



Name:

Order Number:

Email:

Date:

If something is not quite right with your order you can return it within 28 days of delivery.

Please see our full returns policy before returning any items

Vault reserve the right to refuse any returns that are not in line this policy. Returns that do not follow this policy will be offered the opportunity to pay £5.99 for item(s) to be shipped back to you, or for your item(s) will be disposed of within 7 days of refusal notification.

<https://www.vaultmenswear.com/policies/refund-policy>

BARCODE	DESCRIPTION	SIZE	QTY	REFUND	ARE ORIGINAL TAGS ATTACHED?	IS THIS ITEM UNWORN?

Please note, if your item does not have original labelling attached or labelling has been removed at any point it is not eligible for retrun and will not be refunded

RETURNS KEY - Please circle relevant options	SEND RETURNS TO:
1 - Too Big 2 - Too Small 3 - Doesn't suit me 4 - Changed mind 5 - Incorrect item received (please explain) 6 - Looks different to image on site 7 - Quality issue/Faulted (please explain)	Vault Returns 32 Upper North Mall Frenchgate Centre Doncaster South Yorkshire DN1 1LJ United Kingdom
	QUESTION? Email: info@vaultmenswear.com Phone: 01302 965980

OTHER / COMMENTS:

IMPORTANT NOTES

Please ensure all returned goods are well packaged, to avoid any damage during transit.

Please ensure all footwear boxes are covered by a protective outer layer do not apply any stickers or shipping information directly to any footwear boxes.

Please ensure all return packages are sent with a trackable, insured service, as we do not take any responsibility for items damaged or lost in the return transit and shall not be refunded.

Please remember to keep your proof of postage until you receive refund confirmation from Vault.

Returns are normally processed within 2-5 working days of us receiving your return.