



PREMIUM QUALITY, FIREPROOF SURGE PROTECTION

Traditional surge suppression products use standard MOV (Metal Oxide Varistor components). This product incorporates the most advanced surge protection technology that provides MAXIMUM SURGE PROTECTION. The MOV's in this product are encased in a ceramic casing and are capable of suppressing more energy and dissipating heat faster than traditional surge protectors. More importantly the ceramic casing is fireproof and capable of preventing fire during abnormal surge conditions, ensuring home and office electronics are protected.

ORDERING INFORMATION

Model Number	Description
TS1205 182SP-US-12U2P-PA8WP	12 Outlet Surge Protector, 2 USB Port (2.4A), 3420J, 8 ft. Cord, White
182SP-US-12U2P-PA8BP	12 Outlet Surge Protector, 2 USB Port (2.4A), 3420J, 8 ft. Cord, Black



INTRODUCTION

Thank you for purchasing this TrickleStar® product. This Surge Protector provides 12 outlets with high quality surge protection.

INSTALLATION REQUIREMENTS

Power Connections	The Product must be installed correctly according to the National Electric Codes (NEC) 2014. The Product must be properly grounded.
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PRODUCT OVERVIEW

Surge LED	When illuminated, it indicates that the surge protection is OK. If this LED is OFF, the Product was sacrificed to protect your devices and must be replaced.
Ground LED	When illuminated, it indicates that the Product is correctly grounded. If this LED is OFF, surge protection will not work and your equipment will not be protected. Please arrange to have a licensed electrical contractor check the grounding on the receptacle.

PRODUCT WARRANTY

TrickleStar warrants to the original purchaser of the TrickleStar Product for '10 Years', that the Product shall be free of defects in design, assembly, material, or workmanship, and will repair or replace, at its option, any defective product free of charge.

10 YEAR SURGE WARRANTY

If the Product is damaged by an electrical surge within 10 years of the date of purchase, TrickleStar will replace the unit or refund the original purchase price at TrickleStar's discretion. The Customer shall pay for the return of the damaged unit to TrickleStar and TrickleStar shall pay for the shipment of a replacement unit.

CONNECTED DEVICE WARRANTY

TrickleStar will repair or replace, at its option, any devices which are damaged by a transient voltage surge/spike or lightning strike, (an "Occurrence"), while properly connected through the TrickleStar Product to a properly wired AC power line with protective earth.

This Connected Device Warranty is a Limited Warranty, subject to the limitations and exclusions set forth herein. TrickleStar will repair or replace the damaged connected devices, at TrickleStar's option, an amount equal to the fair market value of the damaged devices or the original purchase price of the devices, whichever is less, up to the maximum amount set forth below:

Models TS1205, TS1209 up to a maximum of \$500,000

The fair market value of the devices shall be the current value of the devices specified in the most recent edition of the Orion Blue Book online on www.usedprice.com.

TrickleStar reserves the right to review the damaged Product, the damaged devices, and the site where the damage occurred. All costs of shipping the Product and the damaged devices to TrickleStar for inspection shall be borne solely by the purchaser. TrickleStar reserves the right to negotiate the cost of repairs. If TrickleStar determines, in its sole discretion, that it is impractical to ship the damaged devices to TrickleStar, TrickleStar may designate, in its sole discretion, a repair facility to inspect and estimate the cost to repair such devices. The cost, if any, of shipping the devices to and from such repair facility and of such estimate shall be borne solely by the purchaser.

Damaged devices must remain available for inspection until the claim is finalized.

Whenever claims are settled, TrickleStar reserves the right to be subrogated under any existing insurance policies the claimant may have.

All above warranties are null and void if:

- The Product in use during the occurrence is not provided to TrickleStar for inspection upon TrickleStar's request at the sole expense of the purchaser.
- TrickleStar determines that the Product has not been installed in accordance with the Installation Requirements, altered in any way or tampered with.
- TrickleStar determines that the damage did not result from the occurrence or that no occurrence in fact took place, the repair or replacement of the damaged devices is covered under a manufacturer's warranty.
- TrickleStar determines that the connected devices were not used under normal operating conditions or in accordance with any labels or instructions.
- The Product is not plugged directly into a power source.
- The Product is "daisy-chained" together in serial fashion with other power strips, UPS, other surge protectors or extension cords.
- A three-to-two-prong adapter is used.
- The product is not used indoors. This product is not for use with aquariums and all other water-related products. Use only indoors and in dry locations.
- It is determined that damage is due to an electrical brownout or blackout.

The TrickleStar Connected Device Warranty only protects against damage to properly connected devices where TrickleStar has determined, in its sole discretion, that the damage resulted from an occurrence, and does not protect against acts of God (other than lightning) such as flood, earthquake, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (i.e. brownouts or sags), non-authorized program, or system devices modification or alteration.

This warranty contains the sole warranty of TrickleStar, there are no other warranties, expressed or, except as required by law, implied, including the implied warranty or condition of quality, merchantability or fitness for a particular purpose, and such implied warranties, if any, are limited in duration to the term of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

In no event shall TrickleStar be liable for incidental, special, direct, indirect, consequential or multiple damages such as, but not limited to, lost business or profits arising out of the sale or use of any Product, even if advised of the possibility of such damages. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitations may not apply to you.

This warranty is valid only for the original purchaser of the product. All damage claims against the product must be made within 30 days from the date of the occurrence and must be accompanied by a receipt for the damaged devices or the warranty is void.

Warranty is valid in US and Canada. If purchased through an authorised local reseller in the country where the claim is made. To file a claim you must take the following steps:

MAKING A WARRANTY CLAIM

Go to: <https://www.tricklestar.com/supportcenter/knowledge-base/warranty-claim/connected-warranty-claim.html> and print our claim form and email it to warranty@tricklestar.com. Call our toll free number: 1-888-700-1098 from 8:30 a.m. to 5:00 p.m. EST Monday through Friday and speak with Customer Service Representative.

Provide the following information:

- Product part number of the Product.
- A list of the devices that was connected to the Product at the time of the occurrence.
- A list of the devices that were damaged during the occurrence and the extent of the damage.
- The date of the occurrence.
- Where you purchased the Product.
- When you purchased the Product.
- A copy of original receipt.

A Customer Service Representative will then instruct you on how to forward your devices, receipt and Product in use during the "occurrence" and how to proceed with your claim.

DO NOT DISPOSE IN DOMESTIC HOUSEHOLD WASTE.

To return unwanted products, contact the manufacturers website shown on the product or your local sales office or distributor.

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