

ERA PROTECT

SERIOUS ABOUT SECURITY

Unique Doorbell
ID:



WI-FI VIDEO DOORBELL
QUICK START GUIDE

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ABOUT YOUR WI-FI VIDEO DOORBELL

See and talk to whoever is at your door, from anywhere on your smartphone or tablet. Your ERA Protect Video Doorbell alerts you when someone has pressed the doorbell, or when motion has been detected. You can watch live and review stored recordings from the ERA Cloud.



SAFE & SECURE

Your doorbell power source has protected wiring so that it is safe from weather or tampering. Even if your doorbell is vandalised or stolen, your video clips are stored in the ERA Cloud. When you are viewing, uploading or downloading your clips to and from the cloud platform, they are fully protected utilising 128-bit SSL security encryption. Save your clips for 30 days by upgrading to ERA Protect Plus.



EASY TO USE

Your Video Doorbell can be accessed using the ERA Protect app, that will also control your ERA Protect Alarm and/or Cameras. The settings are intuitive and adjustable to your own requirements.



WEATHERPROOF

The Video Doorbell is weatherproof to IP55 international standards. It is perfect for monitoring if and when someone comes to your door, as well as monitoring outside your front door, front garden, and driveway.

WHAT'S IN THE BOX

Video Doorbell



Backplate



Power Kit Adapter



Drilling Template



Fixing Kit



Window Sticker



Quick Start Guide



GETTING THE BEST FROM YOUR VIDEO DOORBELL

QUESTIONS YOU MAY WANT TO CONSIDER



What do I want to see in the field of view?



Do you want to use Motion recording?



Is my Wi-Fi signal strong enough?

The doorbell will connect to the 2.4 GHz Wi-Fi frequency only.

MAKE SURE WHEN SETTING UP YOUR DOORBELL, YOU:

- Position your doorbell at the optimum height to ensure you can see who is at your door.
- Remove the protective film on the doorbell before use.

MOTION ALERT & NOTIFICATION TIPS

Your ERA Protect Video Doorbell is equipped with sophisticated motion sensing technology, that instantly alerts you by push notification when motion is detected.

To receive alerts every time motion is detected*, consider the following tips to achieve the best results and reduce the number of false alerts.



Active pets (or children!) may trigger the motion recording.



Movements near busy doors or windows may set off multiple notifications.



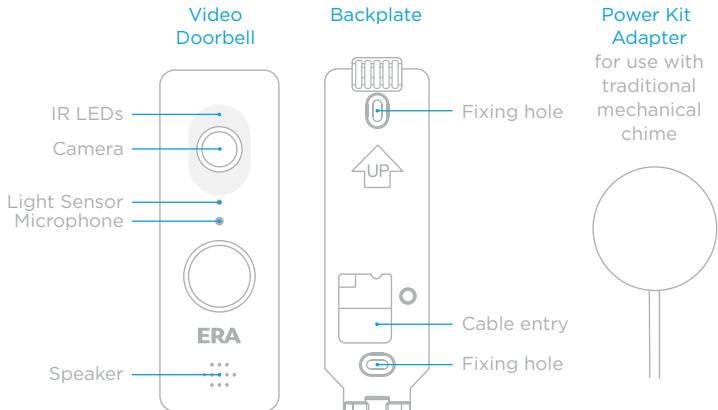
Moving cars or headlights may cause unwanted motion recordings.



Record what you want to see, by adjusting the motion detection zone, and sensitivity.

*In order to avoid multiple alerts for the same event, you will only receive an alert once every 15 minutes (per Doorbell).

EXPLORING YOUR VIDEO DOORBELL



VIDEO DOORBELL SPECIFICATION

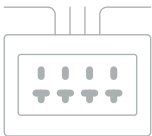
Power Requirements:	AC 8V-24V transformer
Weatherproof:	IP55 rated weatherproof
Night Vision:	LEDs with IR Cut switcher up to 2m
Viewing Angle:	140° Field of View 115° Horizontal and 57° Vertical
Image Quality:	H.264 High profile 1/2.9" CMOS Sensor Full HD (1920*1080P)
Connectivity:	Wi-Fi 802.11 b/g/n
Size (LxWxH) & Weight:	135mm x 47mm x 28mm, 140g
Operating temperature:	-10°C to +45°C

INSTALLING YOUR VIDEO DOORBELL

There are three connection methods for connecting your Video Doorbell. All three connection methods can be used to connect a mechanical chime.

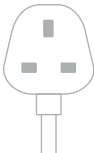
Note:

- Before proceeding with any installation please make sure the power is turned off at the supply.



Connection via fuseboard

This connection requires a professional electrician to provide the supply of power for your Video Doorbell. Please contact your local electrician or our ERA Protect approved installers to get a quote.



Connection via power adapter

This DIY solution allows you to fit the doorbell yourself without the need for an electrician. Using the closest power outlet to your front door, you can power your Video Doorbell. 12V/1A power supply available separately.



Connection to existing doorbell wiring

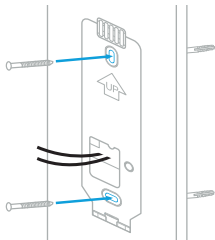
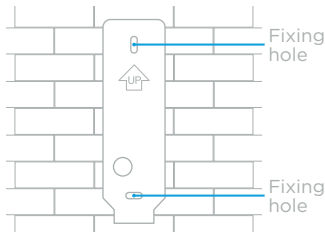
This method is a direct replacement for your existing doorbell. The output voltage needs to be between 8V–24V.

STEP BY STEP INSTALLATION

WITHOUT USING A MECHANICAL CHIME

Note:

- Do not proceed with the installation until the power is switched off at the supply.
- Ensure your Video Doorbell is going to be installed where Wi-Fi is accessible with a strong signal.
- If using a mechanical chime please ensure you follow the instructions from page 12.



- 1 Place the drill template in the location you want to install your Video Doorbell. Mark up the two fixing holes and the cable entry. If you are using existing wiring, ensure the entrance hole is placed over the wires.

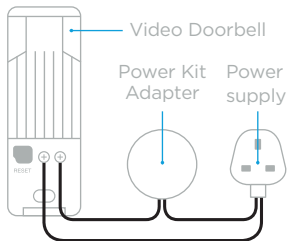
- 2 Using the appropriate drill bits, drill the holes required to attach the backplate and to feed the power cables through. If you are using existing wiring, you will need to drill holes to attach the backplate only.

- 3 If using existing wiring, feed the cables through the entrance hole on the backplate. Otherwise attach the backplate to your chosen location, using the appropriate wall plugs, and screws supplied.



- 4 If using existing wiring, then connect one cable per terminal point. Otherwise using the cables provided, attach one cable per terminal point on the back of the doorbell.
- 5 Feed the cables through the cable entry hole.
- 6 Line up the doorbell with the backplate and slide it on.

- 7 Using the screwdriver provided, tighten the locking screw located at the bottom of the backplate to secure the doorbell.
- 8 Connect one cable from the doorbell to one cable from the Power Kit Adapter, and the cable from the other side of the Power Kit Adapter to your power supply.
- 9 Connect the other cable from the doorbell to your power supply.



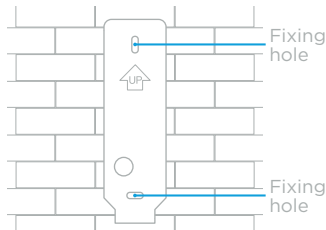
- 10 Go to page 14 to install the doorbell to your ERA Protect account.

STEP BY STEP INSTALLATION

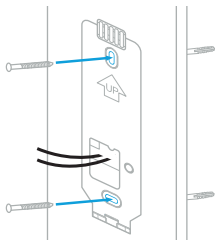
USING A MECHANICAL CHIME

Note:

- The ERA Protect Video Doorbell will only work with mechanical chimes, with transformer. It is not compatible with electromechanical or digital chimes.
- **Failure to use the Power Kit Adapter supplied, will cause your Doorbell to become inoperable, and potentially cause damage to your electric supply.**
- Do not proceed with the installation until the power is switched off at the supply.
- Ensure your Video Doorbell is going to be installed where Wi-Fi is accessible with a strong signal.

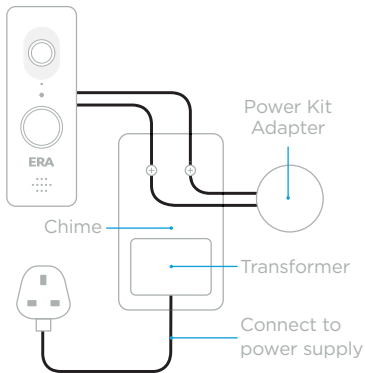


- 1 Place the drill template in the location you want to install your Video Doorbell. Mark up the two fixing holes and the cable entry. If you are using existing wiring, ensure the entrance hole is placed over the wires.




- 2 Using the appropriate drill bits, drill the holes required to attach the backplate and to feed the power cables through. If you are using existing wiring, you will need to drill holes to attach the backplate only.

- 3 If using existing wiring, feed the cables through the entrance hole on the backplate. Otherwise attach the backplate to your chosen location, using the appropriate wall plugs, and screws supplied.
- 4 If using existing wiring, then connect one cable per terminal point. Otherwise using the cables provided, attach one cable per terminal point on the back of the doorbell.
- 5 Feed the cables through the cable entry hole.
- 6 Line up the doorbell with the backplate and slide it on.
- 7 Using the screwdriver provided, tighten the locking screw located at the bottom of the backplate to secure the doorbell.
- 8 Connect the other sides of the cables coming from the doorbell to the terminal as indicated in your mechanical chime instructions.
- 9 Connect the Power Kit Adapter to the same terminals.
- 10 Connect your power supply to the transformer in your chime.
- 11 Go to page 14 to install the doorbell to your ERA Protect Account.



SETTING UP YOUR VIDEO DOORBELL

Create your account by downloading the ERA Protect iOS or Android app.

Download the ERA Protect app  on your smartphone (search for “**ERA Protect**” on Google Play or the iOS App Store) then follow the steps on the screen.

If you're having problems finding the app please scan the QR code below with your smartphone.



- 1 If you already have an ERA Protect account, then open the app on your device.
- 2 Power on your doorbell.
- 3 Wait for your doorbell to inform you to use the app to set up the network connection.
- 4 Go to the ERA Protect app, select Doorbell from the menu, and press Add new.
- 5 Follow the steps in the app to connect your Doorbell to your Wi-Fi network.
- 6 If for any reason the Doorbell does not go into pair mode, then you will need to reset the doorbell. To do this, unscrew the locking screw on the doorbell backplate, and then press the reset button on the rear of the doorbell, and release when indicated.
- 7 If connecting the mechanical chime, then you need to enable this from the settings section. **Please do not enable this setting if you do not have a mechanical chime connected. Doing so will cause your doorbell to malfunction and no longer operate.**
 - a. From the menu go to Settings.
 - b. Select your Doorbell.
 - c. Press the switch next to Mechanical Chime.

SAFETY INFORMATION

- Do not try to disassemble the Doorbell.
- Only use approved ERA accessories and power supply's.
- Do not cover the ERA Protect Video Doorbell Infrared Lights.
- Before use make sure the Doorbell is properly attached to the backplate.
- Ensure you keep hold of the screwdriver supplied in case you need to remove the Doorbell in the future.

FACTORY RESET

To factory reset your doorbell, please do the following:

- 1 Open the ERA Protect app.
- 2 From the menu select Settings.
- 3 Choose your Doorbell.
- 4 Scroll to the bottom, and press Delete Camera.
- 5 Press OK to confirm you want to delete the Doorbell.
- 6 Close the app.
- 7 Remove the doorbell from the backplate using the security screwdriver provided.
- 8 Locate the reset button on the rear of the Doorbell.
- 9 Press the reset button, until the Doorbell states the reset process has started.
- 10 The doorbell is reset, once the Doorbell states that it is ready to be paired.

NEED SUPPORT?

Your ERA product is designed to be up and running in minutes. Please contact us for assistance or support. A more detailed installation and operation manual is available on our website.

Visit www.eraprotect.com

or phone us **0345 257 2500**



**ADD THE
ERA
PROTECT
PLUS**

WANT THESE GREAT FEATURES?

- 30 day rolling cloud storage for video recordings
- Access to 30 day activity log via the app
- Additional security features integrating your Doorbell with the ERA Protect Alarm and Cameras

ERA PRODUCT GUARANTEE

We at ERA firmly believe in the quality of our goods. Our technology achieves outstanding performance and durability and we can therefore offer, in addition to your statutory rights, an additional limited guarantee. In the event of any material defects in any product manufactured by us due to faulty design, materials and/or workmanship, and which arise following correct installation and during normal use in accordance with our instructions, as included in the product packaging, within the period of two years from the date of purchase, we will either repair, provide a replacement, substitute with equivalent product free of charge from our then current range or refund in full the amount paid for the product at point of purchase.

CONDITIONS

In order to take advantage of our guarantee, you must comply within the following conditions:

1. This limited guarantee is not transferable and is extended only to, and is solely to the benefit of, the original purchaser of the product. Please retain your dated sales invoice as proof of purchase and forward this to us if you wish to make a claim under this guarantee.
2. Products must be installed, used and maintained in accordance with our instructions otherwise the guarantee will be invalidated.
3. The product must not be damaged or modified in any way nor must it have been subjected to any unauthorised repairs.

EXCLUSIONS

A full list of exclusions can be found within the full product guarantee, as detailed on our website www.eraprotect.com. This guarantee is in addition to your contractual and statutory rights and does not affect your statutory rights.

TO MAKE A CLAIM

Please contact Customer Support either by telephone on 0345 257 2500 or email support@eraprotect.com with full details of your claim. If your claim satisfies our Conditions and is not subject to any of our Exclusions, we will agree with you repair, replacement, substitution or refund of payment of goods. For full details of the claims process, please visit our website. *Terms and conditions apply.

RECYCLING AND DISPOSAL

Disposal of this product is covered by the Waste Electrical or Electronic Equipment (WEEE) Directive. It should not be disposed of with other household or commercial waste. At the end of the product's useful life, the packaging and product should be disposed of via a suitable recycling centre.

EC DECLARATION OF CONFORMITY

ERA hereby declare that this equipment complies with the essential requirements of the Radio and Telecommunications Terminal Equipment Directive 2014/53/EU. A copy of the EU Declaration of Conformity is available at www.eraprotect.com.

All devices, with the exception of the External Siren are suitable for mounting in dry interior locations only. © ERA Home Security Limited. All rights reserved. All trade names are registered trademarks of respective manufacturers listed. App Store is a service mark of Apple Inc. Android and the "Google Play" logo are trademarks of Google Inc. Phone not included.



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A large, light grey target graphic is positioned on the right side of the page, partially overlapping the text. It consists of three concentric circles and a central dot, similar to the one in the logo.

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