# Lifeblood Teams **Member Guide**

Website self-serve



#### WHAT CAN I DO ONLINE?

#### Book and manage

Make, change or cancel blood donation appointments.

#### Check

Discover if you could be able to donate

#### Update

Change your details, including which Lifeblood Team you're in.

#### See

View your donation history and personal health statistics.

#### Track

See your team's tally, compare tallies and find information about blood drives.

## How to join a Lifeblood Team

To ensure your blood donations count towards a team's tally, you need to create an online donor account and join the team.

#### **STEP 1**

#### Register

If you don't already have one, register an individual account or log in at lifeblood.com.au.

Login / Register Click on the of the homepage to start.

button at the top right

You don't need to have donated yet to do this.



#### **STEP 2**

Once logged in, go to the My details menu at the top and click Manage Preferences.

#### ÷ Australian Red Cross Log out Book now Home Appointments FAQs Contact us My details Teams Manage details Manage preferences HiMac Donation history Health statistics Thanks for maki My enquiries Change password



Donor centre @

Lifeblood team @

Lifeblood Gifts @

Brisbane Donor Centre

Lifeblood Gifts Opt In:

Yes O No
Lifeblood Gifts Progress Tally

Australian Red Cross Lifeblood Donor Experience

#### **STEP 3**

Next to the 'Lifeblood Team' heading, start typing your team's name into the box. When your team appears in the list, click on it and press enter.

#### **STEP 4**

At the bottom of the page, click Save updates.

#### SAVE UPDATES

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#### How to reserve a team booking

To do this, you need the email or team booking link sent to you by your Lifeblood Champion for that specific group booking.

If you don't have the email or team booking link, ask your Champion to send it to you.



#### **STEP 1**

Click on the booking link from your team Champion, (this may have been provided in an email or shared through another communication platform).

Then log in or set up a new account.

If you created a new account, you need to click on the 'pick a time' or team booking link again to view the appointment times reserved for your team.

Australian Red Cross	B Home Appointm	nents FAQs	Contact us	My details	Teams		Log out	Book now	
	Reserve appointment	*		Check eligibility	>		Confirm appointment		
	Reserve your appointment by selecting a time slot from the below team booking:								
	Lifeblood Team:	d Cross Lifeblood Donor Experience							
	Booking Date:	ctober 2024							
	Location:	or Centre							
	Time		Appointment Ty	pe					
	10:00 am		Whole Blood			Select			
	10:00 am		Whole Blood			Select			
	10:15 am		Whole Blood			Select			
	10:15 am		Whole Blood			Select			

#### **STEP 2**

Click Select on your preferred appointment time from the list available.

Time	Appointment Type	
10:00 am	Whole Blood	Select
10:00 am	Whole Blood	Select

# Appointments FAQs Contact us My details Teams Log out Book now Image: Contract us My details Teams Contract us My details Teams Contract us Book now Image: Contract us Image: Contract us My details Teams Teams Contract us Book now Image: Contract us Image: Contract us Image: Contract us Image: Contract us Contract us

donate. Answer a few quick questions to find out if you're eligible to make an appointment.

> Donation Type : Whole Blood Donation Centre : Brisbane Donor Centre Donation Date & : 10:00 AM, Thursday 31 October 2024 Time

#### Please select at least one option

Home

- Having or had a coronavirus vaccination?
- Have you been unwell in any way lately?
- In the last 3 months, have you engaged in at-risk sexual behaviour?
- Have you had an operation or surgical procedure in the last 6 months, or are you planning on any in the 3 months after your donation?
- Are you pregnant, or have you been pregnant in the last 9 months?
- Are you taking antibiotics?
- Have you (or will you have) any dental work in the week before your donation?
- Have you had a tattoo in the 4 months before your donation?
- Have you had a piercing in the 4 months before your donation?
- Have you been outside of Australia in the 4 months before your donation?
- None of the above apply to me

RESET

CONTINUE

#### **STEP 3**

Read the Check eligibility options and tick any that apply to you. If no options apply, tick the last option: None of the above apply to me.

Click Continue.



#### **STEP 5**

**STEP 4** 

You can view your appointment details online or add it to your preferred calendar. You can also share it to Facebook and encourage others to donate too.

Tick the box to confirm if it's OK for your Champion to

see your name against that appointment time.

Review the appointment details and click Confirm.





## Thanks for giving life

A hole in her heart meant Sienna needed open heart surgery (and plenty of blood transfusions) when she was just two years old. Now she gets to play and run around with all the other kids.