

Warranty Coverage & Exclusions

Our products are warranted to be free from material defects in workmanship, materials, and construction. All of our products have a limited one-year warranty, unless otherwise noted herein and subject to the warranty coverage exclusions and details noted below. Wood/veneer species, product composition, and manufacturing techniques vary by product and may change over time without notice. Wood products are materially affected by the environment you keep them in, such as exposure to light. Our products are not warranted against normal wear and tear, damage resulting from improper use, accidents, abuse, neglect, or damage or appearance changes resulting from improper care or storage. This warranty does not cover the effects of extreme high/low humidity. This warranty will cover expansion and contraction of wood for a period of one (1) year from the date of purchase as long as the furniture is not moved from the address noted on the front of this agreement. Wood furniture will have natural variation in grain and color, and inherent characteristics such as knots, mineral streaks, and pitch pockets, which are not considered quality defects or warranted. This warranty does not cover darkening or lightening of wood, which occurs naturally with age or exposure to light or other elements. Because many of our products are handcrafted and made with natural materials, variations in size, shape, and color can be expected. Because of the craftsmanship and/or the use of natural materials in Nativa Interiors products, minor variations will occur from piece to piece. These warranties do not cover such minor variations or differences between floor samples, swatches, or printed illustrations and your item(s). On any metal finishes, this warranty does not cover rust or tarnishing resulting from scratches or abrasions to finish, or changes in patina, as it is a living finish that mellows with age. This warranty does not cover stains or changes in color/texture. Natural variations in both color and veining are to be expected. In any glass pieces, small air bubbles, surface waviness, and lightly pitted areas may occur naturally during glass manufacture and are not considered quality defects or warranted. This warranty does not cover normal compression of filling materials or wrinkling, fading, pilling, or stains. Any customer applied stain protection treatment voids this warranty. Our fabrics are warranted to be free from manufacturing defects, seam slippage, fraying, and dye transfer for one year. This warranty does not cover natural markings or color change due to body oils or soil. This warranty does not cover loss of resiliency, loft, or crown, which may compress from use. Nativa Interiors warranties do not cover products sold "as is" or purchased from a source other than Nativa Interiors. Any product modification voids this warranty. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the described limitations may not apply to you. However, proper care and use are essential for preserving your rights under this warranty. This warranty is valid only in the contiguous United States on products purchased after 01/01/2021. All warranties are to the original purchaser accompanied by a sales receipt. The merchandise you purchase that Nativa Interiors acquires from third parties may come with its own warranty, limitations, and disclaimers. If a product sold to you contains a third-party warranty, limitation, or disclaimer, the warranties contained in this agreement will not apply and the third party warranty shall be your sole remedy.

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