



I. TRADITIONS' WARRANTY PROTECTION

Thank you for purchasing the Traditions muzzleloader. Quality, pride and old world craftsmanship has gone into your new Traditions muzzleloader. We work hard to provide the best value and performance possible, we back it up with a limited lifetime warranty. Should you ever experience mechanical difficulty with your new Traditions firearm, be assured that we are staffed and equipped to correct it quickly. Your satisfaction with your firearm is very important to Traditions.

PLEASE HELP US SERVE YOU BETTER

In the event you should have questions pertaining to the function or performance of your new Traditions firearm please visit our website to get answers to the most commonly asked questions. Log on to www.traditionsfirearms.com where you will find the FAQ's page. This page will get you fast access to trouble shooting solutions.

If you do not find an answer to your specific question on the FAQ page of our website please feel free to email through the website at: info@traditionsfirearms.com and a qualified member of our team will respond to your individual question as quickly as possible. If in the event you still need assistance please do not hesitate to contact Traditions and a member of our Customer Service Department will be happy to assist. In the unlikely event you need warranty service on your new firearm; we need your help to get the work done right and without delay. It's as easy as dropping us a note or picking up the telephone. For your convenience Traditions engraves the caliber, serial number and model name on each barrel or frame. Take note of this information, record it on the warranty page in this manual and be prepared to state it when contacting the Traditions Customer Service Department with your questions.

Contact Traditions at 860-388-4656, tell us what problem you are experiencing and we'll get busy to remedy your situation. Help is just a phone call away should you experience a problem. Simply follow these four simple steps and we'll get your firearm back in perfect working order in the shortest possible time.

1. Do not return your firearm to the dealer. You can save time by following the steps outlined below.



2. Do call us and describe the problem. Chances are we can either guide you to a solution right over the phone or when possible send you the parts you need to correct the problem.
3. Should your gun need factory service, we will give you instructions about where to ship it and issue you a Return Merchandise Authorization number.
4. We will inspect your firearm and make necessary repairs that are covered under warranty.

Often we can help you by phone, call before you return your

Traditions firearm for service. Good Shooting!

(860) 388-4656

Important: All firearms must have a factory issued Return Merchandise Authorization number (RMA#) before returning to Traditions for warranty service.