



RMA

Please complete all fields below and submit this form to complete the return process.

Project reference

Batch code (4 numbers & a letter found etched on the product or on a sticker)

Contact name

Phone

Email

Product

Please Select

Nature of fault

LED light source failure

Driver failure

Mechanical problem

Dimming issue

Light output issue

48V power supply issue (Track-Pipe)

other

If other please specify

Any further details

Please save your changes after completing the form.
We will endeavour to respond as soon as possible. We usually respond within 2 hours but at busy times this can be up to 48 hours.