

VLCC *Luxe*





At VLCC Luxe we are committed towards delivering wellness, forever beauty, health, and safety to all our patrons.

We follow hospital level safety protocols that have been designed in collaboration with medical professionals and disinfection experts to ensure you have a safe and luxurious experience.



ARRIVAL PROTOCOL

- ✿ All guests undergo a mandatory contact-less temperature check.
- ✿ Guests are offered face masks on request.
- ✿ Complete Sanitization is done at entry.
- ✿ Sanitized shoe cover dispenser dispenses sanitised shoe covers to ensure safety.
- ✿ Safe distancing is facilitated .
- ✿ Reduced to no wait time upon arrival for service. The mandatory guest details for registration are requested in advance through a digital medium. Pre-registered guests are immediately escorted for the service.



CLINICALLY CLEAN SERVICE DELIVERY

- ❁ Completely sanitised and sealed disposables are used, indicative of zero chances of contamination.
- ❁ All safety procedures and stringent deep-cleaning is done after every service.
- ❁ Advanced technologies are used to achieve clinically clean standards.
- ❁ High-touch surfaces are sanitised on a frequent basis using hospital-grade disinfectants as recommended by World Health Organisation (WHO) and Ministry of Health and Family Welfare (MoHFW).
- ❁ Physical collaterals have been replaced with digital communications accessible through a QR code in service rooms.

- ❁ Thorough sanitisation of all equipment's & tools before and after use, with hospital-grade disinfectants as recommended by World Health Organisation (WHO) and Ministry of Health & Family Welfare (MoHFW) is done for your safety and wellbeing.
- ❁ Detailed hygiene guidelines are followed across all touchpoints for your safety.
- ❁ Rigorous processes and hygiene protocols for washroom safety.
- ❁ Sanitising stations are placed in all common areas.
- ❁ Tables and chairs are duly sanitised after every use.
- ❁ Contact-less ordering through e-menus supported with digital billing via online payments options.
- ❁ Day end fumigation of the entire clinic is done to ensure a safe environment.



ASSOCIATE JOURNEY

- ✔ Daily temperature checks.
- ✔ Detailed family history taken and health checks done by Inhouse Doctor everyday to mitigate any chances of infection.
- ✔ Mandatory hygiene kits for all associates.
- ✔ Regular sanitisation protocols at all touch points.
- ✔ All associates undergo a certified hygiene training programme.
- ✔ Remodelled rostering and shift protocols for safe distancing.
- ✔ All associates are 100% vaccinated against covid -19.




RESPONSIBLE LUXURIOUS WELLNESS


Delivering world-class affordable luxury experiences in wellness & aesthetic dermatology which addresses the needs of looking and feeling good through responsible practices which are in harmony with the environment and society.

We look forward to hosting you at VLCC Luxe .

FOR MORE DETAILS CONTACT US

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TRANSFORMING LIVES

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