

WARRANTY INFORMATION

Product Sr. No.

The warranties contained in this document ("the warranty") are provided voluntarily by Climate Technologies (as manufacturer) to you (as consumer) in relation to your purchase of a product from Climate Technologies ("the product") and are in addition to any rights you may have under the Australian Consumer Law or other applicable legislation. Please read this warranty in full and complete the Dealer / Product information above. KEEP this with your original purchase receipt for any claim you may wish to make under this warranty.

Australian Consumer Law

The Product comes with consumer guarantees that cannot be excluded under the Australian Consumer Law.

If we breach these consumer guarantees, you are entitled (at your choice) to a replacement or refund in respect of a "major failure" (as that term is defined in section 260 of the Australian Consumer Law) of the Product. You are also entitled to have the Product repaired or replaced (at our choice) if the Product fails to be of acceptable quality and the failure does not amount to a "major failure".

The manufacturer's warranty contained in this booklet is in addition to any rights and remedies that you may have and may wish to rely on under the Australian Consumer Law or any other law in relation to the Product. No other person, company, entity or corporation is authorised to offer or give on our behalf, any other warranty.

Warranty Procedures

Firstly, refer to this owner's manual to ensure that you have followed the correct operating procedures of your product, and refer to the trouble shooting guide to assist solving any problems you may have.

1. Read this warranty statement carefully before you request warranty service as items related to installation are not covered by this appliance warranty.
2. Proof of product purchase must be provided by you to Climate Technologies when exercising any rights under this or any statutory or other warranty, as evidence that the appliance is within the relevant manufacturer's warranty periods.
3. This warranty is only for Climate Technologies products and associated original controls for Climate Technologies manufactured product.
4. Only an authorised Climate Technologies service provider may carry out a warranty service.
5. To the extent permitted by law, any statutory warranty that applies to goods sold by Climate Technologies is valid for 12 months from the date of purchase and any additional warranties provided to you are at the sole discretion of Climate Technologies.

Climate Technologies provides the following Manufacturer's warranty on new products from the date of original purchase in addition to all implied warranties and other statutory rights which you may have under the Australian Consumer Law and similar State & Territory Laws, subject to the following terms and conditions.

Terms and Conditions

This warranty is subject to, and conditional upon, the following terms and conditions:

- Subject to the exclusions noted, Climate Technologies warrant the product for the period as prescribed in the table below to be free from inherent defects in materials and workmanship for functional and structural components.
- This warranty is only valid if the product is operated and maintained in accordance with the manufacturer's instructions
- The appliance must not be modified or changed in any way.
- Your proof of purchase MUST be produced before free service will be provided together with a valid serial number.
- The product must be registered within 30 days of purchase by following the instructions listed in the following page.

- Travelling time and mileage are included in the service within 30km of either your authorised Climate Technologies dealer or service provider's premises. Customers in areas other than the above are responsible for any travelling time and mileage required to carry out warranty repairs.

Warranty Period

Product Model	Parts & Labour
DUET	12 Months

Remote Location Warranty

If the product is located outside of the Climate Technologies service network, a supply part only warranty will apply. Only parts will be supplied free of charge where the product the subject of the warranty claim was located further than 30km from the nearest Climate Technologies authorised dealer or service providers premises, and then only on the return of the faulty part. In the event that a warranty claim is made to which this provision applies, you will be responsible for all labour charges incurred for the part to be fitted by a qualified person, such a person to be appointed by Climate Technologies or one of their authorised dealers. The labour warranty prescribed in the table above of this warranty are void where the product in question has been installed in an area outside the Climate Technologies network (as prescribed above).

Effect of this Warranty

If you, as the purchaser of a product sold by Climate Technologies, comply with your obligations under this warranty document and a defect exists in a product you have purchased from Climate Technologies, Climate Technologies will, at its sole discretion, repair or replace the defective product (or part of it). Any remedial work undertaken by Climate Technologies or one of its approved representatives or agents will be conducted at Climate Technologies sole expense, subject to the terms and conditions and exclusions contained in this warranty. Climate Technologies will not reimburse you for any expense you have incurred in applying for a remedy under this warranty, including, but not limited to, any telephone calls or postage expenses incurred.

Exclusions to Warranty

The following are not covered under this warranty, and Climate Technologies takes no responsibility for the replacement or repair of:

- Consumable items which are subject to wear and tear such as filter pads, drive belts, batteries and bearings;
- Any third-party components used as part of the installation such as grilles, filters, fittings, pipe work, etc. These items are warranted from your place of purchase;
- Damage caused by elements such as wind, rain, lighting, floods etc along with power spiking and brownouts which are not considered by Climate Technologies in their sole discretion (acting reasonably) to be defective material or workmanship;
- Damage caused by outside elements such as pests, animals, pets and vermin or similar that may cause damage to the product;
- Harsh environmental situations such as salt air that may cause cabinet damage and/or rusting.
- Products used for commercial rental purposes or hire

Please be aware that to the extent permitted by law, the manufacturer does not accept liability or any claims for damage to building contents, carpet, walls, ceilings, foundations or any other consequential loss incurred by you or any other person as a result of the purchase or installation of a product from Climate Technologies or by any other means, whether such loss was incurred directly or indirectly. For the avoidance of doubt, damage resulting from power spikes, incorrect operation, incorrect installation, and incorrect maintenance is also not covered under this warranty and such damage is not the responsibility of Climate Technologies.

All warranties contained in this warranty are given for the exclusive benefit of you as the purchaser of a Climate Technologies product and are not transferable and cannot be sold, assigned, gifted or transferred in any other way.

Events where warranty may be void

In the event that any of the following occur, this warranty may be void, and Climate Technologies reserves the right to refuse to repair or replace a defective product in accordance with a term of this warranty, where:

- The product operates defectively due to failure of electricity or water supply,
- The defect is caused by neglect, incorrect application, abuse or by accidental damage to the product;

- An unauthorised person has attempted to repair the appliance;
- A situation arises which is referenced in the trouble-shooting guide (because you as the purchaser are required to remedy such a situation yourself).

Please note that a charge will be made for work done or a service call made where the Climate Technologies authorised representative or agent determines at his/her sole discretion (acting reasonably) that there is nothing wrong with the product in question.

How to exercise your rights under this warranty

Only qualified service personnel should conduct any service work carried out on the Climate Technologies product. If you acquire a product or service from Climate Technologies which is defective, please contact Climate Technologies on the phone numbers or emails listed below. Please note you will be required to show proof and provide us with the products serial number and comply with the terms and conditions and all other applicable provisions of this warranty for Climate Technologies to proceed with the remedial action prescribed under this warranty.

Service Hotline: 1300 665 087

e-mail us: service@climtech.com.au

Book a request online at: www.bonaire.com.au/support

Warranty on Replacement Parts

Parts replaced under warranty are warranted for the balance of the original warranty period.

WARRANTY REGISTRATION

Products must be registered within 21 days from the date of purchase. A copy of your proof of purchase must be submitted together with your registration. Please choose one of the three options below to register your product for warranty as follows:

Option 1

Scan the QR code below using your mobile device and fill out the online warranty registration form



Option 2

Visit our website at: www.bonaire.com.au/service and complete our online warranty registration form

Option 3

Fill out the details below and post this page together with a copy of your proof of purchase to:

Climate Technologies
Warranty Registration Service
26 Nylex Avenue
Salisbury South
SA 5106

Date of Purchase: _____

Model : _____

Serial No: _____

Full Name: _____

Address 1: _____

Address 1: _____

Suburb: _____

State: _____ Post Code: _____

e-mail: _____

Telephone No: _____

Mobile No: _____



The leaders in heating and cooling

CLIMATE TECHNOLOGIES

ABN 13 001418042

**26 Nylex Avenue, Salisbury South Australia
5108**

AUSTRALIA

Customer Care: 1300 665 087