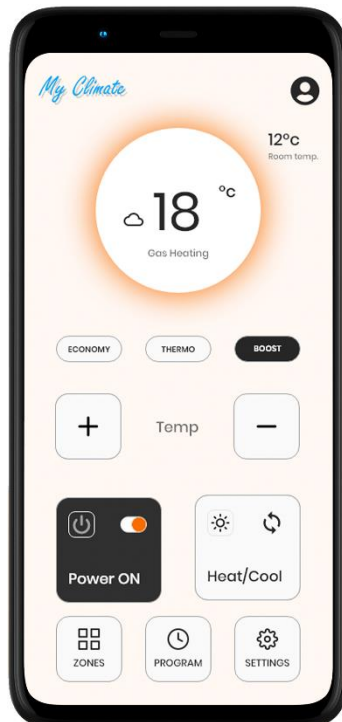

Installation & Users Manual

Using
Ducted Gas Central Heating
Dual Cycle Refrigerated Air Conditioning
Ducted Evaporative Air Conditioning

with the

My Climate® by Bonaire App



Please keep this important manual in a safe place. It is the owner's responsibility to ensure that regular maintenance is carried out on units. Failure to do so will void all guarantees beyond statutory and legal requirements.

www.climatetechnologies.com.au

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Introduction

IMPORTANT INSTALLATION NOTICE

A licensed person is required to install BONAIRE equipment. If the equipment is not installed in accordance with the installation instructions and applicable governing body regulations, Climate Technologies reserves the right to refuse service on non-compliant installations.

Subject to state regulations and by laws, a certificate of compliance must be issued for electrical and plumbing works certifying that the work complies with all the relevant standards.

NOTE: Only a registered person will have insurance protecting their workmanship.

SAFETY

These appliances are not intended for use by persons (including children) with reduced physical, sensory, or mental capacities, lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with these appliances.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

DISCLAIMER: This device is designed to operate in most conditions where Wi-Fi is available however the purchaser and/or installer of this device are solely responsible for ensuring that the installation site and location meet all of the required connection criteria as stipulated in these installation instructions (including but not limited to: suitable third party hardware and devices, suitable third party software, adequate power connections, adequate wireless connection range between the home wireless device and the My Climate device, adequate internet speed etc.). Climate Technologies takes no responsibility or liability whatsoever for the failure of the device to operate due to poor or failed connectivity.

Installation by any person other than an accredited My Climate Bonaire Dealer will void any warranties.

Only authorised Climate Technologies service technicians may carry out a warranty service.

COMPATIBILITY

The My Climate by Bonaire app is designed to control your Bonaire appliance from your mobile device either over your home Wi-Fi connection or away from home via the internet.

The My Climate by Bonaire App is compatible with the following Bonaire products that are operated by a Bonaire Navigator controller:

- Bonaire Ducted Gas Heaters (MB-4, 5 & 6 Star)
- Bonaire Evaporative Coolers (units installed after 2017)
- Climate Technologies Dual Cycle (add-on) Refrigerated Coolers (that are operated using a Bonaire Navigator Controller)

Your mobile device software must be:

Apple iOS 10.1 or higher, or
Android 4.4 (KitKat) or higher.

Multiple smartphones can be registered in the same household. An email address is required for each smartphone.

Introduction

INSTALLATION REQUIREMENTS

1. Fixed broadband internet connection (such as ADSL or NBN). Dialup internet and mobile hotspot are not supported.
2. Compatible domestic grade modem with Wi-Fi wireless connection: 802.11b/g/n and 2.4GHz. (5Ghz or dual band modems are not supported)
3. Wi-Fi Dongle must be installed and positioned within close proximity of the router as shown in Figure 1. Please note that Wireless extenders, Wi-Fi mesh systems etc are not supported.
4. A BONAIRE Navigator Controller
5. My Climate Kit
6. Compatible smartphone (with access to download apps)
7. Additional General Power Outlet (GPO)

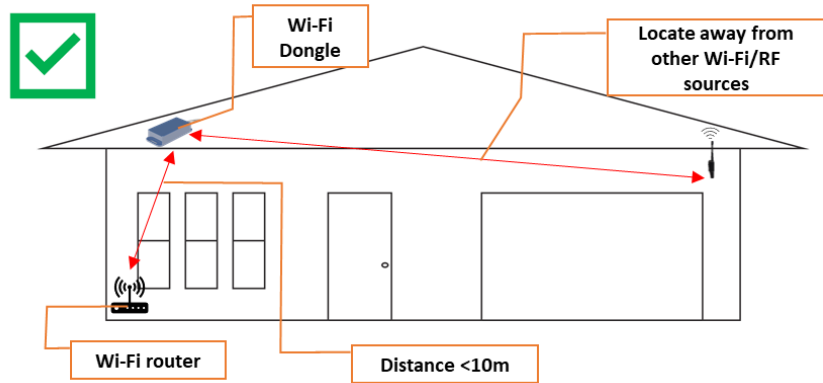
You will need to know the SSID and password of your Wi-Fi network. The following security types are supported:

- Open (no security)
- WPA2 Personal
- WPA/WPA2 Personal Mixed

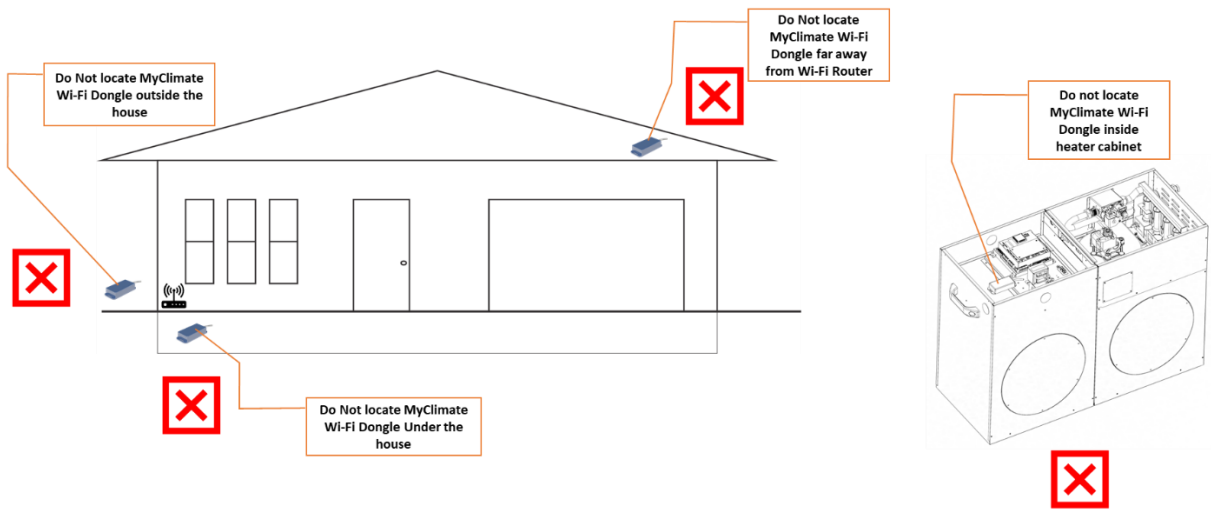
WPA2 security mode is highly recommended.

Introduction

Figure 1. Positioning MyClimate Wi-Fi Dongle



Locate the MyClimate Wi-Fi as close as possible to the Wi-Fi router and away from other Wi-Fi/RF sources.



DO NOT Locate the MyClimate Wi-Fi dongle under the house, outside or far away from Wi-Fi router. DO NOT locate inside any metal boxes including the heater cabinet

Introduction

INSTALLATION CHECKLIST

Please use this checklist to assemble all of the information you will need before you start installing the My Climate by Bonaire App.

PLEASE TAKE TIME TO RECORD THESE DETAILS ACCURATELY FOR EASE OF REFERENCE IF REQUIRED IN THE FUTURE.

- BONAIRE Navigator Controller installed and working
- Fixed Broadband internet connection available and compatible 2.4Ghz modem
- My Climate interface kit is within range of the Wireless Access Point
- iOS 10.1 (iPhone 5) or higher or Android 4.4 or higher
- Additional General Power Outlet (GPO)
- App Store/Google Play username and password

Interface kit ID (Installer to fill out) _____

SSID _____

Wi-Fi Password _____

Email Address _____

Introduction

PACKAGE CONTENTS

- My Climate interface kit (Antenna)
- This instruction manual
- Warning stickers
- Interface kit ID stickers

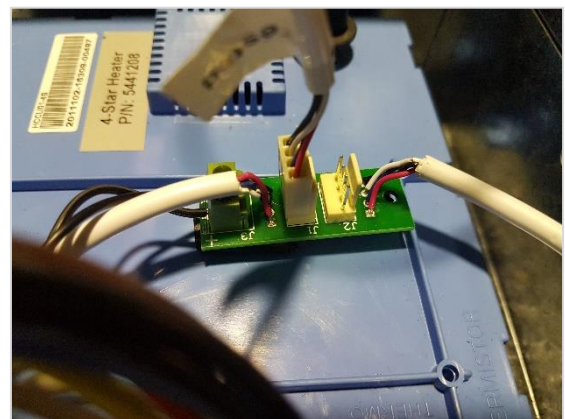
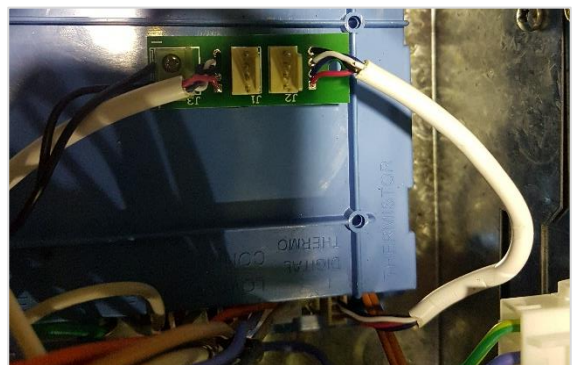
HARDWARE INSTALLATION & GENERAL INFORMATION

INSTALLATION INSTRUCTIONS

1. Connect the communication (comms) loom to the control board. If both comms ports are already in use (two controllers for example), disconnect one of the existing comms looms and connect it to the small PCB on the Wi-Fi kit loom.
2. Remove the backing from the double-sided tape and attach the small PCB in an appropriate position (for Ducted Gas Heaters, attach it to the top of the control box. For Evaporative coolers, the PCB must be secured inside the control box).
3. Place the receiver part of the Wi-Fi adaptor in a suitable location near the Wi-Fi access point.
4. Connect the Wi-Fi kit power adaptor to a power outlet.

NOTE: The My Climate Wi-Fi kit requires its own separate socket outlet, installed by a qualified electrician. Double adaptors are not to be used.







5. Turn power ON to both the appliance and the Wi-Fi kit.
6. Affix warning stickers to all appliances in the system.
7. Affix Interface kit ID sticker to the reverse side of the main Navigator controller.
8. Affix interface kit ID sticker in the relevant position on Page 6.

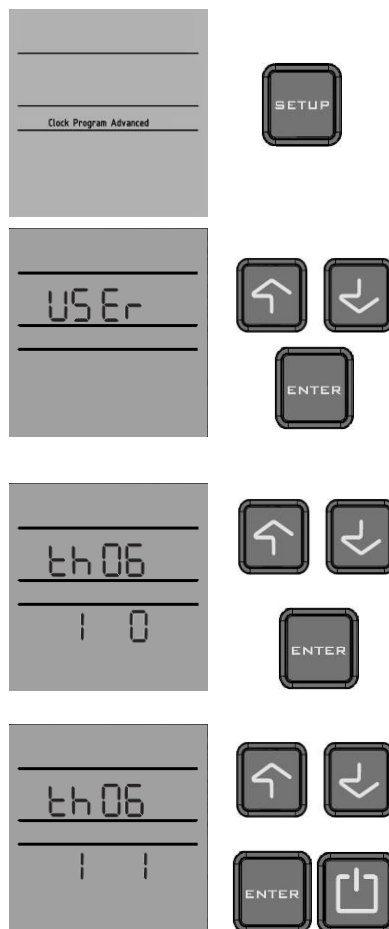


Initial Setup

WI-FI SETUP MODE

NOTE: *This section only needs to be followed for the first smartphone in your household. Second and subsequent smartphones can go directly to page 13. If your home's Wi-Fi settings change (for example when a new modem is installed), the following steps must be followed to reconfigure the MyClimate device with your new network details).*

1. With your Navigator OFF, Press the **SETUP** button. Your Navigator will display Clock, Program and Advanced icons on the screen. Currently the Clock icon will be flashing.
2. Press the  or  button to select Advanced and press **ENTER**.
3. The screen will display "USER". Press **ENTER**.
4. Press the  or  button to select the Interface kit ID (beginning with th) your installer recorded **Error! Bookmark not defined.** and press **ENTER**.
5. The lower screen will display "1 0" (the number on the left will be flashing). Press **ENTER** to select parameter 1. *Note that on an RF Navigator the display may show "1 --" for up to 30 seconds before you can select it.*
6. Press the  or  button to change the digit to 1 (the screen will show "1 1", and the 1 on the right will be flashing). Press **ENTER** to set the parameter.
7. Press the ON/OFF button to exit.
8. Your BONAIRE heater or evaporative cooler is now in Wi-Fi Setup mode. Proceed to page 9 for iPhone or page 11 for Android phones.

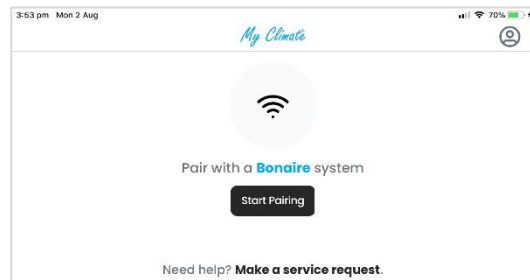



Tip: For security, the Navigator will exit this mode after 3 minutes has lapsed. You may need to repeat these steps if this occurs.

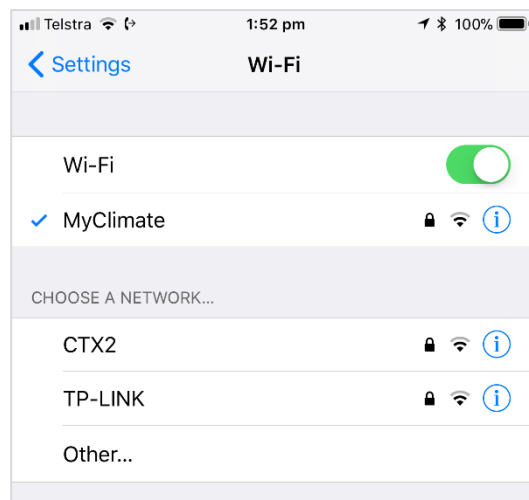
Initial Setup

GETTING STARTED - IPHONE

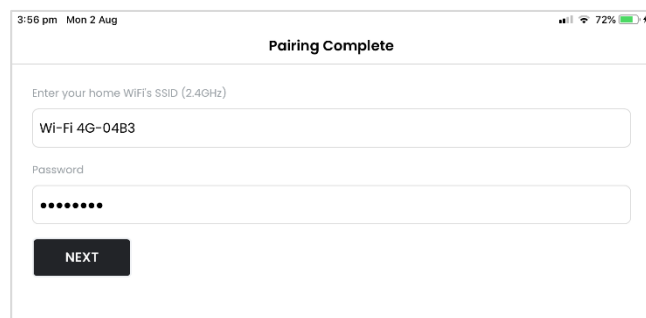
1. Download the free “My Climate by Bonaire” app from the App Store.
2. Sign into your user (sign up with your email if you do not have an account) using your email address and password.
3. Tap on Start Pairing and follow the instructions within the app



4. When requested, from the home screen on your iPhone, go to Settings > Wi-Fi.
5. Ensure Wi-Fi is turned on.
6. Select “MyClimate”.
7. When prompted, enter the password “MyClimate1701”.
8. You should see ✓ next to MyClimate and  in the upper-left corner of your display.
9. Go back to the My Climate by Bonaire app.

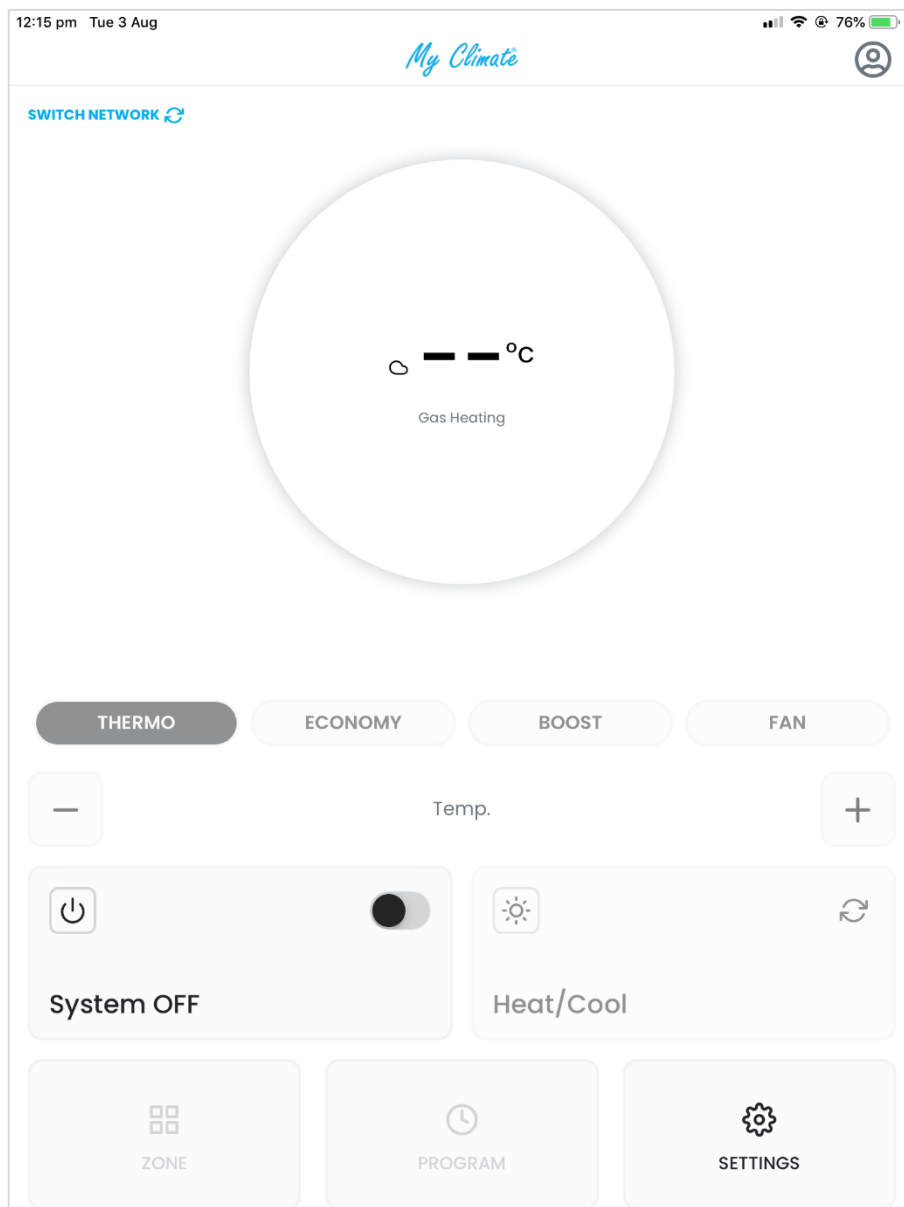


10. Enter your home network's SSID and password when prompted. Note that both SSID and Password are case sensitive. Tap on Next button.



Initial Setup

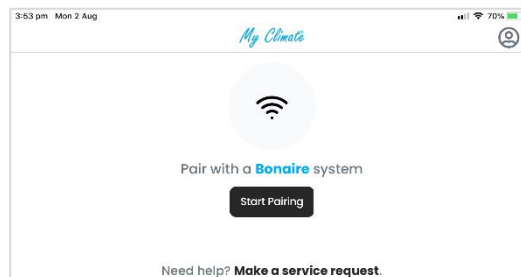
11. After a short wait, your iPhone will ask you to connect to your home Wi-Fi system.
12. Your app will connect through the Wi-Fi and then will switch to the cloud. This process will take up to 5 minutes.
13. You can now control your BONAIRE Gas Heater, Evaporative Cooler or Dual Cycle Refrigerated Cooler from your iPhone.



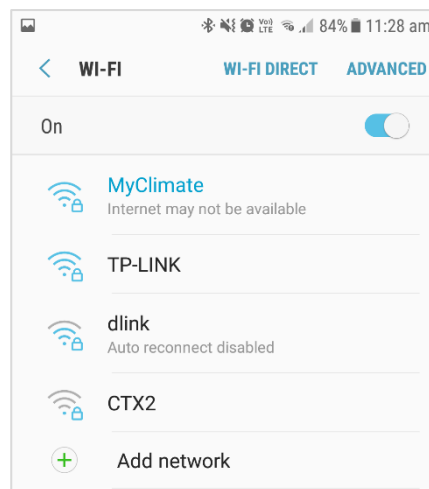
Initial Setup

GETTING STARTED - ANDROID

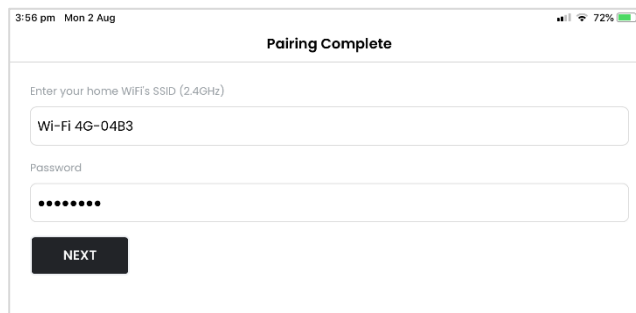
1. Find the free “My Climate by Bonaire” app on Google Play and install it.
2. Sign into your user (sign up with your email if you do not have an account) using your email address and password.
3. Tap on Start Pairing and follow the instructions within the app



4. When requested, tap on the button redirecting you to Wi-Fi settings. Alternatively, from the home screen on your Android phone, either go to Settings > Wi-Fi or Settings > Connections > Wi-Fi, or swipe down from the top of the screen and hold down on the icon.
5. Ensure Wi-Fi is turned on.
6. Select the “MyClimate” network.
7. Enter the password “MyClimate1701” when prompted.
8. You should see “Internet may not be available” under MyClimate, and at the top of your display.



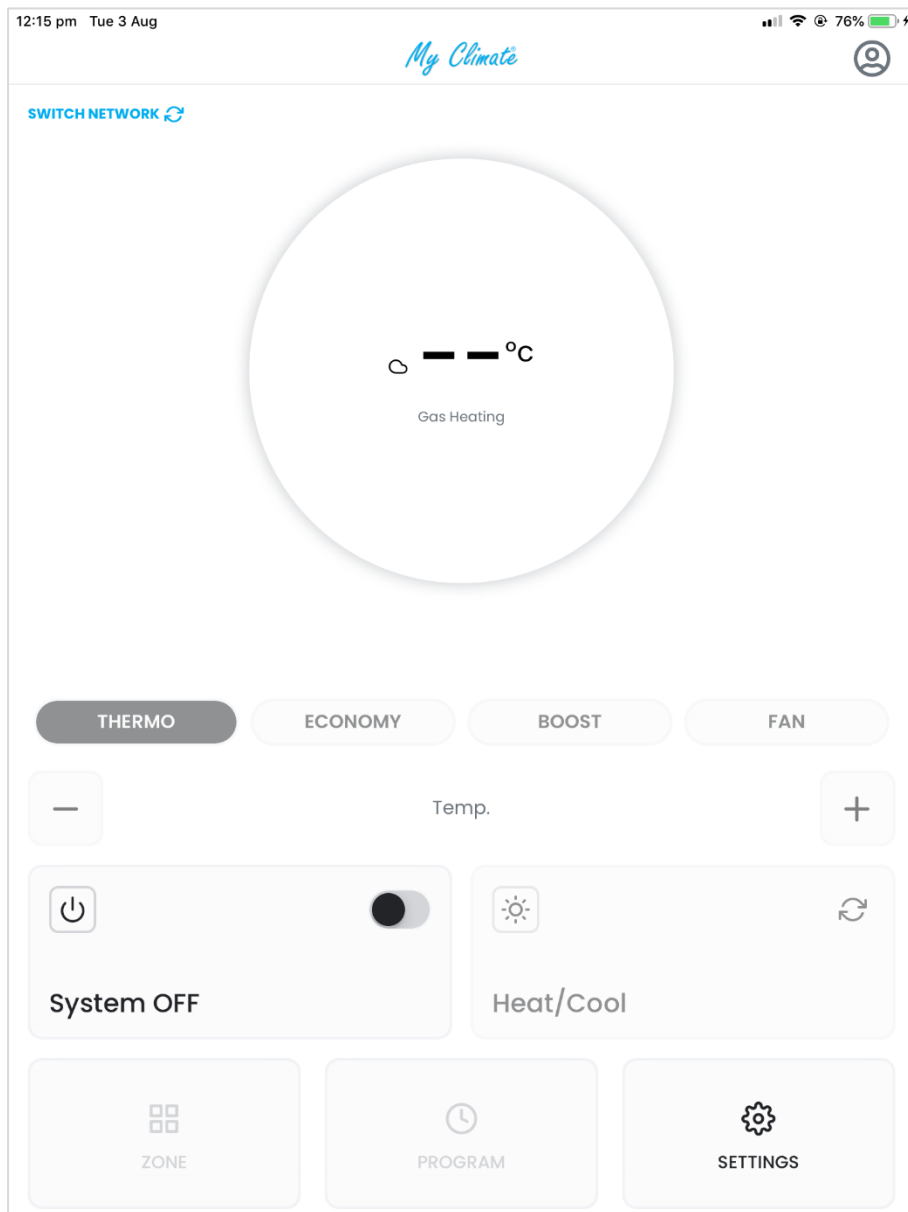
9. Once connection to the Black Box has been established, the app will ask you to enter your home network’s SSID and password. Tapping on the SSID field will display a list of nearby access points that you can tap to autocomplete. Note that both SSID and Password are case sensitive.



10. The app will now ask you to connect to the home Wi-Fi network. Follow instructions of Step 4 to connect to your Home Wi-Fi.

Initial Setup

- 11. Your app will connect through the Wi-Fi and then will switch to the cloud. This process will take up to 5 minutes.
- 12. You can now control your BONAIRE Gas Heater, Evaporative Cooler or Dual Cycle Refrigerated Cooler from your Android phone.

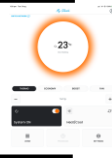


Initial Setup

CONNECTING ADDITIONAL SMARTPHONES

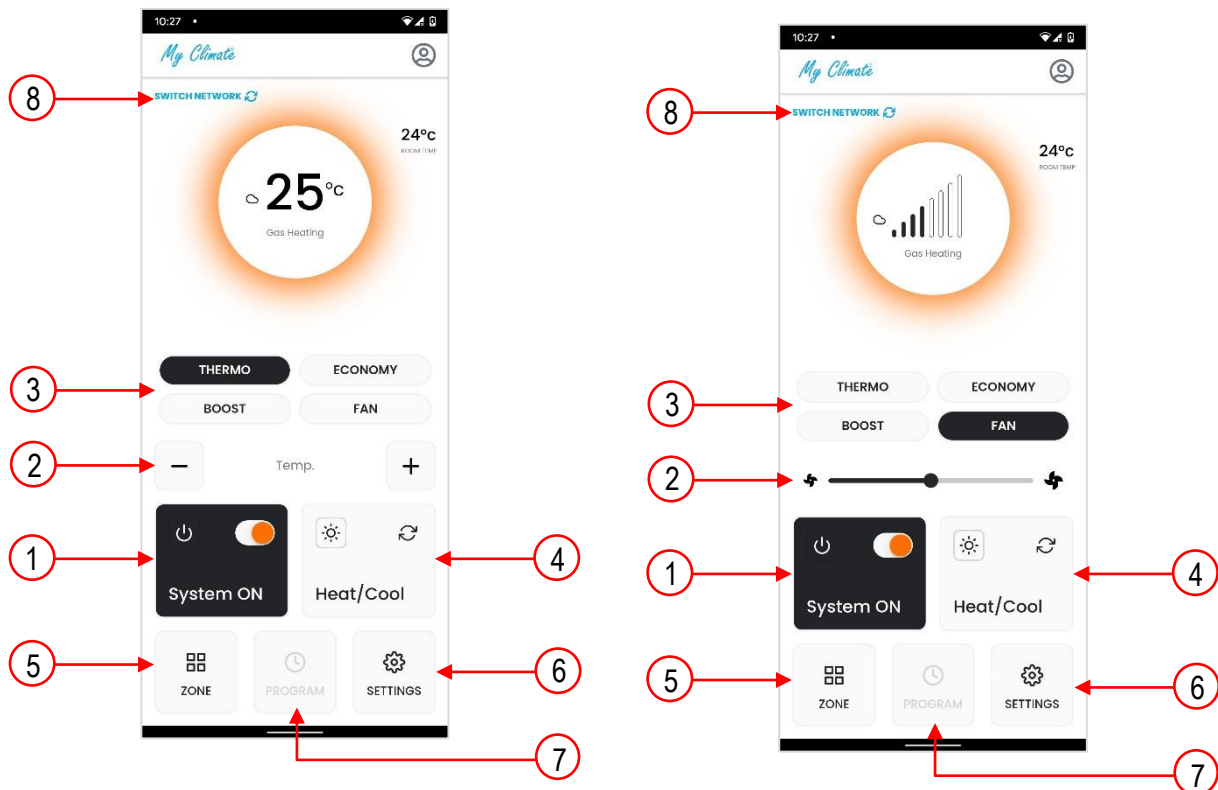
If the My Climate control has already been connected to your home Wi-Fi network (by another household member as primary user for example), the My Climate by Bonaire app only needs to be shared within the primary smart phone to enable access to secondary smart phones.

1. Find the free “My Climate by Bonaire” app from the App Store (iPhone) or on Google Play (Android) on the secondary smart phone and install it.
2. Sign into your user (sign up with your email if you do not have an account) using your email address and password.
3. Open the My Climate by Bonaire app and login with the primary account (the account that was used to pair with the appliance).
4. Tap the Settings icon, and then tap on Share this Bonaire System.
5. Tap “Add someone” and enter the email address for the user of the secondary smart phone and tap save.
6. You can now control your BONAIRE Gas Heater, Evaporative Cooler or Dual Cycle Refrigerated Cooler from your secondary smartphone.



Navigating the App

USING THE ICONS



The following explains the function of each of the icons on the home screen -

1- ON/OFF ICON

- Turns your heating and / or cooling appliances ON and OFF.

2- TEMPERATURE / LEVEL / FAN SPEED

- Tap +/- to adjust the set temperature (Heating and Refrigerated Cooling) or level (Evaporative Cooling) and slide left/right to change fan speed (in Fan Mode).

3- MODE ICONS

- The Mode Icons allow the user to select the operating mode. The modes available depend on the appliance being operated (e.g., gas heating or evaporative cooling).

4- HEAT / COOL ICON

- This icon allows the user to select the heating or cooling operating mode when there is more than one Bonaire



Navigating the App

appliance installed (e.g., gas heating and add-on refrigerated cooling).

- The MyClimate App can operate multiple appliances (where more than one type of appliance has been connected).
- There are three modes of operation defined – Evaporative Cooling, Gas Heating and Refrigerated Cooling. Only the installed appliances will be displayed.

5- ZONES ICON

- The ZONES icon allows the user to select the area or section of your house for heating and cooling control (if zones are available). **Note:** If zoning has been set up with no common zone, the room temperature will be displayed separately for each zone within the zone page.

6- SETTINGS ICON

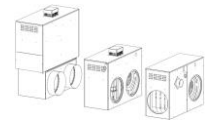
- This icon is used to configure the My Climate by Bonaire App. It allows sharing the app with other household members. You can also unpair your system in the settings menu.

7- PROGRAMME ICON

- Tap to set up the automatic operation of your BONAIRE appliances. Please note that the PROGRAMME function is only available while you are connected to your home Wi-Fi network.

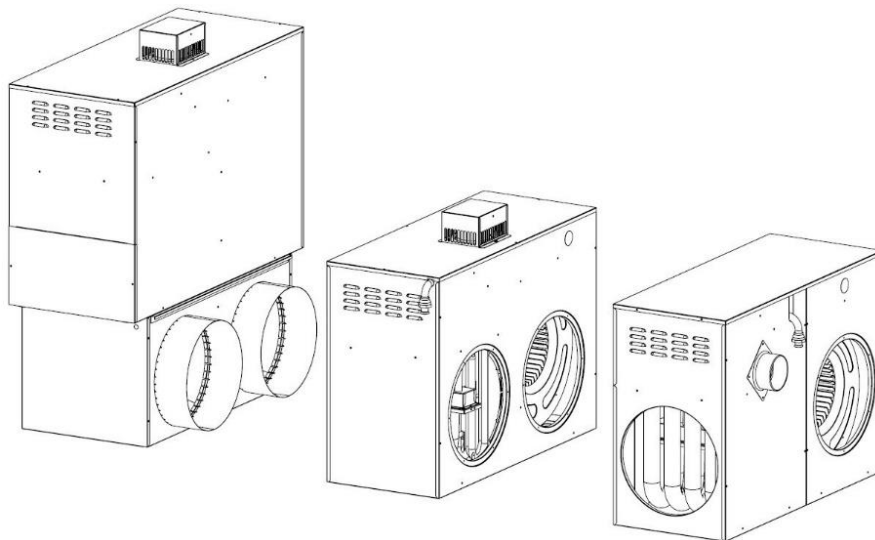
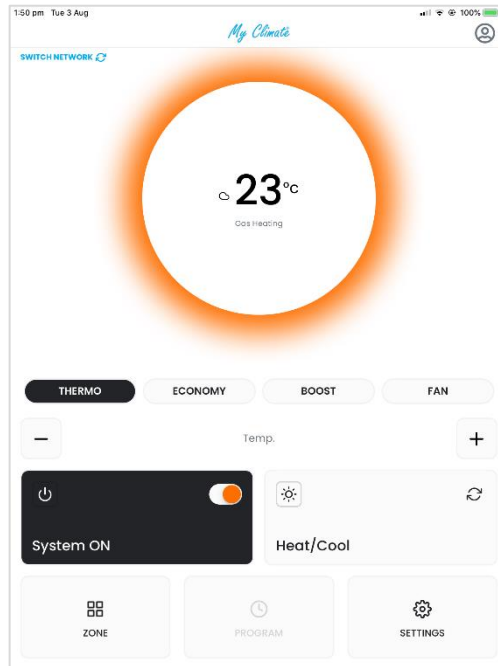
8- SWITCH NETWORK

- Tap on the text to switch between home Wi-Fi network and cloud. This needs to be used to connect to home Wi-Fi prior to programming as this functionality is only available when in Wi-Fi mode. Please note that switching the network might take up to four minutes.



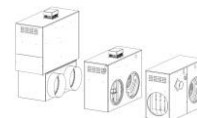
Ducted Gas Central Heating

Owner's Operating Instructions



Please keep this important manual in a safe place. It is the owner's responsibility to ensure that regular maintenance is carried out on the Ducted Gas Central Heater. Failure to do so will void all guarantees beyond statutory and legal requirements.

Note: If the appliance is used with an RF Navigator, it might take up to 5 minutes for the Navigator to update the latest status.



Ducted Gas Central Heating

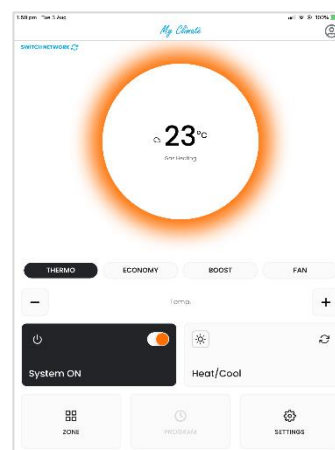
USING THE MY CLIMATE BY BONAIRE APP

NOTE: If there is only a central heater fitted in the house, the My Climate by Bonaire App will default to Gas Heating. Your My Climate by Bonaire App will automatically detect the appliances connected. Options not required for your connected appliances will be hidden and not displayed on the My Climate by Bonaire App, therefore some menu items shown in this instruction may not appear.

1. Open the MyClimate App.
2. Turn your BONAIRE Gas Heater ON by tapping the **ON/OFF** icon. The toggle will switch to ON.
3. The BONAIRE Gas Heater will remember your set temperature and operating MODE from last time it was ON.
4. To adjust set temperature, tap the + or - icons to increase or decrease the set temperature. You can set the temperature from 10°C to 32°C. For efficient operation, set the temperature around 20°C to 21°C. Temperatures set over this could result in high energy bills as your appliance may not be operating at optimum efficiency.

Note: After the desired temperature is set within the app, the app will show the message: “Sending command”. This will take a few seconds. This is normal as the app is communicating with the cloud server and the appliance.

5. To change the operating MODE, tap the desired mode near the centre of the screen. You can select Thermo, Economy, Boost or Fan only mode. Any other functions will need to be controlled from your Navigator.



OPERATING MODES

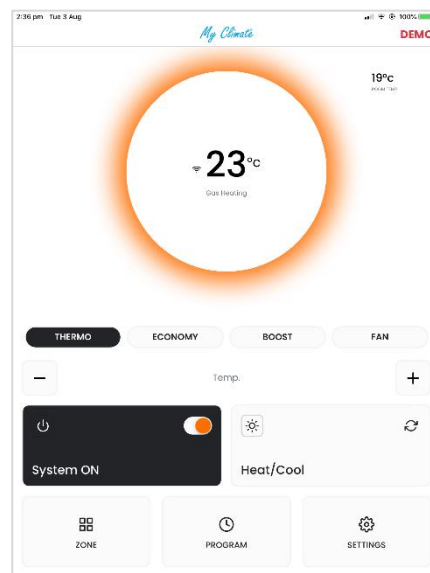
THERMO MODE

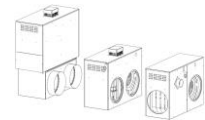
In Thermo mode the Heater will operate as set to achieve the desired comfort set temperature. When the room temperature is colder than the set temperature, the heater will come on (after a 30 second ignition process).

The heater will run until the room temperature has reached your set temperature. The heater will then turn off until the temperature falls below the set temperature before restarting.

For MB4, MB5 and MB6 star heaters, the operation of the heater is as follows:

- If at start up, the room temperature is more than 2.0° below the set temperature, the central heater will start up at high fan speed and high gas rate, quickly bringing your house up to temperature.





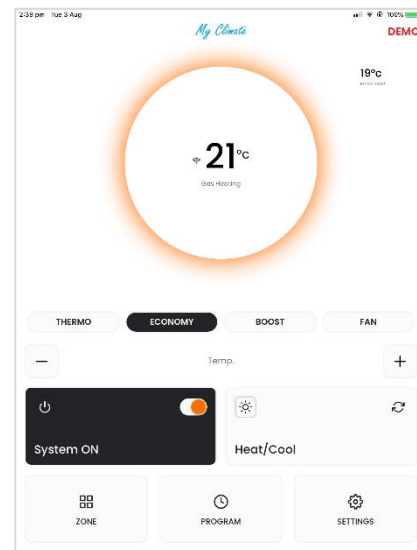
Ducted Gas Central Heating

- As the room temperature gets closer to the set temperature the central heater will reduce the room air fan and the gas rate to the burner.
- When the room temperature reaches the set temperature, the central heater will shut down and when the room temperature has dropped below the set temperature, the unit will restart.
- As your activities vary, you may find you need different temperature settings, e.g., a temperature comfortable for sitting is sometimes too warm when you're moving about.
- For economical operation, set a low set temperature during the day when you are active, or use the ECONOMY mode. Switch the heater OFF when asleep and ON again when awake. These cost saving functions can be programmed to operate automatically (see Programmed Control).

ECONOMY MODE

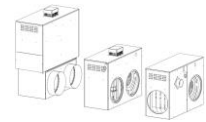
The Economy mode operates the heater at the lowest power level if the room temperature is below the set temperature. The heater turns off when the set temperature is reached and back on when the room temperature drops again.

For most efficient operation, it is recommended that the economy mode is used after the home comes up to temperature.



BOOST MODE

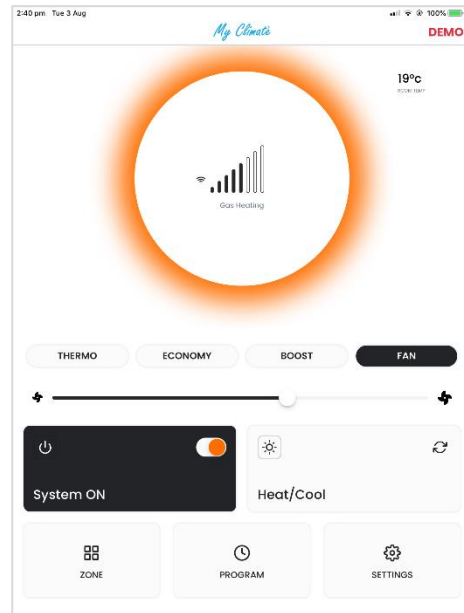
The Boost mode operates the heater at maximum power level if the room temperature is below the set temperature. The unit turns off when the set temperature is reached. The unit turns back on when the room temperature drops again.

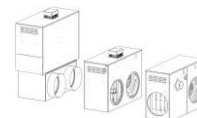


Ducted Gas Central Heating

FAN MODE

In Fan mode, the heater operates the fan only, to circulate air. Fan speed in this mode can be adjusted to the desired level.





Ducted Gas Central Heating

ZONING (IF INSTALLED)

Zoning is an option available on 4, 5 and 6-star central heaters which can operate 4 zones as standard. Selecting ZONE only applies if your home is fitted with optional motorised ductwork dampers (please consult your installer) that allow opening or closing of each section of ducting.

The My Climate by Bonaire App will show only installed zones. If no dampers are fitted, no zones will be shown and zone setup cannot be selected.

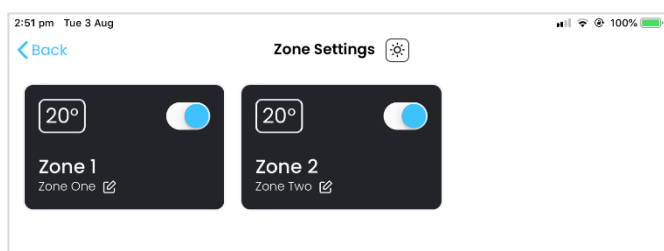
Note: In homes which are set up with more than one zone and no unswitched (common) zone, the temperature is shown for each zone separately within the zone page.

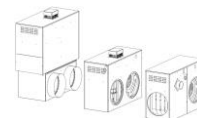
Note: In homes with more than one zone, at least one zone must be open at all times. The default zone is 1 if no other is selected.

To open or close a ZONE: -

1. Tap the **ZONE** icon. The Zoning screen will display, showing available zones and their current state.
2. Tap the ON/OFF toggle for each zone you wish to open or close.
3. Now the Heater operates only in your selected zones.

NOTE: If you do not have an unswitched (common) zone, the My Climate by Bonaire App will switch the Heater off if you turn all zones to OFF. For example, if you only have the Lounge/Dining zone open, and you wish to have only the Bedrooms 1 & 2 zone open, you should switch Bedrooms 1 & 2 to ON before you switch Lounge/Dining OFF.





Ducted Gas Central Heating

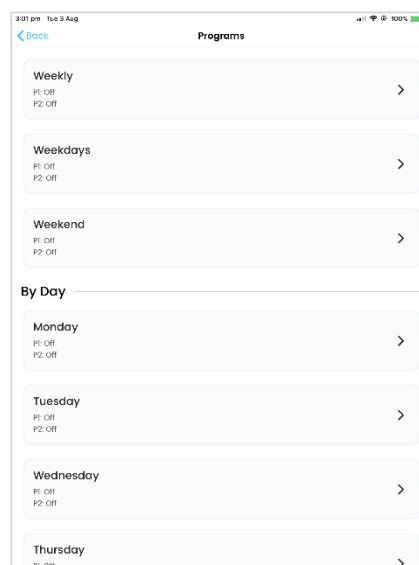
PROGRAMMING WITH YOUR MY CLIMATE BY BONAIRE APP

Programming your BONAIRE system will provide energy and time savings. Your heating and/or cooling system will only operate when you need it, and at your chosen comfort levels. Determine your most comfortable settings, program them and let your My Climate by Bonaire App do the rest automatically.

PROGRAMMING SEQUENCE

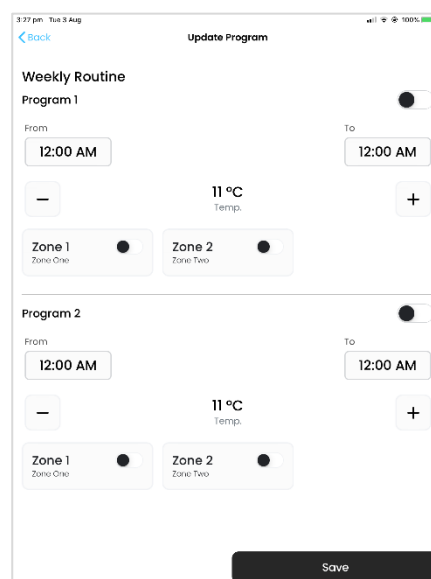
If you've never programmed your My Climate by Bonaire App before (or it's been a while) remember it's easiest to program the whole week to the same settings (by selecting the whole week choice) and then program variations for particular days or the weekend as you become more familiar with programming.

1. Tap the Program icon on the main menu.
2. You can set the program for the whole week, weekdays, weekend, or individual days.
3. Tap on the icon for the day (or set of days) that you wish to program. Choose the Start and Stop times, the zones you want on, and the desired Set Temperature.



NOTE: If you adjust the program from a Navigator controller, it may take up to 48 hours before the correct program is displayed in the My Climate by Bonaire app. To put the appliance into Program mode after setting the program, refer to the Bonaire Navigator user manual.

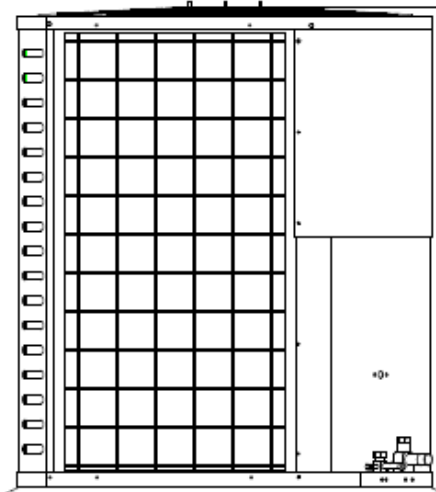
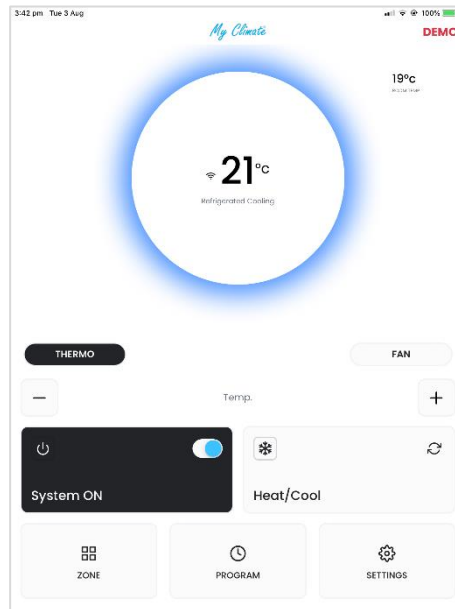
The Programme function is only available when connected via your home Wi-Fi network. It is not available remotely over the Internet.





Dual Cycle Refrigerated Air Conditioning

Owner's Operating Instructions



Please keep this important manual in a safe place. It is the owner's responsibility to ensure that regular maintenance is carried out on this Dual Cycle Ducted Gas Central Heater / Refrigerated Air Conditioner. Failure to do so will void all guarantees beyond statutory and legal requirements.

Note: If the appliance is used with an RF Navigator, it might take up to 5 minutes for the Navigator to update the latest status.

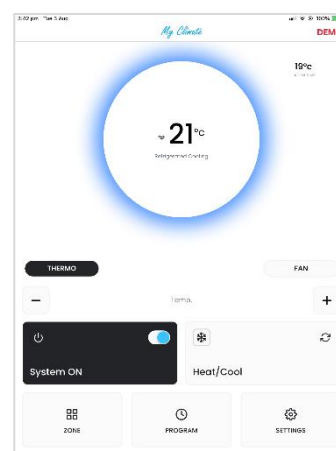


Dual Cycle Refrigerated Air Conditioning

USING THE MY CLIMATE BY BONAIRE APP

Using the My Climate by Bonaire App with your Dual Cycle Refrigerated Air Conditioner is the same as your gas central heater where you want direct manual control, without programming.

1. Open the MyClimate App.
2. Turn your BONAIRE Refrigerated Cooling ON by tapping the ON/OFF toggle. The appliance will switch to ON.
3. The BONAIRE Refrigerated Cooling will remember your set temperature and operating MODE from last time it was ON.
4. To adjust set temperature, tap the + or - icons to increase or decrease the set temperature. You can set the temperature from 10°C to 32°C. For efficient operation, set the temperature around 22°C to 25°C. Temperatures set under this could result in high energy bills as your appliance may not be operating at optimum efficiency.



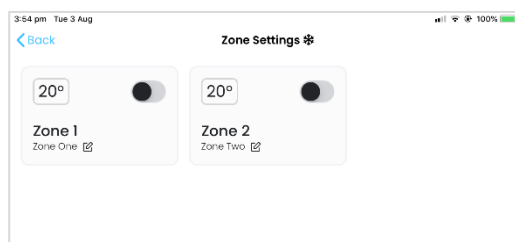
Note: After the desired temperature is set within the app, the app will show the message: “Sending command”. This will take a few seconds. This is normal as the app is communicating with the cloud server and the appliance.

5. To change the operating MODE, tap the desired mode near the centre of the screen. You can select Thermo or Fan only mode. Any other functions will need to be controlled from your Navigator.

ZONING

Selecting ZONES only applies if your home is fitted with optional motorised ductwork dampers (please consult your installer) that allow opening or closing of each section of ducting.

The My Climate by Bonaire App will not display any zones if dampers are not fitted and set up. Where dampers are fitted, the installer can set the app to show only the zones available for use.



In homes with more than one zone, at least one zone must be open at all times. The default zone is 1 if no other is selected.

To open or close a ZONE: -

1. Tap the **ZONES** icon. The Zoning screen will display, showing available zones and their current state.
2. Tap the ON/OFF icon for each zone you wish to open or close.
3. Now the Air Conditioner operates only in your selected zones.

Note: In homes which are set up with more than one zone and no unswitched (common) zone, the temperature is shown for each zone separately within the zone page.



Dual Cycle Refrigerated Air Conditioning

NOTE: If you do not have an unswitched zone, the My Climate by Bonaire App will switch the Heater off if you turn all zones to OFF. For example, if you only have the Lounge/Dining zone open, and you wish to have only the Bedrooms 1 & 2 zone open, you should switch Bedrooms 1 & 2 to ON before you switch Lounge/Dining OFF.



Dual Cycle Refrigerated Air Conditioning

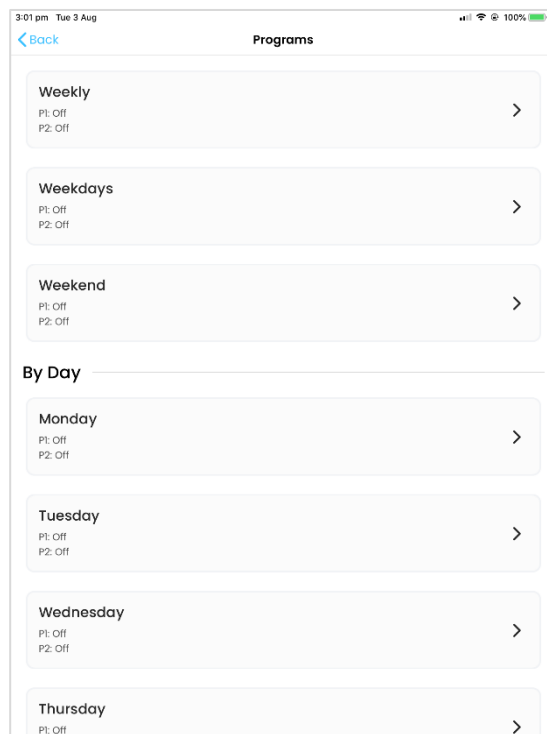
PROGRAMMING WITH YOUR MY CLIMATE BY BONAIRE APP

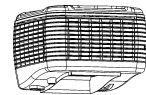
Programming your BONAIRE system will provide energy and time savings. Your heating/cooling system will only operate when you need it, and at your chosen comfort levels.

Determine your most comfortable settings, program them and let your Navigator Control do the rest automatically.

PROGRAMMING SEQUENCE

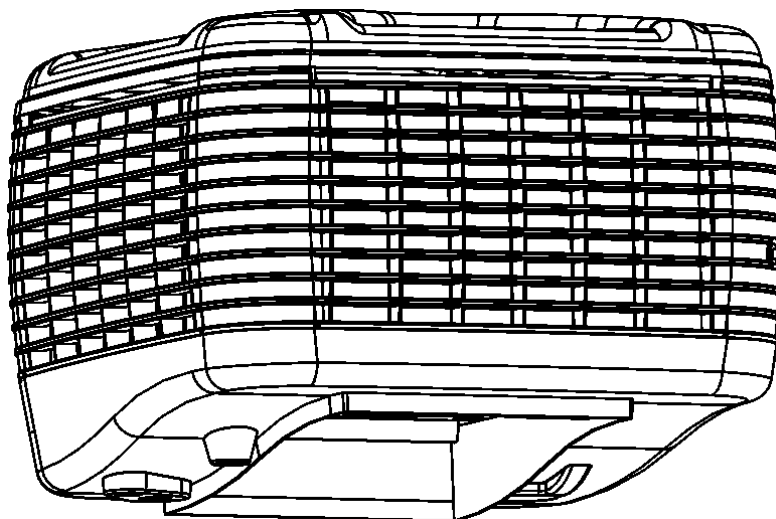
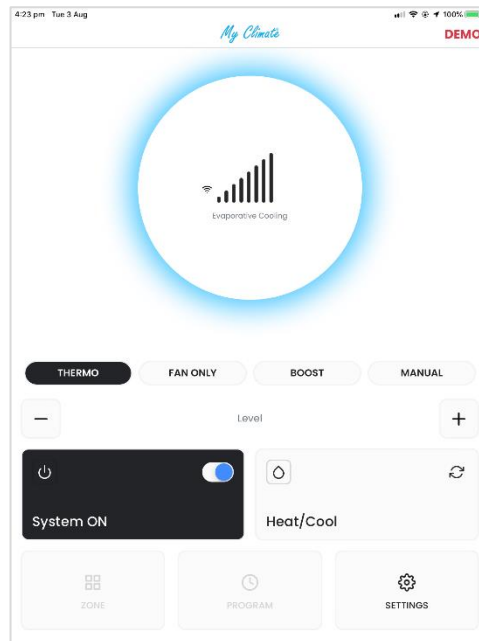
Refer to Ducted Gas Central Heating Section for **PROGRAM MODE** and **PROGRAMMING WITH YOUR MY CLIMATE BY BONAIRE APP**.





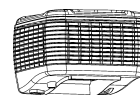
Ducted Evaporative Air Conditioning

Owner's Operating Instructions



Please keep this important manual in a safe place. It is the owner's responsibility to ensure that regular maintenance is carried out on this Ducted Evaporative Air Conditioner. Failure to do so will void all guarantees beyond statutory and legal requirements.

Note: If the appliance is used with an RF Navigator, it might take up to 5 minutes for the Navigator to update the latest status.





Ducted Evaporative Air Conditioning

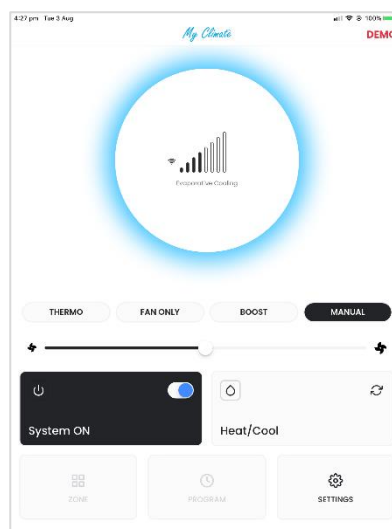
USING YOUR MY CLIMATE BY BONAIRE APP

Your My Climate by Bonaire App will operate your ducted evaporative air conditioner in the following modes: Manual, Thermo, Boost and Fan. Any other functions will need to be controlled from your Navigator.

NOTE: Your My Climate by Bonaire App is designed to automatically detect the appliances you have installed. Controller options not required for your appliances will usually not be visible in the My Climate by Bonaire App display.

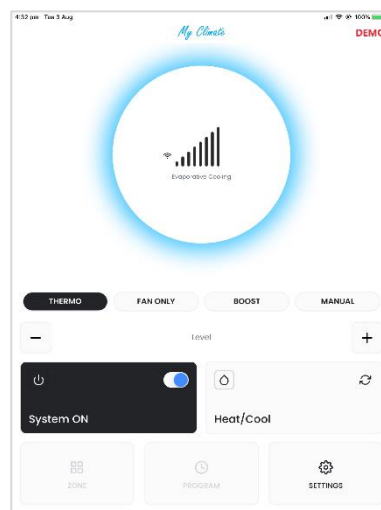
MANUAL MODE

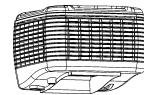
1. Turn the My Climate by Bonaire App ON by tapping the **ON/OFF** icon on the home screen.
2. Tap the **MANUAL** icon at the centre-right of the screen.
3. Tap the  or  icon to decrease or increase fan speed. The My Climate by Bonaire App provides 8 levels of operation.
4. To turn the unit OFF, tap the **ON/OFF** icon on the home screen.



THERMO MODE

1. Turn the My Climate by Bonaire App ON by tapping the **ON/OFF** icon.
2. Tap the **THERMO** icon at the centre-left of the screen.
3. Tap the **-** or **+** icon to decrease or increase the temperature. Minimum bars = warmer, Maximum bars = cooler.
 - Set the temperature scale to a relative point where you feel comfortable.
 - The fan will now adjust itself up and down according to the relative comfort level automatically.
 - As the room temperature nears the selected comfort level, the water pump will turn off with the fan still running. The fan will only stop if the room temperature is more than 1 degree below the required comfort level.
4. To turn the unit OFF, tap the **ON/OFF** icon.



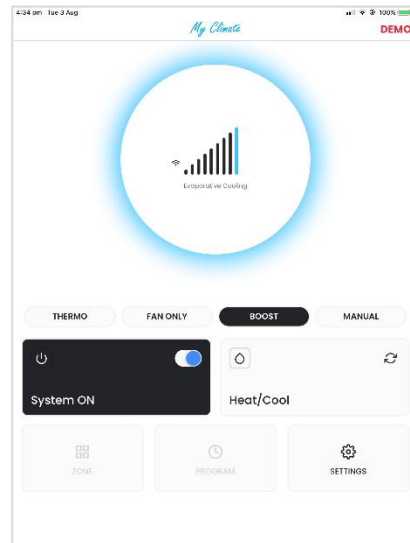


Ducted Evaporative Air Conditioning

BOOST MODE

In the Boost mode, the cooler runs both the pump and fan at maximum output level. To use the Boost mode -

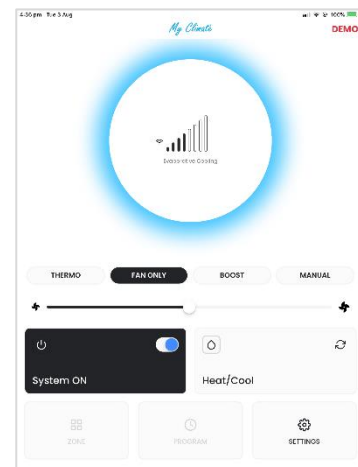
1. Turn the My Climate by Bonaire App ON by tapping the **ON/OFF** icon on the home screen
2. Tap the **BOOST** icon at the centre of the screen. All 8 bars are displayed indicating full fan speed.



FAN MODE

The My Climate by Bonaire App provides 8 levels of Fan Only operation. The cooler runs the fan only with the output level set directly by the user (The unit will not cool in the Fan mode). To use the Fan mode -

1. Turn the My Climate by Bonaire App ON by tapping the **ON/OFF** icon on the home screen.
2. Tap the **FAN ONLY** icon at the centre of the screen.
3. Tap the \leftarrow or \rightarrow icon to decrease or increase the fan speed. You can set the fan speed up to 8 levels.



Troubleshooting

ERROR MESSAGES

Message: *Connection lost with your Bonaire System.*

- Your My Climate appliance did not connect to your home Wi-Fi. Please check your home Wi-Fi status.
- Your smart phone is not connected to your home Wi-Fi network or the Wi-Fi network to which your My Climate appliance is connected.
- The setup process has failed
 - The SSID and/or password you entered were incorrect. Start the setup process again. Note that the SSID and password are both case sensitive.
 - The My Climate device is out of range of the Wi-Fi access point. Move the device to a more suitable location and start the setup process again.
 - Your access point is not compatible with the My Climate device.

Message: *Sorry! No device found.*

- You don't have any paired device to your account.
 - Please start the initial pairing process.
 - If was already paired and still getting the message, then go to the settings menu then unpair the device and start the pairing process again.

Message: *Failed to send command.*

- Only one person in the household can control the system at any time while using via Home Network. Wait until the other person closes the app, and then try again. If you are sure nobody else is controlling the system, wait 5-10 minutes and try again.

Message: *Unable to get the current state.*

- Your My Climate device has been unable to connect to the internet after your initial pairing. Please wait for 5-10 minutes and try again.
- Your home internet connection may be down. Check those other devices on the network can still connect to the internet.
- Your network's SSID or password may have changed. Follow the Initial Setup process.
- Your My Climate device has been switched off. Ensure power to the unit is ON.

Message: *Unable to connect. Please check your internet connection.*

- Your smartphone is not connected to a Wi-Fi network, and your mobile data is unavailable. Switch on your mobile data or connect to a Wi-Fi network.

Message: *Sorry! Unable to send command.*

- Your smartphone is not connected to a Wi-Fi network, and your mobile data is unavailable. Switch on your mobile data or connect to a Wi-Fi network.
- If the issue persists, please contact our Support Service at service@climtech.com.au.

Message: *To access the Program please switch to your home network.*

- The Program function is only available while you are connected to your home Wi-Fi network. Please click on "SWITCH NETWORK" to switch to the home Wi-Fi network and wait for the app to connect with your My Climate appliance.

WARRANTY

MY CLIMATE® WARRANTY

In the first instance please refer to your owner's manual to ensure that you have followed the correct operating procedures and refer to the troubleshooting guide to assist in solving any problems you may have.

The warranties contained in this document are provided voluntarily by Climate Technologies (as manufacturer) to you (as consumer) in relation to the purchase of your My Climate Wi-Fi control from Climate Technologies and are in addition to any rights you may have under the Australian Consumer Law or other applicable legislation. Please read this warranty in full and keep it with your original purchase documents in the event that you may wish to make a warranty claim.

Important

- Product fitness for purpose and suitable connectivity is solely the responsibility of the installer and / or the customer. To the extent permitted by law, Climate Technologies takes no responsibility for, and this warranty does not cover, any loss that is suffered by you as a result directly or indirectly of purchasing a product that is not fit for the purpose that you intended or is in any other way inadequate. This includes but is not limited to the inability of the device to connect via Wi-Fi and/or mobile data.
- **Installation by any person other than an accredited My Climate Bonaire dealer will void this warranty.**
- **Only authorised Climate Technologies service technicians may carry out a warranty service.**

WARRANTY

For a period of one (1) year from the date of purchase of your My Climate Wi-Fi control any malfunction caused by defective parts or workmanship will be corrected at no charge to you. This warranty is not transferrable and applies only to the original consumer purchaser.

WARRANTY EXCLUSIONS

This warranty does not cover damage due to misuse, abuse, negligence or damage caused by elements such as wind, rain, lightning etc. or power spiking and brownouts.

Unauthorised service or modification of the product in any way will void this warranty.

This warranty covers only the My Climate Wi-Fi control and is not extended to other equipment, components, or devices that a customer uses in conjunction with our products.

Climate Technologies maximum liability under this warranty, to the extent permitted by law, is limited to the original purchase price of the My Climate Wi-Fi control. Climate Technologies will not be liable for any indirect, incidental or consequential damages.

To the extent permitted by law, this warranty is expressly in lieu of all other warranties, expressed or implied, including any warranty, representation or condition of merchantability or that the products are fit for any particular purpose or use.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.



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