

# RETURNS/EXCHANGE FORM

## RETURNS POLICY FOR THE UK ONLY

Your order can be returned for a full refund or exchange (where stock available) within **14** days. All items must be returned in an unworn (re-saleable) and unwashed condition with the correct invoice, packaging and swing tag still attached. Any damage will be deducted from the refund.

If you return your purchase by post or courier after the periods outlined above (with the exception of faulty or damaged goods), we reserve the right not to offer you a refund. We may instead return your purchase to you or give you a credit note.

### RETURN TO;

You can return your item(s) via Royal Mail (or other courier). We highly recommend using a tracked service and keeping your receipt/proof of purchase as we are not liable for undelivered/lost returns. You are welcome to send back 2nd class, to keep the cost down. Please use the CSM Returns address here

Jumper 1234 Returns  
CSM Logistics South East  
Unit 20 Rotherhithe Business Estate  
214 Rotherhithe New Road  
London SE16 3EH

### PLEASE FILL IN:

NAME \_\_\_\_\_ ORDER NUMBER \_\_\_\_\_

REASON CODE: **01** TOO SMALL / **02** TOO BIG / **03** ARRIVED DAMAGED / **04** WRONG ITEM / **05** TOO LATE / **06** CHANGED MY MIND

PRODUCT NAME/CODE	SIZE	QTY	REASON CODE	EXCHANGE	REFUND
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### EXCHANGE ITEM(S) REQUESTED

PRODUCT NAME/CODE	SIZE	QTY	PRICE
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