

FURNITURE AND FLOOR REPAIR KIT INSTRUCTION MANUAL

SAFETY WARNING!

Keep this product in a safe place, out of reach of children. Do not consume it or allow it to come into contact with your eyes. Follow the instructions provided to ensure proper application. This product may cause irritation to sensitive skin. Wear plastic gloves during use and to wash hands thoroughly with soap and water afterward.

III STEP BY STEP INSTRUCTIONS

Follow these steps to apply the Furniture and Floor repair kit to the damaged area:

1. For Surface scratches, cracks, chips, holes and knots; carefully remove any splinters and paint chips. Use a damp cloth to clean the area and remove any debris. Let it dry completely before proceeding with the next steps.

NOTE: You will need to use the wood putty if the cracks, chips, holes or knots which you are trying to repair is wider than 0.25 inches. Use just enough amount of wood putty and knead it until the color becomes uniform. After 2 minutes of kneading, apply the putty by pressing firmly and evenly on the affected area. Avoid creating bulges as this might cause the putty to be dislodged.

For a smooth finish, you can rub the area with damp cloth before the putty hardens. You can drill, tap or sand the affected area approximately after an hour or once the wood putty completely dries.

2. A color repair compound is provided to make the repaired area blend-in better. Use the mixing guide to prepare the desired color in the empty mixing cup. Apply the color mix on an inconspicuous area of the actual item to be repaired to achieve the best possible color match evaluation.

3. Apply the repair compound to the damaged area. Start with applying it along the edges and work from the outside to the center. Use the spatula for larger applications and brush for surface touch ups. For surface scratches, apply a thin layer of the mixture to the damaged area.

4. Depending on the thickness of the application, allow 6-12 hours for the repair compound to dry. After the first application has dried, apply additional layers if necessary.

PREQUENTLY ASKED QUESTIONS

The color mixture did not match my repair

Every repair is unique, and we know that color matching can be challenging. Please email help@fortivoshop.com with a picture of your repair project and our repair experts will give you personalized advice and color matching tips.

I am not sure if I need to use the wood putty

The wood putty is used on cracks, chips, holes and knots which are deeper or wider than 0.25 inches. You may apply the repair compound directly on light surface damage such as scratched areas without the need for the wood putty.

I made a mistake and want to start over

You can use a wet cloth or paper towel to wipe off the repair compound. If the compound is dry, you can rub the area with hot soapy water and cotton pads. Alternatively, you can also use sanding, drilling or tapping methods.

I need a matte or shiny finish

The correct sheen is almost as important as the correct color. For a matte finish, carefully rub the repaired area with steel wool pads. For a glossy finish, use varnish or clear lacquer once the putty or repair compound completely dries.

I ran out of repair compound but my repair is not completed

Your repair kit includes 10 base colors to give you maximum flexibility to match any color, but we also want to minimize the waste. Although the repair compounds included in the kit are sufficient for most common repairs, every repair is unique. If you need more repair compound to complete your repair, please email **inquiry@fortivoshop.com** and we will help.

Experiencing another issue?

As a small family business, we take pride in our exceptional customer service. We strive to ensure every restoration meets your satisfaction. If you have any issues with your repair kit, please email **inquiry@fortivoshop.com**, and we'll make it right.

Interested in posting a product review?

We appreciate your feedback! Your review is invaluable to us. Thank you for taking the time to share your experience. **To post your review, visit amazon.com/ryp and <u>www.fortivoshop.com</u>**

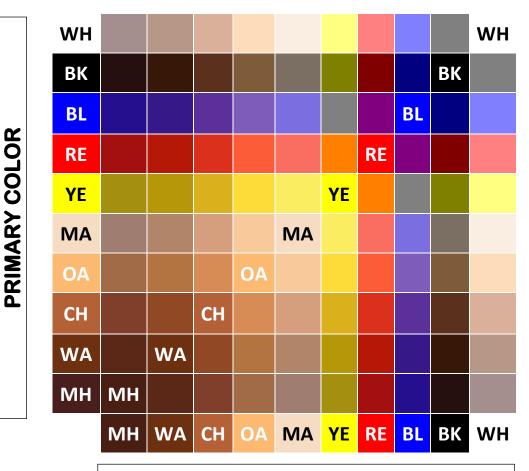
Visit our Resource Center to access detailed repair videos, ebooks, and more. Visit https://fortivoshop.com/pages/resources, or simply scan the code using the camera on your phone! **Need help on color match?** Snap a photo with your phone and send it to **inquiry@fortivoshop.com**. Our awesome customer service team will help you out.

COLOR MIXING GUIDE

Our kit comes with the most common colors for repair projects but you can use the color mixing guide below to create a custom color.

- 1. Use the color mixing grid to identify the right color that matches your floor or furniture that you are trying to repair
- 2. Follow the grid horizontally to the left to look up your primary color
- 3. Follow the grid vertically to the bottom to look up your secondary color
- 4. Use the empty mixing jar and start by adding your primary color to it first. Gradually add your secondary color till you get the exact match. Make sure to mix the colors well every time to add any color to the mix.
- 5. You can adjust the tint of the color by adding small amounts of black or white. Add very small amounts of black gradually as sometimes it can overpower the mix.
- 6. Apply the color mix on an inconspicuous area of the actual item to be re-dyed to get the best possible color match evaluation. Allow it to dry before evaluating the color match. Note: Colors will dry slightly darker than they appear when wet.
- 7. Clean the spatula after each use and between color changes. Wash your brush with water after you have finished a layer of repair otherwise it will dry hard

If you have any difficulties with color matching, please send us a picture of your repair project to <u>inquiry@fortivoshop.com</u> and a repair specialist will respond to you within 24 hours.



SECONDARY COLOR

WH	WHITE
BK	BLACK
BL	BLUE
RE	RED
YE	YELLOW

MA	MAPLE
OA	ΟΑΚ
СН	CHERRY
WA	WALNUT
MH	MAHOGANY