

Return form

If you for any reason would like to return your product, you have 14 days from the date of delivery to do so. The item must be in the same condition it was when received, including all labels and original packaging.

We kindly remind you that you as a customer are responsible to check import duties and tax rules in your country before ordering from our webshop. You do not pay norwegian VAT in our webshop. If the package is not picked up within the deadline at the post office, the return cost will be deducted from the purchase sum.

Once we receive the return, please allow 10-15 business days for your refund to process. Shipping fees are non-refundable.

Fill in information below:

Name: _____

Order nr: _____

Email: _____

Cause of return:

Product did not fit Not as expected

How to return:

1. Fill inn return form and proforma invoice.
Include it along with the item you want to return.
2. Pack the item securely so it is well protected. We recommend sending with tracking.
3. Return label is not included.
Send the package to: Th.Dale AS, Parkgata 8, 6003 Ålesund
4. The money will be refunded when we have received the item.

