

Bonaire Electric Convector Panel Heater

Instruction Manual



Owner's Manual & Warranty Card

IMPORTANT READ AND SAVE THESE INSTRUCTIONS.

Please keep this important manual in a safe place. It is the owner's responsibility to ensure that regular maintenance is carried out on this evaporative cooling product.

www.bonaire.com.au

Customer Care 1300 665 087

Thank you for purchasing a quality Bona ire Evaporative Portable Cooler.

We care about your safety and would ask you to spend a few minutes reading these simple instructions before operating this product.

HPC5200010 Bonaire Panel Heater 1000W HPC5200015 Bonaire Panel Heater 1500W HPC5200020 Bonaire Panel Heater 2000W HPC5200115 Bonaire Panel Heater 1500W BM

Safety Instructions

- Read the manual before you use the heater. Keep the manual and ensure it stays with the heater if you give it to a new owner.
- Before use, check that the heater and all supplied accessories are complete and intact.
- The heater must be installed as per installation instructions. The heater must be plugged into a socket that meets the following requirements: AC 230V, frequency 50/60Hz.
- The heater is only suitable for indoor use. Do not use it outdoors!
- Do not leave the heater unattended during use. Keep the heater out of the reach of children: risk of burns.
- Do not use an external controller with the heater. The heater must not be set to switch on when it will be unattended.
- Do not use the heater near flammable or explosive materials: risk of fire or explosion.
- Inserting items into the protective grill of the heater is strictly prohibited: risk of electric shock.
- Do not touch the metal housing as it will get hot when the heater is in use: risk of burns. Set aside some time to let the heater cool before you turn it off and store it.
- Unplug the heater if it is going to be out of use for a long time.
- Prior to each use of the electric heater, make sure it is in a good condition and intact. Do not plug in or use the heater if the casing, wire or plug are damaged.
- The heating element may be damaged if the heater is dropped or hit. Check that the element is not damaged prior to each use. Do not use the heater if the element is broken.
- Disconnect the plug from the socket when moving or cleaning the heater. When
 disconnecting, first turn off the switch, then unplug the plug. Do not yank the
 cable.
- Demolition of the electric heater without authorization is strictly prohibited.
 Please look for professional service personnel if the heater is damaged.
- The product is limited to home use only.
- During use, do not let bare skin touch the surface of the appliance: risk of burns.
- Do not share the heater's socket with other appliances: risk of fire due to excessive load.
- CAUTION: never cover the heater. Covering the heater risks overheating and fire.
- The heater must not be located immediately below an electrical socket-outlet.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person to avoid a hazard.
- Avoid the use of an extension cord as this may overheat and cause a fire risk.

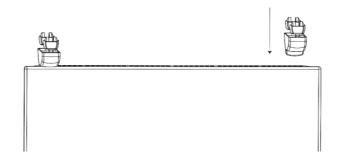
- This heater is not intended for use in bathrooms, laundry areas or similar locations where there may be moisture. Never place the heater where it may fall into a bathtub or other water receptacle
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- Children of less than 3 years should be kept away unless continuously supervised.
- Children aged from 3 years to 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform maintenance.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- CAUTION: some parts of this product can become very hot and cause burns.
 Particular attention must be given where children and vulnerable people are present.

Installation Instructions

- Before installing, check that all parts are complete and the product is intact.
- If you want to use the electric heater freestanding, please fit with the feet provided with the heater, following the instructions below. Make sure the heater is mounted on a level, stable and clean surface.

Freestanding Installation

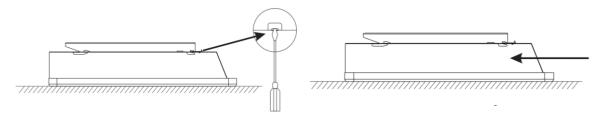
- 1. Put the product upside down on a soft cotton cloth or carpet.
- 2. Fix the feet to the base of the heater using the screws provided. Line up the holes in the base with the holes in feet, put the screws through the holes and tighten with a screwdriver.



3. Wall mounted Installation

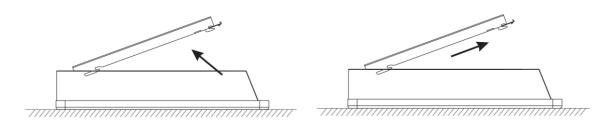
1.Remove the bracket

It is recommended to place the heater face down, open the top lock with a screwdriver and move the wall-mounted bracket down to remove it



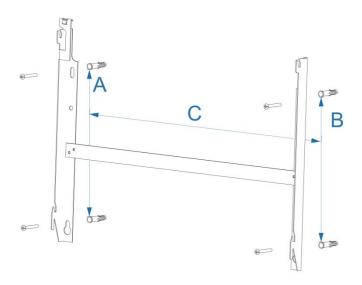
(1) Pick the lock buckle of the bracket

(2)push the bracket according to the direction of the arrow



2.fixed the wall bracket

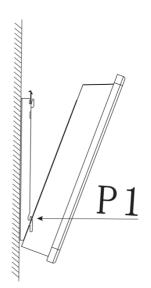
Mark the wall according to the dimensions given below for the heater models you purchased, drill the wall and insert the plastic wall anchors into the holes, mount the wall bracket using the screws provided.

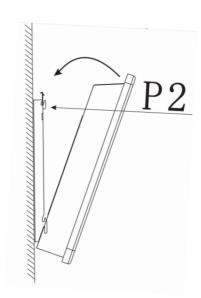


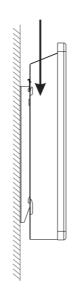
Distance	HPC5200010	HPC5200015	HPC5200020	HPC5200115
Α	218 mm	218 mm	218 mm	218 mm
В	218 mm	218 mm	218 mm	218 mm
С	130 mm	291.5 mm	402 mm	291.5 mm

3.2.fixed the heater

Tilting the heater so that the lower hole of the heater is aligned with the bracket P1 and hooked. After hanging, rotate the heater until entering the bracket P2, descend the heater downward and fasten the lock catch on the heater.

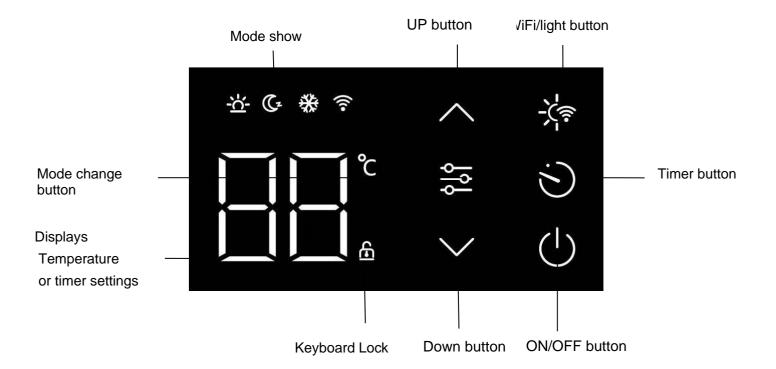


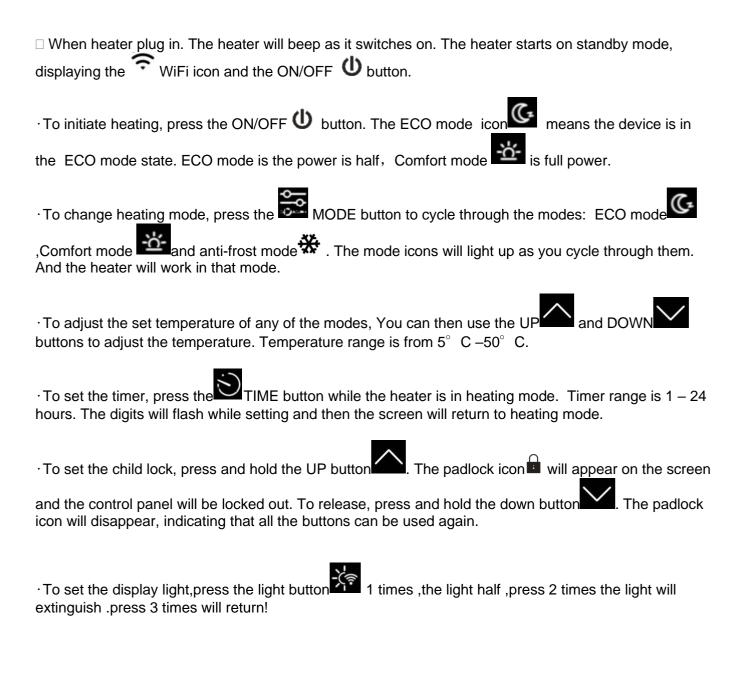




User Manual for Digital Display Series

Control Pad



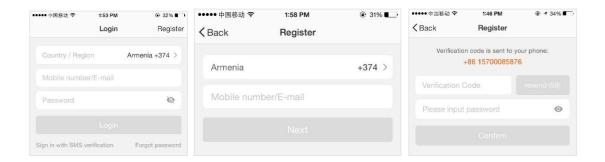


Connecting to WiFi

 To connect your heater to the WiFi, the first step is to download the Smart Life app onto your smartphone or tablet. You can find the app by scanning the QR code below or searching "Smart Life" in the Google Play or Apple appstore.



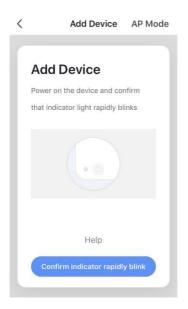
2. Download and install the app. Unless you already have a Smart Life account, you will need to create an account by tapping Register.

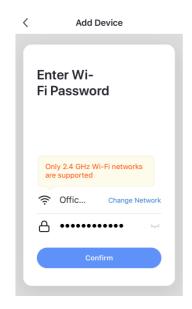


The device will automatically determine your country, although you can change this if necessary. Enter your phone number or email address. If you enter a phone number, a verification number will be sent to your phone: enter this number to verify, then create a password. If you enter your email address, you'll just need to create a password.

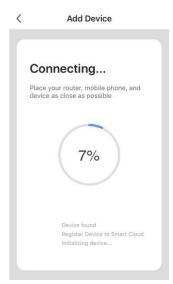
- 3. To add your heater to the app, first put the heater in WiFi connection mode. The heater is in WiFi connection mode when the WiFi icon is flashing. If the wifi icon is not flashing, go to standby mode and hold down the button for three seconds.
- 4. Once the icon is flashing, go to the app and press Add a Device. Select the device type (Small Appliances > Heater) and confirm that the indicator is flashing. You will then be prompted to enter your WiFi password. This allows the app to find your heater using your WiFi.







5. The app will then display its connecting screen.

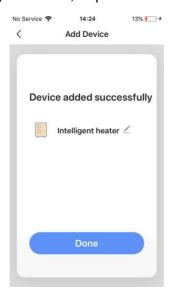


NOTE if the heater is failing to connect, press and hold the button for three further seconds. It will then switch to its secondary connection mode. The heater has two connection modes: one where the

icon flashes slowly (once per second) and one

where the icon flashes fast (three times per second). Most devices will connect on the fast flashing mode.

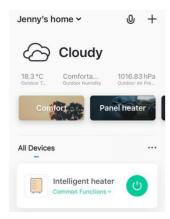
6. The heater will beep and display a solid icon when the device is connected. The app will confirm that the heater has been added. You can now name the device, share it with family members, or proceed to scheduling your heating.



Using the Smart Life App

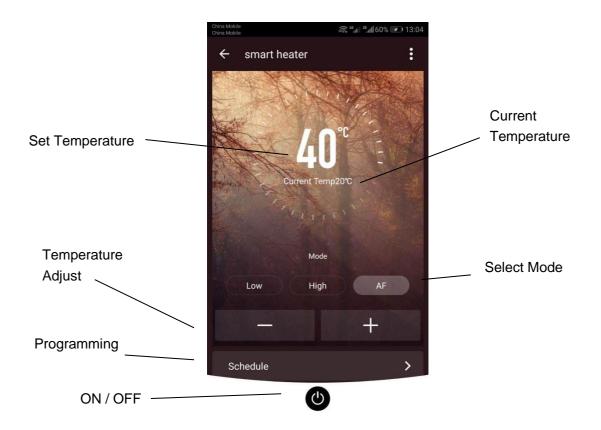
You can use the app to control multiple devices. The status of your devices is shown on the device list:

- Offline (device is turned off at wall / rocker switch)
- Turned Off (device is in standby mode)
- Turned On (device is in heating mode)



When the heater is online, tap the device name to go to the control interface. Note: when the heater is offline, you will not be able to control it with the app.

Controlling the Heater

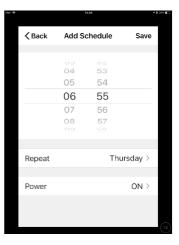


You can change the heater's current mode by tapping the mode buttons. You can adjust the mode's temperature using the + and – buttons when you're on that mode.

Scheduling your Heating

You can program your heating by creating a schedule of "events", where the heater switches on or off. These events can be temporary, like setting a timer, or they can be recurring, so the heater switches on at the same time every week. You can set an unlimited number of events, switching the heater on and off across the week.





For every event, you must set a start time. Then, choose whether you want it to repeat. Select "Only Once" if you just want to set a timer for now. If you want the event to repeat, select which days you want it to occur. Finally, choose whether you want the heater to switch on or off. Make sure you confirm your settings at every stage and press save to keep the event.

Each event will appear in your schedule. You can activate and de-activate events using the toggle. You can also delete events by swiping left and tapping Delete.



The heater will beep when it begins a new heating event. The heater will heat at whatever mode it was last set to: you cannot schedule mode changes. Note, if you change the heater's setting during an event – i.e. turning it on when it is scheduled to be off – the heater will remain as it is until the next scheduled event.

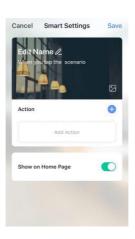
Smart Features

The "Smart" section of the SmartLife app allows you to add functions that make your heating easier and more intuitive to control. The Smart section can be reached be pressing the Smart icon Or at the bottom of the app.

Jenny's home Cloudy 13.3 °C Conforta... Outland T... Outland T... Outland T... Conforta... Outland T... Outland T... It's cold! All Devices Intelligent heater Common Functions Showroom Offline Showroom Offline Showroom Offline Showroom Offline Showroom Offline

Scenarios

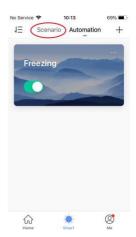


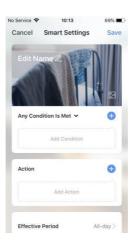


Scenarios are customisable commands that bring all your devices together to perform set actions. They appear as shortcuts on the app which you can trigger by tapping the image, offering a quick and easy means of co-ordinating your heating. For example, you could create a "Heat Boost" scenario that, at one tap, switches all your panel heaters on, at high power mode, at 30 °C.

To create new scenarios, press the + button while on the Scenario screen. You can add as many heaters as you want to a scenario. You can control whether they switch on or switch off, what mode they run on, and what temperature they are set to. Any device controlled by the SmartLife app can be added to a scenario.

Automation





Automation allows you to set up actions that are triggered by external events. Triggers include the weather, temperature, humidity, sunset, sunrise and your location. You can add multiple actions and multiple triggers for each + utomation event, so you could, for example, set all your heaters to come on at 21 °C if you arrive home when it's snowing! To create new scenarios, press the button while on the Scenario screen.

Voice integration

Smart Life is compatible with both Amazon Alexa and Google Home.

To connect, first download the SmartLife skill onto your Alexa or Google home app. You can then link your Alexa or Google home app with your SmartLife app. Depending on your device, your voice control app may discover your devices automatically, or you may need to prompt it to do so.

Once the SmartLife skill is enabled and linked with your SmartLife app, you should get notifications whenever you add a new heater or scenario. The notification will tell you what to say to control the heater or scenario by voice.

You can find quick guides to connecting the app to both Google Home and Alexa in the FAQ section. Press $\stackrel{\bigcirc}{\searrow}$ then $\stackrel{\square}{\square}$ FAQ & Feedback.

Example commands:

- OK Google turn on Heater *
- · Alexa, switch off Heater
- OK Google, switch Heater to 25 degrees
- Alexa, set Heater to 9 degrees
- OK Google, turn on Comfort **

Sharing

You can share control of your devices with family members. Go to Member then Family Management then Add Member. Add your new family member's email address or phone number to send an invitation. Note you can only share to numbers and email addresses that are connected to app-compatible devices: smartphones or tablets.

When you add new members you can choose whether or not to set them as an administrator. Members added as administrators will have all family permissions, including the facility to delete the family. Members not set to administrator can control scenarios and devices but cannot add or remove them.

FAQs

Find the answer to many troubleshooting problems in the app's FAQ section. Go to $^{\circ}$ then $^{\circ}$ FAQ & Feedback

^{*} where Glass Heater is what you've named the heater in the SmartLife app
** where Comfort is the name of a scenario created in the SmartLife app

Technical Data

Type	Voltage	Frequency	Power	Category
HPC5200010	230V	50/60Hz	1000W	I
HPC5200015	230V	50/60Hz	1500W	I
HPC5200020	230V	50/60Hz	2000W	I
HPC5200115	230V	50/60Hz	1500W	I

BONAIRE

Model:-HPC5200010 Electric Panel Heater 220~240V ac, 50 Hz 1000W Class I



CCS-221167-EA

BONAIRE

Model:-HPC5200015 Electric Panel Heater 220~240V ac, 50 Hz 1500W Class I



CCS-221167-EA

BONAIRE

Model:-HPC5200020 Electric Panel Heater 220~240V ac, 50 Hz 2000W Class I



CCS-221167-EA

BONAIRE

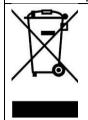
Model:-HPC5200115 Electric Panel Heater 220~240V ac, 50 Hz 1500W Class I



CCS-221167-EA

The product is for household use only.

Correct Disposal of this product



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

Warranty Information

The manufacturer provides warranty in accordance with the legislation of the customer's own country of residence, with a minimum of 1 year (UK: 2 years), starting from the date on which the appliance is sold to the end user.

The warranty only covers defects in material or workmanship.

The repairs under warranty may only be carried out by an authorized service center. When making a claim under the warranty, the original bill of purchase (with purchase date) must be submitted.

The warranty will not apply in cases of:

- Normal wear and tear
- Incorrect use, e.g. overloading of the appliance, use of non-approved accessories
- Use of force, damage caused by external influences
- Damage caused by non-observance of the user manual, e.g. connection to an unsuitable mains supply or non-compliance with the installation instructions
- Partially or completely dismantled appliances

The warranties contained in this document ("the warranty") are provided voluntarily by Climate Technologies (as manufacturer) to you (as consumer) in relation to your purchase of a product from Climate Technologies ("the product") and are in addition to any rights you may have under the Australian Consumer Law or other applicable legislation. Please read this warranty in full and complete the Dealer I Product information above. KEEP this with your original purchase receipt for any claim you may wish to make under th is warranty.

Australian Consumer Law

The Product comes with consumer guarantees that cannot be excluded under the Australian Consumer Law.

If we breach these consumer guarantees, you are entitled (at your choice) to a replacement or refund in respect of a "major failure" (as that term is defined in section 260 of the Australian Consumer Law) of the Product. You are also entitled to have the Product repaired or replaced (at our choice) if the Product fails to be of acceptable quality and the failure does not amount to a "major failure".

The manufacturer's warranty contained in this booklet is in addition to any rights and remedies that you may have and may wis h to rely on under the Australian Consumer Law or any other law in relation to the Product. No other person, company, entity or corporation is authorised to offer or give on our behalf, any other warranty.

Warranty Procedures

Firstly, refer to this owner's manual to ensure that you have followed the correct operating procedures of your product, and refer to the trouble shooting guide to assist solving any problems you may have.

- 1. Read this warranty statement carefully before you request warranty service as items related to installation are not covered by this appliance warranty.
- 2. Proof of product purchase must be provided by you to Climate Technologies when exercising any rights under this or any statutory or other warranty, as evidence that the appliance is within the relevant manufacturer's warranty periods.
- 3. This warranty is only for Climate Technologies products and associated original controls for Climate Technologies manufactured product.
- 4. Only an authorised Climate Technologies service provider may carry out a warranty service.
- 5. To the extent permitted by law, any statutory warranty that applies to goods sold by Climate Technologies is valid for 12 months from the date of purchase and any additional warranties provided to you are at the sole discretion of Climate Technologies.

Climate Technologies provides the following Manufacturer's warranty on new products from the date of original purchase in addition to all implied warranties and other statutory rights which you may have under the Australian Consumer Law and similar State & Territory Laws, subject to the following terms and conditions.

Terms and Conditions

This warranty is subject to, and conditional upon, the following terms and conditions:

- Subject to the exclusions noted, Climate Technologies warrant the product for the period as prescribed in the table below to be free from inherent defects in materials and workmanship for functional and structural components.
- This warranty is only valid if the product is operated and maintained in accordance with the manufacturer's instructions
- The appliance must not be modified or changed in any way.
- Your proof of purchase MUST be produced before free service will be provided together with a valid serial number.
- The product must be registered within 30 days of purchase by following the instructions listed in the following page.

• Travelling time and mileage are included in the service within 30km of either your authorised Climate Technologies dealer or service provider's premises. Customers in areas other than the above are responsible for any travelling time and mileage required to carryout warranty repairs.

Warranty Period

Model Warranty

HPC5200010 7 Years Limited Warranty*

HPC5200015 7 Years Limited Warranty*

HPC5200020 7 Years Limited Warranty*

HPC5200115 5 Years Limited Warranty*

Remote Location Warranty

If the product is located outside of the Climate Technologies service network, a supply part only warranty will apply. Only parts will be supplied free of charge where the product the subject of the warranty claim was located further than 30km from the nearest Climate Technologies authorised dealer or service providers premises, and then only on the return of the faulty part. In the event that a warranty claim is made to which this provision applies, you will be responsible for all labour charges incurred for the part to be fitted by a qualified person, such a person to be appointed by Climate Technologies or one of their authorised dealers. The labour warranty prescribed in the table above of this warranty are void where the product in question has been installed in an area outside the Climate Technologies network (as prescribed above).

Effect of this Warranty

If you, as the purchaser of a product sold by Climate Technologies, comply with your obligations under this warranty document and a defect exists in a product you have purchased from Climate Technologies, Climate Technologies will, at its sole discretion, repair or replace the defective product (or part of it).

Any remedial work undertaken by Climate Technologies or one of its approved representatives or agents will be conducted at Climate Technologies sole expense, subject to the terms and conditions and exclusions contained in this warranty. Climate Technologies will not reimburse you for any expense you have incurred in applying for a remedy under this warranty, including, but not limited to, any telephone calls or postage expenses incurred.

Exclusions to Warranty

The following are not covered under this warranty, and Climate Technologies takes no responsibility for the replacement or repair of:

- Consumable items which are subject to wear and tear such as filter pads, drive belts, batteries and bearings;
- Any third-party components used as part of the installation such as grilles, filters, fittings, pipe work, etc. These items are warranted from your place of purchase;
- Damage caused by elements such as wind, rain, lighting, floods etc along with power spiking and brownouts which are not considered by Climate Technologies in their sole discretion (acting reasonably) to be defective material or workmanship;
- Damage caused by outside elements such as pests, animals, pets and vermin or similar that may cause damage to the product;
- Harsh environmental situations such as salt air that may cause cabinet damage and/or rusting.
- Products used for commercial rental purposes or hire

Please be aware that to the extent permitted by law, the manufacturer does not accept liability or any claims for damage to building contents, carpet, walls, ceilings, foundations or any other consequential loss incurred by you or any other person as a result of the purchase or installation of a product from Climate Technologies or by any other means, whether such loss was incurred directly or indirectly. For the avoidance of doubt, damage resulting from power spikes, incorrect operation, incorrect installation, and incorrect maintenance is also not covered under this warranty and such damage is not the responsibility of Climate Technologies.

All warranties contained in this warranty are given for the exclusive benefit of you as the purchaser of a Climate Technologies product and are not transferable and cannot be sold, assigned, gifted or

transferred in any other way.

Events where warranty may be void

In the event that any of the following occur, this warranty may be void, and Climate Technologies reserves the right to refuse to repair or replace a defective product in accordance with a term of this warranty, where: The product operates defectively due to failure of electricity or water supply,

- The defect is caused by neglect, incorrect application, abuse or by accidental damage to the product;
- An unauthorized person has attempted to repair the appliance;
- A situation arises which is referenced in the trouble-shooting guide (because you as the purchaser are required to remedy such a situation yourself).

Please note that a charge will be made for work done or a service call made where the Climate Technologies authorized representative or agent determines at his/her sole discretion (acting reasonably) that there is nothing wrong with the product in question.

How to exercise your rights under this warranty

Only qualified service personnel should conduct any service work carried out on the Climate Technologies product. If you acquire a product or service from Climate Technologies which is defective, please contact Climate Technologies on the phone numbers or emails listed below. Please note you will be required to show proof and provide us with the products serial number and comply with the terms and conditions and all other applicable provisions of this warranty for Climate Technologies to proceed with the remedial action prescribed under this warranty.

Service Hotline: 1300 665 087
e-mail us: service@climtech.com.au

Book a request online at: www.bonaire.com.au/support

Warranty on Replacement Parts

Parts replaced under warranty are warranted for the balance of the original warranty period.

WARRANTY REGISTRATION

Products must be registered within 21 days from the date of purchase. A copy of your proof of purchase must be submitted together with your registration. Please choose one of the three options below to register your product for warranty as follows:

Option1

Scan the QR code below using your mobile device and fill out the online warranty registration form.



Option2

Visit our website at: www.bonaire.com.au/service and complete our online warranty registration form

Option3

Fill out the details below and post this page together with a copy of your proof of purchase to:

Climate Technologies Warranty Registration Service 26 Nylex Avenue Salisbury South

Date of Purchase Model:		
Serial No:	 	
Full Name:		
Address:		
Suburb:		
State:	 	
Post Code: E-mail:		
Tele phone no :	 	
Mobile:-		

The product is for household use only.

Cleaning and care

Maintenance

Always disconnect the appliance and let it completely cool before any maintenance. Use a vacuum cleaner to remove dust on grilles. Clean the outside of the unit with a damp cloth and then dry it with a dry cloth. Never immerse the unit in water, nor let water drip into the unit.

Storing

Always disconnect the appliance, let it completely cool and clean it before storing. If you do not use the device for a long period, put back the unit and the instruction manual to the original carton and store in a dry and ventilated place. Do not place any heavy items on top of carton during storing as this may damage the appliance.

Hints on disposal

According to the Australian regulation this symbol on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it should be taken to the appropriate collection point for the recycling of electrical

and electronic equipment. By ensuring this product is disposed of correctly, you will help

prevent potential negative consequences for the environment and human health, which

could otherwise be caused by inappropriate waste handling of this product. For more de

tailed information about recycling of this product, please contact your local council or your

household waste disposal service.





- · Manufacture 's Installation Instructions
- Current AS/NZS 3000
- Local Regulations and Municipal Building Codes including local OH&S requirements

For continued safety of this appliance it must be installed and no aintained in accordance with the manufacturer's instructions.

Before proceeding with the operation or installation of your new heater, please read this manual thoroughly and gain a full understanding of the requirements, features and operation of your new appliance.





CLIMATE TECHNOLOGIES
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26 Nylex Avenue, Salisbury South
Australia 5108

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