

Assistant Spa Manager

About the role:

As an Assistant Spa Manager, you will work directly with the Spa Manager to ensure that the spa is operating as optimally as possible.

You will oversee all matters relating to providing the best possible customer care.

Responsibilities:

Your responsibilities relate to Training, Finance, Commerce, Customer Service and Quality Control.

Regular quality control of the spa to ensure we are consistently providing the best customer care. This process covers all matters related to customer handling from start to finish, including client feedback and inquiry process, Hygiene, Health & Safety, and the treatment quality itself in accordance with PURE standards. This also includes ensuring the staff is fully and properly trained to the highest standards, arranging training for therapists with our Training Manager.

During the absence of the Spa Manager, it is expected you will also be able to fully run the spa, to the same standards.

Requirements:

Experience - Supervisory and people management experience.

Knowledge and Skills - Computer literate, organised, health & safety knowledge, proven sales achievements.

Personal Qualities - Good communication skills, confident, driven, uses initiative, good judgement, dependable, approachable, proactive.

Motivation and Expectations - The ideal candidate would show a desire to develop the role as well as their own career. You would hold a high expectation of yourself and others.

Contact us:

To find out more about Assistant Spa Manager opportunities at PURE Spa & Beauty, please email jobs@purespauk.com. You must have a right to work in the UK.