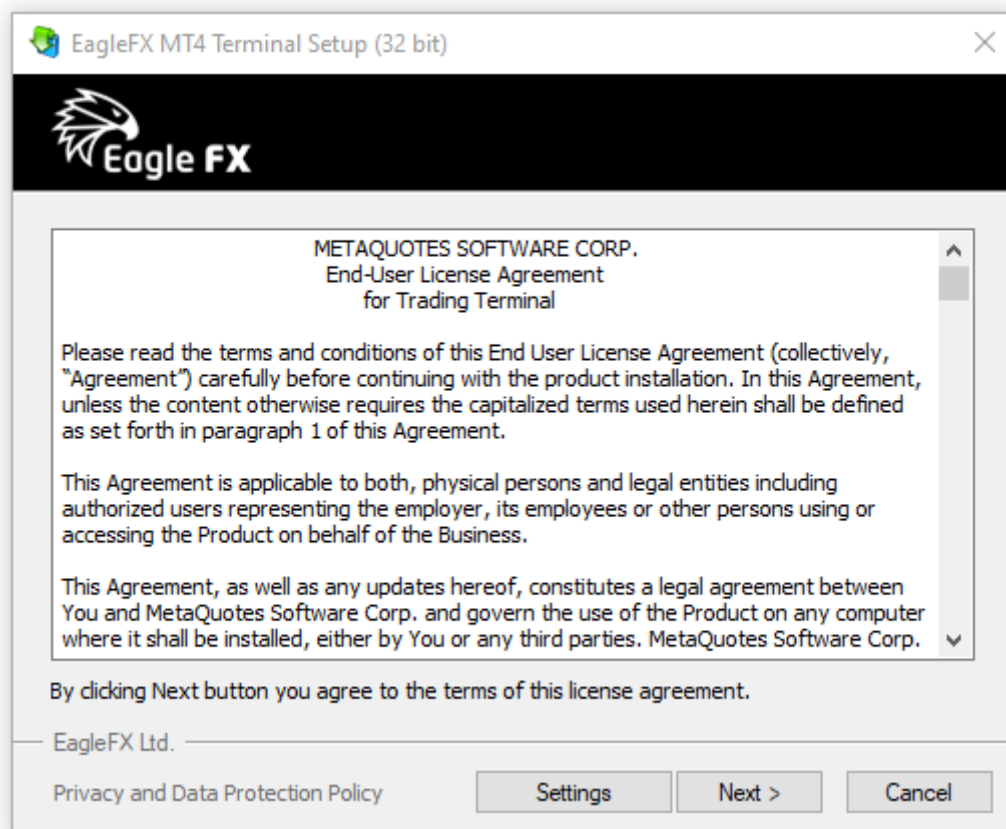
The screenshot shows the EagleFX website's sign-up page. The header includes the EagleFX logo and navigation links: TRADING, AFFILIATE PROGRAM, NEWS, FAQ, GUIDES, CONTACTS, LOGIN, and a SIGN UP button. The main content area is titled 'Sign Up With EagleFX' and features a list of benefits: \$10 MIN DEPOSIT, 1:500 LEVERAGE, 0.01 MIN LOT, 55 CURRENCIES, 10 Indices, and 33 DIGITAL. To the right is a 'OPEN LIVE ACCOUNT' form with fields for First Name, Last Name, Email Address, dd/mm/yyyy, Password, and Confirm Password, followed by a SIGN UP button. Below the form are links for 'SIGN UP WITH GOOGLE' and 'SIGN UP WITH FACEBOOK'. The footer displays logos for Forbes, ADVFN, FINANCE MAGNATES, and FPA.

Download your trading platform: go to Trading -> MetaTrader4 for Windows -> Save File



Once downloaded, *double click* on the *eaglefx4setup.exe*. A new *pop up* window will appear asking for *permission to make changes*, press *Yes*. You will see the new *Terminal Set-Up* window.

Read the End-User License Agreement and if you're happy, press *next*.

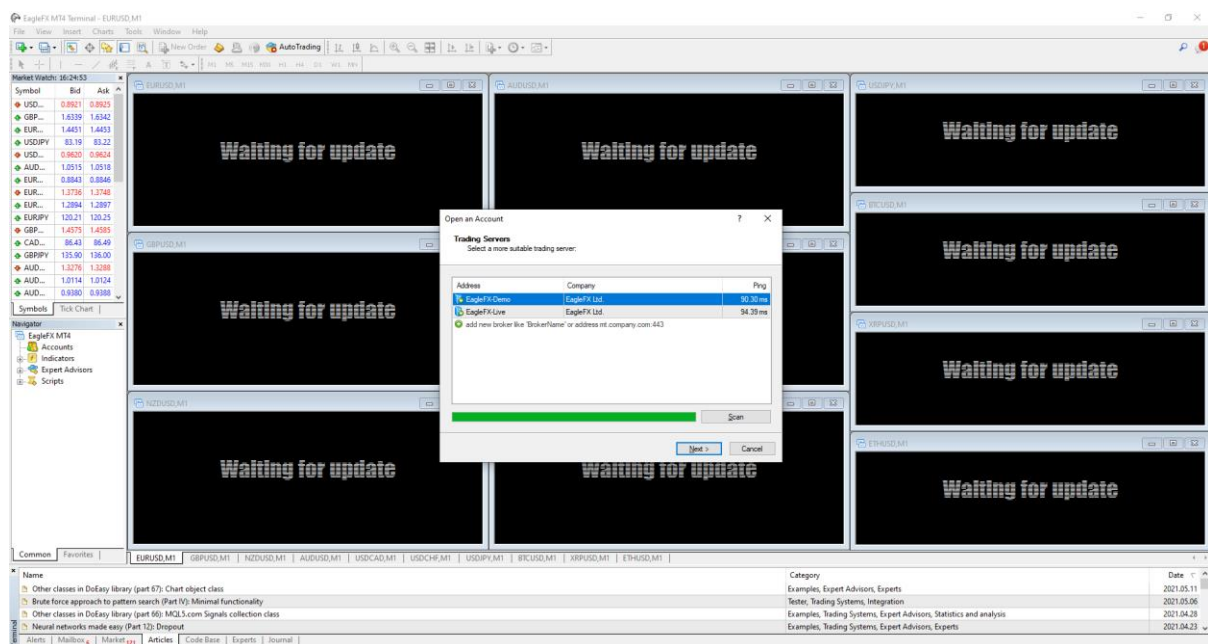


The installation has now started. It should take no more than a few minutes for it to finish. Once completed, click *Finish*. Your new MetaTrade4 Platform should open automatically!

*You should also see two new icons on your Desktop. **EagleFX MT4 Terminal** is what you will need to open the terminal in the future.*

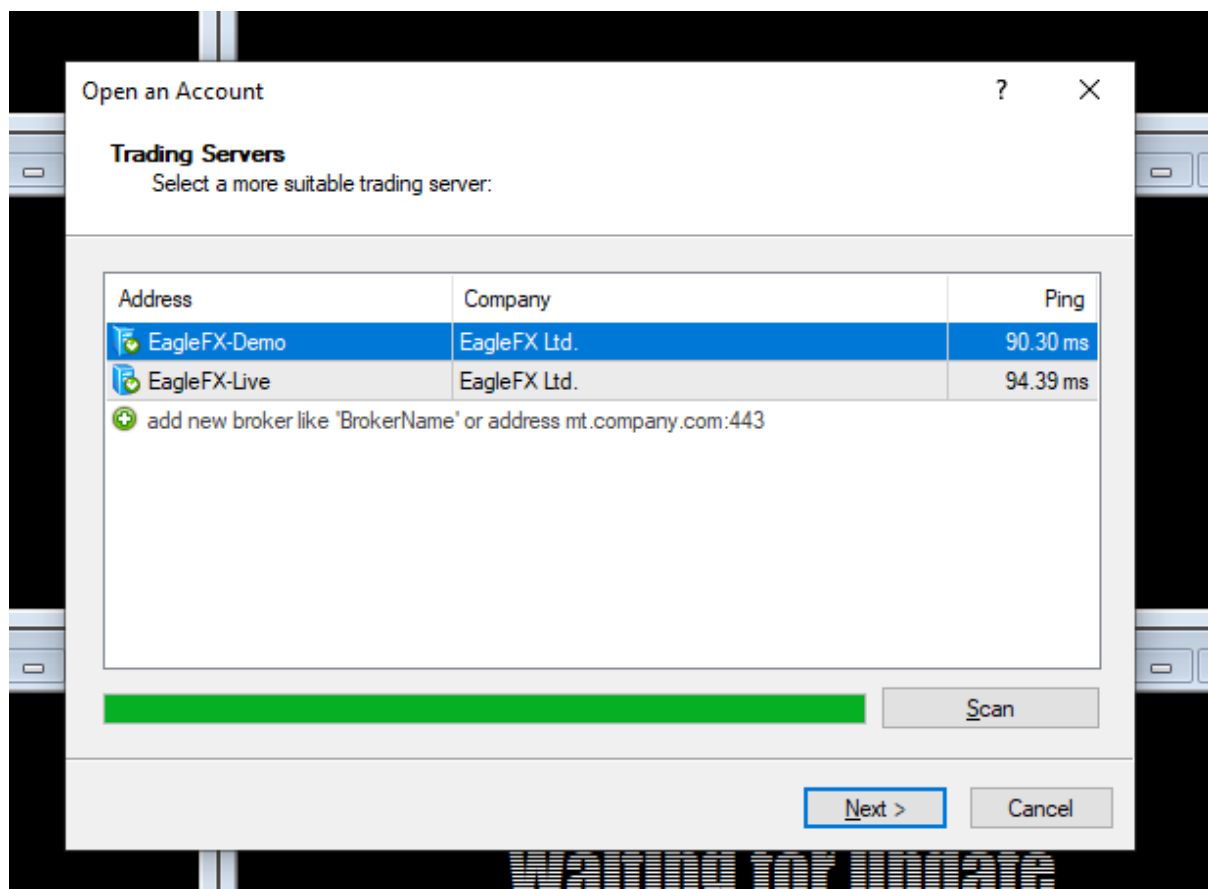


This is the view of your new MT4 Terminal.



With [EagleFX](#) you can open your Demo Account from the terminal as well! Let see how it is done!

Select *EagleFX-Demo* and press *Next*



Select *New demo account* and press *Next*

The screenshot shows a window titled "Open an Account" with a subtitle "Select account type". Below the subtitle, it says "To start working an account is required:". A larger text block states: "To start working, you need a valid trade account. If you don't have it, you can create a demo or real account by selecting the corresponding option below and pressing 'Next':". There are three radio button options: "Existing trade account" (unselected), "New demo account" (selected), and "New real account" (unselected). Under "Existing trade account", there are input fields for "Login:" and "Password:", a "Server:" label with the value "EagleFX-Demo", and a checked "Save password" checkbox. At the bottom right are buttons for "< Back", "Next >", and "Cancel".

Update your *Personal Details* as required

The screenshot shows the same "Open an Account" window, now on the "Personal details" section. It says "To open an account, please fill out all the following fields:". The form contains: "Name:" with the value "Vici Pro Guide"; "E-Mail:" with the value "info@elitetrading-services.com"; "Phone:" with a dropdown set to "+44" and a text field with "02080872544"; "Account type:" with a dropdown menu showing "EAG-GBP-PRO"; "Deposit:" with a dropdown set to "1000" and a label "GBP"; "Leverage:" with a dropdown set to "1:500"; and a checked checkbox "I agree to subscribe to your newsletters". At the bottom right are buttons for "< Back", "Next >", and "Cancel".

Please make sure to change the account type from EAG-BIT-PRO to your currency from a drop-down menu

This is a close-up of the "Account type:" dropdown menu. The menu is open, showing a list of options: "EAG-BIT-PRO", "EAG-EUR-PRO", "EAG-GBP-PRO" (which is highlighted in blue), and "EAG-USD-PRO".

Please change the *deposit* value to the value of your future live account for more representative results. Make sure *leverage* is set to 1:500. Tick I agree to subscribe to your newsletter and press *Next*.

Your new Demo Account has been created!

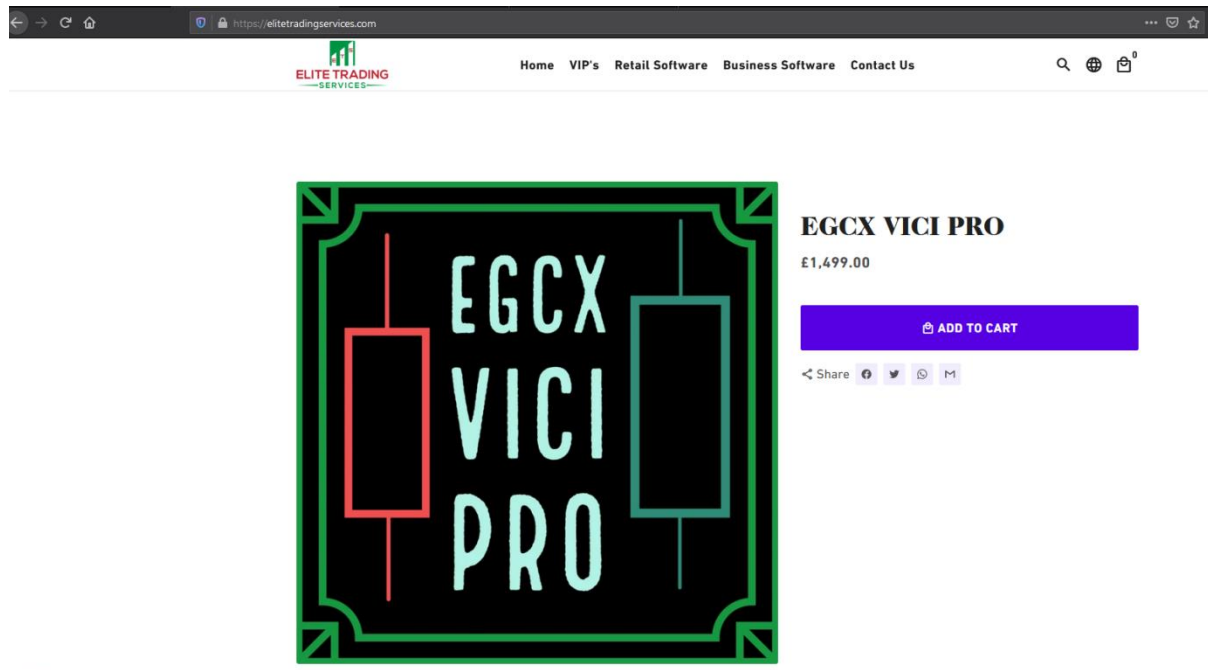
Make sure to save your *Login*, *Password* and *Investor Password* in a safe place. Unfortunately, you are unable to *recover* the password with a demo account. Press *Finish*.

Your MT4 Terminal is now connected and your account has been created! Well Done!

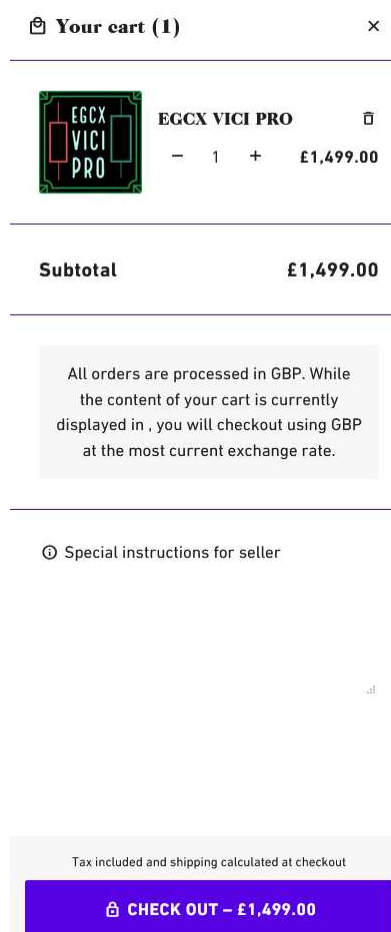


How to Buy & Download our Software (on the example of EGCX VICI Pro)


Visit our [website](#) and scroll down until you see the software of your choice and then click *Add to Cart*



Your cart will be automatically updated to include the software you've selected, press *Check Out*



If you have been given a discount code, it will be applied at the checkout. Now update your Contact & Billing Information & hit *Continue to Payment*



[Cart](#) > [Information](#) > [Payment](#)

Contact information

Email

☐ Keep me up to date on news and exclusive offers

Billing address

First name Last name

Company (optional)

Address

Apartment, suite, etc. (optional)


City

Country/Region Postcode

Phone

☐ Save this information for next time

[Continue to payment](#) [Return to cart](#)




EGCX VICI PRO £1,499.00

Discount code [Apply](#)

| | |
|--------------|------------------|
| Subtotal | £1,499.00 |
| Discount | - £149.90 |
| Total | £1,349.10 |

Update your *Payment Details* and click *Pay Now*



[Cart](#) > [Information](#) > [Payment](#)

Contact [Change](#)

Billing [Change](#)

Add tip

Show your support for the team at Elite Trading Services




| | | | |
|--------------|----------------|----------------|-------------|
| 5% £67.46 | 10% £134.91 | 15% £202.37 | None |
|--------------|----------------|----------------|-------------|

Custom tip [Add tip](#)

Thank you, we appreciate it.

Payment


All transactions are secure and encrypted.

☒ Credit card   


Card number

Name on card

Expiration date (MM / YY) Security code

☐ coinbase COMMERCE 

[Pay now](#) [Return to information](#)



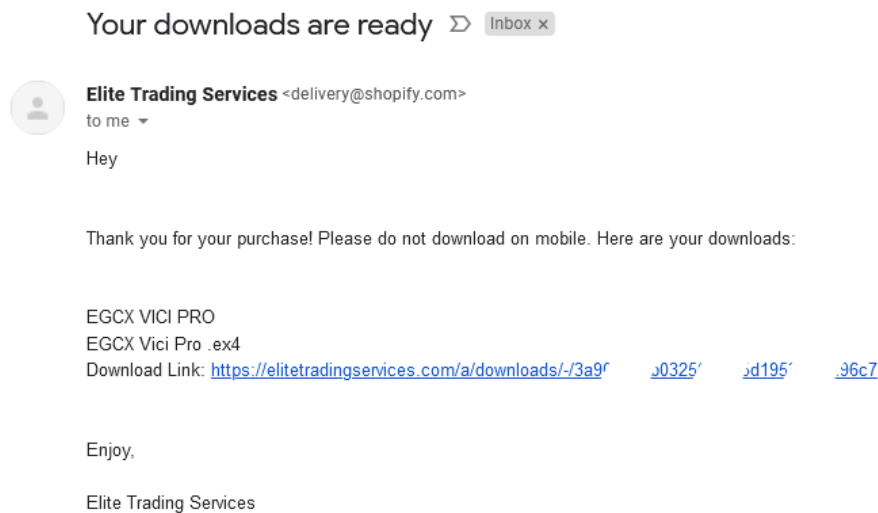
EGCX VICI PRO £1,499.00

Discount code [Apply](#)

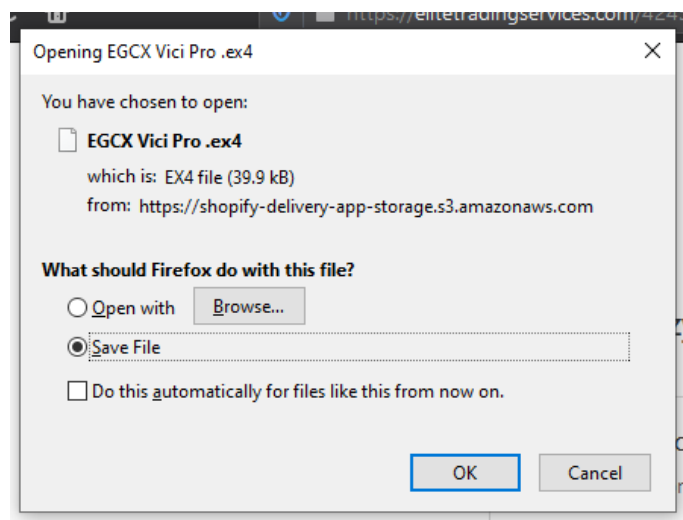
| | |
|--------------|------------------|
| Subtotal | £1,499.00 |
| Discount | - £149.90 |
| Total | £1,349.10 |

Once your order and payment have been processed you will see an order confirmation page. It confirms your *Order Number #*. A confirmation email containing a **download** link will be in your inbox within the next few minutes.

Please note there is a DOWNLOAD LIMIT of 1 for all purchases. If you've bought the software on your mobile please do not download it straightaway. Download it via the link sent to you in an email when you have access to your PC or VPS.



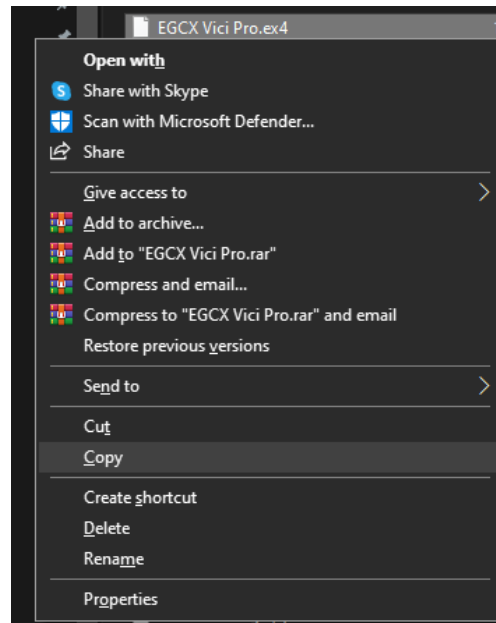
When ready, click *Download Now*. A new pop up window will appear. Make sure to select **Save File** and then press *OK*. **DO NOT OPEN THE FILE**. File is saved as .ex4 and as such can only be read by the MetaTrade4 Platform. No other software will open the EA.



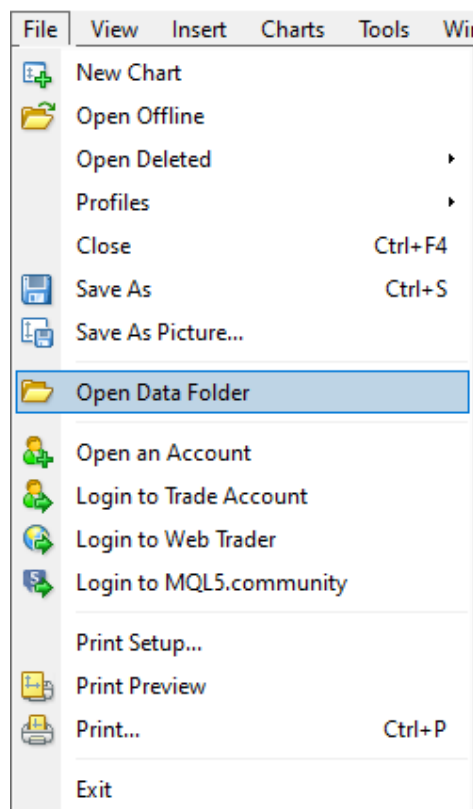
Now you have successfully purchased and downloaded our Trading Software. Well Done!

How to Install our Software

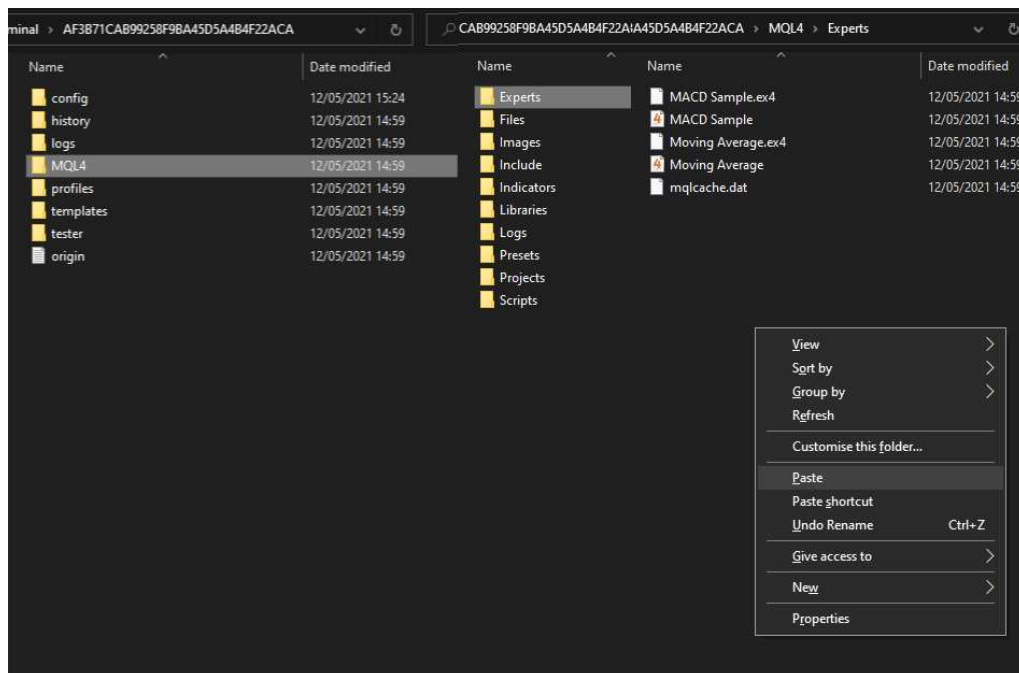
Go to your *Downloads* (or the alternative location you've saved the .ex4 file), *Right Click* and *Copy*.



Open your MT4 Terminal, click *File* and *Open Data Folder*. A new pop up window will appear.

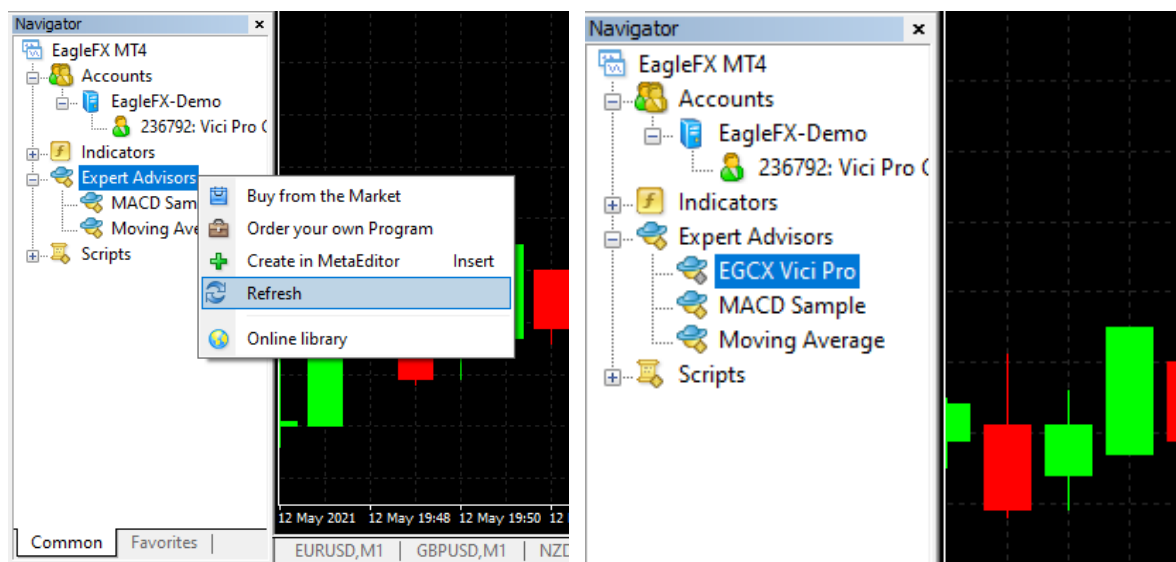


Open *MQL4* and then *Experts*. Once in the *experts'* folder, *right-click* and *paste*. Your *.ex4* file should appear in this folder.



Close the folder with the *X* in the top right corner.

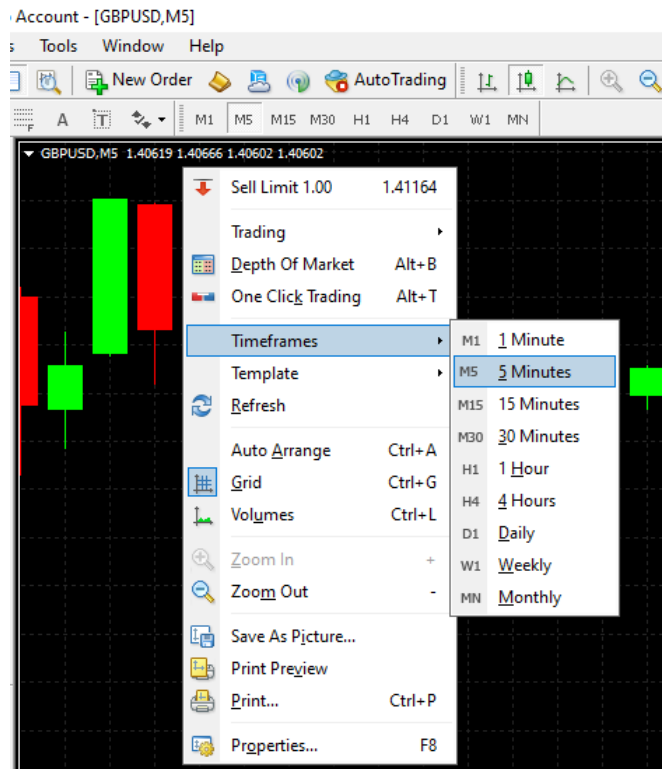
We're back at the MT4 Terminal. In the bottom left window (called Navigator) *Right Click* on the Expert Advisors tab and press *refresh*. Your software (EGCX Vici Pro) should appear. You've successfully installed our EA onto your MT4 Terminal. Well done!



How to Set-Up our Software on your 1st chart

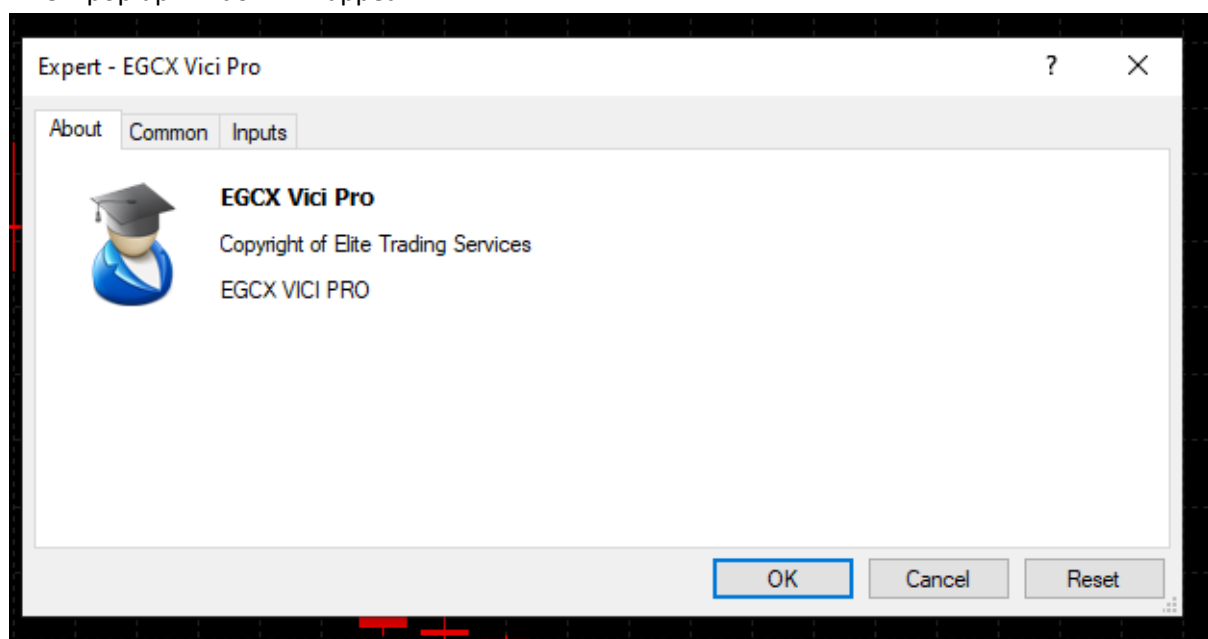
For this guide, we will work on GBP/USD chart.

Open your desired pair and set it to the M5 timeframe. You can do it by selecting M5 on the toolbar above the chart or by *right click* → *timeframes* → *M5 (5 Minutes)*.

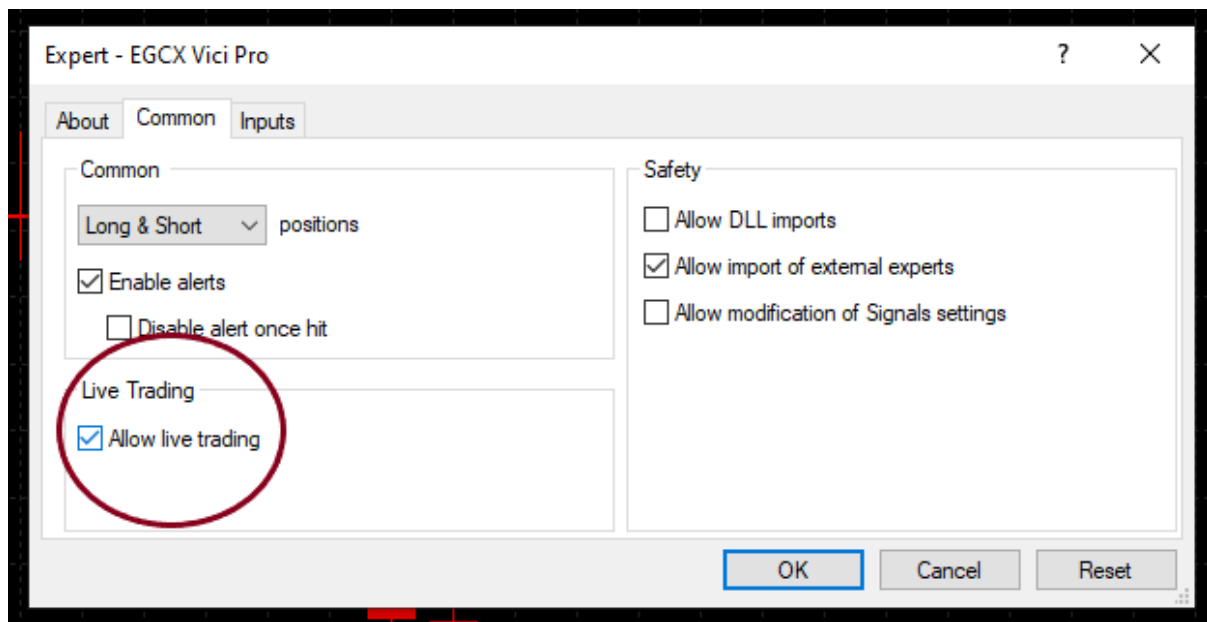


Now, go back to the *Navigator*. *Left Click & Hold* on the EA. Now *drag and drop* the software onto the chart.

A new pop up window will appear.

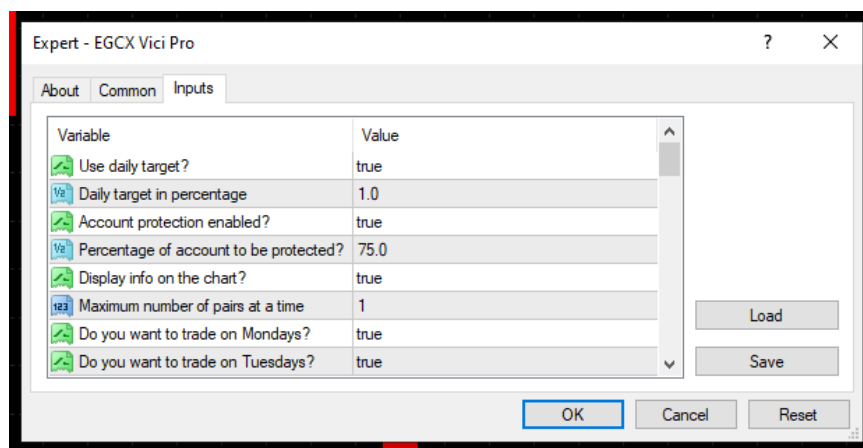


Under *Common* make sure to tick *Allow live trading*

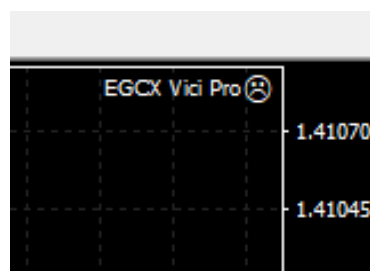


Under *Inputs*, you can change the settings you wish to use. Once you're happy with all the settings you can *save* them as a template to easier apply them to the rest of your chart. Once done, click *OK*.

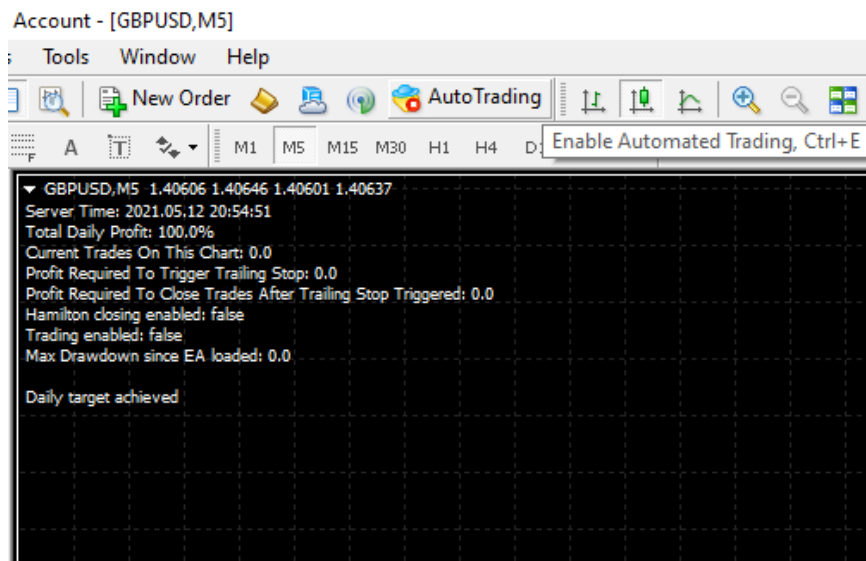
We will discuss various inputs later in the guide.



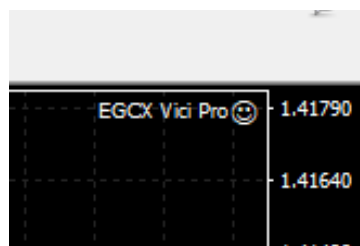
If you wish to change your settings in the future, simply double click on the smiley/sad face in the top right corner of the chart. This will open the settings menu for you.



You can see that the face in the top right corner is *sad* which means that the EA is attached to the chart but is not yet working. You have to *Enable Autotrading* by either clicking the *AutoTrading* button above the timeframes or by using the *Ctrl+E* shortcut.



You should now see that the face in the top right corner is now *smiling*.



Congratulations, you've successfully downloaded and installed our Trading Software in your MT4 Terminal. However, if the face in the corner of your chart is still *sad* please ensure you've *ticked Allow Live Trading* under the *Common* tab of the software.

This is how your chart should look like after the set up is completed.



If you wish to add more charts, simply repeat the steps from this sub-section!

How to set up additional Terminals with the same broker?

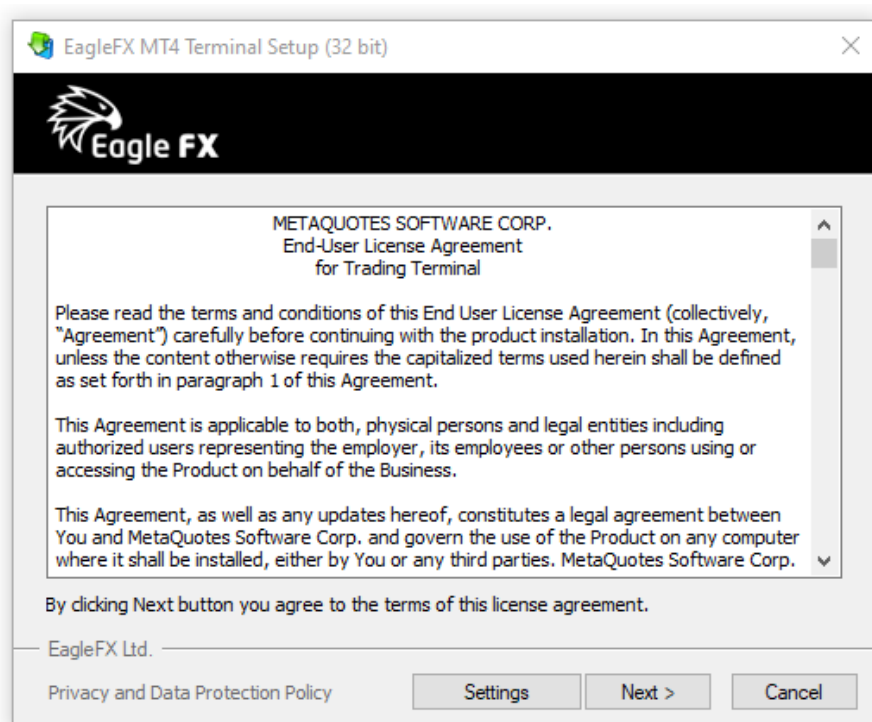
As you are aware you have 4 personal licenses with our EGCX Vici Pro trading software included in the price. This means that you can run up to 4 accounts with the same (or various) broker. However, you will require a separate MT4 Terminal for each account that you wish to run.

It is relatively straightforward and almost identical to the process we've shown you in our How to Install MT4 section (pages 5 – 10)!

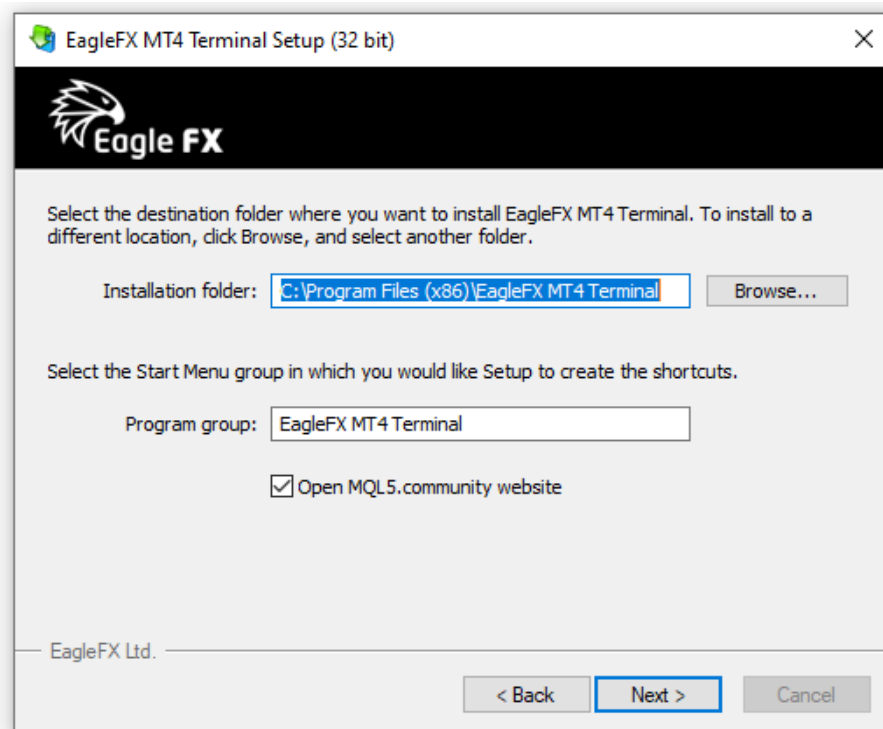
You can install as many terminals as you wish from the same *eaglefx4setup.exe* file you have already downloaded so there is no need for you to download it again!

To set up multiple terminals, *double click* on the *eaglefx4setup.exe*. A new *pop up* window will appear asking for *permission to make changes*, press *Yes*. You will see the new *Terminal Set-Up* window.

Read the End-User License Agreement and if you're happy press **settings**.

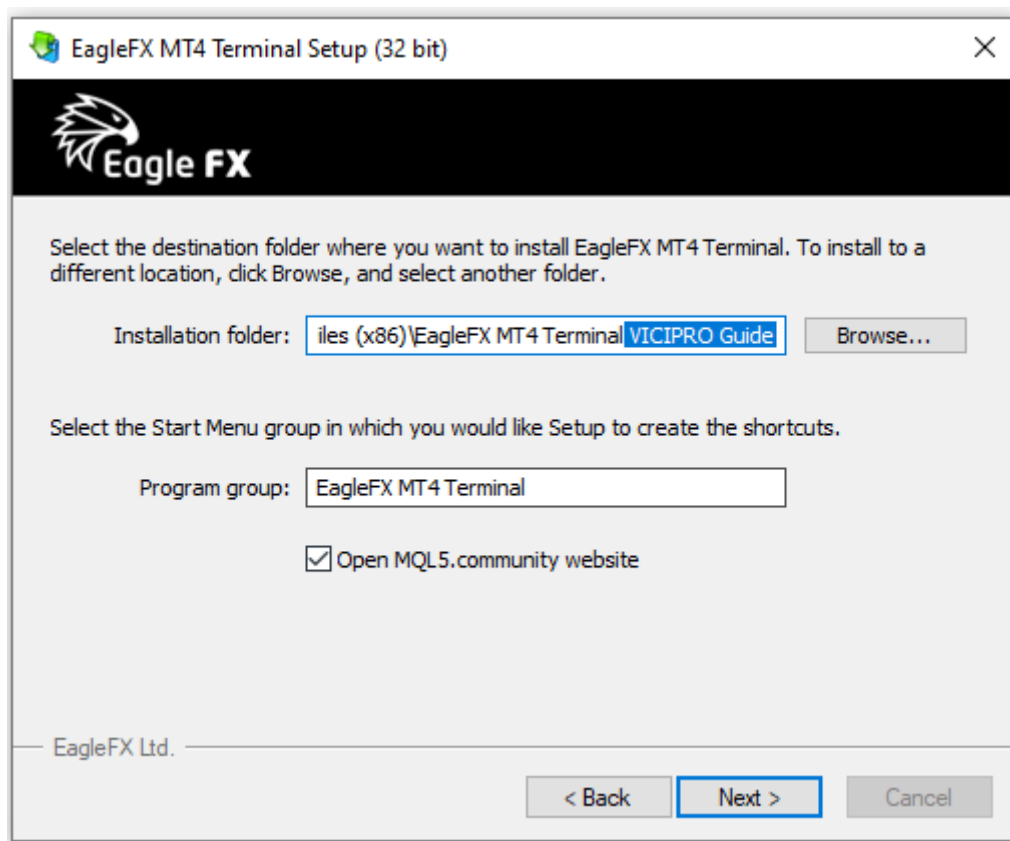


You will see your default *Installation Folder* highlighted (in our case it is C:\Program Files (x86)\EagleFX MT4 Terminal).



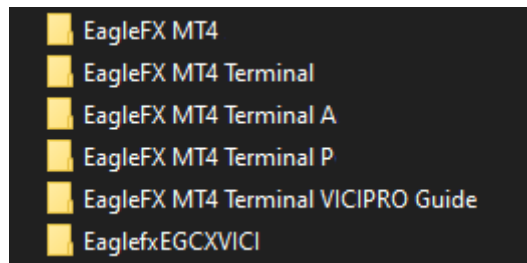
To install another terminal we have to create a **new installation folder**. The easiest way is to rename the end part of the path!

So in our case with changed it from *C:\Program Files (x86)\EagleFX MT4 Terminal* to *C:\Program Files (x86)\EagleFX MT4 Terminal VICIPRO Guide*



Once you're happy with the new *installation folder*, press *next* and finish off the installation process as you did with the 1st terminal. Once the installation is complete, a new terminal will open and new desktop shortcuts will appear!

This is by far the easiest way to set up multiple terminals and has never let us down! Below is an example of 6 various terminals that were set up this exact way and all are working perfectly!



Congratulations on completing this technical part of our EGCX Vici Pro Guide! You should now be all set and ready to adjust the settings to your preference. Let's dive into the Inputs Guide next!

Inputs Guide

Please read carefully and ensure you understand the contents of this guide before using Your Trading Software.

Contents of this Guide should not be considered as trading advice. This Guide is for educational purposes only. You should always use a DEMO account first to fully understand how the software works and the impact of various inputs you may use. All the inputs shared in this guide are of our opinions and based on the results obtained from extensive back and live testing of the software. This is not trading advice. Please be aware that past results cannot guarantee future results.

By using our Trading Software and this Guide you accept full responsibility for the pairs, settings you use and results you get. Elite Trading Services and partners will not be liable for any losses that occurred when using our software or any contents of this guide.

Introduction

Our Software uses three indicators to find entries on the pairs opened. **RSI-Stochastic-Bollinger Bands**. In essence, our software is a scalper that looks to open positions when the price has sudden spikes in the *oversold* and *overbought* conditions. This software was designed to be used on the M5 timeframe.

If you use these indicators already then you can adjust them with the settings you already use if you think you will yield better results.

We believe that we have now incorporated some of the best algorithms and settings to help you protect your accounts and to hopefully make money while trading with these extra protections in place. **The software is coded to only run on four personal accounts. Should you require more licenses please contact us to discuss your options.**

Some of our Software benefit from the *Trend Identifier* in the Exponential Moving Average (EMA) confirmation from the higher timeframe. This should help you find better trades that align with the overall trend on the pair you are trading.

Risk settings: we suggest trading with a 0.01 lot size per £1,000 as a minimum, however various risk settings are shared in the User Input Manual document that you should have access to.

As backtests have shown it is still possible to incur some drawdown, as you may trade when the trend is changing. Drawdown is part of trading. If you don't want to see drawdown then please do not trade! Therefore, it is still possible that you could *Buy* at the top of the trend or *Sell* at the bottom. Timing will come into play whether you are out for the day with your daily % target, or already in another pair. But overall, the *trend identifier* algorithm increases the probability of a successful trade.

Yes, we want to trade with the trend. But also we must try and be aware of when the trend changes too so we can trade in the opposite direction. With this being said that's why we have gone with the 53EMA on the 4H chart as a midterm trend identifier. 17 / 53 / 100 EMA's are most commonly used in manual trading. The 17 EMA tracked tight to price which identified the short term movements, the 17 crossed the 53 for a medium-term trend change. The 100 served as a longer-standing trend

identifier. As a result, we have decided to use the 53 EMA to try and catch the smaller trend changes. Should this prove not to be the most effective we may decide to use the higher ones 100/200. Also simply changing from the 4H EMA chart up to the Daily chart can significantly change the results.

You can load the software straight onto your existing account. It will pick up existing trades as it normally does, however, we always recommend using a demo account first. Especially, if you want to experiment with the new features and inputs. A demo account is your best friend whilst trialling different settings.

The possibility of opening more pairs than inputted in settings, if criteria are met, is still possible. We did have a timer in the software trials but MT4 contains various bugs that resulted in the feature being removed for better overall performance. As the software runs off tick data, it requires a live feed to make the software run. The timer didn't quite work correctly and was impacting the performance negatively. With this being said you can just set the software to trade one pair live, (as backtests show it makes enough with one pair only over the long term) then if more do open it might go to 2/3 pairs which are normal anyway. Then you can decide to close if you so wish.

We truly believe that there are multiple ways to run this software and that each trader within the community can develop their own and unique way of running it!

Inputs Guide (in order)

Please remember that you have full control over the inputs listed below and it is your responsibility to ensure that you are comfortable and happy with them.

| Input | Definition |
|---------------------------------------|---|
| Use daily target? | Set this to true if you want the software to stop opening new positions once the value in percentage is reached. However, if there are open positions on this current chart whilst another chart closes positions and so reaches the daily target then the software will still manage the positions until they are all closed. This may include opening more positions if the price goes against you. |
| Daily target in percentage | As stated above, set this if you have a daily target set to true. |
| Account protection enabled | If set to <i>True</i> , your account protection will be enabled |
| Percentage of account to be protected | Set the number of account percentage you want to save. i.e. if you don't want to go over 10% DD, then set the figure to 90, protecting 90% of the account. <i>All charts must have the same level to close all charts completely.</i> That way there is a guarantee no other trade will open. |
| Display info on the chart | If set to <i>True</i> , information such as: server time, total daily profit, current trades, profit required to trigger TSL, profit required to close trades, Hamilton closing enabled, trading enabled, max drawdown since the software was added will be displayed on the chart |
| Maximum number of pairs at a time | Set the number of pairs the software trades live at once. <i>Although the software can open more than you set if the entry criteria meet at the same time. Be aware if you get more than set and close any that go over.</i> |

| | |
|---|---|
| Do you want to trade on <i><each day of the week></i> ? | If set to false then the software will shut off at midnight the day before the selected day (server time). If there are currently open positions on the chart when this happens then the software will still manage the positions until they are all closed. This may include opening more positions if the price goes against you. |
| Magic number | This allows the software to identify the trades it manages. Leave as 1 or any other number that you would prefer. |
| Enable Auto Lot Size | <p>Set this to True if you wish to use automatic lot size. This will automatically increase your lot size per 1,000 of your balance. Auto Lot Size will aim to increase the lot size as quickly as possible (& as the account balance changes), so for example:</p> <p>If you have 0.10 per 1000 then the lot size will automatically increase to 0.11 at 1100 0.12 at 1200 0.13 at 1300 0.20 at 2000 and so on</p> <p>However, please be aware that when working with lower lot size increases it will round up at the nearest possible point, so for example</p> <p>If you have 0.01 per 1000 then the lot size will automatically increase to 0.02 at 1500+ as that's the nearest time for the lot size to increase, it is the lowest lot size possible and it can't be fractionally increased earlier than that.</p> <p>Similarly, if you have 0.05 per 1000 then it will automatically increase to 0.06 at 1200 0.07 at 1400 0.08 at 1600 and so on</p> |
| Starting lot size if Auto Lot Disabled | The fixed lot size of the first position the software will open on the current chart when the entry criteria are met. |
| Number of pips to next trade | After the first trade has opened, if the price goes against you then it will be this number of pips before another trade opens on the same chart. |
| Maximum number of trades at one time | If the software opens a position and the price goes against you, this is the maximum number of positions on the current chart that the software will open. You must multiply this by the value set in 'maximum number of pairs at a time' for the maximum number of positions that could open on your account. Use correct risk management. |
| One trade per chart candle? | Set this to True, so that the software will not open another position until the next candle opens if price is moving quickly against/over your grid size. |

| | |
|--|---|
| Use increments? | If 'Use Increments' is set to <i>True</i> then 'Use Lot Multiplier' must be set to false and vice-versa. You can only use one of these functions at a time. |
| Increment size | The lot size value that gets added onto the next opening position lot size. |
| Use lot multiplier? | If 'Use Lot Multiplier' is set to <i>True</i> then 'Use Increments' must be set to <i>False</i> and vice-versa. You can only use one of these functions at a time. |
| Multiplier size | The lot size of the next opening position will be multiplied by this amount. |
| Amount of pips from breakeven level to TP | Once all trades on the current chart have passed the breakeven point (zero profit/loss) then this value is the number of pips of profit until the software closes all open trades. This value gets multiplied by the number of lot sizes on the current chart (then subtracts swaps and commission) so every new order opened means more profit required before all positions close. |
| Trailing stop in pips | <p>If you want to use a Trailing Stop Loss then input the number in pips you want it to trail behind price here. It will activate at the level from the input of the number of pips from break-even to profit. If you don't want a trailing stop loss then set this value to Zero.</p> <p>If your take profit is set to 8 pips and the trailing stop loss is 2 pips. That means when price hits your 8 pips profit it sets a stop loss 2 pips behind. This secures you 6 pips profit. Then if price moves in your desired direction it will move up each pip of movement 2 pips behind price.</p> <p><i>Trailing Stop Loss will not work when hamilton is closing trades.</i></p> |
| Amount of pips from breakeven to TP for Hamilton | The number of pips required for the top and bottom position to close together. The smaller number the quicker it closes. |
| Use Hamilton style closeout | <p>If set to <i>True</i>, this feature will close 'first and last order only' when in profit (as per the number above).</p> <p>For example, if you are 6 orders deep on one currency pair and the new user input for 'Use Hamilton style close out' is enabled and set to 5 then the software will look at the first and last position for profit rather than the whole 6 orders. This allows the software to close trades with a smaller retracement. Also, if the software has closed say position 1 and 6 but then the currency pair price starts to go against you again then it will put position 6 back in and the software will compare position 6 with position 2 and close both of these if there is a retracement. This carries on until the number of positions is under the number set on the user inputs and then the software reverts to the normal style of closing.</p> |

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| | <p>You can change the 'take profit' independently between the standard version closing or Hamilton style closing. This means that you could for example take 5 pips profit as per normal but then have Hamilton style closing set at 1 pip profit. This is designed to get you out of positions faster if you don't like drawdown. You do have the option to set these as negative values which mean you close the positions in a loss.</p> <p>Each time you change the 'take profit' setting you will be able to see the change it has made on the screen under 'Profit required to close these current trades:'</p> <p>Remember that you can only see the 'Amount of pips from breakeven to TP for Hamilton closing trades' adjusting the 'Profit required to close these current trades:' once you have reached the 'Use Hamilton closeout from this no. of positions' number of trades on that chart.</p> |
| Use Hamilton closeout from this no. of positions | <p>The number of open positions where hamilton style closing will activate from.</p> <p>Please note, when this is not active you have a collective batch of trades and you will earn more profit when not using it, but you may be in trades longer waiting for a bigger turn in price if in multiple positions.</p> |
| Use SL on the first position? | If set to <i>True</i> , your first position will have a Stop Loss and no increments will open. |
| Number of pips for first positions SL? | The number of pips for the Stop Loss on your first position is set here. This allows you for better risk management if no increments are used. |
| Use Bollinger Bands? | This is how the software decides on how to open the first position. You can leave these values as standard as most of the time they are left as they are. Unless you find other settings that you're more comfortable with. You can adjust them here. |
| Bollinger band period | |
| Bollinger band deviations | |
| Use stochastic oscillator | This is how the software decides on how to open the first position. You can leave these values as standard as most of the time they are left as they are. Unless you find other settings that you're more comfortable with. You can adjust them here. |
| Stochastic K value | |
| Stochastic D value | |
| Stochastic slowing value used | |
| Stochastic upper value used | |
| Use the RSI indicator | This is how the software decides on how to open the first position. You can leave these values as standard as most of the time they are left as they are. Unless you find other settings that you're more comfortable with. You can adjust them here. |
| RSI period | |
| RSI lower value used | |
| RSI upper value used | |
| USE the EMA indicator | If set to <i>True</i> , the <i>Trend Identifier</i> will be enabled and the software will trade along with the trend |
| EMA averaging period | This is the length in value that the software will look up to for identifying trends. |
| EMA timeframe in minutes | This is the timeframe that the software will take for identifying the trend, the value is in minutes i.e 4H =240, 1D =1440 |

| | |
|---|---|
| | You can leave these values as standard as most of the time they are left as they are. Unless you find other settings that you're more comfortable with. You can adjust them here. |
| Maximum slippage to open trade | This is the maximum slippage allowed when opening or closing a trade. If this value isn't high enough then the software might try to open/close trade and gets stopped by the broker. This usually happens in times of high volatility. |
| Maximum spread value | If enabled it prevents the software from opening new trades if the spread is greater than the value set |
| Stop new trades if min. margin reached? | If set to <i>True</i> , the software will not take any more trades if the account falls below the number set below |
| Minimum Margin in Percent | This is the value in % that the software will not take any more trades if the account falls below. |

Settings

For full User Input Manual please refer to the shared Google Document


To request access please DM us with your:

- Full Name
- Email Address
- EA owned (Goldbot or Vici Pro)
- License type (lifetime or monthly membership)
- Discord Username & #

Going forward please only refer to settings as per their CODE NAME (as listed in the document, above the setting, i.e. GB S1)

Am I Ready to Start? Checklist

Am I Ready to Start? Checklist ✓

- ☐ I am always using a **DEMO** account first when trying new settings or pairs
- ☐ I have checked the settings under the **INPUTS** tab and I am comfortable using them.
- ☐ I have a 😊 in the top right corner of the chart.
- 
☐ My chart is set to **M5** timeframe.
- ☐ I use more than **1** currency pair.
I have checked the above for **ALL** charts that are open.
- ☐ I have a stable and reliable Internet connection for my desktop **MT4** (Ideally a **VPS**)
- ☐ I have left my desktop **MT4** Terminal open and it is running uninterrupted in the background of my **PC (VPS)**

Frequently Asked Questions

Are the default settings on EGCX Vici Pro considered Standard?

No, they are not standard settings. they are just what was entered when coding the software.

Always take care and ensure all settings are as you wish before loading the software on your charts.

Various settings can be found in our User Input Manual.

If I want to use the Trailing Stop Loss (TSL), do I need to put the Hamilton as 'FALSE'?

No, you can have both active. But the TSL will not work if the Hamilton is active. So you could have

Hamilton active from 5 positions and the TSL will only work on the first 4 opened.

Wording on guide settings is different when compared to the wording used on the EA, what is the difference?

There is no difference. Some settings shared in the past used the industry terminology. The terminology used in your MT4 is updated to be easier to understand by the user. All settings in the User Input Manual are as what you see in the MT4.

If the TSL kicks in, is the Take Profit (TP) moved?

The TP is removed once the TSL is activated. You are then free to earn as many pips as the price moves in your desired direction. The position will only close when the price hits SL.

Will there be recommended settings to use in FTMO

Maybe in the future once enough user data has been collected. There are no FTMO settings released by ETS at this moment.

Has anyone passed FTMO with EGCXVici Pro yet?

Yes, some of the clients have successfully passed the Trial and/or Challenge.

What is the best timeframe to use?

5M as normal.

Terms of Service

Overview

This Guide was created by Elite Trading Services. Throughout the guide, the terms “we”, “us” and “our” refer to Elite Trading Services. Elite Trading Services offers this Guide, including all information, tools and services available to you, the user, conditioned upon your acceptance of all terms, conditions, policies and notices stated here.

We offer no liability for any losses caused by our services or products.

By using our Guide and/or purchasing something from us, you engage in our “Service” and agree to be bound by the following terms and conditions (“Terms of Service”, “Terms”), including those additional terms and conditions and policies referenced herein and/or available by hyperlink. These Terms of Service apply to all users of the Guide, including without limitation users who are browsers, vendors, customers, merchants, and/or contributors of content.

Please read these Terms of Service carefully before accessing or using our Guide. By accessing or using any part of the Guide, you agree to be bound by these Terms of Service. If you do not agree to all the terms and conditions of this agreement, then you may not access the Guide or use any services. If these Terms of Service are considered an offer, acceptance is expressly limited to these Terms of Service.

Any new features or tools which are added to the current Guide shall also be subject to the Terms of Service. You can review the most current version of the Terms of Service at any time in this section. We reserve the right to update, change or replace any part of these Terms of Service by posting updates and/or changes to our Guide. It is your responsibility to check this Section periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

Our store is hosted on Shopify Inc. They provide us with an online e-commerce platform that allows us to sell our products and services to you.

Section 1 - Online Store Terms

By agreeing to these Terms of Service, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site. You may not use our products for any illegal or unauthorized purpose nor may you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to copyright laws).

You must not transmit any worms or viruses or any code of a destructive nature.

A breach or violation of any of the Terms will result in an immediate termination of your Services.

Section 2 - General Conditions

We reserve the right to refuse service to anyone for any reason at any time.

You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to the technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact in the Guide through which the service is provided, without express written permission by us. The headings used in this agreement are included for convenience only and will not limit or otherwise affect these Terms.

Section 3 - Accuracy, Completeness And Timeliness Of Information

We are not responsible if information made available in this Guide is not accurate, complete or current. The material in this Guide is provided for general information only and should not be relied upon or used as the sole basis for making decisions without consulting primary, more accurate, more complete or more timely sources of information. Any reliance on the material in this Guide is at your own risk.

This Guide may contain certain historical information. Historical information, necessarily, is not current and is provided for your reference only. We reserve the right to modify the contents of this Guide at any time, but we have no obligation to update any information in our Guide. You agree that it is your responsibility to monitor

changes to our Guide.

Section 4 - Modifications To The Service And Prices

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time. We shall not be liable to you or any third party for any modification, price change, suspension or discontinuance of the Service.

Section 5 - Products Or Services (if Applicable)

Certain products or services may be available exclusively online through the website. These products or services may have limited quantities and are subject to return or exchange only according to our Return Policy. We have made every effort to display as accurately as possible the colours and images of our products that appear at the store. We cannot guarantee that your computer monitor's display of any colour will be accurate. We reserve the right but are not obligated, to limit the sales of our products or Services to any person, geographic region or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of any products or services that we offer. All descriptions of products or product pricing are subject to change at any time without notice, at the sole discretion of us. We reserve the right to discontinue any product at any time. Any offer for any product or service made on our site is void where prohibited. We do not warrant that the quality of any products, services, information, or other material purchased or obtained by you will meet your expectations, or that any errors in the Service will be corrected.

Section 6 - Accuracy Of Billing And Account Information

We reserve the right to refuse any order you place with us. We may, in our sole discretion, limit or cancel quantities purchased per person, per household or order. These restrictions may include orders placed by or under the same customer account, the same credit card, and/or orders that use the same billing and/or shipping address. If we make a change to or cancel an order, we may attempt to notify you by contacting the e-mail and/or billing address/phone number provided at the time the order was made. We reserve the right to limit or prohibit orders that, in our sole judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate purchase and account information for all purchases made at our store. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates so that we can complete your transactions and contact you as needed.

For more detail, please review our Returns Policy.

Section 7 - Optional Tools

We may provide you with access to third-party tools over which we neither monitor nor have any control nor input.

You acknowledge and agree that we provide access to such tools "as is" and "as available" without any warranties, representations or conditions of any kind and any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools.

Any use by you of optional tools offered through the Guide is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s).

We may also, in the future, offer new services and/or features through the Guide (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms of Service.

Section 8 - Third-party Links

Certain content, products and services available via our Service may include materials from third parties.

Third-party links in this Guide may direct you to third-party websites that are not affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or any other materials, products, or services of third parties.

We are not liable for any harm or damages related to the purchase or use of goods, services, resources, content, or any other transactions made in connection with any third-party websites. Please review carefully

the third-party's policies and practices and make sure you understand them before you engage in any transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third party.

Section 9 - User Comments, Feedback And Other Submissions

If at our request, you send certain specific submissions (for example contest entries) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by email, by postal mail, or otherwise (collectively, *comments*), you agree that we may, at any time, without restriction, edit, copy, publish, distribute, translate and otherwise use in any medium any comments that you forward to us. We are and shall be under no obligation (1) to maintain any comments in confidence; (2) to pay compensation for any comments; or (3) to respond to any comments.

We may, but have no obligation to, monitor, edit or remove content that we determine in our sole discretion are unlawful, offensive, threatening, libellous, defamatory, pornographic, obscene or otherwise objectionable or violates any party's intellectual property or these Terms of Service.

You agree that your comments will not violate any right of any third party, including copyright, trademark, privacy, personality or another personal or proprietary right. You further agree that your comments will not contain libellous or otherwise unlawful, abusive or obscene material, or contain any computer virus or other malware that could in any way affect the operation of the Service. You may not use a false e-mail address, pretend to be someone other than yourself, or otherwise mislead us or third parties as to the origin of any comments. You are solely responsible for any comments you make and their accuracy. We take no responsibility and assume no liability for any comments posted by you or any third party.

Section 10 - Personal Information

Your submission of personal information through the store is governed by our Privacy Policy. Details of our Privacy Policy can be found in the relevant section of this Guide.

Section 11 - Errors, Inaccuracies And Omissions

Occasionally there may be information in our Guide or in the Service that contains typographical errors, inaccuracies or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times and availability. We reserve the right to correct any errors, inaccuracies or omissions, and to change or update information or cancel orders if any information in the Service or the Guide is inaccurate at any time without prior notice (including after you have submitted your order).

We undertake no obligation to update, amend or clarify information in the Service or the Guide, including without limitation, pricing information, except as required by law. No specified update or refresh date applied in the Service or the Guide should be taken to indicate that all information in the Service or on any related website has been modified or updated.

Section 12 - Prohibited Uses

In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the Guide or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service for violating any of the prohibited uses.

Section 13 - Disclaimer Of Warranties; Limitation Of Liability

We do not guarantee, represent or warrant that your use of our service will be uninterrupted, timely, secure or error-free. We do not warrant that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove the service for indefinite periods or cancel the service at any

time, without notice to you.

You expressly agree that your use of, or inability to use, the service is at your sole risk. The service and all products and services delivered to you through the service are (except as expressly stated by us) provided “as is” and “as available” for your use, without any representation, warranties or conditions of any kind, either express or implied, including all implied warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, and non-infringement.

In no case shall Elite Trading Services, our directors, officers, employees, affiliates, agents, contractors, interns, suppliers, service providers or licensors be liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, arising from your use of any of the service or any products procured using the service, or for any other claim related in any way to your use of the service or any product, including, but not limited to, any errors or omissions in any content, or any loss or damage of any kind incurred as a result of the use of the service or any content (or product) posted, transmitted, or otherwise made available via the service, even if advised of their possibility. Because some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

Section 14 - Indemnification

You agree to indemnify, defend and hold harmless Elite Trading Services and our parent, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorneys’ fees, made by any third party due to or arising out of your breach of these Terms of Service or the documents they incorporate by reference or your violation of any law or the rights of a third-party.

Section 15 - Severability

If any provision of these Terms of Service is determined to be unlawful, void or unenforceable, such provision shall nonetheless be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be deemed to be severed from these Terms of Service, such determination shall not affect the validity and enforceability of any other remaining provisions.

Section 16 - Termination

The obligations and liabilities of the parties incurred before the termination date shall survive the termination of this agreement for all purposes.

These Terms of Service are effective unless and until terminated by either you or us. You may terminate these Terms of Service at any time by notifying us that you no longer wish to use our Services, or when you cease using our Guide.

If in our sole judgment you fail, or we suspect that you have failed, to comply with any term or provision of these Terms of Service, we also may terminate this agreement at any time without notice and you will remain liable for all amounts due up to and including the date of termination; and/or accordingly may deny you access to our Services (or any part thereof).

Section 17 - Entire Agreement

The failure of us to exercise or enforce any right or provision of these Terms of Service shall not constitute a waiver of such right or provision.

These Terms of Service and any policies or operating rules posted by us in this Guide in respect to The Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, superseding any prior or contemporaneous agreements, communications and proposals, whether oral or written, between you and us (including, but not limited to, any prior versions of the Terms of Service). Any ambiguities in the interpretation of these Terms of Service shall not be construed against the drafting party.

Section 18 - Governing Law

These Terms of Service and any separate agreements whereby we provide you Services shall be governed by and construed in accordance with the laws of the United Kingdom.

Section 19 - Changes To Terms Of Service

You can review the most current version of the Terms of Service at any time on our [website](#). We reserve the right, at our sole discretion, to update, change or replace any part of these Terms of Service by posting updates and changes to our Guide and/or website. It is your responsibility to check our website periodically for changes. Your continued use of or access to our website or the Service following the posting of any changes to these Terms of Service constitutes acceptance of those changes.

Section 20 - Contact Information

Questions about the Terms of Service should be sent to us at info@elitetrading.com

Trading Conditions

THIS IS NOT TRADING ADVICE

We are simply letting you know what we sometimes do to try and keep our accounts safe in these current market conditions. The majority of users run our retail bots standard as understand Drawdown is part of trading. If you can't handle seeing drawdown don't trade.

DON'T TRADE IF YOU ARE USING FUNDS YOU CAN'T AFFORD TO LOSE OR DON'T WANT TO SEE DRAWDOWN!!!

Obviously, with the coronavirus happening it sends the market crazy at times, that's why we mostly don't trade NZD or AUD pairs as they are heavily linked to the Chinese economy and can trend hard as they are getting back to normal faster than the western countries like ourselves.

Also, we have Brexit happening which causes big spikes in price with GBP and EUR pairs. So it's wise to take caution with these pairs with things going on.

For example, you can increase the "number of pips to next position" which will create a much higher gap between positions, thus reducing the number of positions and drawdown. We usually run 30 pips, but to be safer you could increase it to 50, 75 or even more.

You can also reduce the number of pairs to trade live at anyone time to maybe just the one. That will decrease exposure to the markets.

Possibly change the lot size to a minimum of 0.01 and increment to 0.01 just to see you through the tough market conditions, or for a big account, we suggest a minimum of 0.01 per 1,000 balance.

The "margin %" setting is there to protect you if you are worried about DD. If the account gets to this limit then it won't open any more trades. You can use this to help protect the account, but bear in mind you will need a bigger move in your favour to close the positions currently open. Changing margin may help you get out of your drawdown, by allowing more trades.

Also, keep "Daily Target" set to 1%. Being able to get 1% returns on your money per day is incredible. If you continuously run, all day every day YOU WILL find yourself in a trouble situation at some point. There's no need to be greedy in the forex markets, it WILL bite your handoff.

As long as you trade smart you will make money which is the aim, there's no place for hope and no place for greed in trading these markets. Be wise with the software and it will look after you long term.

Forex is a long term investment. Our software is designed to give you an edge on the markets and be profitable long term. This information is not trading advice.

Trading License

Our EGCX Vici Pro Trading Software comes with 4 personal licenses that are included in the standard retail price of £1,499. This means that you can use it on up to 4 accounts at any given time.

Your licenses are for **Personal Use Only** and any commercial use is prohibited. If found guilty of breaching this contract all support and access to the community will cease.

License limitations are hard-coded into the software, as such the software will not work if you were to run it on more than 4 accounts. You can however purchase additional licenses for personal use for £250 each or £499 for 4 licenses in a bulk purchase.

Online Privacy Policy

This Privacy Policy describes how your personal information is collected, used, and shared when you visit or make a purchase from elitetrading.com (the "Site"). same policy is for etstalk.com

Personal information we collect

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected information as "Device Information".

We collect Device Information using the following technologies:

- *Cookies* are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit

<http://www.allaboutcookies.org>

- *Log files* track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.

- *Web beacons, tags, and pixels* are electronic files used to record information about how you browse the Site. Additionally, when you make a purchase or attempt to purchase through the Site, we collect certain information from you, including your name, billing address, shipping address, payment information (including credit card numbers, email address, and phone number). We refer to this information as "Order Information". Any links you share with us or screenshots we may use to promote for new customers includes myfxbook.com links within our private community.

Speaking to us.

When speaking to us via any outlet, including social media, we will keep records of these conversations for training and legal purposes. We will use these in evidence if we need to. By using our software and our Guide (and visiting our website) you agree to this.

When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device Information and Order Information.

How do we use your personal information?

We use the Order Information that we collect generally to fulfil any orders placed through the Site (including processing your payment information, arranging for shipping, and providing you with invoices and/or order confirmations). Additionally, we use this Order Information to:

- Communicate with you;
- Screen our orders for potential risk or fraud; and
- When in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

By using our software you agree to allow us to record conversations and use your billing location to locate staff nearby to help you if you require 1:1 help.

We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our website (for example,

by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

Sharing your personal Information

We share your Personal Information with third parties to help us use your Personal Information, as described above. For example, we use Shopify to power our online store (you can read more about how Shopify uses your Personal Information [here](#)). We also use Google Analytics to help us understand how our customers use the Site (you can read more about how Google uses your Personal Information [here](#)). You can also opt out of Google Analytics [here](#).

Finally, we may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful requests for information we receive, or to otherwise protect our rights.

Behavioural advertising

As described above, we use your Personal Information to provide you with targeted advertisements or marketing communications we believe may be of interest to you. For more information about how targeted advertising works, you can visit the Network Advertising Initiative's (NAI) educational page [here](#).

You can opt-out of targeted advertising by using the links below:

- [Facebook](#)
- [Google](#)
- [Bing](#)

Additionally, you can opt out of some of these services by visiting the Digital Advertising Alliance's opt-out portal [here](#).

Do not track

Please note that we do not alter our Site's data collection and use practices when we see a Do Not Track signal from your browser.

Your rights

If you are a European resident, you have the right to access your personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Email info@elitetradingservices.com made out to Data Protection Officer.

Additionally, if you are a European resident we note that we are processing your information to fulfil contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including to Canada and the United States.

Data retention

When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

Changes

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

Minors

The Site is not intended for individuals under the age of 18

Contact us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please email us at info@elitetradingservices.com.

Terms and Conditions

YOU MUST READ ALL THE FOLLOWING INFORMATION BEFORE MAKING A PURCHASE. YOU MUST ALSO READ OUR RISK DISCLAIMER. NO REFUNDS WILL BE GIVEN ON ANY DEPOSITS OR PAYMENTS MADE!

Elite Trading Services are not regulated by any jurisdiction or governing bodies. We are a software development company and we never offer financial or trading advice. You should always look at our software for educational purposes and should demo before going live. Our software has to be manually turned on and set up by you as the responsible account holder.

We will never have access to your account, we will never send you signals or trades to copy. We will never have access to your portfolio or ever offer any financial advice or management. You are fully responsible for your account whilst running any of our software.

Although no experience is needed, having experience will be beneficial. There is no rush in currency trading and there are 1000s of scams out there. Luckily for you, we are one of the legit. But please make sure to read up on currency trading before purchasing any of our software ([Babypips](#) are a great place to start). And understand that there are risks involved and you can lose money. We will never manage your portfolio or give you advice or guidance so please do not request this. You should always seek professional help when it comes to taxes and incomes. When trading the currency markets or crypto (digital markets) your capital is at risk. You should only trade with funds you can afford to lose. There are no guarantees in trading.

In these terms “we”, “us” will represent Elite Trading Services. “You” will represent you as the customer. Please note as we are a global company, our website is translated automatically, therefore some spelling or grammar mistakes may be present. If you have any questions please don’t hesitate to contact us first, we will be more than happy to go through our terms and conditions and also provide a translated version.

Terms and conditions by using our products or downloading them you agree to the following breaking any of the following will terminate all support and legal action may be taking to claim losses or get information revoked:

Section 1 Our Business

1. We hold no responsibility for any damages caused by any file. Including monetary loss.
2. We hold no responsibility for any losses caused by trading with our software.
3. We hold no responsibility for any money lost for buying products or services related to our software, this includes prop fund challenges and VPS servers.
4. We do not offer any refunds at all due to the nature of the product.
5. We will never give out trading advice or financial advice.
6. We will never manage your portfolio or funds.
7. We will never request access to your funds.
8. We will never give you signals or trades to copy.
9. We will never share any of your personal information with any 3rd parties unless required by law.
10. Our staff and partners cannot be held responsible for any losses this includes any affiliation we have or crypto coins we may sell in a private sale.
11. We may use your personal details to locate staff nearby for meetings if safe to do so.
12. We hold the right to update these terms and conditions at any time.
13. We hold the right to remove you from any of our communities at any time. And terminate all support. This does not affect your rights. And no refunds will be given.
14. Please note our staff will not allow access to their personal social media so please do not ask or attempt to interact with them.

Section 2 Our customers

1. You are responsible for your own trading accounts.
2. You are responsible for maintaining and managing your trading accounts these include making any manual adjustments if needed as well as cutting losses.
3. You should have a figure in mind to cut losses to avoid losing all your capital.
4. Your money can rise as well as fall whilst trading and investing you should be fully prepared for losing all money invested.
5. You should only purchase our products if you fully know the risks involved with trading.

6. Only the person who purchases the software is allowed access to your set-up and private chat. We hold the right to refuse entry to any customers.
7. You must not attempt to shame us if you have run riskier than standard settings. This includes leaving a bad review to damage us.
8. In some circumstances, we may offer a funded trading account for customers. That when 100% has been made we then give full control to minus profit. We can withdraw this at any time. Even whilst trading if we decided to stop it. Funded accounts are not guaranteed. And are giving out of good faith.
9. You can only purchase our retail bots as an individual. For any businesses (including sole traders and self-employed) purchases you need to purchase the reseller license or white label version. All taxes are included for each country.
10. Our past results cannot guarantee future results and you should not purchase our software based on previous results.
11. You do not have permission to resell out software or sell signals generated from our software. This includes predicted trades.
12. Your personal details will be stored as long as you are an active customer. We may keep some details after for legal requirements. More can be found in our privacy policy.
13. All of the conversations that take place between you as the customer and us as a business will be recorded.
14. You must not run our software for a managed service.
15. You are entitled to run 4 different accounts with our software on each purchase. These must be all your accounts. These can be any mix of live and demo accounts.
16. You will be fully prepared to accept any losses due to market conditions and be aware that the software cannot be blamed for unpredicted movements.
17. We advise you to demo at least two months before using live funds. And sticking to the settings provided.
18. If you attempt to send on, rebuild, decompile or resell our software we will seek a legal charge of £100,000. This includes selling signals from our software.

Section 3 Our support

1. We will help you fully set up on a demo account only.
2. We will never ask for login details for your accounts.
3. We will always aim to answer any questions with 12 hours.
4. We will not tolerate any of the following: racism, harassment, threatening behaviour or rude/aggressive comments. All support will be terminated.
5. All support will be terminated if you are caught reselling or sharing our software. This is a ban on support for life. Even purchasing new bots or upgrades will not lift this support ban. If you have been banned and still purchase our software you will not get any support and won't be able to claim a refund. We may on a case by case basis lift the ban at our discretion.
6. Our support staff will never ask for payments over the phone or via crypto. All payments must be made through our secure payment via website or PayPal.
7. We are a software company and therefore our support is purely for our software, we will NEVER give trading advice. This includes any other settings that are not set out on our website or in this guide.

Our Community

1. All our community channels have clear written rules. If you do not know the rule please ask.
2. We hold the right to remove you for any reason at any time. And even buying a new bot will not allow you back in.

Our software

1. You will only run our software for personal use only. Unless a reseller or white label business customer.
2. You are fully responsible for your own software once downloaded.
3. Settings shared in this guide are to be used as guide settings on a demo account first. We do not provide trading advice or endorse any other settings that may be shared in the community.
4. If you are caught reselling any software we will take legal action to claim the money of a reselling license. This includes sending our software to someone else. This will also stop your software from working and the copies you have sent. We will also terminate all the support for a lifetime. Even if you purchase new software or update you will still not receive any further support.

5. Our software only runs on MetaTrader 4 on a computer. You must make sure you can run MT4 before purchasing our software. No refunds will be given if you can't run our software or download our software. Running a VPS is recommended.
6. Our software the Money Maker Pro has been used to pass FTMO multiple times. But this does not guarantee any future passes and you should not purchase based on previous successes.
7. NO settings will be shared for The Altum Range or Hedger Range. The bots are not retail and can take a while to get right.
8. Any results on social media shouldn't be the reason for purchasing. They could be running different settings to standard. We will try our best to acknowledge what settings are being used.
9. Lite bot is for LTC/USD only.
10. Gold Bot is for XAU/USD only.
11. Only our retail software (Moneymaker, Moneymaker Pro, Vici, ViciPro, Gold Bot and Lite Bot) have settings we can discuss all other products we do not give any settings or guidance.
12. Our software does not have a set amount of trades they must trade daily. The number of trades can vary. There is a chance you will see no trades if the market conditions are poor or if you have reached margin protection.
13. All information for our software is correct at posting. You should always check before purchasing.
14. Our software is designed to last and therefore should be looked at as long term investing.
15. ALL LIFETIME MEMBERSHIPS HAVE BEEN REVOKED.
16. You will not see the same trades as other customers. They may be very similar but due to lots of variables, no two traders will see the same. This includes any MyFXBooks that you see.
17. As we build our software for other companies there is a big chance you will come across software very similar to ours. We will never discuss these companies.

Demoing Our Software

1. All demos run from the start of the month to the end of the month. We can of course send out next month demo if you don't download it at the start.
2. Full support is given the same as any customer. We hold all rights to cancel support if any of our rules are broken.
3. We hold no responsibility for any losses that occurred during the trial period. YOU SHOULD ONLY DEMO.
4. We hold all rights to remove you from our community at any time.
5. Some areas in our private community will be locked to full license customers only.
6. If you are caught decompiling or trying to resell the trial we will seek legal action for £100,000.
7. NO REFUNDS ARE GIVEN. But in good faith, we will deduct the demo price off any full license.
8. We hold no responsibility for any trades that are open when the software expires. You should always demo first. You always have full control of your account and trades. If you change date settings the software may expire quicker.
9. If the month software expires before a full month is up based on when you downloaded then the next monthly software can be sent free of charge. This is based on a case by case.

Our Partners

1. Before using any of our partners you should read the terms and conditions and policies.
2. We hold no responsibility for any losses that occur due to one of our partners or any of our affiliates.
3. We hold no responsibility for anything that occurs once you click off our website to one of our partners.
4. If you receive a discount for using one of our partners and then do not use them we will request the price difference.
5. We do not offer any refunds on any crypto products purchased through us.
6. We do not offer any refunds on any products or services advertised by us.
7. Only software that is brought directly through us will be entitled for support.

Affiliating For Us

1. You will not pretend to be us to drive traffic to your link.
2. You will not use codes that represent us.
3. Your referral code must be unique to you.
4. You will not use paid advertising to promote your link.
5. You will not set up social media pages with our logos or posts
6. You will only be paid out if the customer first visited our website through your link. If they have previously been in contact with us no commission will be eligible.

7. The customer must be a new lead, existing customers won't be eligible
8. You will not offer customer support through yourself in order to gain sales.
9. Every referral will be looked at in detail.
10. Friends and family are more than welcome to use your code.
11. We hold the right to refuse any commission and change these terms at any time.
12. You can't use your affiliate code for yourself.
13. We can change your tier level at any time.
14. We hold the right to change the tiers at any time.
15. We can change your tier level at anytime
16. Our decision on payout is final.
17. KingSpudFX manages all affiliates. You will reach out to them with any issues.
18. You are not employed by ETS or KSFX and have no contract in place.
19. You are responsible for your own taxes
20. Your role is to simply drive traffic to our website and you are rewarded for that. **YOU MUST NEVER SAY YOU ARE STAFF OR GIVE ADVICE.**
21. We hold the right to refuse any payment invoiced by KSFX
22. By signing up you agree to all these rules.
23. You as an affiliate are responsible for your own tax

Our business solutions

1. If you become a reseller you must not sell our products cheaper than our website.
2. You must not attempt to decompile our software all support will be terminated if we believe you have. And legal action may be taken.
3. You must give us credit for our software unless you sell our white-label version.
4. You must not present yourself as staff or partners to us.
5. All deposits and all payments are non-refundable.
6. You will get 3 revisions unless stated otherwise for white-label or custom software.
7. You can brand the white-label software as your own, white-label must be sold at minimum the same as our list price if you want our continued support.
8. For white-label software, there is no license agreement once you have purchased the software it is fully yours for life.
9. No refunds on software will be given.
10. You accept your software or reselling our software we will hold no responsibility for any losses for you or your clients. Full responsibility will be on you.

Please note we take privacy very seriously we will never disclose any relationships with companies we have created software for. There is potential for you to buy the same or very similarly software from multiple companies. We hold the rights to not disclose based on GDPR.

VIP's

1. We can withdraw you as a VIP if you break any of our rules.
2. You can withdraw yourself at any time.
3. You must have a minimum account balance of £5,000 to start with it then must stay above £3000 at all times to qualify for the lot rebate.
4. A rebate will only be given on a full standard lot traded.
5. Discounts can only be used for you. If we find they are not we will remove you from being a VIP and may seek legal action to claim the money back.
6. Lot rebate is paid monthly.
7. VIPs are managed by KingSpud FX

Refund Policy

Due to the digital nature of our files. We, unfortunately, offer **no refunds**. This is because the file can be copied and sent on.

Under no circumstances can we offer a refund. So please make sure you are fully happy before purchasing. And fully understand the risks that are involved with trading. We can only offer support on our software and no trading advice so please do not purchase if you are looking for trading advice.

You can always contact us for any return question at info@elitetrading-services.com.

Damages and issues

If the EA is not working we will give full support to ensure it is working. As long as the EA enters one trade we class it as working. We have never had a damaged EA!

Recommended Broker – [EagleFX](#)

By joining Elite Trading Services you have complete freedom when it comes to selecting a broker (as long as they offer 1:500 leverage). However, we have decided to form a partnership with, what we believe is one of the best brokers out there – [EagleFX](#).

[EagleFX](#) is a preferred broker of thousands of traders from around the globe as they provide:

- Optimal Trading Conditions via Institutional Grade Liquidity
 - EagleFX partners with many of the top investment banks and dark pool liquidity execution venues to ensure that their clients always have access to the best trading conditions. These connections ensure that you'll always have access to the tightest spreads and best pricing.
- Ultra-Fast Execution
 - EagleFX always uses Straight Through Processing (STP), which means that each and every trade is completed directly, with no dealing desk, no re-quotes, and no possibility of price manipulation. Aggregation is used to ensure that you always receive the best possible pricing. To put it simply, each time you trade, their system compares the rates of each being offered by each of their liquidity providers and locks in the very best option. This entire process takes place within a mere fraction of a second!
- Dedicated Client Support
 - EagleFX is committed to stellar customer service that helps to set them apart from the rest. Not only do they offer support 24-hours a day, 7-days a week, but they also provide multiple ways for you to contact them. Whether you need help with creating an account or have questions about a specific trade, they are always there to help.
- 24/7 Trading Opportunities
 - Trade a variety of assets at EagleFX and take advantage of uninterrupted 24/7 trading.
- Same Day Withdrawals
 - EagleFX prides itself on processing withdrawals within the same day to ensure you have rapid access to your funds.

As part of our partnership, we are pleased to offer you a 15% discount on any EA or software if you open your LIVE account [here](#)!

Please note, if you receive a discount for using one of our partners and then do not use them we will request the price difference to be settled directly to us. Support and access to our Trading Community will be suspended until the payment has been received.

Affiliate for Us

Anyone who knows us here at ETS, knows our customers come first! All staff use our bots and make money. Hence why we are never pushy in sales. Either somebody wants to join the Elite or they don't! With more proof than anyone should need some people will just always simply miss out!

As we want to spread the news of a fully legit, profitable and working trading software, we have now got an improved affiliate programme rewarding those who want to help us change the retail forex game! Yes, we are taking over! And yes, we will make sure signals scammers are taken down!

To help make our affiliate programme even better we have teamed up with [KingSpudFX](#) (KSFx). They will be the hub of all affiliation operations. They will be in charge of managing all affiliate.

When giving out your code, the user will enjoy 10% off and You will then receive a commission payment as discussed with KSFx.

Entry-level affiliates will receive a 10% commission but if you have a large social media following or customer base please speak to KSFx about bespoke affiliate packages.

The commission is based on the price paid by the customer (after their discount is applied). **All commission is payable at the end of the calendar month via Paypal/BACS or Bitcoin.**

If you're interested and want to know more speak to KSFx [now!](#)

You can sign up [here](#) – it provides you with access to an app where you can track how many people click through on your link and how many sales have been made!

Contact Us

Want to know more or have a question?

The quickest way to contact us is through our telegram support team which is open 24/7.

[Click here for direct support!](#)

All our staff are fully trained on all our software and part of the contract of employment is they have to run at least one live account. This means you are talking with real traders who use our software and invest their money as well.

Our live chat is available from 10 AM to 12 PM, 7 days a week.

Our support via phone is for new customers only or existing business clients.

This line is open from 10 AM-4:30 PM Monday to Friday.

Or you can simply fill the contact form on our website and someone will be in contact within 24 hours. Please only use one method of communication at a time as this can involve duplicate tickets causing longer waiting times.

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