



Wireless Personal Alert Button

SOS100

Instruction Manual

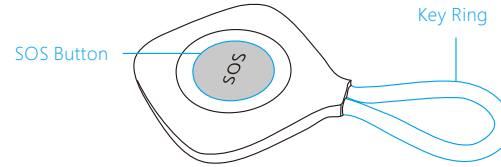
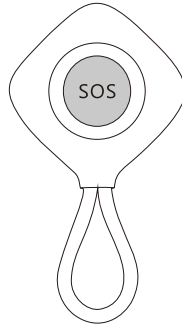
Thank you for purchasing Wireless Personal Alert Button. With cutting-edge design and elegant appearance, it is easy to carry and use. This button can only be used together with our alarm systems. In case of emergency, the Panel will alarm and you will be alerted by SMS or calls.

Connect with Control Panel

This button should be used together with our Control Panels. It can only work after being connected with the Control Panel.

1. The Control Panel should be under the connecting state (please refer to the instructions of each Panel)
2. Press the SOS button, the Panel beeps once. The connection is successful.

Note: The Control Panel will beep twice if the Personal Alert has been connected before.



Usage

Press the SOS button when there is an emergency. The alert SMS for emergency will be sent or you will get a phone call from the Control Panel regardless of the Panel state. Then you are able to take actions immediately.

Note: The alarm numbers should be pre-stored in the Control Panel to get alert SMS or phone call from Panel when there is an alarm.

For how to store phone numbers, please refer to the manual of each Control Panel.

Specifications

Power Supply DC 3V (one CR2032 button cell battery)

Alarm Current <7mA

Transmitting Distance <80m (in open area)

Radio Frequency 433.92MHz

Housing Material ABS plastic

Operating Condition Temperature 0°C~+55°C

Relative Humidity <80% (non-condensing)

Main Body Dimensions (L x W x H) 52 x 54.5 x 10mm

PRODUCT GUARANTEE *

We at ERA firmly believe in the quality of our goods. Our technology achieves outstanding performance and durability and we can therefore offer, in addition to your statutory rights, an additional limited guarantee. In the event of any material defects in any product manufactured by us due to faulty design, materials and/or workmanship, and which arise following correct installation and during normal use in accordance with our instructions, as included in the product packaging, within the period of two years from the date of purchase, we will either repair, provide a replacement, substitute with an equivalent product free of charge from our then current range or refund in full the amount paid for the product at point of purchase.

Conditions

In order to take advantage of our guarantee, you must comply with the following conditions:-

1. This limited guarantee is not transferable and is extended only to, and is solely for the benefit of, the original purchaser of the product. Please retain your dated sales invoice as proof of purchase and forward this to us if you wish to make a claim under this guarantee.
2. Products must be installed, used and maintained in accordance with our instructions otherwise the guarantee will be invalidated.
3. The product must not be damaged or modified in any way nor must it have been subjected to any unauthorised repairs.

Exclusions

This guarantee does not cover:-

1. Periodic maintenance, repair and replacement of parts due to fair wear and tear.
2. Abuse or misuse, including but not solely limited to the failure to use this product for its normal purposes or in accordance with ERA's instructions on usage and maintenance.
3. Failure of the product arising from incorrect installation or use not consistent with the instructions supplied and the cost of any removal or installation of products.
4. Accidents, Acts of God, lightning, water, fire, public disturbances, improper ventilation, voltage fluctuations or any cause beyond the control of ERA (Force Majeure).
5. Unauthorised modifications carried out to the product.
6. Damage caused by incorrect/improper use of supplied batteries.
7. Alteration to, deletion, removal or illegibility of the Serial Number as shown on the Product Label.

8. Consumables: any damages so caused by the use of batteries not supplied by ERA.
 9. Repair or attempted repairing by bodies who are not ERA authorised repairers.
 10. Neglect.
 11. The loss of any stored data on your product.
- This guarantee is in addition to your contractual and statutory rights and does not affect your statutory rights

To make a claim

Please contact Customer Support either by telephone on 0345 257 1000 or email info@eramiguard.com with full details of your claim. If your claim satisfies our Conditions and is not subject to any of our Exclusions, we will agree with you the repair, replacement, substitution or refund of payment of goods. For product returns you will be issued with a Return Authorisation Number (RAN). Please note: Returns will not be accepted unless accompanied by a RAN.

*Terms and conditions apply.

Disposal and Recycling

Disposal of this product is covered by the Waste Electrical or Electronic Equipment (WEEE) Directive. It should not be disposed of with other household or commercial waste.

At the end of its useful life the packaging and product should be disposed of via a suitable recycling centre. Please contact your local authority or the retailer from where the product was purchased for information on available facilities.



To view the full range of ERA miGuard Wireless Home Security Alarm systems and accessories visit www.eramiguard.com

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