# Jura X8

# **Operating & cleaning instructions**



My Coffee Shop Pty Ltd ACN 102 850 037 390 Johnston St Abbotsford VIC 3067 ph: 03 9946 4160 97/1-5 Harwood Street Pyrmont NSW 2009 ph: 02 9034 6580

## **Control elements**



- 1 Cover
- 2 Filler funnel for cleaning tablet
- 3 Bean container with aroma preservation cover (lockable)
- 4 Water tank cover (lockable)
- 5 Water tank
- 6 Hot-water spout
- 7 Mains cable (permanently connected or plug-in) (back of the machine)
- 8 Coffee grounds container

- 9 On/Off button 🖒
- 10 Grinder adjustment wheel
- 11 Height-adjustable dual spout
- 12 Insert for drip tray
- 13 Cup grille
- 14 Drip tray



1 Display 2 Multi-function buttons (button function depends on what is shown in the display)

Back of the machine: Service socket for JURA Smart Connect (behind cover)







#### Accessories

Spanner for aroma preservation cover, water tank cover and grinder adjustment wheel



Container for milk system cleaning



# **Cleaning Products – Jura X8**

# Daily

See procedure - Daily milk system clean

Must be performed at the end of each day just before the machine is turned off

Purpose: To ensure the milk system is clean overnight so milk does not go off blocking the pathways



Use Cafetto daily milk cleaner 1 litre bottle (Prod no. 71144) or Jura Milk System Cleaner Mini Tabs 180g (Prod no. 71150)

# Weekly

<u>See procedure – Weekly milk system clean</u> Performed once per week Purpose: To remove any build up of milk fats to ensure the milk frother works correctly



Use Cafetto weekly milk cleaner – 1 litre bottle (Prod no. 71145)

# When prompted

See procedure - Coffee system clean

Performed only when prompted (Every 180 coffees)

Purpose: Removes coffee oil from the brewing unit and coffee path to maintain the quality of the coffee



Use Jura cleaning tablets - 6 pk (Prod no. 71111) - 25 pk (Prod no. 71112)

See procedures - Changing the filter or Descaling the machine

Perform a filter change or descale only when prompted.

Purpose: Protects against lime scale build up inside the machine maintaining water & steam paths



Std - Prod no.71137 Maxi - Prod no. 71138



9 pk – Prod no. 71121 36 pk – Prod no. 71122



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## X8 Daily milk system

clean



Prod no. 71144 OR Prod no. 71150

# ⚠

These short instructions do not replace the »X8 Instructions for Use«. Make sure you read and observe the safety information and warnings first in order to avoid hazards.

#### »Display«



»1/5«

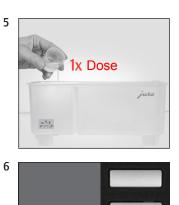


»Clean the milk system«



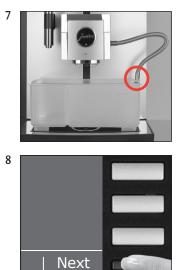


»Cleaning agent for milk system«



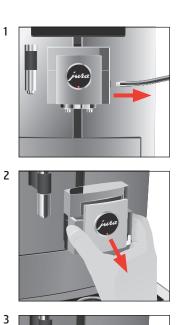


»Connect the milk tube«

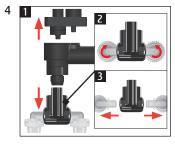


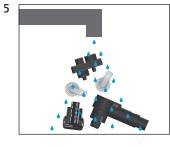
»Cleaning milk system«

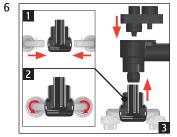
X8 Weekly milk system clean









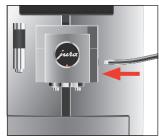








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Disassemble milk frother and soak for 20 min in 250ml of warm water (Not hot) and 15ml of weekly cleaning solution (Cafetto - Prod 71145). Rinse milk frother parts under cold water , reassemble and refit.



## X8 Coffee system clean

Approximate duration 20 min.

Equipment required: 3-phase-cleaning tablets Prod no. 71112 25pcs



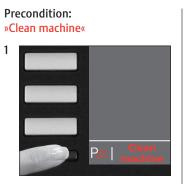
Prod no. 71111 6pcs



⚠

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»Display«

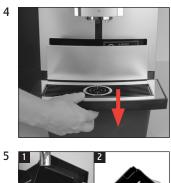


#### »Clean«

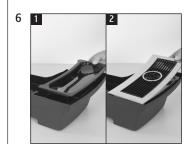


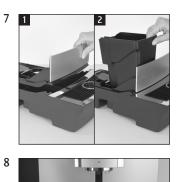


#### »Empty coffee grounds container«











#### »Clean«



»Machine is being cleaned« »Add cleaning tablet«





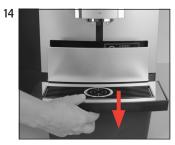


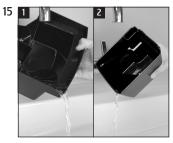




13

»Machine is being cleaned« »Empty coffee grounds container«







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# X8 Changing the filter

Note: Do not remove the water tank if the machine is connected to mains water

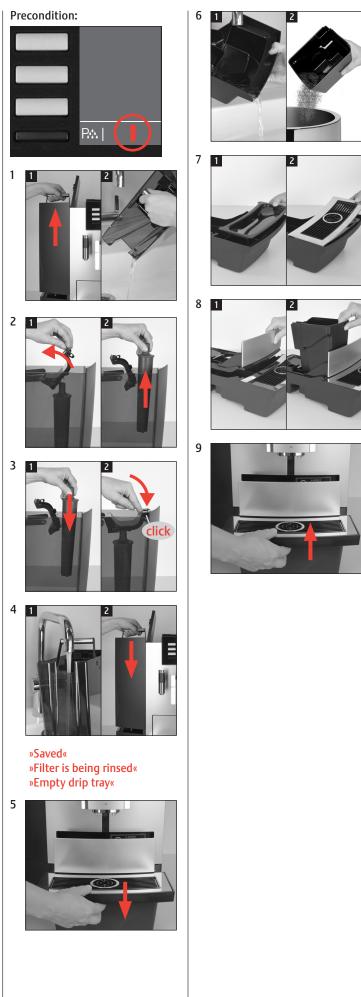
Equipment required: Claris Pro Smart Prod no. 71137 <u>OR</u> Claris Pro Smart Maxi filter Prod no 71138



# ⚠

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»Display«



## X8 Descaling the machine

Approximate duration 45 min.

Equipment required: Descaling tablets Prod no. 71122 36pcs



# ⚠

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#### »Display«

Precondition: »Decalcify machine«



»Descale«



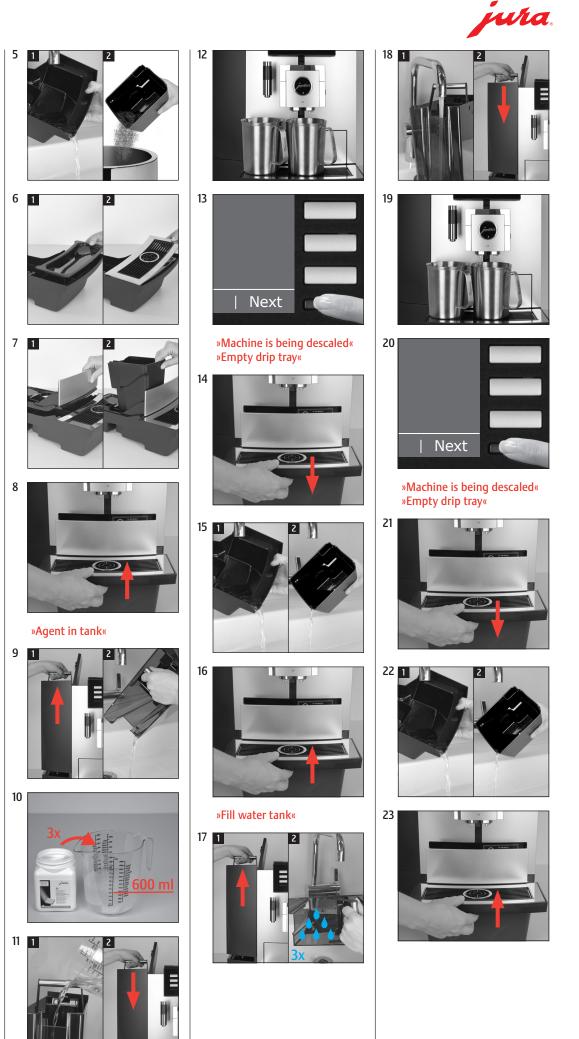


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| Next

»Empty drip tray«





#### 6 Display messages

# 6 Display messages

Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You cannot prepare any products.	<ul> <li>Fill the water tank (see Chapter 3 'Daily operation – Filling the water tank').</li> </ul>
<ul><li>'Empty coffee</li><li>grounds container' /</li><li>'Empty drip tray'</li><li>'Drip tray not fitted'</li></ul>	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products. The drip tray is not inserted correctly or is not inserted at all.	<ul> <li>Empty the coffee grounds container and the drip tray (see Chapter 3 'Daily operation – Daily maintenance').</li> <li>Fit the drip tray.</li> </ul>
'Fill bean container'	You cannot prepare any products. The bean container is empty. You cannot prepare any speciality coffees, but you can prepare hot water and milk.	<ul> <li>Fill the bean container (see Chapter 1 'Preparing and using for the first time – Filling the bean container')</li> </ul>
'Rinse the milk system'	The X8 requests a milk system rinse.	<ul> <li>Perform milk system rinsing (see Chapter 5 'Maintenance – Rinsing the milk system').</li> </ul>
The filter symbol at the bottom of the display lights up red.	The filter cartridge no longer works.	<ul> <li>Replace the CLARIS Pro Smart filter cartridge (see Chapter 5 'Maintenance – Changing the filter').</li> </ul>
'Clean machine'	The X8 is prompting you to clean it.	<ul> <li>Perform cleaning (see Chapter 5 'Maintenance – Cleaning the machine').</li> </ul>
'Decalcify machine'	The X8 is prompting you to descale it.	<ul> <li>Perform descaling (see Chapter 5 'Maintenance – Descaling the machine ').</li> </ul>
'Too hot'	The system is too hot to start a maintenance programme.	<ul> <li>Wait for several minutes until the system has cooled or prepare a speciality coffee or hot water.</li> </ul>

## 7 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays from the dual spout.	The dual spout is dirty.	<ul> <li>Clean the milk system in the dual spout (see Chapter 5 'Maintenance – Cleaning the milk system').</li> <li>Dismantle and rinse the dual spout (see Chapter 5 'Maintenance – Dismantling and rinsing the dual spout').</li> </ul>
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	► Set the grinder to a coarser setting (see Chapter 2 'Preparation – Adjusting the grinder').
'Fill water tank' is not displayed although the water tank is empty.	There is a lot of limescale in the water tank.	<ul> <li>Descale the water tank (see Chapter 5 'Maintenance – Descaling the water tank').</li> </ul>
Grinder is making a very loud noise.	There are foreign objects in the grinder.	<ul> <li>Contact customer support in your country (see Chapter 11 'JURA contact details / Legal information').</li> </ul>
'ERROR 2' or 'ERROR 5' is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	► Warm the machine at room tempera- ture.
Other 'ERROR' messages are displayed.	-	<ul> <li>Switch the X8 off with the On/Off</li> <li>button (b). Contact customer support in</li> <li>your country (see Chapter 11 'JURA</li> <li>contact details / Legal information').</li> </ul>

i If you were unable to solve the problem, contact customer support in your country (see Chapter 11 'JURA contact details / Legal information').

# Welcome to My Coffee Shop!

Our hours of operation are Monday – Friday 9am to 5pm. Or you can visit us at your convenience on the web at <u>www.mycoffeeshop.com.au</u>. Orders and service requests can be placed by:

Phone:	1300 365 487
Fax:	02 9692 8046
E-mail:	clientservices@mycoffeeshop.com.au
Online:	www.mycoffeeshop.com.au/shop-online
Remittances:	accountsreceiveable@mycoffeeshop.com.au
Service enquiries:	servicecentre@mycoffeeshop.com.au

### Next business day delivery via courier to:

Adelaide Canberra Melbourne Sydney

### for product orders placed by 1.30pm

Please note you will be advised when ordering if delivery charges apply to your order

Once again, welcome to My Coffee Shop and remember we are here to help. If you have any questions please don't hesitate to contact us.

We look forward to exceeding your expectations and making your day easier and more enjoyable.

Kind regards,

**My Coffee Shop** Client Services My Coffee Shop Pty Ltd

