

## Spa Manager

### About the role:

As the Spa Manager, you will oversee the entire spa to ensure it will operate to its best ability, meeting established targets and expanding its client base in cooperation with the Sales and Customer Experience departments.

### Responsibilities:

You are responsible for the operational, as well as financial aspect of the location.

This is accomplished by giving the spa manager control of the staffing, commercial, financial, and quality control aspects of the whole location.

While maintaining the current quality as well as revenue, it is also expected of the Spa Manager to further develop the spa in these fields. This is by developing plans to enhance client's experience, and staff satisfaction levels.

### Requirements:

Experience - Management in experience in retail/sales/service environment.

Knowledge and Skills - Customer service, staff management & leadership, staff training & development, knowledge of retail stock management, cost control, commercial/business development, problem solving, IT skills.

Personal Qualities - Excellent communication skills, leader, passionate, focused, confident, driven, uses initiative, dependable, approachable, professional.

Motivation and Expectations - The ideal candidate would show a desire to develop the role as well as their own career. You would hold a high expectation of yourself and others.

### Contact us:

To find out more about Spa Manager opportunities at PURE Spa & Beauty, please email [jobs@purespauk.com](mailto:jobs@purespauk.com). You must have a right to work in the UK.