

smrtmugg CREATE¹

Instruction Manual



SmrtMugg Create
Heated Travel Mug 14 oz. (414mL)
www.smrtmugg.com

About your SmrtMugg Create

We developed the SmrtMugg Create to be the ultimate desktop companion for the busy professional, or creative.

The SmrtMugg is a heated coffee mug with a built in battery, and adjustable temperature. The problem with a regular coffee mug, is that only the first couple of sips are at the right temperature. Every sip after that gets colder and colder, and therefore less enjoyable. It has been proven that coffee tastes better at the perfect, hot temperature. It also keeps the original aromas and notes of flavor if you keep your coffee at the perfect drinking temperature. Not to mention the invigorating feeling of a sip of coffee at the perfect hot temperature on a cold winter day. Now you can have that incredible feeling all day long! We know your life is busy. There's no need to keep running back to the microwave all morning to reheat your coffee. Not to mention reheating coffee ruins the original flavor profile.

With the SmrtMugg Create, you can keep your coffee hot, and your phone charged and out of the way so you can focus on doing your best work.

Unleash the full flavor and aroma of your coffee by taking every sip at the idea temperature.

That's the SmrtMugg Mission!

Product Details

Model: SmrtMugg Create 14 oz.

Size: 3.5" x 5"

Weight: 0.9 LB (409 Grams)

Battery Life: Up to 4 hours with cover

Capacity: 14 Oz. (414 ML)

Temperature Range: Up to 149°F (65°C)

Charging: Can be charged by placing the mug on the included wireless charging mat, or by plugging in to the USB-C port on the back of the SmrtMugg

Battery Size: 10,000 mAh

Waterproof Level: IP67

Made in China

Contents: SmrtMugg Create, BPA-free cover, charging cord, dual wireless charging pad, user manual.

Hand Wash Only, DO NOT Microwave.

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Operating Instructions

1

To turn on, press both the + and the - button at the same time until the temperature display comes on.



2



This will turn on the mug and activate the heating element.

3

To set your desired temperature, simply press the + or - button until your desired temperature is set.



4



Then the display will switch back to show you the current temperature of the liquid inside the mug.

It will keep heating until it gets to your desired temperature. (Note: for ideal operation, use the included cover with the mug. If you use the mug without the cover, this will decrease the battery life and the max ability to heat the liquid contents)

Please note the SmrtMugg Create is not designed to heat up cold liquids. It is designed to have hot coffee or tea poured in, and then to maintain that temperature. Heating cold liquid will drastically reduce the battery life of the SmrtMugg.

Battery Display

On the left side of the display screen is the battery life meter.

This will be displayed all throughout the use of the product.

Low battery warning: When the display is down to 1 bar and is flashing, this is a warning for low battery. The mugs battery life will soon run out. Please charge soon.

While charging, you will see the charging animation (all 4 battery bars will flash to indicate charging has started) and then the charging bar will blink to indicate current battery level.

Charging

You can charge your SmrtMugg Create in 2 ways. You can always set your SmrtMugg Create on the included wireless charging pad to charge. Or you can use the USB-C port on the back of the mug to charge using the included charging cable. This charging cable needs to be plugged in to a charger (charging brick) and then into a wall outlet. For the best charging performance, charge via the USB-C port and plug into an 18W USB-A charger. This will charge your SmrtMugg Create in approximately 5-6 hours. The included wireless charging pad will charge in approximately 10 or so hours.

Battery Life

The SmrtMugg Create is designed to be used with the included lid. If you decide to use the SmrtMugg Create without the included lid, please realize this will decrease the battery life due to the heat loss through the top of the mug. Battery life depends upon many factors, including but not limited to: initial temperature of liquid at pour, lid being in use or not, ambient temperature of the room, temperature set on the mug, frequency of drinks, how often the lid is being opened and closed, etc...

The battery life of the SmrtMugg Create is advertised as 4 hours long. This is based off of our internal testing, using a temperature of 130°F, and with the lid on the mug. If you increase the temperature of the mug, the battery life will be less than 4 hours. If you lower the temperature, you will experience better battery life.

If you use your SmrtMugg Create without the included lid, you will still likely experience a battery life of approximately 2 hours at 130°F (with an initial liquid pour exceeding this temperature). Without the lid on the mug, coffee will be limited to a temperature of around 130°F-135°F. At this temperature the coffee loses heat to the air outside of the mug as fast as it is being heated. If you like your coffee at higher temperatures, such as 140°F-149°F, you will need to keep the lid on the mug to achieve these temperatures. The lid acts as an insulator to help the mug warm your drink to these higher temperatures.

Lid

The lid is designed with a very tight seal to keep it from leaking or spilling.

When putting the cover on the mug, it is important that the lid is in the open position while doing so. Once you push the lid onto the mug, then you can slide the mug cover to the closed position for a tight seal.

The lid can be washed on the top rack of the dishwasher (the mug itself needs to be hand-washed only and is not suitable for the dishwasher or microwave).

If needed, you can carefully pop the slider free from the lid to clean underneath, or simply put the cover in the dishwasher to clean the hard to reach areas of the cover.

Cleaning

The SmrtMugg Create needs to be hand washed. It is not approved for the dishwasher or microwave.

Please make sure to clean your SmrtMugg thoroughly after each use. Use warm, soapy water and a soft-bristle brush for cleaning. Use only mild cleaners, and avoid cleaners with bleach, chlorine, or abrasives.

Make sure your mug is completely dried before you begin to charge it. Any moisture on the bottom of the mug, or on the surface of the wireless charging pad will damage both the mug and the charger and is not warranted. Although the mug is waterproofed, try to avoid getting water or moisture into the charging port. If any water gets in the charging port, it is important to make sure the port is completely dried before you begin charging via the USB-C port. This can be done with a drying towel, or by gently blowing into the charging port to expel any moisture droplets and then letting the port dry.

Safety

Please use caution while using your SmrtMugg Create. This product contains a powerful heating element. Never touch the bottom of the inside of the mug while it is on.

Please exercise extreme caution while using this product. It is designed to keep your coffee or tea at a hot, and drinkable temperature. Please be very careful not to spill the hot contents of the mug. We have provided a lid for your safety.

Please keep this product out of reach of children, and always use extreme caution while using your SmrtMugg.

About Us

SmrtMugg is a small family-owned company in the Mid-West, where the winters are cold and hot coffee is an absolute necessity. One day while drinking the first sip of a hot cup of coffee, we thought, why can't we keep this feeling going throughout the entire cup of coffee? Why do I always have to run to the microwave 2 or 3 times before I can finish a single cup? There has got to be a better way! That's how the idea for the SmrtMugg was born. We currently have 4 models of SmrtMuggs on the market, with more in active development. We would love for you to visit our website to check out the other products we offer!

www.smrtmugg.com

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