

Jura Impressa X9

Operating and cleaning Instructions



My Coffee Shop Pty Ltd
ACN 102 850 037

390 Johnston St
Abbotsford VIC 3067
ph: 03 9946 4160

97/1-5 Harwood St
Pymont NSW 2009
ph: 02 9034 6580

Cleaning Products – Jura Impressa XF50

Daily

See procedure – Daily milk system clean

Must be performed at the end of each day just before the machine is turned off

Purpose: To ensure the milk system is clean overnight so milk does not go off blocking the pathways



Use Cafetto daily milk cleaner 1 litre bottle (Prod no. 71144)
or Jura Milk System Cleaner Mini Tabs 180g (Prod no. 71150)

Weekly

See procedure – Weekly milk system clean

Performed once per week

Purpose: To remove any build up of milk fats to ensure the milk frother works correctly



Use Cafetto weekly milk cleaner – 1 litre bottle (Prod no. 71145)

When prompted

Clean machine – See procedure (Coffee system clean)

Performed only when prompted (Every 220 coffees)

Purpose: Removes coffee oil from the brewing unit and coffee path to maintain the quality of the coffee



Use Jura cleaning tablets - 6 pk (Prod no. 71111)
- 25 pk (Prod no. 71112)

See procedures – Changing the filter or Descaling the machine

Perform a filter change or descale only when prompted.

Purpose: Protects against lime scale build up inside the machine maintaining water & steam paths



Prod no.71133



9 pk – Prod no. 71121

36 pk – Prod no. 71122



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End of day cleaning

This procedure must be performed at the end of each day just before the machine is switched off. It is important the milk system is not used after the machine has been cleaned.

1. If you are using a milk cooler turn it off using the switch on the back of the cooler or the switch on the wall.
2. Remove the two tubes from the milk carton. Place the milk carton in your fridge overnight.
3. Wipe out the milk fridge with a damp cloth.
4. If the display shows **CLEAN** follow the instructions
 - CLEANING THE DUAL SPOUTOtherwise, follow the instructions
 - CLEANING THE MILK SYSTEM
5. Empty the drip tray and grounds bin.
6. Turn the coffee machine OFF at programming panel ON-OFF switch (A).



Note: If you are using a milk fridge, it should be left on 24 hours per day with the door closed. The milk can be kept in the fridge overnight.

Traditional steam arm:

After frothing milk wipe the steam arm with a damp cloth. Run the steam for 2 seconds to ensure the steam arm is clean. At the end of the day check the steam arm is clean before turning off.



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Weekly milk system clean

Complete this procedure once a week after the daily milk system clean

Steps:

1. Remove the coffee spout cover by pressing the button down and pulling the cover back towards you. (Fig 1 – 2)
2. Remove the auto frother by pulling it back towards you while making small circular motions with your hand. (Fig 3)
3. Disconnect the flat and froth milk tubes from the auto frother. (Fig 4)
4. Separate the auto frother into 12 parts. (Fig 5)
5. Soak the parts in 300ml of warm water (not hot) and 15ml of Cafetto weekly cleaner for 20 min (max).
6. Remove the parts from the solution and rinse them under tap water.
7. Re-assemble the auto frother and reconnect the milk tubes.
8. Refit the auto frother ensuring the coffee spout and steam elbows on the auto frother line up with the outlets on the machine. Push the auto frother back against the face of the machine making small circular movements with your hand until the auto frother is right back against the machine.

Note: If milk is not flowing normally from the flat or froth outlets, refer to trouble shooting.



Figure 1



Figure 2



Figure 3

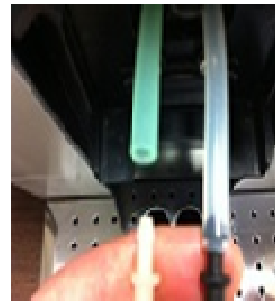


Figure 4

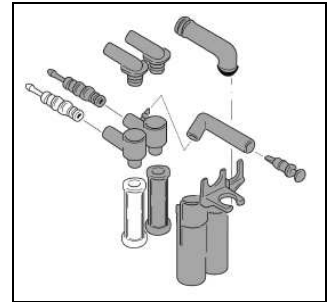
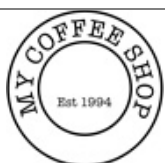


Figure 5



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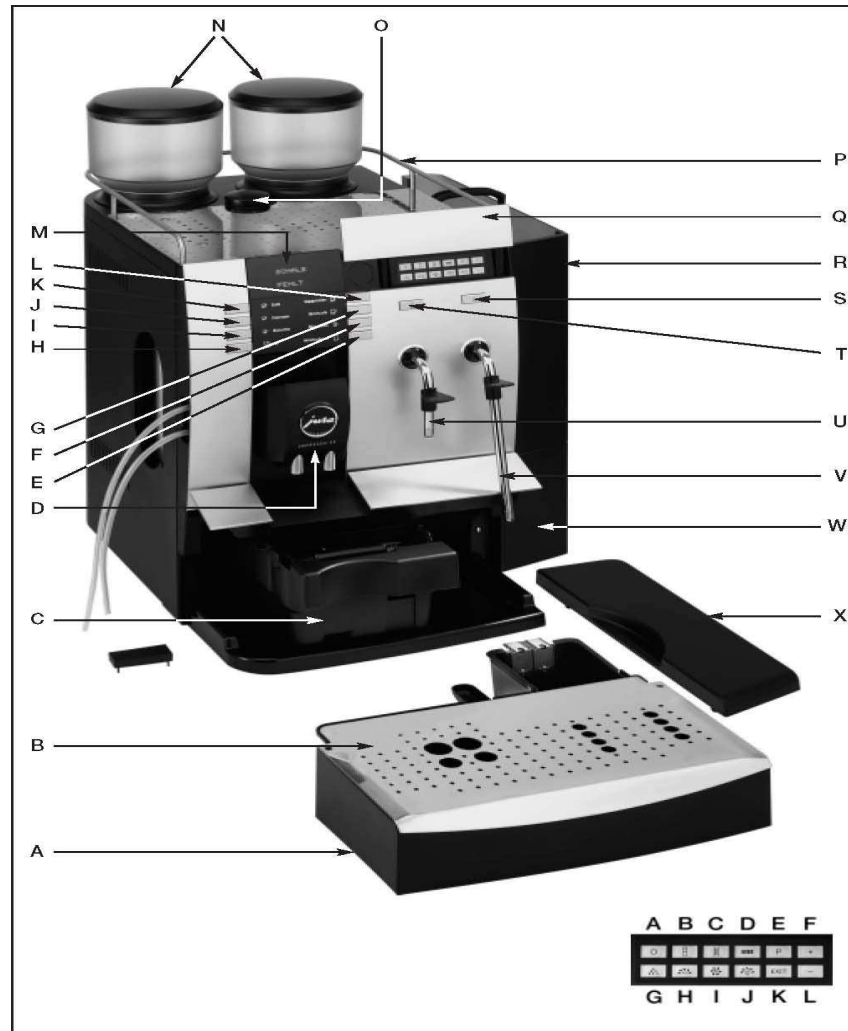
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Cleaning procedures for the Jura X9



Operating elements Impressa X9

- A Drip tray
- B Drip grate
- C Grounds bin
- D Height-adjustable dual spout
- E Frothing key
- F Macchiato key
- G Milk Coffee key
- H 2 x key
- I Ristretto key
- J Espresso key
- K Coffee key
- L Cappuccino key
- M Display dialog system (incl. graphics display)
- N Bean tank
- O Filler funnel for cleaning tablet
- P Cup railing
- Q Cover for programming keys
- R Water tank
- S Steam key
- T Hot Water key
- U Pivoting hot water spout
- V Pivoting steam spout
- W Accessories drawer



Programming keys

- A ON / OFF
- B Filter
- C Decalcify
- D Counter
- E Access programming mode
- F + (Page through parameters / higher values)
- G Rinse
- H Clean milk system
- I Clean coffee system
- J Clean dual spout
- K EXIT
- L - (Page through parameters / lower values)

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Cleaning the Dual Spout	Page 3
Cleaning the Coffee System	Page 5
Decalcifying	Page 7

Cleaning procedures for the Jura X9



CLEANING THE MILK SYSTEM - This must be done at the end of each day

X Do not interrupt program once started

🕒 This program lasts approx. 2 minutes

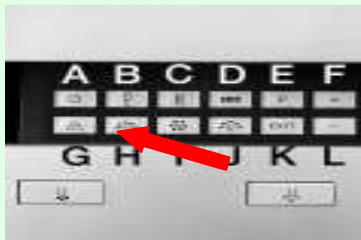
Step 1

Open the programming door on the front



Step 2

Press this key



until you hear an acoustic signal. 🎵

CLEANER FOR
CAPPUCCINO

PRESS
KEY

Step 3

Place a container under the height-adjustable dual spout



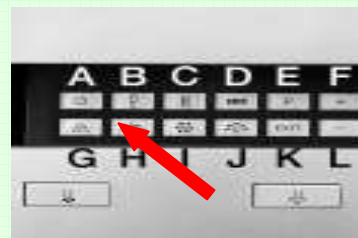
Step 5

Fill a container with approx. 400mls of water. Add one and a half capfuls of JURA cappuccino cleaning agent. Dip the two milk hoses into this solution.



Step 6

Press this key



MACHINE
CLEANING

Step 7

You will hear an acoustic signal 🎵

WATER FOR
CAPPUCCINO

PRESS
KEY

Step 8

Fill a container with approx. 400mls of fresh water and dip the milk hoses into it



Step 9

Press this key



MACHINE
CLEAN

COFFEE
READY

✓ Always dip both milk hoses into the fluid

Cleaning procedures for the Jura X9



CLEANING THE DUAL SPOUT

X Do not interrupt program once started

This program lasts approx. 20 minutes

You know the dual spout needs cleaning when the signals below appear

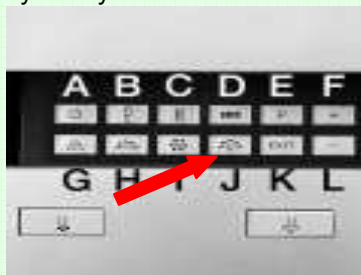
**COFFEE READY
CLEAN**

You can still draw off coffee or hot water and start cleaning later

Step 1
Open the programming door



Step 2
Press this key until you hear an acoustic signal.



**EMPTY
COFFEE BIN**

Step 3
Remove the tray and the grounds bin and EMPTY the coffee grounds

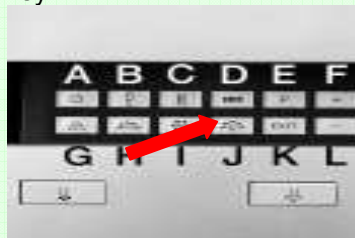
**COFFEE BIN
MISSING**

Step 4
Place the grounds bin and the tray back into the machine.

Step 5
Place a large container under the height-adjustable dual spout



Step 6
Press this key



**MACHINE
CLEANING**

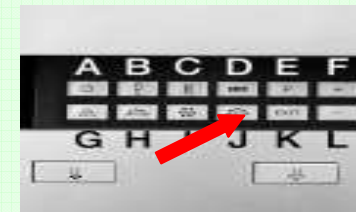
Step 7
You will hear an acoustic signal

**ADD TABLET
PRESS
KEY**

Step 8
Drop a JURA cleaning tablet into the filler funnel



Step 9
Press this key



**MACHINE
CLEANING**

**WATER FOR
CAPPUCCINO**

Cleaning procedures for the Jura X9



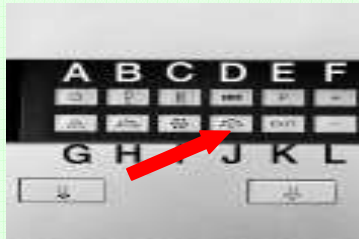
Step 10

Fill a container with approx. 400mls of fresh water and dip the milk hoses into it



Step 11

PRESS KEY



You will hear an acoustic signal. 🎵

MACHINE
CLEANING

Step 12

Remove the tray and the grounds bin and EMPTY the coffee grounds.

EMPTY TRAY

EMPTY
COFFEE BIN

COFFEE BIN
MISSING

Step 13

Put the tray and grounds bin back in

COFFEE
READY

Cleaning procedures for the Jura X9



CLEANING THE COFFEE SYSTEM

- Do not interrupt program once started
- This program lasts approx. 20 minutes

You know your machine needs cleaning when the signals below appear

COFFEE READY

CLEAN

You can still draw off coffee or hot water and start cleaning later.

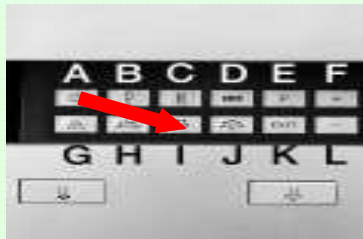
Step 1

Open the programming door



Step 2

Press this key until you hear an acoustic signal.



EMPTY TRAY

EMPTY COFFEE BIN

Step 3

Remove the tray and the grounds bin and EMPTY the coffee grounds

COFFEE BIN MISSING

Step 4

Place the grounds bin and the tray back into the machine.

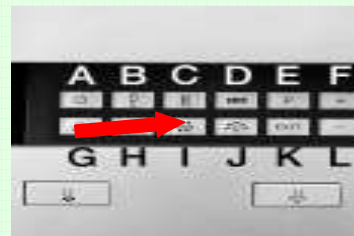
Step 5

Place a large container under the height-adjustable dual spout



Step 6

Press this key



MACHINE CLEANING

Step 7

You will hear an acoustic signal.

ADD TABLET
PRESS KEY

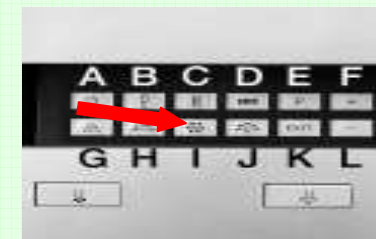
Step 8

Drop a JURA cleaning tablet into the filler funnel.



Step 8

Press this key



MACHINE CLEANING

You will hear an acoustic signal.

EMPTY TRAY

EMPTY COFFEE BIN

Cleaning procedures for the Jura X9



CLEANING THE COFFEE SYSTEM – continued

Step 9

Remove the tray and the grounds bin and EMPTY the coffee grounds.

COFFEE BIN
MISSING

Step 10

Place the grounds bin and the tray back into the machine.

COFFEE READY





The cleaning program is now
complete


Cleaning procedures for the Jura X9



DECALCIFYING

 When using acidic decalcifying agents, immediately remove any splashes or drops from sensitive surfaces, in particular surfaces made of natural stone or wood

 Do not interrupt program once started

 This programme lasts approx. 45 minutes

You will know your machine needs decalcifying when the signal below appears.

**COFFEE READY
DESCALE**

If you make more coffees display will read **DECALCIFY**.

If you make even more coffees display will read **DECALCIFY NOW**

Step 1
Open the programming door on the front



and press this key



**EMPTY
TRAY**

**EMPTY
COFFEE
BIN**

Step 2
Remove the tray and the grounds bin and EMPTY the coffee grounds.

**COFFEE BIN
MISSING**

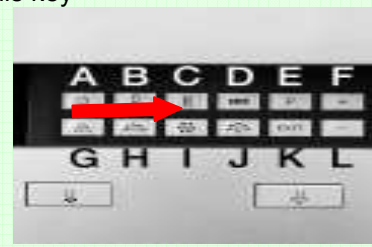
Step 3
Place the grounds bin and the tray back into the machine

**SOLVENT IN
TANK**


Step 4
Completely dissolve 3 JURA tablets in 700mls of water and pour the solution into the empty water tank.

Step 5
Place a large container under the dual spout, the steam spout and the hot water spout.

Step 6
Press this key



**MACHINE
DECALCIFYING**

You will hear an acoustic signal. 

**TRAY
EMPTY**

Step 7
Remove the tray, empty it and run hot tap water over the metal tray contacts for 30 sec.

TRAY MISSING

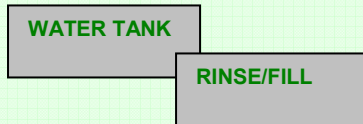
Cleaning procedures for the Jura X9



DECALCIFYING - continued

Step 8

Place the tray back into the machine.



Step 9

Thoroughly rinse out the water tank and fill it with fresh tap water.

Step 10

Place the water tank back into the machine.

Step 11

Place a large container under the dual spout, the steam spout and the hot water spout.



Step 11

Press this key



MACHINE
DECACIFYING

Step 12

You will hear an acoustic signal. 🎵

EMPTY
TRAY

EMPTY
COFFEE
BIN

Step 13

Remove the tray and the grounds bin and empty

COFFEE BIN
MISSING

Step 14

Place the grounds bin and the tray back into the machine.

COFFEE
READY

18. Messages

Display	Cause	Remedy
WATER TANK FILL	The tank is empty. The water level gauge in the tank is jammed. The tank is calcified; the water level gauge is clogged.	Fill up with water. Empty tank, rinse, fill water and put it back. Take out tank, decalcify, rinse well, fill with water and put it back.
SELECT PRODU FILL BEANS	The bean tank is empty. Message still lights up despite beans having been refilled. Stone jammed in the system.	Refill bean tank. Make a cup of coffee. Remove stone as described in Chapter 16.7 'Removing stones'.
GROUND ENTY	The grounds bin is full.	Take out and empty tray and grounds bin.
TRAY ENTY	The tray is full.	Empty tray and place it back into machine.
TRAY MISSING	The tray is not properly engaged.	Insert tray properly.
GROUND BIN MISSING	The grounds bin is not installed.	Install grounds bin.
SELECT PRODU CLEAN	200 products dispensed or 80 rinsing cycles run. Cleaning cycle completed but message still lighting up.	Clean according to Chapter 16.12. Run cleaning cycle again but without cleaning tablet.
SELECT PRODU DESCALE	Machine needs to be decalcified. Decalcifying cycle completed but message still lighting up.	Decalcify machine as described in Chapter 16.14. Run decalcifying cycle again using water only (no decalcifying agent).
SELECT PRODU FILLTER CHANGE	The filter is no longer effective.	Change filter as described in Chapter 16.13.
CHECK BEAN CONT- AINER	The bean container is not correctly inserted. The slides have not been pulled out. The bean container slides are closed. Bean containers are very dirty.	Insert bean container correctly. Make sure that the sliders have been pulled right out. Clean bean container as described in section 16.15.
ERROR	Please contact your local service partner.	

Troubleshooting:

No milk Spluttering milk Not filling cups Froth milk is flat

Solution:

1. Make a cafe latte to see if the problem is on the left side (flat milk) or the right side (froth milk) or both sides. Note: Flat milk is poured first no the left side.
2. If the problem is on the right side (froth milk), remove the coffee spout cover by pressing the button down and pulling the cover back towards you. (Fig 1 – 2)
3. Replace the air suction (Fig 3). Test the milk system again by making another café latte. If the problem has been solved, order in a spare air suction (Part no. 71866) otherwise go to step 4.
4. Remove the coffee spout cover. Remove the auto frother by pulling it back towards you while making small circular motions with your hand. (Fig 4)
5. Disconnect the flat and froth milk tubes from the auto frother. (Fig 5)
6. Separate the auto frother into 10 parts. (Fig 6)
7. Soak the parts in 250ml of warm water and 15 ml of Cafetto red weekly cleaner (71145) for 30 min.
8. Remove the parts from the solution and rinse them under tap water.
9. Clean the milk, air and steam paths with the cleaning brush set (Part no. 71161, 71162, 71165). (Fig 7 – 13)
10. Re-assemble the auto frother and reconnect the milk tubes.
11. Refit the auto frother ensuring the coffee spout and steam elbows on the auto frother line up with the outlets on the machine. Push the auto frother back against the face of the machine making small circular movements with your hand until the auto frother is right back against the machine. (Fig 14)
12. Test the milk system. If the problem has not been resolved descale the machine and test again. If the problem has still not been solved call phone support on 1300 365 487.



Figure 1



Figure 2



Figure 3



Figure 4

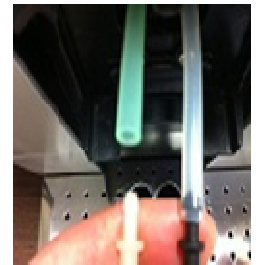


Figure 5



Figure 6



Figure 7 – Flat milk



Figure 8 – Froth milk



Figure 9 - Steam



Figure 10 - Steam



Figure 11 – Froth milk



Figure 12 – Flat milk



Figure 13 - Air



Figure 14



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Welcome to My Coffee Shop!

Our hours of operation are Monday – Friday 9am to 5pm. Visit us at your convenience at www.mycoffeeshop.com.au. Orders and service requests can be placed by:

Phone: 1300 365 487
E-mail: clientservices@mycoffeeshop.com.au
Online: www.mycoffeeshop.com.au
Remittances: accountsreceivable@mycoffeeshop.com.au
Service enquiries: servicecentre@mycoffeeshop.com.au

Next business day delivery via courier to:

Adelaide Canberra Melbourne Sydney

for product orders placed by 1.30pm

Please note you will be advised when ordering if delivery charges apply to your order.

Once again, welcome to My Coffee Shop and remember we are here to help. If you have any questions please don't hesitate to contact us.

We look forward to exceeding your expectations and making your day easier and more enjoyable.

Kind regards,

My Coffee Shop
Client Services
My Coffee Shop Pty Ltd



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