

Senior Front of House

About the role:

As a Senior Front of House team member, you will work closely with the Spa Manager to ensure the spa is operating as efficiently as possible while also maintaining your duties as a Front of House staff member.

As a line manager, you will also ensure that the employees at the location operate to their best ability, while also following PURE's guidance and procedures. This can cover a wide range of areas such as ensuring all appropriate training is complete, as well as regular meetings/coaching to engage with team members and boost morale.

Responsibilities:

You are responsible for supporting the Spa Manager in all aspects of people management within the Spa. This covers a wide range of areas such as client care, recruitment, commerce, hygiene, and employees.

During the absence of the Spa Manager, it is expected you will also be able to fully run the spa, to the same standards.

Requirements:

Experience - Supervisory and people management experience.

Knowledge and Skills - Computer literate, organised, financial awareness, health & safety knowledge, proven sales achievements.

Personal Qualities - Good communication skills, confident, driven, uses initiative, good judgement, dependable, numerical, approachable, professional.

Motivation and Expectations - The ideal candidate would show a desire to develop the role as well as their own career. You would hold a high expectation of yourself and others.

Contact us:

To find out more about Senior Front of House opportunities at PURE Spa & Beauty, please email jobs@purespauk.com. You must have a right to work in the UK.